# LA Airbnb Analysis

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#### **TABLE OF CONTENTS**



ML



**VISUALIZATION** 



NLP

#### **DATASET**

**Data overview:** Our data is from **Inside Airbnb**, a mission driven project that provides data and advocacy about Airbnb's impact on residential communities. Specifically, we used data for Los Angeles only.

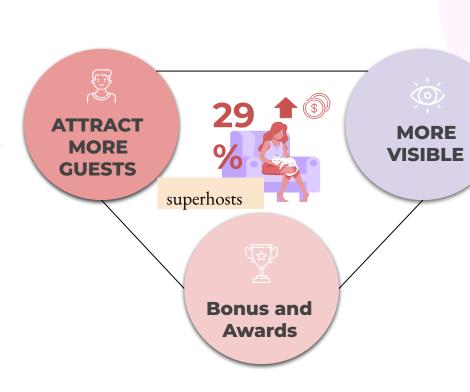
**Data structure:** Our datasets are in .csv format, and we mainly work with two datasets (one about listings and the other containing comments/reviews on the listings).

The dimensions of the two dataframes: Listings - 45,591 rows Reviews - 55,240 reviews

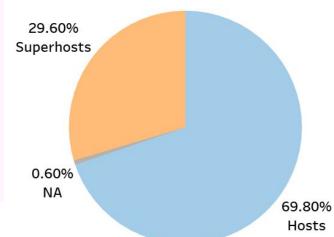
#### Key variables

Variable Name	Variable Type			
host_is_superhost	boolean			
host_response_time	numeric			
host_response_rate	numeric			
host_acceptance_rate	numeric			
ratings	numeric			
price	numeric			
days_since_host	numeric			
host_has_profile_pic	boolean			
longitude & latitude	numeric			
comments	text			

### Host Analysis



# host\_is\_superhost



#### Superhosts = More Profit



What **suggestions** can we give to Airbnb hosts to help them **become superhosts**?

# Regression

Possible predictors that might correlate to whether a host is superhost:

- Response rate
- Acceptance rate
- Has a profile picture
- Has a verified identity
- Days since host
- Response time
- Ratings
- Listing count



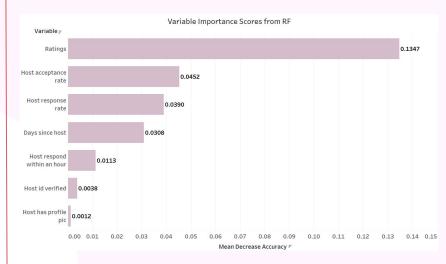
superhost

<b>74%</b>	
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test accuracy

Variable	Estimate	Std. Error	z value	Pr(> z )
(Intercept)	-29.80	0.74	-40.02	0.00
host_response_rate	0.05	0.00	12.75	0.00
host_acceptance_rate	0.03	0.00	21.69	0.00
host_has_profile_picTRUE	0.82	0.15	5.52	0.00
host_identity_verifiedTRUE	-0.01	0.05	-0.18	0.86
ratings	4.55	0.10	45.67	0.00
days_since_host	0.00	0.00	13.86	0.00
host_response_time_within_an_hour	0.16	0.56	0.28	0.78
host_response_time_within_a_day	-0.42	0.55	-0.76	0.44
calculated_host_listings_count_entire_homes	0.06	0.00	12.99	0.00
calculated_host_listings_count	-0.07	0.01	-12.93	0.00
host_response_time_within_a_few_hours	-0.12	0.55	-0.22	0.83
host total listings count	0.00	0.00	-7.50	0.00

#### **Random Forest**



76% test accuracy

### **Insights and Strategies for Hosts**

Maintain high ratings for listings

How? See later analysis on listings w/ bad ratings Maintain high acceptance rates

Specify requirements

+
Use instant bookable

+
Update calendar

3

Maintain high response rates

app notification
+
automated messages
+
Pre-written responses

4

# Keep on hosting

The longer you host, the more opportunity for

- More reviews
- More occupancy
- Demonstration of hospitality

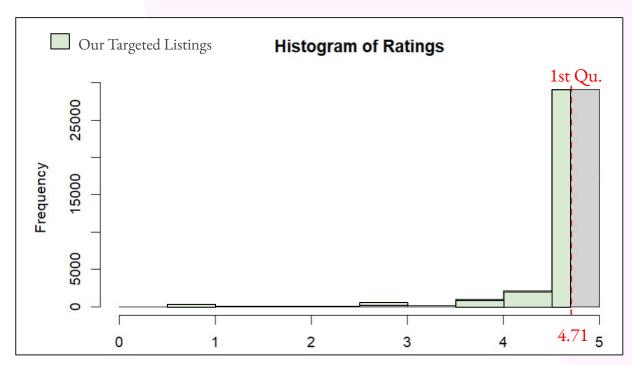
### Dashboard for Airbnb guests



### Sentiment Analysis

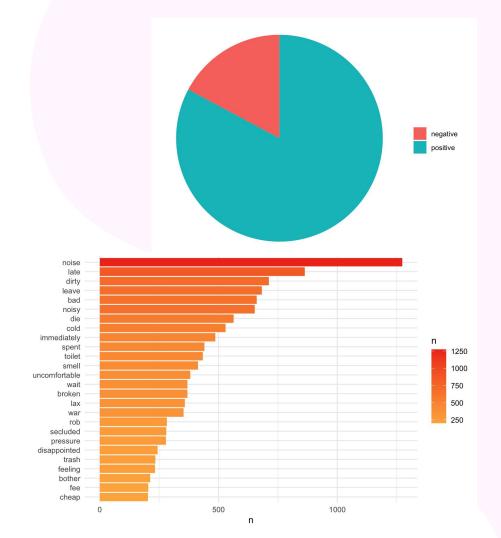
Analyze
Negative Reviews
On
Low-rated Listings





### **Basic Analysis**

# negative worry trouble uncomfortable smelled broken difficult dark disappointed complaints die hard noisy cheap crash smell dirt dirty sind hang stains COZY spacious responsive loved convenient positive awesome



### Topic Modeling -LDA

