



PICH KUNTHAI

Born: 10 January 1993
Address: St. #1. Chipu, Bavet city, Svay Reing Province
Phone: +855975252789
Email: kunthaiphaiya@gmail.com
Website: <https://pichkunthai.vercel.app/>

SUMMARY

Dedicated and technically proficient Surveillance Executive and Technician with 10 years of experience in monitoring, maintaining, and optimizing surveillance systems. Skilled in overseeing security operations, conducting investigations, and ensuring compliance with regulations. Expertise in installing, troubleshooting, and repairing CCTV systems, access control systems, and other security technologies. Strong leadership, analytical, and problem-solving skills with a proven ability to enhance security infrastructure and operational efficiency.

Workig Place

Executive & Technician in CAESARS Casino At: Kinshasa City ,(DRC) Congo Country.	Apr 2024 – Present
Executive & Technician in SAND PALACE Casino & Hotel At: Poipet City ,Cambodia Country.	Nov 2022 – Mar 2024
Executive & Technician in OU NEANG INTERNATIONAL Casino At: Poipet City ,Cambodia Country.	Feb 2022 – Oct 2022
Executive & Technician in CAESARS Casino At: Kinshasa City ,(DRC) Congo Country.	Nov 2016 – Dec 2021

Surveillance Executive

Global Security Solutions

- Conducted 24/7 real-time monitoring of over 100 CCTV cameras across multiple locations, identifying and reporting suspicious activities.
- Coordinated with security personnel and law enforcement during critical incident response, providing timely video evidence.
- Managed and maintained digital video recording (DVR) and network video recording (NVR) systems, ensuring continuous operation and data integrity.
- Generated comprehensive daily and incident reports, detailing observations and actions taken for management review.
- Manage and oversee the daily operations of the central control room and the surveillance team.
- Monitor live and recorded video feeds in a multi-camera environment to identify and respond to suspicious activities, security breaches, and emergencies.
- Develop, implement, and enforce standard operating procedures (SOPs) for surveillance monitoring, incident reporting, and data handling.
- Coordinate closely with on-ground security personnel and law enforcement agencies to respond to incidents in real-time.
- Prepare detailed and accurate incident reports, activity logs, and audit trails for management review.
- Analyze footage to assist in internal investigations, loss prevention, and safety compliance audits.
- Liaise with IT and technical teams to ensure the CCTV system's health, functionality, and cybersecurity, escalating technical issues promptly.
- Manage the archiving and storage of video data in compliance with legal and company policies.
- Conduct regular team training on new technologies, monitoring techniques, and emergency response protocols.
- Evaluate and recommend new surveillance technologies and software to enhance system capabilities and efficiency.
- Manage the surveillance department's budget, including costs for maintenance, upgrades, and licensing.
- Any thing else.

Surveillance Technician

Responsibilities

- Install, configure, and commission new CCTV systems, including IP and analog cameras, DVRs/NVRs, monitors, and related hardware.
- Run and terminate coaxial, UTP, and fiber optic cabling in commercial and industrial environments.
- Perform routine preventative maintenance and system inspections to ensure continuous operation.
- Diagnose and troubleshoot system hardware, software, and network connectivity issues efficiently.
- Program and configure system settings, including motion detection, recording schedules, and user access.
- Provide technical support and training to clients on the operation of their surveillance equipment.
- Complete detailed service reports and documentation for all installations and service calls.
- Adhere to all safety standards and protocols on job sites.
- Stay current with the latest technologies and products in the video surveillance industry.
- Any thing else.

Security Analyst

- Analyzed security data and surveillance footage to identify trends and potential risks.
- Supported the implementation of new surveillance technologies and systems.
- Conducted risk assessments and provided recommendations to senior management.
- Prepared reports on security incidents and system performance.

Skills

CCTV Systems: IP Cameras, Analog Cameras, PTZ, Dome, Bullet, Thermal Cameras, Fisheye	Equipment & Software: DVR/NVR, VMS (Video Management Software), Access Control, Alarm Systems, Biometrics	Technical Skills: Installation, Troubleshooting, Maintenance, Network Configuration (LAN/WAN), Cabling (Coax, Ethernet), System Integration
Surveillance & Security: Real-time Monitoring, Incident Response, Evidence Collection, Data Retention, Security Protocols, Risk Assessment	Tools: Multimeters, Cable Testers, OS (Windows/Linux), Diagnostic Software	Soft Skills: Attention to Detail, Critical Thinking, Report Writing, Communication, Problem-Solving, Team Collaboration

Skill Proficiency (Interactive)



Other Skill

EGT Digital Slot Company

Website: <https://egt-digital.com/>
Key Responsibilities:
[Intalling Hardware, Software and Fixing error alarms](#)

EGT Digital is the digital arm of Euro Games Technology (EGT), a well-known Bulgarian company in the gaming industry. While the parent company, EGT, has a long history of developing both land-based and online casino games, EGT Digital focuses specifically on providing iGaming solutions, with a strong emphasis on online slots.

Generator

[Setup Machine,Connetion Line, Connetion ATS, Checking Smart Gen Controller and Create HTTL for Daily Report](#)

In the context of backup power systems, the term "Generator of Function" refers to the primary role and operational purpose of a generator set (genset). It defines the generator not just as a machine that produces electricity, but as a integrated system component designed to execute a specific, critical function automatically.

Electricity

[Know of Electrical System](#)

Of course. Connecting electricity to a company, factory, or commercial building is a significant project that involves careful planning, coordination with utility providers, and often, working with professional contractors.

Electricity

[Know of Electrical System](#)

Of course. Connecting electricity to a company, factory, or commercial building is a significant project that involves careful planning, coordination with utility providers, and often, working with professional contractors.

Computer

[Installing Hardware and Software](#)



Language



About Me

I am a reliable, patient, and hard-working individual with a strong passion for continuous learning. I thrive in both collaborative team environments and when working independently on focused tasks. My drive to acquire new skills is matched by my creative side, which I express through music, playing the guitar and piano. Outside of work, I enjoy expanding my knowledge through reading, listening to music, and exploring the digital world. For work ethic: "A dedicated and patient professional who values reliability." For teamwork: "I enjoy collaborating with a team to achieve common goals, while also being capable and productive when working independently." For learning: "I possess a strong passion for continuous learning and personal development." For hobbies: "My creative outlet is found in music, both playing the guitar/piano and singing. I also enjoy spending my free time reading, listening to music, and researching interests online."