**ADEKUNLE BABATUNDE**

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**OBJECTIVES:**

To seek a project/program management skill, implementation experience, go live opportunities and practical skills in Epic, Cerner or Meditech

**Cerner Go Live Consultant**

**McLeod Regional Medical Center - Florence, SC**

**09/2019-09/2019**

**SurgiNet/Anesthesia**

* Reviewed and corrected technical glitches in the software
* Streamlined information of Cerner Millennium EMR implementation
* Supported staff member assisting clinical staff and providers in SurgiNet on   
  documenting treatment and diagnosis of preoperative and postoperative processes
* Worked with nursing and anesthesia staff in the Main OR
* Development of Preference Cards and to help train staff how to build Preference cards.
* Support for the creation of the Anesthesia documentation
* Support and training for Surgical Scheduling staff and Surgical Nursing staff how to schedule after hours procedures

**Epic Go Live Consultant**

**PSJH SWEDISH - Seattle, WA**

**06/2019-06/2019**

**Clindoc/Orders**

* Provide elbow to elbow support for Epic Go Live Inpatient, Ambulatory and Cadence implementation.
* Assisted Nurses on Medical Specialty unit for Epic 2018 upgrade.
* Assisted with Cadence/ Prelude / Referral support for Pacific medical center.
* Created tickets and followed through till resolution when issues arose
* Supported physicians in the use of SmartPhrases/Texts, Note templates, InBasket navigation, chart review and general guidance through documentation during patient visits.
* Supported nurses on how to properly admit and discharge a patient. Along with navigating efficiently through Trauma, Stroke and Code narrators.

**Cerner Trainer/ Go Live Consultant**

**Frye Medical Center - Hickory, NC**

**04/2019-04/2019**

**PowerChart, PowerNote, CPOE**

* Assisted nurses with using Depart, Reviewing MD orders, entering results, Ad Hoc charting, task, follow up, and documenting patient Meds by History.
* Assisted clinicians on how to navigate care compass Cerner Powerchart, place power plan orders, and document on Power notes.
* Educated and assisted the clinicians on how to manage their Inbox folders, create patient list, and assign task, Medication Reconciliation, admissions reconciliation, Dynamic Documentation, discharge process, ePrecribe, I-view, and troubleshooting when needed.
* Facilitated between the command center and end-users on system updates, improvements and issues

**Epic Go Live Support**

**Advocate Health Care - Chicago, IL**

**03/2019-04/2019**

**Cadence/Prelude**

* Provide elbow support for end user to register patients, scheduling appointments, canceling appointments, creating telephone encounters, handling and responding to in-Basket messages, and closing cash drawer.
* Participated in training Front desk staffs on how to navigate through Hyperspace.
* Assisting end users in creating their Preference lists and assisting in developing standardized workflow as well as.
* Trained front desk on how to collect Documentation, Demographics information, PCP information, MAR, and using Queries to complete referrals.
* Trained end users on how to make an appointment and register a new patient and provided training to front desk on how to merge two guarantors account.

**Epic Go Live Support**

**Advocate Health Care - Chicago, IL**

**December 2018**

**Ambulatory**

* Provide side-by-side go live support for Cadence/Prelude users within assigned department.
* Mentor the staff in the assigned support areas in using applications by being approachable and available.
* Assist the project team with identifying and reporting, standard workflow or application issues.
* Help end users follow client workflow. Stay with end users as they learn the process.
* Advised staff of updates within their department.
* Troubleshoot and place tickets if necessary.

**Epic Go Live**

**Geisinger Health Hospital - Jersey Shore, PA**

**07/2018- 08/2018**

**Clindoc, Orders**

* Assisted the physicians, NP, Nurses, Techs, and PAs on how to document encounters, manage in-basket, orders, preference list and efficient use of their smart sets.
* Assisted nurses in acknowledging orders, completing orders, utilizing doc flowsheet and MAR, linking medication care plan, printing after care visit summaries.
* Assisted providers on workflow and policy changes based on Epic implementation
* Documented issue tickets thoroughly explaining problems for easy resolution.

**Epic Go live Support**

**Hoag Hospital, Orange County, CA**

**04/2018/05/2018**

**Clindoc, CPOE**

* Trained Nurses with Navigators for Admission, Transfer, and Discharge.
* Trained Nurses how to document chief complaints, Vitals, Medical history, Allergies.
* Trained users and clinicians on how to set up their patient list.
* Showed and assisted Nurses on how to release inpatient orders for boarder patients, document medication and administrations.
* Assisted Clinicians in adding more activities to their hyperspace tool bar

**Cerner Go Live/Activation Support**

**Norwalk Hospital, Norwalk, CT**

**02/2018-03-2018**

**Powerchart, CPOE**

* Assisted nurses with using Depart, Reviewing MD orders, entering results, Ad Hoc charting, task, follow up, and documenting patient Meds by History.
* Assisted clinicians on how to navigate care compass Cerner Powerchart, place power plan orders, and document on Power notes.
* Educated and assisted the clinicians on how to manage their Inbox folders, create patient list, and assign task, Medication Reconciliation, admissions reconciliation, Dynamic Documentation, discharge process, ePrecribe, I-view, and troubleshooting when needed.
* Facilitated between the command center and end-users on system updates, improvements and issues.
* Assisted nurses with treatment plans and creating care plans.
* Assisted nurses in admission and discharge process, plan of care and order review process.
* Identified and reported workflow and/or system configuration improvements.

**Epic Go-Live Consultant**

**Booneville Clinic, Booneville, MS**

**02/2018-02/2018**

**Ambulatory**

* Trained Physicians and nurses on Inbasket and Telephone encounters
* Delivered guidance to end users on how to create orders, manage orders and sign orders
* Assisted department Secretary with registration and scheduling
* Educated nurses and MA on Smartsets

**Cerner Go Live Convention**

**Concord Hospital, Concord, NH**

**11/2017-12/2018**

**Powerchart, FirstNet, CPOE**

* Provided ATE support to medical providers and Nurses in Ambulatory with knowledge of Cerner software.
* Provided elbow-to-elbow support to facility clinicians, thus reinforcing prior education and training.
* Elbow to elbow support with ordering medications, order sets, signing orders, editing orders, deleting orders
* Created patient list and criteria based work list, charting comprehensive patient profile, and knowledgeable of each tab and icon and its use.
* Supported Nurses in documentation of administered medication
* System support includes but not limited to entering new orders and labs (CPOE), Powercharting, Profile Module, Clinical Reporting, reviewing orders and results.
* Floated to other Units to assist when needed as well.
* Provided support to physicians in managing message proxies, launchpoint, creating favorites and customizing orders and powerplans.
* Escalating system/technical issues to the appropriate team/analyst for speedy resolution

**EPIC GO LIVE SUPPORT**

**MONTEFIORE HOSPITAL, Bronx, NY**

**02/2017-03/2018**

**Clindoc, Orders**

* Assisted the physicians, NP, Nurses, Techs, and PAs on how to document encounters, manage in-basket, orders, preference list and efficient use of their smart sets.
* Assisted nurses in acknowledging orders, completing orders, utilizing doc flowsheet and MAR, linking medication care plan, printing after care visit summaries.
* Assisted providers on workflow and policy changes based on Epic implementation
* Documented issue tickets thoroughly explaining problems for easy resolution.

**Epic Go Live Activation Support**

**St Mary's Hospital, July 2016**

**Orders**

* Trained and Provide expert at the elbow support to clinical healthcare end-users and healthcare providers in an acute care or ambulatory setting.
* Provided the first level of support in answering questions and facilitating issues to be logged.
* Communicate with end-users for problem resolution
* Demonstrate customer service skills regarding responsiveness to customer requests for support assistance, whether troubleshooting or problem solving.
* Supported physicians on the use of dragon and its commands

Epic Go Live Activation Support

Caromont Health, Charlotte, NC

May 2016

Ambulatory

* Provided support on nurse documentation on patient's vital signs and assessments
* Supported clinicians, providers create and modify treatment plans.
* Assisted with all phases of imaging exam add-on/begin/end, Order Sets, Medication.
* Assisted provider with orders and cosign of medications, telephone encounters in In Basket.
* Assist in defer, cancel and discontinuation of treatment.
* Provide elbow support for providers, clinicians and nurses in the documentations of progress notes.
* Assist in building preference lists, viewing telephone encounters etc.
* Aided providers in the association of diagnosis to medication.

**Al Khor Hospital, Al Khor, Qatar (April 2016 – May 2016)**

**CERNER IMPLENTATION CONSULTANT, Team Lead/Support Analyst**

**PowerChart /SurgiNet/ PathN**et

* Understands and consults on entire venue workflow, including all associated roles and operational/process metrics
* Provides expert domain knowledge, implementation approach, and workflow design within scope.
* Successfully able to use analytics to drive end-user adoption.
* Understands client value metrics for the project and can connect that with their venue.
* Maintains a deep knowledge of solution, staying current on IP development and utilizes latest functionality and content on projects.
* Works with engagement management for project planning / phasing, scoping and timeline projection.
* Performs other responsibilities as needed.
* Takes appropriate action to prevent and report any compromises of security within scope of role

**CERNER GO-LIVE**

**Christi Hospital, Wichita, KC**

**05/2015-06/2014**

**Team Lead (SurgiNet /PathNet)**

* Assisted clinicians on how to navigate around the 2016 Cerner
* Supported Front Desks and Nurses with patients’ registration and scheduling work flow
* Showed nurses how to document encounters, manage In-basket, orders, and preference list.
* Assisted MAs and nurses with Refill, Abstract and Telephone encounters, and charge capture.
* Assisted nurses with care plans and patient education, and how to do External and Internal referrals
* Assisted nurses, CAs and MAs with updating patient history, med list, pharmacy info, etc.
* Showed nurses how to order meds, associate the meds with the diagnosis and route the med to a physician to be signed.
* Supported physicians with ordering meds, and Dictation of Notes with Dragon.
* Showed nurses and physicians how to use smart tools to generate progress notes.
* Supported the Front Desk how to reschedule patient and Edit Patient Demographic.
* Optimized Scheduling and Registration workflows.
* Supported the front desk office how to schedule/register patient appointment.
* Supported physicians with ordering meds, and Dictation of Notes with Dragon.

**University of Texas Health Science Center, Houston, TX**

**05/2015-05/2015**

**Clindoc, Cadence**

* Provided assistance to Physicians with clinical documentation, building personalized preference lists and utilizing Smart Tools integration for ease of documentation, managing problem list, assigning level of service codes, Charge Capture, and using SmartPhrases and SmartLinks effectively in writing notes.
* Assisted physicians and on how to place orders using order set, to enter and associate diagnoses and how to set up and manage Smart Tools, Macros, and the integration of Dragon use with CPOE.
* Assisted clinicians on how to navigate through workflows, creating addendum, medication reconciliation, appropriately use of charting tools, and effective use of In Basket.
* Supported and trained front end users on registering patients, customizing their DAR, scheduling appointments, creating guarantor accounts, RTE, assigning coverage, scanning using media manager, and referrals.  
  Liaised between the Command Center to submit tickets, track, update, and resolve issues

**EDUCATIONAL QUALIFICATIONS**

* Lagos State University

**REFERENCES**

Upon request