Canadian Internet Use Survey 2020 June 2022



Statistique Canada



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| HA 020B            | 422-422            | Download speed – 50 Mbps or more                                     |     |
| HA 020C            | 423-423            | Download speed – Don't know  |     |
| HA 030A            | 424-425            | Problems related to quality or speed of internet connection          |     |
| HA 030B            | 426-427            | Problems related to quality or speed of internet connection          |     |
| HA 030C            | 428-429            | Problems related to quality or speed of internet connection          |     |
| HA 030D            | 430-431            | Problems related to quality or speed of internet connection          |     |
| HA 030E            | 432-433            | Problems related to quality or speed of internet connection          |     |
| HA 030F            | 434-435            | Problems related to quality or speed of internet connection          |     |
| CV 010A            | 436-436            | Frequency activities since the start of COVID-19 pandemic            |     |
| CV 010B            | 437-437            | Frequency activities since the start of COVID-19 pandemic            |     |
| CV 010C            | 438-438            | Frequency activities since the start of COVID-19 pandemic            |     |
| CV_010D            | 439-439            | Frequency activities since the start of COVID-19 pandemic            |     |
| CV 010E            | 440-440            | Frequency activities since the start of COVID-19 pandemic            |     |
| CV 010F            | 441-441            | Frequency activities since the start of COVID-19 pandemic            |     |
| CV 010G            | 442-442            | Frequency activities since the start of COVID-19 pandemic            |     |
| CV_010G<br>CV 010H | 443-443            | Frequency activities since the start of COVID-19 pandemic            |     |
| CV_01011           | 444-444            | Frequency activities since the start of COVID-19 pandemic            |     |
| CV_0101<br>CV 020A | 445-445            | Activities performed for the first time during the COVID-19 pandemic |     |
| CV_020A            | 446-446            | Activities performed for the first time during the COVID-19 pandemic |     |
| CV_020B<br>CV 020C | 447-447            | Activities performed for the first time during the COVID-19 pandemic |     |
| CV_020C            | 448-448            | Activities performed for the first time during the COVID-19 pandemic |     |
| CV_020D<br>CV 020E | 449-449            | Activities performed for the first time during the COVID-19 pandemic |     |
| CV_020E<br>CV 020F | 450-450            | Activities performed for the first time during the COVID-19 pandemic |     |
| _                  | 450-450<br>451-451 | Activities performed for the first time during the COVID-19 pandemic |     |
| CV_020G            | 451-451<br>452-452 | Activities performed for the first time during the COVID-19 pandemic |     |
| CV_020H            |                    |  |     |
| CV_020I<br>CV 020Z | 453-453<br>454-454 | Activities performed for the first time during the COVID-19 pandemic |     |
| _                  |                    | Satisfaction regarding life  |     |
| FD_020A            | 455-456            |  |     |
| FD_030A            | 457-457            | Perceived mental health  |     |
| G_VISMIN           | 458-458            | Visible minority – Derived variable                                  |     |
| DIS_G10            | 459-459            | Disability status  |     |
| GEN_G01            | 460-460            | Perceived physical health  |     |
| G_HCOMP            | 461-461            | Type of household - Derived variable                                 | 1/6 |
| HINCQUIN           | 462-462            | Census family income quintile - Derived variable                     |     |
| IMM_GSTA           | 463-463            | Immigrant status   |     |
| G_HSIZE            | 464-464            | Size of the household - Derived variable                             |     |
| WTPG               | 465-479            | Person weight  |     |
|                    |                    |  |     |
| variable index     |                    |  | 187 |

Variable Name: PUMFID Length: 6.0 Position: 1

**Question Name:** 

**Concept:** Public use microdata file identification

**Question Text:** 

Universe: All respondents

Note:

Source:

 Answer Categories
 Code
 Frequency
 Weighted Frequency
 %

 100000 - 117408
 17,409
 31,635,259
 100.0

 Total
 17,409
 31,635,259
 100.0

Variable Name: PROVINCE Length: 2.0 Position: 7

**Question Name:** 

Concept: PROVINCE

**Question Text:** 

Universe: All respondents

**Note:** Information derived using postal codes.

Source: Canadian Internet Use Survey 2020

| Answer Categories         | Code | Frequency | Weighted Frequency | <u>%</u> |
|---------------------------|------|-----------|--------------------|----------|
| Newfoundland and Labrador | 10   | 950       | 447,827            | 1.4      |
| Prince Edward Island      | 11   | 1,154     | 133,923            | 0.4      |
| Nova Scotia               | 12   | 1,181     | 830,066            | 2.6      |
| New Brunswick             | 13   | 1,223     | 656,790            | 2.1      |
| Quebec                    | 24   | 3,911     | 7,138,848          | 22.6     |
| Ontario                   | 35   | 3,719     | 12,388,500         | 39.2     |
| Manitoba                  | 46   | 973       | 1,105,714          | 3.5      |
| Saskatchewan              | 47   | 979       | 935,392            | 3.0      |
| Alberta                   | 48   | 1,365     | 3,590,613          | 11.4     |
| British Columbia          | 59   | 1,954     | 4,407,587          | 13.9     |
| Valid skip                | 96   | 0         | 0                  | 0        |
| Don't know                | 97   | 0         | 0                  | 0        |
| Refusal                   | 98   | 0         | 0                  | 0        |
| Not stated                | 99   | 0         | 0                  | 0        |
| Total                     |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: GENDER Length: 1.0 Position: 9

**Question Name:** 

Concept: Gender - Derived variable

**Question Text:** 

Universe: All respondents

**Note:** Refers to current gender which may be different from sex assigned at birth and may be

different from what is indicated on legal documents. For data quality and confidentiality reasons, and because of the small population being measured, the dissemination of data according to 'Non binary' Gender is not possible for this statistical program. So, this release uses a gender variable with only two categories. This variable is derived by looking at a large number of demographic characteristics from the respondent, it allows

us to disseminate data on Gender that is reliable and unbiased.

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | <b>Weighted Frequency</b> | <u>%</u> |
|-------------------|------|-----------|---------------------------|----------|
| Male              | 1    | 8,126     | 15,658,044                | 49.5     |
| Female            | 2    | 9,283     | 15,977,215                | 50.5     |
| Valid skip        | 6    | 0         | 0                         | 0        |
| Don't know        | 7    | 0         | 0                         | 0        |
| Refusal           | 8    | 0         | 0                         | 0        |
| Not stated        | 9    | 0         | 0                         | 0        |
| Total             |      | 17,409    | 31,635,259                | 100.0    |

Variable Name: G\_ABM Length: 1.0 Position: 10

**Question Name:** 

**Concept:** Indigenous identity - Derived variable

**Question Text:** Are you an Aboriginal person, that is, First Nations (North American Indian), Métis or

Inuk (Inuit)?

Universe: All respondents

Note: Derived from ABM\_01, ABM\_02, ABM\_03 and ABM\_04

**Source:** Canadian Internet Use Survey 2020

| Answer Categories     |       | Code | Frequency | Weighted Frequency | <u>%</u> |
|-----------------------|-------|------|-----------|--------------------|----------|
| Aboriginal person     |       | 1    | 516       | 762,686            | 2.4      |
| Non-Aboriginal person |       | 2    | 16,023    | 29,008,579         | 91.7     |
| Valid skip            |       | 6    | 0         | 0                  | 0        |
| Don't know            |       | 7    | 0         | 0                  | 0        |
| Refusal               |       | 8    | 0         | 0                  | 0        |
| Not stated            |       | 9    | 870       | 1,863,993          | 5.9      |
|                       | Total |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: LAN\_G01 Length: 1.0 Position: 11

**Question Name:** 

Concept: Knowledge of official languages

Question Text: Can you speak English or French well enough to conduct a conversation?

Universe: All respondents

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories          | Code | Frequency | Weighted Frequency | <u>%</u> |
|----------------------------|------|-----------|--------------------|----------|
| English only               | 1    | 11,080    | 20,034,107         | 63.3     |
| French only                | 2    | 1,714     | 2,601,938          | 8.2      |
| Both English and French    | 3    | 3,678     | 6,900,971          | 21.8     |
| Neither English nor French | 4    | 48        | 162,475            | 0.5      |
| Valid skip                 | 6    | 0         | 0                  | 0        |
| Don't know                 | 7    | 0         | 0                  | 0        |
| Refusal                    | 8    | 0         | 0                  | 0        |
| Not stated                 | 9    | 889       | 1,935,767          | 6.1      |
| Total                      |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EMP Length: 1.0 Position: 12

**Question Name:** 

**Concept:** Employment status - Derived variable

**Question Text:** 

Universe: All respondents

Note: Information derived using LMAM\_Q01, LMAM\_Q02 and LMAM\_Q03.

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Employed          | 1    | 8,451     | 17,311,613         | 54.7     |
| Not employed      | 2    | 8,177     | 12,622,164         | 39.9     |
| Valid skip        | 6    | 0         | 0                  | 0        |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 781       | 1,701,481          | 5.4      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: ED\_G10 Length: 1.0 Position: 13

**Question Name:** 

Concept: School attendance

**Question Text:** Are you currently attending a school, college, CEGEP or university?

Universe: All respondents

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,004     | 4,151,420          | 13.1     |
| No                | 2    | 15,550    | 25,626,313         | 81.0     |
| Valid skip        | 6    | 0         | 0                  | 0        |

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 855       | 1,857,526          | 5.9      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: G\_EDU Length: 1.0 Position: 14

**Question Name:** 

Concept: Highest certificate - Derived variable

**Question Text:** 

Universe: All respondents

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories                            | Code | Frequency | Weighted Frequency | <u>%</u> |
|--|------|-----------|--------------------|----------|
| High school or less                          | 1    | 5,746     | 10,383,246         | 32.8     |
| Some post-secondary (incl. univ certificate) | 2    | 5,866     | 9,472,386          | 29.9     |
| University degree                            | 3    | 4,889     | 9,837,109          | 31.1     |
| Valid skip                                   | 6    | 0         | 0                  | 0        |
| Don't know                                   | 7    | 0         | 0                  | 0        |
| Refusal                                      | 8    | 0         | 0                  | 0        |
| Not stated                                   | 9    | 908       | 1,942,517          | 6.1      |
| Total  |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: AC\_010A Length: 1.0 Position: 15

**Question Name:** 

Concept: Access to Internet at home

**Question Text:** Do you have access to the Internet at home?

Universe: All respondents

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 15,673    | 29,784,980         | 94.2     |
| No                | 2    | 1,722     | 1,830,677          | 5.8      |
| Don't know        | 5    | 14        | 19,602             | 0.1      |
| Valid skip        | 6    | 0         | 0                  | 0        |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 0         | 0                  | 0        |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: HOME\_USE Length: 1.0 Position: 16

**Question Name:** 

**Concept:** Access to internet at home - derived variable

**Question Text:** 

Universe: All respondents

Note: Derived from AC\_010A

Other = Don't know, Valid skip and Non stated

Source: Canadian Internet Use Survey 2020

| Answer Categories     | Code | Frequency | Weighted Frequency | <u>%</u> |
|-----------------------|------|-----------|--------------------|----------|
| Had access at home    | 1    | 15,673    | 29,784,980         | 94.2     |
| Had no access at home | 2    | 1,722     | 1,830,677          | 5.8      |
| Other                 | 3    | 14        | 19,602             | 0.1      |
| Valid skip            | 6    | 0         | 0                  | 0        |
| Don't know            | 7    | 0         | 0                  | 0        |
| Refusal               | 8    | 0         | 0                  | 0        |
| Not stated            | 9    | 0         | 0                  | 0        |
| Total                 |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: AC\_020A Length: 1.0 Position: 17

Question Name: AC\_Q020A

Concept: Reasons not to have access to Internet at home

**Question Text:** Why do you not have access to the Internet at home?

Is it:

The cost of Internet service

Universe: AC\_010A= 2

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 471       | 476,996            | 1.5      |
| No                | 2    | 1,250     | 1,352,241          | 4.3      |
| Valid skip        | 6    | 15,687    | 29,804,582         | 94.2     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 1         | 1,440              | 0.0      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: AC\_020B Length: 1.0 Position: 18

Question Name: AC\_Q020B

Concept: Reasons not to have access to Internet at home

**Question Text:** Why do you not have access to the Internet at home?

Is it:

Cost of equipment

Universe: AC\_010A= 2

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 244       | 238,571            | 0.8      |
| No                | 2    | 1,477     | 1,590,666          | 5.0      |
| Valid skip        | 6    | 15,687    | 29,804,582         | 94.2     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 1         | 1,440              | 0.0      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: AC\_020C Length: 1.0 Position: 19

Question Name: AC\_Q020C

Concept: Reasons not to have access to Internet at home

**Question Text:** Why do you not have access to the Internet at home?

Is it:

No need or no interest

Universe: AC\_010A= 2

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,106     | 1,157,897          | 3.7      |
| No                | 2    | 615       | 671,339            | 2.1      |
| Valid skip        | 6    | 15,687    | 29,804,582         | 94.2     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 1         | 1,440              | 0.0      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: AC\_G020D Length: 1.0 Position: 20

**Question Name:** 

Concept: Reasons not to have access to Internet at home

**Question Text:** Why do you not have access to the Internet at home?

Is it:

-Too difficult

-Limitation of use due to a disability

Universe: AC\_010A= 2

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 344       | 385,358            | 1.2      |
| No                | 2    | 1,377     | 1,443,879          | 4.6      |
| Valid skip        | 6    | 15,687    | 29,804,582         | 94.2     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 1         | 1,440              | 0.0      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: AC\_G020F Length: 1.0 Position: 21

**Question Name:** 

Concept: Reasons not to have access to Internet at home

**Question Text:** Why do you not have access to the Internet at home?

Is it:

-Have access to the Internet elsewhere

-Use a mobile data plan instead

**Universe:** AC\_010A= 2

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 204       | 239,660            | 0.8      |
| No                | 2    | 1,517     | 1,589,577          | 5.0      |
| Valid skip        | 6    | 15,687    | 29,804,582         | 94.2     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 1         | 1,440              | 0.0      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: AC\_G020H Length: 1.0 Position: 22

**Question Name:** 

Concept: Reasons not to have access to Internet at home

Question Text: Why do you not have access to the Internet at home?

Is it:

-Available service does not meet your needs

-No Internet service available

Universe: AC\_010A= 2

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 191       | 213,651            | 0.7      |
| No                | 2    | 1,530     | 1,615,585          | 5.1      |
| Valid skip        | 6    | 15,687    | 29,804,582         | 94.2     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 1         | 1,440              | 0.0      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: AC\_G020L Length: 1.0 Position: 23

**Question Name:** 

**Concept:** Reasons not to have access to Internet at home

**Question Text:** Why do you not have access to the Internet at home?

Is it:

-Security or privacy concerns

-No home computer or other device that can connect to the Internet

-Other

Universe: AC\_010A= 2

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 332       | 347,555            | 1.1      |
| No                | 2    | 1,389     | 1,481,681          | 4.7      |
| Valid skip        | 6    | 15,687    | 29,804,582         | 94.2     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 1         | 1,440              | 0.0      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: AC\_030A Length: 1.0 Position: 24

**Question Name:** 

Concept: Access to the Internet through a mobile data plan

Question Text: Do you have access to the Internet through a mobile data plan for personal use?

**Universe:** AC\_020G=3,6,9

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 12,231    | 25,069,005         | 79.2     |
| No                | 2    | 4,760     | 6,024,181          | 19.0     |
| Don't know        | 5    | 240       | 304,298            | 1.0      |
| Valid skip        | 6    | 147       | 171,747            | 0.5      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 31        | 66,028             | 0.2      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: AC\_040A Length: 2.0 Position: 25

**Question Name:** 

Concept: Size of data plan

Question Text: What is the size of the monthly data plan you use?

Universe:  $AC_020G = 1 \text{ or } AC_030A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories               | Code | Frequency | Weighted Frequency | <u>%</u> |
|---------------------------------|------|-----------|--------------------|----------|
| Less than 1 GB per month        | 01   | 717       | 1,320,428          | 4.2      |
| 1 to less than 6 GB per month   | 02   | 3,872     | 7,516,293          | 23.8     |
| 6 to less than 10 GB per month  | 03   | 1,795     | 3,961,803          | 12.5     |
| 10 to less than 20 GB per month | 04   | 1,471     | 3,601,092          | 11.4     |
| 20 to less than 30 GB per month | 05   | 433       | 1,113,388          | 3.5      |
| 30 or more GB per month         | 06   | 1,560     | 3,576,740          | 11.3     |
| Don't know                      | 07   | 2,503     | 4,099,890          | 13.0     |
| Valid skip                      | 96   | 5,031     | 6,394,507          | 20.2     |
| Don't know                      | 97   | 0         | 0                  | 0        |
| Refusal                         | 98   | 0         | 0                  | 0        |
| Not stated                      | 99   | 27        | 51,118             | 0.2      |
| Total                           |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: AC\_050A Length: 1.0 Position: 27

**Question Name:** 

Concept: Use of Internet

Question Text: During the past three months, have you used the Internet for personal use, from any

location?

Universe: All respondents

Note:

| Answer Categories | Code | Frequency | <b>Weighted Frequency</b> | <u>%</u> |
|-------------------|------|-----------|---------------------------|----------|
| Yes               | 1    | 15,294    | 29,182,133                | 92.2     |
| No                | 2    | 2,115     | 2,453,125                 | 7.8      |

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Valid skip        | 6    | 0         | 0                  | 0        |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 0         | 0                  | 0        |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: INT\_USE Length: 1.0 Position: 28

**Question Name:** 

Concept: Internet use - Derived variable

**Question Text:** 

Universe: All respondents

Note: Derived from AC\_050A

Source: Canadian Internet Use Survey 2020

| Answer Categories  | Code | Frequency | Weighted Frequency | <u>%</u> |
|--------------------|------|-----------|--------------------|----------|
| Internet users     | 1    | 15,294    | 29,182,133         | 92.2     |
| Non Internet users | 2    | 2,115     | 2,453,125          | 7.8      |
| Other              | 3    | 0         | 0                  | 0        |
| Valid skip         | 6    | 0         | 0                  | 0        |
| Don't know         | 7    | 0         | 0                  | 0        |
| Refusal            | 8    | 0         | 0                  | 0        |
| Not stated         | 9    | 0         | 0                  | 0        |
| Total              |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: ALL\_CIUS Length: 1.0 Position: 29

**Question Name:** 

Concept: CIUS respondents – Derived variable

Question Text: Use of Internet

Universe: All respondents

**Note:** AC\_Q050A in (1,2)

Source: Canadian Internet Use Survey 2020

| Answer Categories    | Code | Frequency | Weighted Frequency | <u>%</u> |
|----------------------|------|-----------|--------------------|----------|
| All CIUS respondants | 1    | 17,409    | 31,635,259         | 100.0    |
| Valid skip           | 6    | 0         | 0                  | 0        |
| Don't know           | 7    | 0         | 0                  | 0        |
| Refusal              | 8    | 0         | 0                  | 0        |
| Not stated           | 9    | 0         | 0                  | 0        |
| Total                |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: AC\_060A Length: 1.0 Position: 30

Question Name: AC\_Q060A

Concept: Not using Internet

Question Text: Why have you not used the Internet during the past three months for personal use?

Was it:

The cost of service or equipment

Universe: AC\_050A=2,9

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 307       | 360,535            | 1.1      |
| No                | 2    | 1,794     | 2,067,687          | 6.5      |
| Valid skip        | 6    | 15,294    | 29,182,133         | 92.2     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 14        | 24,903             | 0.1      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: AC\_060B Length: 1.0 Position: 31

Question Name: AC\_Q060B

Concept: Not using Internet

**Question Text:** Why have you not used the Internet during the past three months for personal use?

Was it:

No need, no interest or no time

Universe: AC\_050A=2,9

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,535     | 1,743,296          | 5.5      |
| No                | 2    | 566       | 684,926            | 2.2      |
| Valid skip        | 6    | 15,294    | 29,182,133         | 92.2     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 14        | 24,903             | 0.1      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: AC\_060C Length: 1.0 Position: 32

Question Name: AC\_Q060C

Concept: Not using Internet

Question Text: Why have you not used the Internet during the past three months for personal use?

Was it

Too difficult to use the Internet

Universe: AC\_050A=2,9

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 479       | 532,495            | 1.7      |
| No                | 2    | 1,622     | 1,895,728          | 6.0      |
| Valid skip        | 6    | 15,294    | 29,182,133         | 92.2     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 14        | 24,903             | 0.1      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: AC\_060E Length: 1.0 Position: 33

Question Name: AC\_Q060E

Concept: Not using Internet

Question Text: Why have you not used the Internet during the past three months for personal use?

Was it:

Confidentiality, security or privacy concerns

Universe: AC\_050A=2,9

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 144       | 184,927            | 0.6      |
| No                | 2    | 1,957     | 2,243,295          | 7.1      |
| Valid skip        | 6    | 15,294    | 29,182,133         | 92.2     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 14        | 24,903             | 0.1      |
| Tota              | al   | 17,409    | 31,635,259         | 100.0    |

Variable Name: AC\_060F Length: 1.0 Position: 34

Question Name: AC\_Q060F

Concept: Not using Internet

Question Text: Why have you not used the Internet during the past three months for personal use?

Was it:

Limited or no access to the Internet

Universe: AC\_050A=2,9

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 190       | 229,314            | 0.7      |
| No                | 2    | 1,911     | 2,198,908          | 7.0      |
| Valid skip        | 6    | 15,294    | 29,182,133         | 92.2     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 14        | 24,903             | 0.1      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: AC\_G060G Length: 1.0 Position: 35

**Question Name:** 

Concept: Not using Internet

Question Text: Why have you not used the Internet during the past three months for personal use?

Was it:

-Limitation of use due to a disability

-Other

Universe: AC\_050A=2,9

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 156       | 181,885            | 0.6      |
| No                | 2    | 1,945     | 2,246,337          | 7.1      |
| Valid skip        | 6    | 15,294    | 29,182,133         | 92.2     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 14        | 24,903             | 0.1      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: AC\_070A Length: 1.0 Position: 36

**Question Name:** 

Concept: Last use of Internet

Question Text: When did you last use the Internet?

Universe: AC\_050A=2,9

Note:

| Answer Categories               | Code | Frequency | Weighted Frequency | <u>%</u> |
|---------------------------------|------|-----------|--------------------|----------|
| Between 3 months and a year ago | 1    | 594       | 823,915            | 2.6      |
| More than a year ago            | 2    | 363       | 422,267            | 1.3      |
| Never used the Internet         | 3    | 1,124     | 1,147,754          | 3.6      |
| Valid skip                      | 6    | 15,294    | 29,182,133         | 92.2     |
| Don't know                      | 7    | 0         | 0                  | 0        |
| Refusal                         | 8    | 0         | 0                  | 0        |
| Not stated                      | 9    | 34        | 59,189             | 0.2      |
| Total                           |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: AC\_080A Length: 1.0 Position: 37

Question Name: AC\_Q080A

Concept: Location of use – At work

Question Text: During the past three months, from which of the following locations did you regularly

access the Internet for personal use?

Did you access the Internet:

At work

Universe: AC\_050A=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 5,168     | 11,301,662         | 35.7     |
| No                | 2    | 10,071    | 17,794,820         | 56.2     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 55        | 85,651             | 0.3      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: AC\_080B Length: 1.0 Position: 38

Question Name: AC\_Q080B

Concept: Location of use – At school

Question Text: During the past three months, from which of the following locations did you regularly

access the Internet for personal use?

Did you access the Internet:

At school

Universe: AC\_050A=1

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 722       | 2,593,606          | 8.2      |
| No                | 2    | 14,517    | 26,502,876         | 83.8     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 55        | 85,651             | 0.3      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: AC\_080C Length: 1.0 Position: 39

Question Name: AC\_Q080C

**Concept:** Location of use – At a public library

Question Text: During the past three months, from which of the following locations did you regularly

access the Internet for personal use?

Did you access the Internet:

At a public library

Universe: AC\_050A=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 373       | 888,686            | 2.8      |
| No                | 2    | 14,866    | 28,207,797         | 89.2     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 55        | 85,651             | 0.3      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: AC\_080D Length: 1.0 Position: 40

Question Name: AC\_Q080D

**Concept:** Location of use – At another public location

Question Text: During the past three months, from which of the following locations did you regularly

access the Internet for personal use?

Did you access the Internet:

At another public location

Universe: AC\_050A=1

Note:

| Answer Categories | Code        | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------------|-----------|--------------------|----------|
| Answer Categories | <u>Code</u> | Frequency | Weighted Frequency | <u>%</u> |
| Yes               | 1           | 3,020     | 6,499,122          | 20.5     |
| No                | 2           | 12,219    | 22,597,360         | 71.4     |
| Valid skip        | 6           | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7           | 0         | 0                  | 0        |
| Refusal           | 8           | 0         | 0                  | 0        |
| Not stated        | 9           | 55        | 85,651             | 0.3      |
| Total             |             | 17,409    | 31,635,259         | 100.0    |

Variable Name: AC\_080E Length: 1.0 Position: 41

Question Name: AC\_Q080E

**Concept:** Location of use – At a business establishment

Question Text: During the past three months, from which of the following locations did you regularly

access the Internet for personal use?

Did you access the Internet:

At a business establishment

Universe: AC\_050A=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 3,568     | 7,557,356          | 23.9     |
| No                | 2    | 11,671    | 21,539,127         | 68.1     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 55        | 85,651             | 0.3      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: AC\_080F Length: 1.0 Position: 42

Question Name: AC\_Q080F

Concept: Location of use – At home

Question Text: During the past three months, from which of the following locations did you regularly

access the Internet for personal use?

Did you access the Internet:

At home

Universe: AC\_050A=1

Note:

| Source: | Canadian Internet Use Survey 2020 |
|---------|-----------------------------------|
|         |                                   |

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 14,039    | 26,865,140         | 84.9     |
| No                | 2    | 1,200     | 2,231,342          | 7.1      |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 55        | 85,651             | 0.3      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: AC\_080G Length: 1.0 Position: 43

Question Name: AC\_Q080G

Concept: Location of use – At someone else's home

Question Text: During the past three months, from which of the following locations did you regularly

access the Internet for personal use?

Did you access the Internet:

At someone else's home

Universe: AC\_050A=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 4,745     | 9,846,117          | 31.1     |
| No                | 2    | 10,494    | 19,250,365         | 60.9     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 55        | 85,651             | 0.3      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: AC\_080Z Length: 1.0 Position: 44

Question Name: AC\_Q080Z

**Concept:** Location of use – None of the above locations

Question Text: During the past three months, from which of the following locations did you regularly

access the Internet for personal use?

Did you access the Internet:

Did not connect to the Internet at any of the above locations

Universe: AC\_050A=1

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 182       | 275,992            | 0.9      |
| No                | 2    | 15,057    | 28,820,490         | 91.1     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 55        | 85,651             | 0.3      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DV\_010A Length: 1.0 Position: 45

Question Name: DV\_Q010A

Concept: Devices used

Question Text: During the past three months, what devices did you use to access the Internet?

Did you use:

A smartphone

Universe: AC\_050A=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 12,377    | 25,545,194         | 80.7     |
| No                | 2    | 2,833     | 3,501,866          | 11.1     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 84        | 135,073            | 0.4      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DV\_010B Length: 1.0 Position: 46

Question Name: DV\_Q010B

Concept: Devices used

Question Text: During the past three months, what devices did you use to access the Internet?

Did you use: Laptop or netbook

Universe: AC\_050A=1

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 9,689     | 20,266,135         | 64.1     |
| No                | 2    | 5,521     | 8,780,925          | 27.8     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |

| Answer Categories     |       | Code | Frequency | Weighted Frequency | <u>%</u> |
|-----------------------|-------|------|-----------|--------------------|----------|
| Refusal<br>Not stated |       | 8    | 0<br>84   | 0<br>135.073       | 0<br>0.4 |
| Not stated            | Total | 9    | 17,409    | 31,635,259         | 100.0    |

Variable Name: DV\_010C Length: 1.0 Position: 47

Question Name: DV\_Q010C

Concept: Devices used

Question Text: During the past three months, what devices did you use to access the Internet?

Did you use:

**Tablet** 

Universe: AC\_050A=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 7,649     | 14,115,127         | 44.6     |
| No                | 2    | 7,561     | 14,931,933         | 47.2     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 84        | 135,073            | 0.4      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DV\_010D Length: 1.0 Position: 48

Question Name: DV\_Q010D

Concept: Devices used

**Question Text:** During the past three months, what devices did you use to access the Internet?

Did you use:

Desktop computer

Universe: AC\_050A=1

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 6,314     | 12,378,695         | 39.1     |
| No                | 2    | 8,896     | 16,668,366         | 52.7     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 84        | 135,073            | 0.4      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DV\_010E Length: 1.0 Position: 49

Question Name: DV\_Q010E

Concept: Devices used

Question Text: During the past three months, what devices did you use to access the Internet?

Did you use:

Media streaming device

Universe: AC\_050A=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 3,223     | 7,376,064          | 23.3     |
| No                | 2    | 11,987    | 21,670,996         | 68.5     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 84        | 135,073            | 0.4      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DV\_010F Length: 1.0 Position: 50

Question Name: DV\_Q010F

Concept: Devices used

**Question Text:** During the past three months, what devices did you use to access the Internet?

Did you use:

SmartTV

Universe: AC\_050A=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 5,183     | 11,164,255         | 35.3     |
| No                | 2    | 10,027    | 17,882,805         | 56.5     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 84        | 135,073            | 0.4      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DV\_010G Length: 1.0 Position: 51

Question Name: DV\_Q010G

Concept: Devices used

Question Text: During the past three months, what devices did you use to access the Internet?

Did you use:

Internet-connected wearable smart devices

Universe: AC\_050A=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,981     | 4,392,039          | 13.9     |
| No                | 2    | 13,229    | 24,655,022         | 77.9     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 84        | 135,073            | 0.4      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DV\_010H Length: 1.0 Position: 52

Question Name: DV\_Q010H

Concept: Devices used

**Question Text:** During the past three months, what devices did you use to access the Internet?

Did you use:

Connected vehicle devices

Universe: AC\_050A=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,311     | 2,610,307          | 8.3      |
| No                | 2    | 13,899    | 26,436,753         | 83.6     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 84        | 135,073            | 0.4      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DV\_010I Length: 1.0 Position: 53

Question Name: DV\_Q010I

Concept: Devices used

Question Text: During the past three months, what devices did you use to access the Internet?

Did you use:

Other devices

Universe: AC\_050A=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 2,248     | 5,957,595          | 18.8     |
| No                | 2    | 12,962    | 23,089,465         | 73.0     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 84        | 135,073            | 0.4      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DV\_020A Length: 1.0 Position: 54

Question Name: DV\_Q020A

**Concept:** Internet-connected smart home devices

Question Text: What Internet-connected smart home devices do you currently use in your primary res-

idence? Do you use:

A smart speaker or smart home assistant

Universe: AC\_050A=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 3,801     | 8,763,535          | 27.7     |
| No                | 2    | 11,019    | 19,569,828         | 61.9     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 474       | 848,771            | 2.7      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DV\_020B Length: 1.0 Position: 55

Question Name: DV\_Q020B

Concept: Internet-connected smart home devices

Question Text: What Internet-connected smart home devices do you currently use in your primary res-

idence? Do you use:

Video camera connected to the Internet

Universe: AC\_050A=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,991     | 4,857,054          | 15.4     |
| No                | 2    | 12,829    | 23,476,308         | 74.2     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 474       | 848,771            | 2.7      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DV\_020C Length: 1.0 Position: 56

Question Name: DV\_Q020C

Concept: Internet-connected smart home devices

Question Text: What Internet-connected smart home devices do you currently use in your primary res-

idence? Do you use:

Smart door or window lock

Universe: AC\_050A=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 562       | 1,419,589          | 4.5      |
| No                | 2    | 14,258    | 26,913,773         | 85.1     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 474       | 848,771            | 2.7      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DV\_020D Length: 1.0 Position: 57

Question Name: DV\_Q020D

Concept: Internet-connected smart home devices

Question Text: What Internet-connected smart home devices do you currently use in your primary res-

idence? Do you use:

Smart thermostat

Universe: AC\_050A=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,161     | 3,109,377          | 9.8      |
| No                | 2    | 13,659    | 25,223,985         | 79.7     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 474       | 848,771            | 2.7      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DV\_020E Length: 1.0 Position: 58

Question Name: DV\_Q020E

Concept: Internet-connected smart home devices

Question Text: What Internet-connected smart home devices do you currently use in your primary res-

idence? Do you use:

Smart plugs or lights

Universe: AC\_050A=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,439     | 3,382,825          | 10.7     |
| No                | 2    | 13,381    | 24,950,537         | 78.9     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 474       | 848,771            | 2.7      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DV\_020F Length: 1.0 Position: 59

Question Name: DV\_Q020F

Concept: Internet-connected smart home devices

Question Text: What Internet-connected smart home devices do you currently use in your primary res-

idence? Do you use:

Smart appliances

Universe: AC\_050A=1

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 564       | 1,683,573          | 5.3      |
| Nia               | 0    | 14.050    | 00 040 700         | 040      |

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|   |             |  | _   |
|---|-------------|--|---|
| 1 | 564         | 1,683,573                                  | 5.3   |
| 2 | 14,256      | 26,649,790                                 | 84.2  |
| 6 | 2,115       | 2,453,125                                  | 7.8   |
| 7 | 0           | 0  | 0   |
| 8 | 0           | 0  | 0   |
| 9 | 474         | 848,771                                    | 2.7   |
|   | 17,409      | 31,635,259                                 | 100.0   |
|   | 6<br>7<br>8 | 2 14,256<br>6 2,115<br>7 0<br>8 0<br>9 474 | 2 14,256 26,649,790<br>6 2,115 2,453,125<br>7 0 0<br>8 0 0<br>9 474 848,771 |

Variable Name: DV\_020G Length: 1.0 Position: 60

Question Name: DV\_Q020G

Concept: Internet-connected smart home devices

Question Text: What Internet-connected smart home devices do you currently use in your primary res-

idence? Do you use:

Other smart home devices

Universe: AC\_050A=1

Note:

Source:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 812       | 2,153,047          | 6.8      |
| No                | 2    | 14,008    | 26,180,316         | 82.8     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 474       | 848,771            | 2.7      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DV\_020Z Length: 1.0 Position: 61

Question Name: DV\_Q020Z

Concept: Internet-connected smart home devices

Question Text: What Internet-connected smart home devices do you currently use in your primary res-

idence? Do you use:

No smart home devices

Universe: AC\_050A=1

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 9,196     | 15,334,955         | 48.5     |
| No                | 2    | 5,624     | 12,998,407         | 41.1     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 474       | 848,771            | 2.7      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DV\_030A Length: 1.0 Position: 62

Question Name: DV\_Q030A

Concept: Reasons not to use smart home devices

**Question Text:** Why do you not use Internet-connected smart home devices in your primary residence?

Is it:

The cost of smart-home devices

**Universe:** AC\_050A =1 and ALL (DV\_020A to DV\_020G) in (2,6,9)

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | <b>Weighted Frequency</b> | <u>%</u> |
|-------------------|------|-----------|---------------------------|----------|
| Yes               | 1    | 1,952     | 3,666,176                 | 11.6     |
| No                | 2    | 7,594     | 12,299,265                | 38.9     |
| Valid skip        | 6    | 7,739     | 15,451,533                | 48.8     |
| Don't know        | 7    | 0         | 0                         | 0        |
| Refusal           | 8    | 0         | 0                         | 0        |
| Not stated        | 9    | 124       | 218,285                   | 0.7      |
| Total             |      | 17,409    | 31,635,259                | 100.0    |

Variable Name: DV\_030B Length: 1.0 Position: 63

Question Name: DV\_Q030B

**Concept:** Reasons not to use smart home devices

**Question Text:** Why do you not use Internet-connected smart home devices in your primary residence?

le it·

No need or no interest

**Universe:** AC\_050A =1 and ALL (DV\_020A to DV\_020G) in (2,6,9)

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 7,235     | 11,992,678         | 37.9     |
| No                | 2    | 2,311     | 3,972,764          | 12.6     |
| Valid skip        | 6    | 7,739     | 15,451,533         | 48.8     |

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 124       | 218,285            | 0.7      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DV\_030C Length: 1.0 Position: 64

Question Name: DV\_Q030C

Concept: Reasons not to use smart home devices

Question Text: Why do you not use Internet-connected smart home devices in your primary residence?

Is it:

Too difficult to use a smart-home devices

**Universe:** AC\_050A =1 and ALL (DV\_020A to DV\_020G) in (2,6,9)

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 987       | 1,346,658          | 4.3      |
| No                | 2    | 8,559     | 14,618,784         | 46.2     |
| Valid skip        | 6    | 7,739     | 15,451,533         | 48.8     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 124       | 218,285            | 0.7      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DV\_030E Length: 1.0 Position: 65

Question Name: DV\_Q030E

Concept: Reasons not to use smart home devices

**Question Text:** Why do you not use Internet-connected smart home devices in your primary residence?

Is it:

Concerns with security or privacy

**Universe:** AC\_050A =1 and ALL (DV\_020A to DV\_020G) in (2,6,9)

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,951     | 3,475,394          | 11.0     |
| No                | 2    | 7,595     | 12,490,047         | 39.5     |
| Valid skip        | 6    | 7,739     | 15,451,533         | 48.8     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 124       | 218,285            | 0.7      |

<u>Answer Categories</u> <u>Code</u> <u>Frequency</u> <u>Weighted Frequency</u> <u>%</u>

**Total** 17,409 31,635,259 100.0

Variable Name: DV\_030F Length: 1.0 Position: 66

Question Name: DV\_Q030F

Concept: Reasons not to use smart home devices

Question Text: Why do you not use Internet-connected smart home devices in your primary residence?

Is it:

Safety concerns

**Universe:** AC\_050A =1 and ALL (DV\_020A to DV\_020G) in (2,6,9)

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 504       | 893,192            | 2.8      |
| No                | 2    | 9,042     | 15,072,249         | 47.6     |
| Valid skip        | 6    | 7,739     | 15,451,533         | 48.8     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 124       | 218,285            | 0.7      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DV\_030G Length: 1.0 Position: 67

Question Name: DV\_Q030G

**Concept:** Reasons not to use smart home devices

Question Text: Why do you not use Internet-connected smart home devices in your primary residence?

Is it:

Poor quality of existing Internet connection

**Universe:** AC\_050A =1 and ALL (DV\_020A to DV\_020G) in (2,6,9)

Note:

| Answer Categories | Code | Frequency | <b>Weighted Frequency</b> | <u>%</u> |
|-------------------|------|-----------|---------------------------|----------|
| Yes               | 1    | 654       | 966,609                   | 3.1      |
| No                | 2    | 8,892     | 14,998,832                | 47.4     |
| Valid skip        | 6    | 7,739     | 15,451,533                | 48.8     |
| Don't know        | 7    | 0         | 0                         | 0        |
| Refusal           | 8    | 0         | 0                         | 0        |
| Not stated        | 9    | 124       | 218,285                   | 0.7      |
| Total             |      | 17,409    | 31,635,259                | 100.0    |

Variable Name: DV\_030H Length: 1.0 Position: 68

Question Name: DV\_Q030H

Concept: Reasons not to use smart home devices

**Question Text:** Why do you not use Internet-connected smart home devices in your primary residence?

Is it:

No access to the Internet

**Universe:** AC\_050A =1 and ALL (DV\_020A to DV\_020G) in (2,6,9)

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 172       | 207,676            | 0.7      |
| No                | 2    | 9,374     | 15,757,765         | 49.8     |
| Valid skip        | 6    | 7,739     | 15,451,533         | 48.8     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 124       | 218,285            | 0.7      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DV\_G030I Length: 1.0 Position: 69

**Question Name:** 

**Concept:** Reasons not to use smart home devices

Question Text: Why do you not use Internet-connected smart home devices in your primary residence?

Is it:

-Limitation of use due to a disability

-Other

**Universe:** AC\_050A =1 and ALL (DV\_020A to DV\_020G) in (2,6,9)

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 513       | 893,918            | 2.8      |
| No                | 2    | 9,033     | 15,071,523         | 47.6     |
| Valid skip        | 6    | 7,739     | 15,451,533         | 48.8     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 124       | 218,285            | 0.7      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SM\_G010A Length: 1.0 Position: 70

**Question Name:** 

**Concept:** Have a smartphone

**Question Text:** Do you have a smartphone that you use for personal use?

Universe: AC\_050A=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 13,108    | 26,554,185         | 83.9     |
| No                | 2    | 2,094     | 2,475,603          | 7.8      |
| Don't know        | 5    | 0         | 0                  | 0        |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 92        | 152,345            | 0.5      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SM\_USE Length: 1.0 Position: 71

**Question Name:** 

**Concept:** Use of smartphone - derived variable

**Question Text:** 

Universe:  $AC_050A = 1$ 

**Note:** Derived from SM\_010A - Other = Don't know, Not stated

Source: Canadian Internet Use Survey 2020

| Answer Categories Code  |   | Frequency | Weighted Frequency | <u>%</u> |
|-------------------------|---|-----------|--------------------|----------|
| Users of smartphone     | 1 | 13,108    | 26,554,185         | 83.9     |
| Non users of smartphone | 2 | 2,094     | 2,475,603          | 7.8      |
| Other                   | 3 | 2,207     | 2,605,471          | 8.2      |
| Valid skip              | 6 | 0         | 0                  | 0        |
| Don't know              | 7 | 0         | 0                  | 0        |
| Refusal                 | 8 | 0         | 0                  | 0        |
| Not stated              | 9 | 0         | 0                  | 0        |
| Total                   |   | 17,409    | 31,635,259         | 100.0    |

Variable Name: SM\_020A Length: 1.0 Position: 72

Question Name: SM\_Q020A

**Concept:** Reasons not to use a smartphone

Question Text: Why do you not have a smartphone?

Is it:

The cost of the service or device

**Universe:** SM\_010A IN (2,5,9)

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 596       | 780,721            | 2.5      |
| No                | 2    | 1,490     | 1,688,825          | 5.3      |
| Valid skip        | 6    | 15,223    | 29,007,310         | 91.7     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 100       | 158,403            | 0.5      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SM\_020B Length: 1.0 Position: 73

Question Name: SM\_Q020B

**Concept:** Reasons not to use a smartphone

**Question Text:** Why do you not have a smartphone?

Is it:

No need or no interest

**Universe:** SM\_010A IN (2,5,9)

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | <u>Code</u> | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------------|-----------|--------------------|----------|
| Yes               | 1           | 1,446     | 1,661,873          | 5.3      |
| No                | 2           | 640       | 807,672            | 2.6      |
| Valid skip        | 6           | 15,223    | 29,007,310         | 91.7     |
| Don't know        | 7           | 0         | 0                  | 0        |
| Refusal           | 8           | 0         | 0                  | 0        |
| Not stated        | 9           | 100       | 158,403            | 0.5      |
| Total             |             | 17,409    | 31,635,259         | 100.0    |

Variable Name: SM\_020C Length: 1.0 Position: 74

Question Name: SM\_Q020C

**Concept:** Reasons not to use a smartphone

**Question Text:** Why do you not have a smartphone?

Is it:

Too difficult to use a smartphone

**Universe:** SM\_010A IN (2,5,9)

| Source:           | Canadian Interne | t Use Survey 2020 |           |                    |          |  |  |
|-------------------|------------------|-------------------|-----------|--------------------|----------|--|--|
| Answer Categories |                  | Code              | Frequency | Weighted Frequency | <u>%</u> |  |  |
| Yes               |                  | 1                 | 239       | 292,274            | 0.9      |  |  |
| No                |                  | 2                 | 1,847     | 2,177,272          | 6.9      |  |  |
| Valid skip        |                  | 6                 | 15,223    | 29,007,310         | 91.7     |  |  |
| Don't know        |                  | 7                 | 0         | 0                  | 0        |  |  |
| Refusal           |                  | 8                 | 0         | 0                  | 0        |  |  |
| Not stated        |                  | 9                 | 100       | 158,403            | 0.5      |  |  |
|                   | Total            |                   | 17,409    | 31,635,259         | 100.0    |  |  |

Variable Name: SM\_020D Length: 1.0 Position: 75

Question Name: SM\_Q020D

Concept: Reasons not to use a smartphone

**Question Text:** Why do you not have a smartphone?

Is it:

Security or privacy concerns

**Universe:** SM\_010A IN (2,5,9)

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | <b>Weighted Frequency</b> | <u>%</u> |
|-------------------|------|-----------|---------------------------|----------|
| Yes               | 1    | 146       | 189,745                   | 0.6      |
| No                | 2    | 1,940     | 2,279,800                 | 7.2      |
| Valid skip        | 6    | 15,223    | 29,007,310                | 91.7     |
| Don't know        | 7    | 0         | 0                         | 0        |
| Refusal           | 8    | 0         | 0                         | 0        |
| Not stated        | 9    | 100       | 158,403                   | 0.5      |
| Total             |      | 17,409    | 31,635,259                | 100.0    |

Variable Name: SM\_020E Length: 1.0 Position: 76

Question Name: SM\_Q020E

Concept: Reasons not to use a smartphone

**Question Text:** Why do you not have a smartphone?

Is it:

Use another person's smartphone when required

**Universe:** SM\_010A IN (2,5,9)

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 102       | 137,594            | 0.4      |
| No                | 2    | 1,984     | 2,331,951          | 7.4      |

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Valid skip        | 6    | 15,223    | 29,007,310         | 91.7     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 100       | 158,403            | 0.5      |
| Tota              | ıl   | 17,409    | 31,635,259         | 100.0    |

Variable Name: SM\_020G Length: 1.0 Position: 77

**Question Name:** 

**Concept:** Reasons not to use a smartphone

**Question Text:** Why do you not have a smartphone?

Is it:

Other reason

**Universe:** SM\_010A IN (2,5,9)

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 191       | 227,573            | 0.7      |
| No                | 2    | 1,895     | 2,241,973          | 7.1      |
| Valid skip        | 6    | 15,223    | 29,007,310         | 91.7     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 100       | 158,403            | 0.5      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SM 030A Length: 2.0 Position: 78

**Question Name:** 

**Concept:** Frequency of use of smartphone

Question Text: In a typical day, how often do you check your smartphone?

Universe:  $SM_010A = 1$ 

Note:

| Answer Categories                 | Code | Frequency | Weighted Frequency | <u>%</u> |
|-----------------------------------|------|-----------|--------------------|----------|
| At least every 5 minutes          | 01   | 673       | 2,064,135          | 6.5      |
| At least every 15 minutes         | 02   | 1,787     | 4,768,593          | 15.1     |
| At least every 30 minutes         | 03   | 3,043     | 6,884,532          | 21.8     |
| One time per hour                 | 04   | 3,406     | 6,558,413          | 20.7     |
| Once a day or a few times per day | 05   | 3,665     | 5,591,127          | 17.7     |
| Less than one time per day        | 06   | 513       | 645,788            | 2.0      |
| Valid skip                        | 96   | 4,301     | 5,081,074          | 16.1     |
| Don't know                        | 97   | 0         | 0                  | 0        |

| Answer Categories     |       | Code     | Frequency | Weighted Frequency | <u>%</u> |
|-----------------------|-------|----------|-----------|--------------------|----------|
| Refusal<br>Not stated |       | 98<br>99 | 0<br>21   | 0<br>41.597        | 0<br>0.1 |
| Not stated            | Total | 00       | 17,409    | 31,635,259         | 100.0    |

Variable Name: SM\_040A Length: 1.0 Position: 80

Question Name: SM\_Q040A

**Concept:** Scenarios of use of smartphone

Question Text: In a typical day, which of the following scenarios apply to you?

Is it:

Before going to sleep, the last thing you do is check your smartphone

Universe:  $SM_010A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 6,892     | 16,141,759         | 51.0     |
| No                | 2    | 6,143     | 10,290,501         | 32.5     |
| Valid skip        | 6    | 4,301     | 5,081,074          | 16.1     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 73        | 121,925            | 0.4      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SM\_040B Length: 1.0 Position: 81

Question Name: SM\_Q040B

**Concept:** Scenarios of use of smartphone

**Question Text:** In a typical day, which of the following scenarios apply to you?

Is it:

After waking up, the first thing you do is check your smartphone

**Universe:** SM\_010A = 1

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 7,422     | 16,743,320         | 52.9     |
| No                | 2    | 5,613     | 9,688,940          | 30.6     |
| Valid skip        | 6    | 4,301     | 5,081,074          | 16.1     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 73        | 121,925            | 0.4      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SM\_040C Length: 1.0 Position: 82

Question Name: SM\_Q040C

**Concept:** Scenarios of use of smartphone

**Question Text:** In a typical day, which of the following scenarios apply to you?

Is it:

You use your smartphone while watching television

**Universe:** SM\_010A = 1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | <b>Weighted Frequency</b> | <u>%</u> |
|-------------------|------|-----------|---------------------------|----------|
| Yes               | 1    | 6,722     | 14,792,803                | 46.8     |
| No                | 2    | 6,313     | 11,639,457                | 36.8     |
| Valid skip        | 6    | 4,301     | 5,081,074                 | 16.1     |
| Don't know        | 7    | 0         | 0                         | 0        |
| Refusal           | 8    | 0         | 0                         | 0        |
| Not stated        | 9    | 73        | 121,925                   | 0.4      |
| Total             |      | 17,409    | 31,635,259                | 100.0    |

Variable Name: SM\_040D Length: 1.0 Position: 83

Question Name: SM\_Q040D

**Concept:** Scenarios of use of smartphone

**Question Text:** In a typical day, which of the following scenarios apply to you?

ls it:

You use your smartphone while eating dinner with others

**Universe:** SM\_010A = 1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,550     | 4,108,740          | 13.0     |
| No                | 2    | 11,485    | 22,323,520         | 70.6     |
| Valid skip        | 6    | 4,301     | 5,081,074          | 16.1     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 73        | 121,925            | 0.4      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SM\_040Z Length: 1.0 Position: 84

Question Name: SM\_Q040Z

**Concept:** Scenarios of use of smartphone

**Question Text:** In a typical day, which of the following scenarios apply to you?

Is it:

None of these

Universe:  $SM_010A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | <b>Weighted Frequency</b> | <u>%</u> |
|-------------------|------|-----------|---------------------------|----------|
| Yes               | 1    | 2,773     | 4,195,320                 | 13.3     |
| No                | 2    | 10,262    | 22,236,940                | 70.3     |
| Valid skip        | 6    | 4,301     | 5,081,074                 | 16.1     |
| Don't know        | 7    | 0         | 0                         | 0        |
| Refusal           | 8    | 0         | 0                         | 0        |
| Not stated        | 9    | 73        | 121,925                   | 0.4      |
| Total             |      | 17,409    | 31,635,259                | 100.0    |

Variable Name: UI\_010A Length: 1.0 Position: 85

Question Name: UI\_Q010A

Concept: Activities related to communication

Question Text: During the past three months, which of the following activities, related to communica-

tion, have you done over the Internet?

Have you:

Sent and received emails

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 13,914    | 26,961,470         | 85.2     |
| No                | 2    | 1,239     | 1,964,764          | 6.2      |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 141       | 255,900            | 0.8      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_010B Length: 1.0 Position: 86

Question Name: UI\_Q010B

Concept: Activities related to communication

Question Text: During the past three months, which of the following activities, related to communica-

tion, have you done over the Internet?

Have you:

Sent messages using an instant messaging app

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 11,661    | 23,923,521         | 75.6     |
| No                | 2    | 3,492     | 5,002,713          | 15.8     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 141       | 255,900            | 8.0      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_010C Length: 1.0 Position: 87

Question Name: UI\_Q010C

Concept: Activities related to communication

Question Text: During the past three months, which of the following activities, related to communica-

tion, have you done over the Internet?

Have you:

Used social networking websites or apps

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | <u>Code</u> | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------------|-----------|--------------------|----------|
| Yes               | 1           | 10,814    | 22,244,840         | 70.3     |
| No                | 2           | 4,339     | 6,681,394          | 21.1     |
| Valid skip        | 6           | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7           | 0         | 0                  | 0        |
| Refusal           | 8           | 0         | 0                  | 0        |
| Not stated        | 9           | 141       | 255,900            | 8.0      |
| Total             |             | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_010D Length: 1.0 Position: 88

Question Name: UI\_Q010D

**Concept:** Activities related to communication

Question Text: During the past three months, which of the following activities, related to communica-

tion, have you done over the Internet?

Have you:

Made online voice calls or video calls

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 9,432     | 20,120,742         | 63.6     |
| No                | 2    | 5,721     | 8,805,492          | 27.8     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 141       | 255,900            | 8.0      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_010E Length: 1.0 Position: 89

Question Name: UI\_Q010E

**Concept:** Activities related to communication

Question Text: During the past three months, which of the following activities, related to communica-

tion, have you done over the Internet?

Have you:

Used dating websites or apps

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | <u>Code</u> | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------------|-----------|--------------------|----------|
| Yes               | 1           | 927       | 2,362,589          | 7.5      |
| No                | 2           | 14,226    | 26,563,645         | 84.0     |
| Valid skip        | 6           | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7           | 0         | 0                  | 0        |
| Refusal           | 8           | 0         | 0                  | 0        |
| Not stated        | 9           | 141       | 255,900            | 0.8      |
| Total             |             | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_010F Length: 1.0 Position: 90

Question Name: UI\_Q010F

Concept: Activities related to communication

Question Text: During the past three months, which of the following activities, related to communica-

tion, have you done over the Internet?

Have you:

Uploaded self-created content on sharing websites, a blog or a personal website

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,613     | 3,960,674          | 12.5     |
| No                | 2    | 13,540    | 24,965,560         | 78.9     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 141       | 255,900            | 0.8      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_010Z Length: 1.0 Position: 91

Question Name: UI\_Q010Z

**Concept:** Activities related to communication

Question Text: During the past three months, which of the following activities, related to communica-

tion, have you done over the Internet?

Have you:

None of these

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 412       | 506,637            | 1.6      |
| No                | 2    | 14,741    | 28,419,597         | 89.8     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 141       | 255,900            | 0.8      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_020A Length: 1.0 Position: 92

Question Name: UI\_Q020A

**Concept:** Activities related to accessing information

Question Text: During the past three months, which of the following activities, related to accessing in-

formation, have you done over the Internet?

Have you:

Accessed the news

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code  | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------|-----------|--------------------|----------|
| Yes               | 1     | 12,421    | 24,465,305         | 77.3     |
| No                | 2     | 2,686     | 4,371,940          | 13.8     |
| Valid skip        | 6     | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7     | 0         | 0                  | 0        |
| Refusal           | 8     | 0         | 0                  | 0        |
| Not stated        | 9     | 187       | 344,889            | 1.1      |
| •                 | Total | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_020B Length: 1.0 Position: 93

Question Name: UI\_Q020B

**Concept:** Activities related to accessing information

Question Text: During the past three months, which of the following activities, related to accessing in-

formation, have you done over the Internet?

Have you:

Found locations and directions

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 11,843    | 24,152,425         | 76.3     |
| No                | 2    | 3,264     | 4,684,820          | 14.8     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 187       | 344,889            | 1.1      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_020C Length: 1.0 Position: 94

Question Name: UI\_Q020C

Concept: Activities related to accessing information

Question Text: During the past three months, which of the following activities, related to accessing in-

formation, have you done over the Internet?

Have you:

Researched for information on health

Universe:  $AC_050A = 1$ 

| Answer Categories | <u>Code</u> | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------------|-----------|--------------------|----------|
| Yes               | 1           | 10,796    | 21,493,573         | 67.9     |
| No                | 2           | 4,311     | 7,343,672          | 23.2     |
| Valid skip        | 6           | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7           | 0         | 0                  | 0        |
| Refusal           | 8           | 0         | 0                  | 0        |
| Not stated        | 9           | 187       | 344,889            | 1.1      |
| Total             |             | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_020D Length: 1.0 Position: 95

Question Name: UI\_Q020D

**Concept:** Activities related to accessing information

Question Text: During the past three months, which of the following activities, related to accessing in-

formation, have you done over the Internet?

Have you:

Researched for information about community events

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 7,178     | 13,889,706         | 43.9     |
| No                | 2    | 7,929     | 14,947,539         | 47.2     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 187       | 344,889            | 1.1      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_020E Length: 1.0 Position: 96

Question Name: UI\_Q020E

Concept: Activities related to accessing information

Question Text: During the past three months, which of the following activities, related to accessing in-

formation, have you done over the Internet?

Have you:

Researched for information about goods or services

Universe:  $AC_050A = 1$ 

| Source: | Canadian Internet Use Survey 2020 |
|---------|-----------------------------------|
|         |                                   |

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 11,522    | 22,747,182         | 71.9     |
| No                | 2    | 3,585     | 6,090,063          | 19.3     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 187       | 344,889            | 1.1      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_020Z Length: 1.0 Position: 97

Question Name: UI\_Q020Z

**Concept:** Activities related to accessing information

Question Text: During the past three months, which of the following activities, related to accessing in-

formation, have you done over the Internet?

Have you:

None of these

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 783       | 1,042,640          | 3.3      |
| No                | 2    | 14,324    | 27,794,605         | 87.9     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 187       | 344,889            | 1.1      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_030A Length: 1.0 Position: 98

Question Name: UI\_Q030A

**Concept:** Activities related to listening to content

Question Text: During the past three months, which of the following activities, related to listening to

content, have you done over the Internet?

Have you:

Listened to music

Universe:  $AC_050A = 1$ 

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 10,762    | 22,738,652         | 71.9     |
| No                | 2    | 4,247     | 5,908,772          | 18.7     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 285       | 534,709            | 1.7      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_030B Length: 1.0 Position: 99

Question Name: UI\_Q030B

**Concept:** Activities related to listening to content

Question Text: During the past three months, which of the following activities, related to listening to

content, have you done over the Internet?

Have you:

Listened to podcasts

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 4,582     | 10,582,128         | 33.5     |
| No                | 2    | 10,427    | 18,065,296         | 57.1     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 285       | 534,709            | 1.7      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_030C Length: 1.0 Position: 100

Question Name: UI\_Q030C

**Concept:** Activities related to listening to content

Question Text: During the past three months, which of the following activities, related to listening to

content, have you done over the Internet?

Have you:

Listened to news or sports

Universe:  $AC_050A = 1$ 

Note:

| Answer Categories | Code  | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------|-----------|--------------------|----------|
| Answer Categories | Code  | Frequency | Weighted Frequency | <u>%</u> |
| Yes               | 1     | 6,869     | 14,151,238         | 44.7     |
| No                | 2     | 8,140     | 14,496,186         | 45.8     |
| Valid skip        | 6     | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7     | 0         | 0                  | 0        |
| Refusal           | 8     | 0         | 0                  | 0        |
| Not stated        | 9     | 285       | 534,709            | 1.7      |
| •                 | Total | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_030Z Length: 1.0 Position: 101

Question Name: UI\_Q030Z

**Concept:** Activities related to listening to content

Question Text: During the past three months, which of the following activities, related to listening to

content, have you done over the Internet?

Have you:

None of these

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | <b>Weighted Frequency</b> | <u>%</u> |
|-------------------|------|-----------|---------------------------|----------|
| Yes               | 1    | 3,010     | 4,006,438                 | 12.7     |
| No                | 2    | 11,999    | 24,640,986                | 77.9     |
| Valid skip        | 6    | 2,115     | 2,453,125                 | 7.8      |
| Don't know        | 7    | 0         | 0                         | 0        |
| Refusal           | 8    | 0         | 0                         | 0        |
| Not stated        | 9    | 285       | 534,709                   | 1.7      |
| Total             |      | 17,409    | 31,635,259                | 100.0    |

Variable Name: UI\_040A Length: 1.0 Position: 102

Question Name: UI\_Q040A

Concept: Activities related to watching content

Question Text: During the past three months, which of the following activities, related to watching con-

tent, have you done over the Internet?

Have you:

Watched video streaming services, excluding live television

Universe:  $AC_050A = 1$ 

| Source: | Canadian Internet Use Survey 2020 |
|---------|-----------------------------------|
|---------|-----------------------------------|

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 9,768     | 21,048,534         | 66.5     |
| No                | 2    | 5,256     | 7,658,572          | 24.2     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 270       | 475,028            | 1.5      |
| Tot               | al   | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_040B Length: 1.0 Position: 103

Question Name: UI\_Q040B

**Concept:** Activities related to watching content

Question Text: During the past three months, which of the following activities, related to watching con-

tent, have you done over the Internet?

Have you:

Watched content on video-sharing websites

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 10,785    | 22,667,326         | 71.7     |
| No                | 2    | 4,239     | 6,039,779          | 19.1     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 270       | 475,028            | 1.5      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_040C Length: 1.0 Position: 104

Question Name: UI\_Q040C

**Concept:** Activities related to watching content

Question Text: During the past three months, which of the following activities, related to watching con-

tent, have you done over the Internet?

Have you:

Watched streamed or live-streamed sports

Universe:  $AC_050A = 1$ 

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 2,112     | 5,242,315          | 16.6     |
| No                | 2    | 12,912    | 23,464,790         | 74.2     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 270       | 475,028            | 1.5      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_040D Length: 1.0 Position: 105

Question Name: UI\_Q040D

**Concept:** Activities related to watching content

Question Text: During the past three months, which of the following activities, related to watching con-

tent, have you done over the Internet?

Have you:

Watched eSports

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 633       | 1,986,971          | 6.3      |
| No                | 2    | 14,391    | 26,720,135         | 84.5     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 270       | 475,028            | 1.5      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_040E Length: 1.0 Position: 106

Question Name: UI\_Q040E

Concept: Activities related to watching content

Question Text: During the past three months, which of the following activities, related to watching con-

tent, have you done over the Internet?

Have you:

Watched other video gaming services

Universe:  $AC_050A = 1$ 

Note:

| Answer Categories | <u>Code</u> | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------------|-----------|--------------------|----------|
| Yes               | 1           | 1,192     | 3,924,877          | 12.4     |
| No                | 2           | 13,832    | 24,782,229         | 78.3     |
| Valid skip        | 6           | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7           | 0         | 0                  | 0        |
| Refusal           | 8           | 0         | 0                  | 0        |
| Not stated        | 9           | 270       | 475,028            | 1.5      |
| Total             |             | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_040F Length: 1.0 Position: 107

Question Name: UI\_Q040F

**Concept:** Activities related to watching content

Question Text: During the past three months, which of the following activities, related to watching con-

tent, have you done over the Internet?

Have you:

Watched other streamed or live-streamed television

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 4,547     | 9,722,706          | 30.7     |
| No                | 2    | 10,477    | 18,984,399         | 60.0     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 270       | 475,028            | 1.5      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_040Z Length: 1.0 Position: 108

Question Name: UI\_Q040Z

**Concept:** Activities related to watching content

Question Text: During the past three months, which of the following activities, related to watching con-

tent, have you done over the Internet?

Have you:

None of these

Universe:  $AC_050A = 1$ 

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
| Yes               | 1    | 2,320     | 2,892,961          | 9.1      |
| No                | 2    | 12,704    | 25,814,145         | 81.6     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 270       | 475,028            | 1.5      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_045A Length: 2.0 Position: 109

Question Name: UI\_Q045A

Concept: Time spend watching content

Question Text: Including all types of video streaming, how many hours do you spend watching content

in a typical week?

Would you say:

Universe: AC\_050A=1 and

 $(UI\_040A = 1 \text{ or } UI\_040B = 1 \text{ or } UI\_040C = 1 \text{ or } UI\_040D = 1 \text{ or } UI\_040E = 1)$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories                 | Code | Frequency | Weighted Frequency | <u>%</u> |
|-----------------------------------|------|-----------|--------------------|----------|
| None                              | 01   | 307       | 445,940            | 1.4      |
| Less than 5 hours per week        | 02   | 3,705     | 6,118,718          | 19.3     |
| 5 to less than 10 hours per week  | 03   | 3,468     | 7,108,998          | 22.5     |
| 10 to less than 20 hours per week | 04   | 3,126     | 7,050,351          | 22.3     |
| 20 to less than 40 hours per week | 05   | 1,532     | 3,578,446          | 11.3     |
| 40 hours or more per week         | 06   | 518       | 1,418,668          | 4.5      |
| Valid skip                        | 96   | 4,705     | 5,821,114          | 18.4     |
| Don't know                        | 97   | 0         | 0                  | 0        |
| Refusal                           | 98   | 0         | 0                  | 0        |
| Not stated                        | 99   | 48        | 93,024             | 0.3      |
| Total                             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_050A Length: 1.0 Position: 111

Question Name: UI\_Q050A

**Concept:** Activities related to other online activities

Question Text: During the past three months, which of the following other online activities, have you

done over the Internet?

Have you:

Played video games

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 4,571     | 10,804,509         | 34.2     |
| No                | 2    | 10,449    | 17,863,765         | 56.5     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 274       | 513,860            | 1.6      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_050B Length: 1.0 Position: 112

Question Name: UI\_Q050B

**Concept:** Activities related to other online activities

Question Text: During the past three months, which of the following other online activities, have you

done over the Internet?

Have you:

Gambled online

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 677       | 1,263,071          | 4.0      |
| No                | 2    | 14,343    | 27,405,203         | 86.6     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 274       | 513,860            | 1.6      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_050C Length: 1.0 Position: 113

Question Name: UI\_Q050C

Concept: Activities related to other online activities

Question Text: During the past three months, which of the following other online activities, have you

done over the Internet?

Have you:

Searched for employment

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 2,584     | 6,684,133          | 21.1     |
| No                | 2    | 12,436    | 21,984,140         | 69.5     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 274       | 513,860            | 1.6      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_050D Length: 1.0 Position: 114

Question Name: UI\_Q050D

**Concept:** Activities related to other online activities

Question Text: During the past three months, which of the following other online activities, have you

done over the Internet?

Have you:

Conducted online banking

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 12,037    | 23,311,841         | 73.7     |
| No                | 2    | 2,983     | 5,356,433          | 16.9     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 274       | 513,860            | 1.6      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_050E Length: 1.0 Position: 115

Question Name: UI\_Q050E

Concept: Activities related to other online activities

Question Text: During the past three months, which of the following other online activities, have you

done over the Internet?

Have you:

Taken formal training or learning through an organization or institution

Universe:  $AC_050A = 1$ 

| Source: C | anadian Internet Use Survey | 2020 |
|-----------|-----------------------------|------|
|-----------|-----------------------------|------|

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 3,007     | 7,685,965          | 24.3     |
| No                | 2    | 12,013    | 20,982,308         | 66.3     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 274       | 513,860            | 1.6      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_050F Length: 1.0 Position: 116

Question Name: UI\_Q050F

**Concept:** Activities related to other online activities

Question Text: During the past three months, which of the following other online activities, have you

done over the Internet?

Have you:

Taken informal training or learning

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 3,336     | 7,555,039          | 23.9     |
| No                | 2    | 11,684    | 21,113,234         | 66.7     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 274       | 513,860            | 1.6      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_050G Length: 1.0 Position: 117

Question Name: UI\_Q050G

**Concept:** Activities related to other online activities

Question Text: During the past three months, which of the following other online activities, have you

done over the Internet?

Have you:

Made a donation to a registered charity

Universe:  $AC_050A = 1$ 

Note:

| Answer Categories |       | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------|------|-----------|--------------------|----------|
| Yes               |       | 1    | 3,505     | 6,465,609          | 20.4     |
| No                |       | 2    | 11,515    | 22,202,664         | 70.2     |
| Valid skip        |       | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        |       | 7    | 0         | 0                  | 0        |
| Refusal           |       | 8    | 0         | 0                  | 0        |
| Not stated        |       | 9    | 274       | 513,860            | 1.6      |
|                   | Total |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_050H Length: 1.0 Position: 118

Question Name: UI\_Q050H

**Concept:** Activities related to other online activities

Question Text: During the past three months, which of the following other online activities, have you

done over the Internet?

Have you:

Booked appointments

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 6,949     | 14,996,071         | 47.4     |
| No                | 2    | 8,071     | 13,672,202         | 43.2     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 274       | 513,860            | 1.6      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_050I Length: 1.0 Position: 119

Question Name: UI\_Q050I

**Concept:** Activities related to other online activities

Question Text: During the past three months, which of the following other online activities, have you

done over the Internet?

Have you:

Checked schedules or registered for classes

Universe:  $AC_050A = 1$ 

Note:

| Answer Categories |       | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------|------|-----------|--------------------|----------|
| Answer Categories |       | Code | Frequency | Weighted Frequency | <u>%</u> |
| Yes               |       | 1    | 3,530     | 8,364,620          | 26.4     |
| No                |       | 2    | 11,490    | 20,303,653         | 64.2     |
| Valid skip        |       | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        |       | 7    | 0         | 0                  | 0        |
| Refusal           |       | 8    | 0         | 0                  | 0        |
| Not stated        |       | 9    | 274       | 513,860            | 1.6      |
|                   | Total |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_050J Length: 1.0 Position: 120

Question Name: UI\_Q050J

**Concept:** Activities related to other online activities

Question Text: During the past three months, which of the following other online activities, have you

done over the Internet?

Have you:

Tracked fitness or health

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 3,653     | 7,902,598          | 25.0     |
| No                | 2    | 11,367    | 20,765,676         | 65.6     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 274       | 513,860            | 1.6      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_050K Length: 1.0 Position: 121

Question Name: UI\_Q050K

Concept: Activities related to other online activities

Question Text: During the past three months, which of the following other online activities, have you

done over the Internet?

Have you:

Bought new or used goods on online bulletin boards

Universe:  $AC_050A = 1$ 

| Answer Categories | Code | <b>Frequency</b> | Weighted Frequency | <u>%</u> |
|-------------------|------|------------------|--------------------|----------|
| Yes               | 1    | 5,405            | 11,161,483         | 35.3     |
| No                | 2    | 9,615            | 17,506,791         | 55.3     |
| Valid skip        | 6    | 2,115            | 2,453,125          | 7.8      |
| Don't know        | 7    | 0                | 0                  | 0        |
| Refusal           | 8    | 0                | 0                  | 0        |
| Not stated        | 9    | 274              | 513,860            | 1.6      |
| Total             |      | 17,409           | 31,635,259         | 100.0    |

Variable Name: UI\_050L Length: 1.0 Position: 122

Question Name: UI\_Q050L

**Concept:** Activities related to other online activities

Question Text: During the past three months, which of the following other online activities, have you

done over the Internet?

Have you:

Traded services, or goods you owned through an app or website

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,045     | 2,435,375          | 7.7      |
| No                | 2    | 13,975    | 26,232,899         | 82.9     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 274       | 513,860            | 1.6      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_050Z Length: 1.0 Position: 123

Question Name: UI\_Q050Z

Concept: Activities related to other online activities

Question Text: During the past three months, which of the following other online activities, have you

done over the Internet?

Have you:

None of these

Universe:  $AC_050A = 1$ 

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,299     | 1,750,260          | 5.5      |
| No                | 2    | 13,721    | 26,918,014         | 85.1     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 274       | 513,860            | 1.6      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_055A Length: 2.0 Position: 124

Question Name: UI\_Q055A

Concept: Time spend playing online video games

Question Text: How many hours do you spend playing video games over the Internet in a typical week?

Would you say:

**Universe:** UI\_050A = 1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories                 | Code | Frequency | Weighted Frequency | <u>%</u> |
|-----------------------------------|------|-----------|--------------------|----------|
| None                              | 01   | 187       | 461,182            | 1.5      |
| Less than 5 hours per week        | 02   | 1,950     | 4,457,744          | 14.1     |
| 5 to less than 10 hours per week  | 03   | 1,189     | 2,651,426          | 8.4      |
| 10 to less than 20 hours per week | 04   | 731       | 1,669,360          | 5.3      |
| 20 to less than 40 hours per week | 05   | 375       | 1,148,794          | 3.6      |
| 40 hours or more per week         | 06   | 124       | 402,486            | 1.3      |
| Valid skip                        | 96   | 12,838    | 20,830,750         | 65.8     |
| Don't know                        | 97   | 0         | 0                  | 0        |
| Refusal                           | 98   | 0         | 0                  | 0        |
| Not stated                        | 99   | 15        | 13,516             | 0.0      |
| Total                             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_060A Length: 2.0 Position: 126

Question Name: UI\_Q060A

Concept: Time spend using Internet

Question Text: Excluding time spent watching streamed video content and using video gaming ser-

vices, how many hours do you use the Internet in a typical week?

Would you say:

Universe:  $AC_050A = 1$ 

Note:

| Answer Categories                 | Code | Frequency | Weighted Frequency | <u>%</u> |
|-----------------------------------|------|-----------|--------------------|----------|
| None                              | 01   | 540       | 763,714            | 2.4      |
| Less than 5 hours per week        | 02   | 3,421     | 5,750,512          | 18.2     |
| 5 to less than 10 hours per week  | 03   | 4,114     | 7,485,753          | 23.7     |
| 10 to less than 20 hours per week | 04   | 3,314     | 6,155,795          | 19.5     |
| 20 to less than 40 hours per week | 05   | 2,197     | 4,663,425          | 14.7     |
| 40 hours or more per week         | 06   | 1,397     | 3,771,157          | 11.9     |
| Valid skip                        | 96   | 2,115     | 2,453,125          | 7.8      |
| Don't know                        | 97   | 0         | 0                  | 0        |
| Refusal                           | 98   | 0         | 0                  | 0        |
| Not stated                        | 99   | 311       | 591,778            | 1.9      |
| Total                             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_070A Length: 1.0 Position: 128

Question Name: UI\_Q070A

Concept: Took break from using Internet

Question Text: During the past 12 months, did you take a break from using the Internet, or decrease

your time spent on the Internet, because you felt you were using it too often or for too

long?

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 3,125     | 7,418,405          | 23.4     |
| No                | 2    | 11,889    | 21,200,053         | 67.0     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 280       | 563,676            | 1.8      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_080A Length: 1.0 Position: 129

Question Name: UI\_Q080A

Concept: Victimization

Question Text: During the past 12 months, have you felt that you were a victim of any of the following

incidents on the Internet?

Did you experience:

Bullying, harassment, discrimination

Universe:  $AC_050A = 1$ 

Note:

| Answer Categories | <u>Code</u> | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------------|-----------|--------------------|----------|
| Yes               | 1           | 425       | 1,002,571          | 3.2      |
| No                | 2           | 14,376    | 27,195,070         | 86.0     |
| Valid skip        | 6           | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7           | 0         | 0                  | 0        |
| Refusal           | 8           | 0         | 0                  | 0        |
| Not stated        | 9           | 493       | 984,492            | 3.1      |
| Total             |             | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_080B Length: 1.0 Position: 130

Question Name: UI\_Q080B

Concept: Victimization

Question Text: During the past 12 months, have you felt that you were a victim of any of the following

incidents on the Internet? Did you experience:

Misuse of personal pictures, videos or other content

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 154       | 358,913            | 1.1      |
| No                | 2    | 14,647    | 27,838,729         | 88.0     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 493       | 984,492            | 3.1      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_080C Length: 1.0 Position: 131

Question Name: UI\_Q080C

Concept: Victimization

Question Text: During the past 12 months, have you felt that you were a victim of any of the following

incidents on the Internet?

Did you experience:

Other incident

Universe:  $AC_050A = 1$ 

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
| Yes               | 1    | 547       | 946,202            | 3.0      |
| No                | 2    | 14,254    | 27,251,439         | 86.1     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 493       | 984,492            | 3.1      |
| То                | otal | 17,409    | 31,635,259         | 100.0    |

Variable Name: UI\_080Z Length: 1.0 Position: 132

Question Name: UI\_Q080Z

Concept: Victimization

Question Text: During the past 12 months, have you felt that you were a victim of any of the following

incidents on the Internet?

Did you experience:

Was not the victim of any incident

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | <b>Weighted Frequency</b> | <u>%</u> |
|-------------------|------|-----------|---------------------------|----------|
| Yes               | 1    | 13,791    | 26,148,328                | 82.7     |
| No                | 2    | 1,010     | 2,049,314                 | 6.5      |
| Valid skip        | 6    | 2,115     | 2,453,125                 | 7.8      |
| Don't know        | 7    | 0         | 0                         | 0        |
| Refusal           | 8    | 0         | 0                         | 0        |
| Not stated        | 9    | 493       | 984,492                   | 3.1      |
| Total             |      | 17,409    | 31,635,259                | 100.0    |

Variable Name: TS\_010A Length: 1.0 Position: 133

Question Name: TS\_Q010A

**Concept:** Satisfaction with relationships

**Question Text:** In general, on a scale from 1 to 5 where 1 means «completely dissatisfied» and 5 means

«completely satisfied», how satisfied are you with the relationships you have with the

following people?

Friends

Universe:  $AC_050A = 1$ 

| Answer Categories         | Code | Frequency | Weighted Frequency | <u>%</u> |
|---------------------------|------|-----------|--------------------|----------|
| 1-Completely dissatisfied | 1    | 236       | 419,797            | 1.3      |
| 2                         | 2    | 393       | 896,160            | 2.8      |
| 3                         | 3    | 1,897     | 3,966,451          | 12.5     |
| 4                         | 4    | 4,422     | 9,160,163          | 29.0     |
| 5- Completely satisfied   | 5    | 7,840     | 13,803,624         | 43.6     |
| Valid skip                | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know                | 7    | 0         | 0                  | 0        |
| Refusal                   | 8    | 0         | 0                  | 0        |
| Not stated                | 9    | 506       | 935,938            | 3.0      |
| Total                     |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: TS\_010B Length: 1.0 Position: 134

Question Name: TS\_Q010B

Concept: Satisfaction with relationships

**Question Text:** In general, on a scale from 1 to 5 where 1 means «completely dissatisfied» and 5 means

«completely satisfied», how satisfied are you with the relationships you have with the

following people?

Relatives or family members, excluding those you live with

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories         | Code | Frequency | Weighted Frequency | <u>%</u> |
|---------------------------|------|-----------|--------------------|----------|
| 1-Completely dissatisfied | 1    | 260       | 472,765            | 1.5      |
| 2                         | 2    | 456       | 1,086,945          | 3.4      |
| 3                         | 3    | 1,831     | 4,096,226          | 12.9     |
| 4                         | 4    | 4,332     | 8,857,562          | 28.0     |
| 5- Completely satisfied   | 5    | 7,886     | 13,706,802         | 43.3     |
| Valid skip                | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know                | 7    | 0         | 0                  | 0        |
| Refusal                   | 8    | 0         | 0                  | 0        |
| Not stated                | 9    | 529       | 961,833            | 3.0      |
| Total                     |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: TS\_020A Length: 2.0 Position: 135

Question Name: TS\_Q020A

**Concept:** Frequency of participation in certain activities

Question Text: In the past month, how often did you do the following activities? - Use the Internet to

communicate with friends or keep up with their activities

Universe:  $AC_050A = 1$ 

| Answer Categories          |       | Code | <b>Frequency</b> | Weighted Frequency | <u>%</u> |
|----------------------------|-------|------|------------------|--------------------|----------|
| Everyday                   |       | 01   | 6,005            | 12,699,725         | 40.1     |
| A few times a week         |       | 02   | 4,085            | 7,740,958          | 24.5     |
| Once a week                |       | 03   | 1,107            | 2,012,098          | 6.4      |
| Two or three times a month |       | 04   | 1,074            | 1,857,374          | 5.9      |
| Once a month               |       | 05   | 539              | 925,938            | 2.9      |
| Not in the past month      |       | 06   | 799              | 1,262,494          | 4.0      |
| Not applicable             |       | 07   | 1,292            | 1,917,250          | 6.1      |
| Valid skip                 |       | 96   | 2,115            | 2,453,125          | 7.8      |
| Don't know                 |       | 97   | 0                | 0                  | 0        |
| Refusal                    |       | 98   | 0                | 0                  | 0        |
| Not stated                 |       | 99   | 393              | 766,295            | 2.4      |
|                            | Total |      | 17,409           | 31,635,259         | 100.0    |

Variable Name: TS\_020B Length: 2.0 Position: 137

Question Name: TS\_Q020B

**Concept:** Frequency of participation in certain activities

**Question Text:** In the past month, how often did you do the following activities? - Get together in-person

with friends outside of work or school

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories          | Code | Frequency | Weighted Frequency | <u>%</u> |
|----------------------------|------|-----------|--------------------|----------|
| Everyday                   | 01   | 443       | 839,556            | 2.7      |
| A few times a week         | 02   | 1,857     | 3,111,978          | 9.8      |
| Once a week                | 03   | 1,787     | 3,224,000          | 10.2     |
| Two or three times a month | 04   | 1,802     | 3,326,462          | 10.5     |
| Once a month               | 05   | 1,527     | 2,987,550          | 9.4      |
| Not in the past month      | 06   | 4,565     | 9,420,058          | 29.8     |
| Not applicable             | 07   | 2,775     | 5,277,158          | 16.7     |
| Valid skip                 | 96   | 2,115     | 2,453,125          | 7.8      |
| Don't know                 | 97   | 0         | 0                  | 0        |
| Refusal                    | 98   | 0         | 0                  | 0        |
| Not stated                 | 99   | 538       | 995,371            | 3.1      |
| Total                      |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: TS\_020C Length: 2.0 Position: 139

Question Name: TS\_Q020C

**Concept:** Frequency of participation in certain activities

Question Text: In the past month, how often did you do the following activities? - Use the Internet to

communicate with relatives or family members or keep up with their activities

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories          | <u>Code</u> | Frequency | Weighted Frequency | <u>%</u> |
|----------------------------|-------------|-----------|--------------------|----------|
| Everyday                   | 01          | 4,102     | 7,783,345          | 24.6     |
| A few times a week         | 02          | 4,335     | 8,323,141          | 26.3     |
| Once a week                | 03          | 1,727     | 3,383,740          | 10.7     |
| Two or three times a month | 04          | 1,436     | 2,887,194          | 9.1      |
| Once a month               | 05          | 872       | 1,845,469          | 5.8      |
| Not in the past month      | 06          | 1,093     | 2,048,989          | 6.5      |
| Not applicable             | 07          | 1,275     | 2,030,133          | 6.4      |
| Valid skip                 | 96          | 2,115     | 2,453,125          | 7.8      |
| Don't know                 | 97          | 0         | 0                  | 0        |
| Refusal                    | 98          | 0         | 0                  | 0        |
| Not stated                 | 99          | 454       | 880,122            | 2.8      |
|                            | Total       | 17,409    | 31,635,259         | 100.0    |

Variable Name: TS\_020D Length: 2.0 Position: 141

Question Name: TS\_Q020D

**Concept:** Frequency of participation in certain activities

**Question Text:** In the past month, how often did you do the following activities? - Get together in-person

with relatives or family members

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories          | Code | Frequency | Weighted Frequency | <u>%</u> |
|----------------------------|------|-----------|--------------------|----------|
| Everyday                   | 01   | 541       | 999,335            | 3.2      |
| A few times a week         | 02   | 1,695     | 2,528,618          | 8.0      |
| Once a week                | 03   | 1,875     | 2,987,749          | 9.4      |
| Two or three times a month | 04   | 2,003     | 3,491,461          | 11.0     |
| Once a month               | 05   | 1,789     | 3,667,116          | 11.6     |
| Not in the past month      | 06   | 4,449     | 9,438,955          | 29.8     |
| Not applicable             | 07   | 2,420     | 5,092,046          | 16.1     |
| Valid skip                 | 96   | 2,115     | 2,453,125          | 7.8      |
| Don't know                 | 97   | 0         | 0                  | 0        |
| Refusal                    | 98   | 0         | 0                  | 0        |
| Not stated                 | 99   | 522       | 976,853            | 3.1      |
| Total                      |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: GV\_010A Length: 1.0 Position: 143

Question Name: GV\_Q010A

**Concept:** Use of government online services

Question Text: During the past 12 months, what activities did you perform on the Internet to interact

with the government in Canada? Was it:

Filed your income taxes on your own

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | <u>Code</u> | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------------|-----------|--------------------|----------|
| Yes               | 1           | 4,529     | 9,069,018          | 28.7     |
| No                | 2           | 10,387    | 19,329,481         | 61.1     |
| Valid skip        | 6           | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7           | 0         | 0                  | 0        |
| Refusal           | 8           | 0         | 0                  | 0        |
| Not stated        | 9           | 378       | 783,634            | 2.5      |
| Total             |             | 17,409    | 31,635,259         | 100.0    |

Variable Name: GV\_010B Length: 1.0 Position: 144

Question Name: GV\_Q010B

Concept: Use of government online services

Question Text: During the past 12 months, what activities did you perform on the Internet to interact

with the government in Canada? Was it:

Paid a government service fee, tax, fine or ticket

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | <u>Code</u> | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------------|-----------|--------------------|----------|
| Yes               | 1           | 5,902     | 11,424,650         | 36.1     |
| No                | 2           | 9,014     | 16,973,849         | 53.7     |
| Valid skip        | 6           | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7           | 0         | 0                  | 0        |
| Refusal           | 8           | 0         | 0                  | 0        |
| Not stated        | 9           | 378       | 783,634            | 2.5      |
| Total             |             | 17,409    | 31,635,259         | 100.0    |

Variable Name: GV\_010C Length: 1.0 Position: 145

Question Name: GV\_Q010C

**Concept:** Use of government online services

Question Text: During the past 12 months, what activities did you perform on the Internet to interact

with the government in Canada? Was it:

Researched information

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 7,888     | 16,080,211         | 50.8     |
| No                | 2    | 7,028     | 12,318,288         | 38.9     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 378       | 783,634            | 2.5      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: GV\_010D Length: 1.0 Position: 146

Question Name: GV\_Q010D

Concept: Use of government online services

Question Text: During the past 12 months, what activities did you perform on the Internet to interact

with the government in Canada? Was it:

Expressed your opinion or provided feedback during an online government consulta-

tion relating to government policies or programs

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,124     | 2,220,615          | 7.0      |
| No                | 2    | 13,792    | 26,177,884         | 82.7     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 378       | 783,634            | 2.5      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: GV\_010E Length: 1.0 Position: 147

Question Name: GV\_Q010E

Concept: Use of government online services

Question Text: During the past 12 months, what activities did you perform on the Internet to interact

with the government in Canada? Was it:

Downloaded a government form that was submitted in person

Universe:  $AC_050A = 1$ 

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 2,814     | 5,550,327          | 17.5     |
| No                | 2    | 12,102    | 22,848,172         | 72.2     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 378       | 783,634            | 2.5      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: GV\_010F Length: 1.0 Position: 148

Question Name: GV\_Q010F

Concept: Use of government online services

Question Text: During the past 12 months, what activities did you perform on the Internet to interact

with the government in Canada? Was it:

Submitted a form or application for a government program or service online

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 4,167     | 8,629,071          | 27.3     |
| No                | 2    | 10,749    | 19,769,428         | 62.5     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 378       | 783,634            | 2.5      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: GV\_010G Length: 1.0 Position: 149

Question Name: GV\_Q010G

Concept: Use of government online services

Question Text: During the past 12 months, what activities did you perform on the Internet to interact

with the government in Canada? Was it:

Accessed an account for a government program or service

Universe:  $AC_050A = 1$ 

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 5,939     | 12,249,883         | 38.7     |
| No                | 2    | 8,977     | 16,148,616         | 51.0     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 378       | 783,634            | 2.5      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: GV\_010H Length: 1.0 Position: 150

Question Name: GV\_Q010H

Concept: Use of government online services

Question Text: During the past 12 months, what activities did you perform on the Internet to interact

with the government in Canada? Was it:

Communicated with a government organization by email or via social networking

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 2,142     | 3,998,672          | 12.6     |
| No                | 2    | 12,774    | 24,399,827         | 77.1     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 378       | 783,634            | 2.5      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: GV\_010I Length: 1.0 Position: 151

Question Name: GV\_Q010I

Concept: Use of government online services

Question Text: During the past 12 months, what activities did you perform on the Internet to interact

with the government in Canada? Was it:

Other activities

Universe:  $AC_050A = 1$ 

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 543       | 1,221,101          | 3.9      |
| No                | 2    | 14,373    | 27,177,398         | 85.9     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 378       | 783,634            | 2.5      |

Answer Categories Code Frequency Weighted Frequency %

**Total** 17,409 31,635,259 100.0

Variable Name: GV\_010Z Length: 1.0 Position: 152

Question Name: GV\_Q010Z

Concept: Use of government online services

Question Text: During the past 12 months, what activities did you perform on the Internet to interact

with the government in Canada? Was it:

None of these

Universe: AC 050A = 1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 3,270     | 5,534,626          | 17.5     |
| No                | 2    | 11,646    | 22,863,873         | 72.3     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 378       | 783,634            | 2.5      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: GV\_USE Length: 1.0 Position: 153

**Question Name:** 

Concept: Derived variable

Question Text: Use of government online services -Use at least one of government online services

Universe:  $AC_050A = 1$ 

Note: ANY (  $GV_Q010A$  to  $GV_Q010I$  ) = 1

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 11,646    | 22,863,873         | 72.3     |
| No                | 2    | 3,270     | 5,534,626          | 17.5     |
| Other             | 3    | 2,493     | 3,236,760          | 10.2     |
| Valid skip        | 6    | 0         | 0                  | 0        |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 0         | 0                  | 0        |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: GV 020A Length: 1.0 Position: 154

Question Name: GV\_Q020A

**Concept:** Problems using government online services

Question Text: During the past 12 months, when using the Internet to interact with government officials,

websites or services in Canada, which of the following problems have you encountered?

Was it:

Difficult to find the correct website

Universe:  $AC_050A = 1$  and  $ANY(GV_010A$  to  $GV_010I)=1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 2,478     | 4,806,075          | 15.2     |
| No                | 2    | 9,013     | 17,728,114         | 56.0     |
| Valid skip        | 6    | 5,763     | 8,771,386          | 27.7     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 155       | 329,683            | 1.0      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: GV\_020B Length: 1.0 Position: 155

Question Name: GV\_Q020B

**Concept:** Problems using government online services

Question Text: During the past 12 months, when using the Internet to interact with government officials,

websites or services in Canada, which of the following problems have you encountered?

Was it:

Difficult to find the information you needed on the website

Universe:  $AC_050A = 1$  and  $ANY(GV_010A$  to  $GV_010I)=1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 3,725     | 7,516,101          | 23.8     |
| No                | 2    | 7,766     | 15,018,089         | 47.5     |
| Valid skip        | 6    | 5,763     | 8,771,386          | 27.7     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 155       | 329,683            | 1.0      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: GV\_020C Length: 1.0 Position: 156

Question Name: GV\_Q020C

**Concept:** Problems using government online services

**Question Text:** During the past 12 months, when using the Internet to interact with government officials,

websites or services in Canada, which of the following problems have you encountered?

Was it:

The website was experiencing technical difficulties

Universe:  $AC_050A = 1$  and  $ANY(GV_010A \text{ to } GV_010I)=1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 2,374     | 4,890,616          | 15.5     |
| No                | 2    | 9,117     | 17,643,573         | 55.8     |
| Valid skip        | 6    | 5,763     | 8,771,386          | 27.7     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 155       | 329,683            | 1.0      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: GV\_020D Length: 1.0 Position: 157

Question Name: GV\_Q020D

**Concept:** Problems using government online services

**Question Text:** During the past 12 months, when using the Internet to interact with government officials,

websites or services in Canada, which of the following problems have you encountered?

Was it:

The information provided on the website was missing or outdated

Universe:  $AC_050A = 1$  and  $ANY(GV_010A$  to  $GV_010I)=1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,234     | 2,574,802          | 8.1      |
| No                | 2    | 10,257    | 19,959,388         | 63.1     |
| Valid skip        | 6    | 5,763     | 8,771,386          | 27.7     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 155       | 329,683            | 1.0      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: GV\_020E Length: 1.0 Position: 158

Question Name: GV\_Q020E

**Concept:** Problems using governement online services

Question Text: During the past 12 months, when using the Internet to interact with government officials,

websites or services in Canada, which of the following problems have you encountered?

Was it:

The website's functions were not compatible with my Internet-connected device

Universe:  $AC_050A = 1$  and  $ANY(GV_010A$  to  $GV_010I)=1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 506       | 975,007            | 3.1      |
| No                | 2    | 10,985    | 21,559,183         | 68.1     |
| Valid skip        | 6    | 5,763     | 8,771,386          | 27.7     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 155       | 329,683            | 1.0      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: GV\_020F Length: 1.0 Position: 159

Question Name: GV\_Q020F

**Concept:** Problems using government online services

**Question Text:** During the past 12 months, when using the Internet to interact with government officials,

websites or services in Canada, which of the following problems have you encountered?

Was it:

You had concerns for your security or privacy

Universe:  $AC_050A = 1$  and  $ANY(GV_010A$  to  $GV_010I)=1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | <u>Code</u> | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------------|-----------|--------------------|----------|
| Yes               | 1           | 1,070     | 2,033,536          | 6.4      |
| No                | 2           | 10,421    | 20,500,654         | 64.8     |
| Valid skip        | 6           | 5,763     | 8,771,386          | 27.7     |
| Don't know        | 7           | 0         | 0                  | 0        |
| Refusal           | 8           | 0         | 0                  | 0        |
| Not stated        | 9           | 155       | 329,683            | 1.0      |
| Total             |             | 17,409    | 31,635,259         | 100.0    |

Variable Name: GV\_020G Length: 1.0 Position: 160

Question Name: GV\_Q020G

**Concept:** Problems using government online services

Question Text: During the past 12 months, when using the Internet to interact with government officials,

websites or services in Canada, which of the following problems have you encountered?

Was it:

Other problems

Universe:  $AC_050A = 1$  and  $ANY(GV_010A$  to  $GV_010I)=1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 352       | 591,406            | 1.9      |
| No                | 2    | 11,139    | 21,942,784         | 69.4     |
| Valid skip        | 6    | 5,763     | 8,771,386          | 27.7     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 155       | 329,683            | 1.0      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: GV\_020Z Length: 1.0 Position: 161

Question Name: GV\_Q020Z

**Concept:** Problems using government online services

**Question Text:** During the past 12 months, when using the Internet to interact with government officials,

websites or services in Canada, which of the following problems have you encountered?

Was it:

Did not encounter any problems

Universe:  $AC_050A = 1$  and  $ANY(GV_010A \text{ to } GV_010I)=1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 5,614     | 10,818,722         | 34.2     |
| No                | 2    | 5,877     | 11,715,468         | 37.0     |
| Valid skip        | 6    | 5,763     | 8,771,386          | 27.7     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 155       | 329,683            | 1.0      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: GV\_030A Length: 1.0 Position: 162

Question Name: GV\_Q030A

**Concept:** Reasons of non using government online services

Question Text: What are the reasons you have not used the Internet to interact with government offi-

cials, websites or services in Canada during the past 12 months?

Was it:

No need, no interest or no time

**Universe:**  $AC_050A = 1$  and  $ALL(GV_010A \text{ to } GV_010I)$  in (2,6,9)

Note:

Source: Canadian Internet Use Survey 2020

| <b>Answer Categories</b> |       | Code | Frequency | Weighted Frequency | <u>%</u> |
|--------------------------|-------|------|-----------|--------------------|----------|
| Yes                      |       | 1    | 2,454     | 4,332,654          | 13.7     |
| No                       |       | 2    | 787       | 1,138,585          | 3.6      |
| Valid skip               |       | 6    | 13,761    | 25,316,998         | 80.0     |
| Don't know               |       | 7    | 0         | 0                  | 0        |
| Refusal                  |       | 8    | 0         | 0                  | 0        |
| Not stated               |       | 9    | 407       | 847,022            | 2.7      |
|                          | Total |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: GV\_030B Length: 1.0 Position: 163

Question Name: GV\_Q030B

**Concept:** Reasons of non using government online services

Question Text: What are the reasons you have not used the Internet to interact with government offi-

cials, websites or services in Canada during the past 12 months?

Was it:

Too difficult to find the correct website or information on the website

**Universe:**  $AC_{050A} = 1$  and  $ALL(GV_{010A} \text{ to } GV_{010I})$  in (2,6,9)

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 398       | 532,069            | 1.7      |
| No                | 2    | 2,843     | 4,939,169          | 15.6     |
| Valid skip        | 6    | 13,761    | 25,316,998         | 80.0     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 407       | 847,022            | 2.7      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: GV\_030C Length: 1.0 Position: 164

Question Name: GV\_Q030C

**Concept:** Reasons of non using government online services

Question Text: What are the reasons you have not used the Internet to interact with government offi-

cials, websites or services in Canada during the past 12 months?

Was it:

Easier to contact the government in person or by telephone

**Universe:**  $AC_050A = 1$  and  $ALL(GV_010A \text{ to } GV_010I)$  in (2,6,9)

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories |       | <u>Code</u> | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------|-------------|-----------|--------------------|----------|
| Yes               |       | 1           | 651       | 886,109            | 2.8      |
| No                |       | 2           | 2,590     | 4,585,130          | 14.5     |
| Valid skip        |       | 6           | 13,761    | 25,316,998         | 80.0     |
| Don't know        |       | 7           | 0         | 0                  | 0        |
| Refusal           |       | 8           | 0         | 0                  | 0        |
| Not stated        |       | 9           | 407       | 847,022            | 2.7      |
|                   | Total |             | 17,409    | 31,635,259         | 100.0    |

Variable Name: GV\_030D Length: 1.0 Position: 165

Question Name: GV\_Q030D

**Concept:** Reasons of non using government online services

Question Text: What are the reasons you have not used the Internet to interact with government offi-

cials, websites or services in Canada during the past 12 months?

Was it:

Concern for security or privacy

**Universe:** AC\_050A = 1 and ALL(GV\_010A to GV\_010I) in (2,6,9)

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 287       | 399,147            | 1.3      |
| No                | 2    | 2,954     | 5,072,092          | 16.0     |
| Valid skip        | 6    | 13,761    | 25,316,998         | 80.0     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 407       | 847,022            | 2.7      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: GV\_030E Length: 1.0 Position: 166

Question Name: GV\_Q030E

**Concept:** Reasons of non using government online services

Question Text: What are the reasons you have not used the Internet to interact with government offi-

cials, websites or services in Canada during the past 12 months?

Was it:

Never thought of searching or communicating that way

**Universe:** AC\_050A = 1 and ALL(GV\_010A to GV\_010I) in (2,6,9)

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 223       | 407,437            | 1.3      |
| No                | 2    | 3,018     | 5,063,802          | 16.0     |
| Valid skip        | 6    | 13,761    | 25,316,998         | 80.0     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 407       | 847,022            | 2.7      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: GV\_030F Length: 1.0 Position: 167

Question Name: GV\_Q030F

**Concept:** Reasons of non using government online services

Question Text: What are the reasons you have not used the Internet to interact with government offi-

cials, websites or services in Canada during the past 12 months?

Was it:

Other reasons

**Universe:**  $AC_050A = 1$  and  $ALL(GV_010A \text{ to } GV_010I)$  in (2,6,9)

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 212       | 316,392            | 1.0      |
| No                | 2    | 3,029     | 5,154,847          | 16.3     |
| Valid skip        | 6    | 13,761    | 25,316,998         | 80.0     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 407       | 847,022            | 2.7      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_G010A Length: 6.0 Position: 168

**Question Name:** 

**Concept:** Online purchase of digital goods or services – Amount spent

Question Text: During the past 12 months, how much did you spend on the following digital goods or

services?

Music downloads or streaming subscriptions

Universe:  $AC_050A = 1$ 

Note:

| Answer Categories | Code            | Frequency | <b>Weighted Frequency</b> | <u>%</u> |
|-------------------|-----------------|-----------|---------------------------|----------|
| Dollars           | 000000 - 000450 | 14,579    | 27,843,326                | 88.0     |
| Valid skip        | 999996          | 2,115     | 2,453,125                 | 7.8      |

| Answer Categories |       | Code   | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------|--------|-----------|--------------------|----------|
| Don't know        |       | 999997 | 0         | 0                  | 0        |
| Refusal           |       | 999998 | 0         | 0                  | 0        |
| Not stated        |       | 999999 | 715       | 1,338,807          | 4.2      |
|                   | Total |        | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_G010B Length: 6.0 Position: 174

**Question Name:** 

**Concept:** Online purchase of digital goods or services – Amount spent

Question Text: During the past 12 months, how much did you spend on the following digital goods or

services?

Video downloads or streaming subscriptions

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code            | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-----------------|-----------|--------------------|----------|
| Dollars           | 000000 - 000660 | 14,579    | 27,843,326         | 88.0     |
| Valid skip        | 999996          | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 999997          | 0         | 0                  | 0        |
| Refusal           | 999998          | 0         | 0                  | 0        |
| Not stated        | 999999          | 715       | 1,338,807          | 4.2      |
| -                 | Total           | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_G010C Length: 6.0 Position: 180

**Question Name:** 

Concept: Online purchase of digital goods or services – Amount spent

Question Text: During the past 12 months, how much did you spend on the following digital goods or

services?

E-books, audio books or podcast books

Universe:  $AC_050A = 1$ 

Note:

| Answer Categories | Code            | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-----------------|-----------|--------------------|----------|
| Dollars           | 000000 - 000360 | 14,579    | 27,843,326         | 88.0     |
| Valid skip        | 999996          | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 999997          | 0         | 0                  | 0        |
| Refusal           | 999998          | 0         | 0                  | 0        |
| Not stated        | 999999          | 715       | 1,338,807          | 4.2      |
| Te                | otal            | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_G010D Length: 6.0 Position: 186

**Question Name:** 

**Concept:** Online purchase of digital goods or services – Amount spent

Question Text: During the past 12 months, how much did you spend on the following digital goods or

services?

Video or audio podcasts, excluding podcast books

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code            | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-----------------|-----------|--------------------|----------|
| Dollars           | 000000 - 000300 | 14,579    | 27,843,326         | 88.0     |
| Valid skip        | 999996          | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 999997          | 0         | 0                  | 0        |
| Refusal           | 999998          | 0         | 0                  | 0        |
| Not stated        | 999999          | 715       | 1,338,807          | 4.2      |
| To                | otal            | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_G010E Length: 6.0 Position: 192

**Question Name:** 

**Concept:** Online purchase of digital goods or services – Amount spent

Question Text: During the past 12 months, how much did you spend on the following digital goods or

services?

Online newspapers or magazines

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code            | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-----------------|-----------|--------------------|----------|
| Dollars           | 000000 - 000540 | 14,579    | 27,843,326         | 88.0     |
| Valid skip        | 999996          | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 999997          | 0         | 0                  | 0        |
| Refusal           | 999998          | 0         | 0                  | 0        |
| Not stated        | 999999          | 715       | 1,338,807          | 4.2      |
|                   | Total           | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_G010F Length: 6.0 Position: 198

**Question Name:** 

**Concept:** Online purchase of digital goods or services – Amount spent

Question Text: During the past 12 months, how much did you spend on the following digital goods or

services?

Digital gift cards purchased online, for online redemption

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | <u>Code</u>     | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-----------------|-----------|--------------------|----------|
| Dollars           | 000000 - 000600 | 14,579    | 27,843,326         | 88.0     |
| Valid skip        | 999996          | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 999997          | 0         | 0                  | 0        |
| Refusal           | 999998          | 0         | 0                  | 0        |
| Not stated        | 999999          | 715       | 1,338,807          | 4.2      |
|                   | Total           | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_G010G Length: 6.0 Position: 204

**Question Name:** 

Concept: Online purchase of digital goods or services – Amount spent

Question Text: During the past 12 months, how much did you spend on the following digital goods or

services?

Online gambling

Universe:  $AC_050A = 1$ 

Note:

**Source:** Canadian Internet Use Survey 2020

| Answer Categories | Code            | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-----------------|-----------|--------------------|----------|
| Dollars           | 000000 - 001200 | 14,579    | 27,843,326         | 88.0     |
| Valid skip        | 999996          | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 999997          | 0         | 0                  | 0        |
| Refusal           | 999998          | 0         | 0                  | 0        |
| Not stated        | 999999          | 715       | 1,338,807          | 4.2      |
| Total             |                 | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_G010H Length: 6.0 Position: 210

**Question Name:** 

**Concept:** Online purchase of digital goods or services – Amount spent

Question Text: During the past 12 months, how much did you spend on the following digital goods or

services?

Online gaming, gaming applications, game downloads or in-game purchases

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories |       | Code            | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------|-----------------|-----------|--------------------|----------|
| Dollars           |       | 000000 - 000600 | 14,579    | 27,843,326         | 88.0     |
| Valid skip        |       | 999996          | 2,115     | 2,453,125          | 7.8      |
| Don't know        |       | 999997          | 0         | 0                  | 0        |
| Refusal           |       | 999998          | 0         | 0                  | 0        |
| Not stated        |       | 999999          | 715       | 1,338,807          | 4.2      |
|                   | Total |                 | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_G010I Length: 6.0 Position: 216

**Question Name:** 

**Concept:** Online purchase of digital goods or services – Amount spent

Question Text: During the past 12 months, how much did you spend on the following digital goods or

services?

Online data-storage services

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code            | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-----------------|-----------|--------------------|----------|
| Dollars           | 000000 - 000180 | 14,579    | 27,843,326         | 88.0     |
| Valid skip        | 999996          | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 999997          | 0         | 0                  | 0        |
| Refusal           | 999998          | 0         | 0                  | 0        |
| Not stated        | 999999          | 715       | 1,338,807          | 4.2      |
| Total             |                 | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_G010J Length: 6.0 Position: 222

**Question Name:** 

Concept: Online purchase of digital goods or services – Amount spent

Question Text: During the past 12 months, how much did you spend on the following digital goods or

services?

Online courses or learning

Universe:  $AC_050A = 1$ 

Note:

| Answer Categories | Code            | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-----------------|-----------|--------------------|----------|
| Dollars           | 000000 - 001500 | 14,579    | 27,843,326         | 88.0     |
| Valid skip        | 999996          | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 999997          | 0         | 0                  | 0        |
| Refusal           | 999998          | 0         | 0                  | 0        |
| Not stated        | 999999          | 715       | 1,338,807          | 4.2      |
| Tota              | al              | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_G010K Length: 6.0 Position: 228

**Question Name:** 

Concept: Online purchase of digital goods or services – Amount spent

Question Text: During the past 12 months, how much did you spend on the following digital goods or

services?

Other applications, software or online subscriptions

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories |       | Code            | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------|-----------------|-----------|--------------------|----------|
| Dollars           |       | 000000 - 000450 | 14,579    | 27,843,326         | 88.0     |
| Valid skip        |       | 999996          | 2,115     | 2,453,125          | 7.8      |
| Don't know        |       | 999997          | 0         | 0                  | 0        |
| Refusal           |       | 999998          | 0         | 0                  | 0        |
| Not stated        |       | 999999          | 715       | 1,338,807          | 4.2      |
|                   | Total |                 | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC G010L Length: 6.0 Position: 234

**Question Name:** 

Concept: Online purchase of digital goods or services – Amount spent

Question Text: During the past 12 months, how much did you spend on the following digital goods or

services?

Other digital goods or services ordered over the Internet

Universe:  $AC_050A = 1$ 

Note:

| Answer Categories | Code            | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-----------------|-----------|--------------------|----------|
| Dollars           | 000000 - 001500 | 14,579    | 27,843,326         | 88.0     |
| Valid skip        | 999996          | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 999997          | 0         | 0                  | 0        |
| Refusal           | 999998          | 0         | 0                  | 0        |
| Not stated        | 999999          | 715       | 1,338,807          | 4.2      |

Answer Categories Code Frequency Weighted Frequency %

**Total** 17,409 31,635,259 100.0

Variable Name: EC\_G010X Length: 8.0 Position: 240

**Question Name:** 

Concept: Online purchase of digital goods or services – Amount spent

Question Text: During the past 12 months, how much did you spend on the following digital goods or

services?

Total

Universe: AC 050A = 1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code                | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|---------------------|-----------|--------------------|----------|
| EC_010X           | 00000000 - 00006410 | 14,579    | 27,843,326         | 88.0     |
| Valid skip        | 99999996            | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 9999997             | 0         | 0                  | 0        |
| Refusal           | 9999998             | 0         | 0                  | 0        |
| Not stated        | 9999999             | 715       | 1,338,807          | 4.2      |
|                   | Total               | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_G020A Length: 6.0 Position: 248

**Question Name:** 

**Concept:** Online purchase of physical goods – Amount spent

Question Text: During the past 12 months, what is your best estimate of the amount you spent on phys-

ical goods ordered over the Internet?

If precise figures are not available, please provide your best estimate in Canadian dol-

lars.

Rounded to the nearest CAN\$

Universe:  $AC_050A = 1$ 

Note:

| Answer Categories | Code            | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-----------------|-----------|--------------------|----------|
| Dollars           | 000000 - 006000 | 11,908    | 24,003,578         | 75.9     |
| Valid skip        | 999996          | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 999997          | 0         | 0                  | 0        |
| Refusal           | 999998          | 0         | 0                  | 0        |
| Not stated        | 999999          | 3,386     | 5,178,555          | 16.4     |
| To                | otal            | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_020B Length: 1.0 Position: 254

Question Name: EC\_Q020B

**Concept:** Online purchase of physical goods – Did not purchase

Question Text: During the past 12 months, what is your best estimate of the amount you spent on phys-

ical goods ordered over the Internet?

Did not buy any physical goods online during the past 12 months

Universe:  $AC_050A = 1$ 

Note:

**Source:** Canadian Internet Use Survey 2020

| Answer Categories                 | Code | Frequency | Weighted Frequency | <u>%</u> |
|-----------------------------------|------|-----------|--------------------|----------|
| Did not buy physical goods online | 3    | 2,860     | 4,046,833          | 12.8     |
| Don't know                        | 5    | 1,174     | 2,773,979          | 8.8      |
| Valid skip                        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know                        | 7    | 0         | 0                  | 0        |
| Refusal                           | 8    | 0         | 0                  | 0        |
| Not stated                        | 9    | 11,260    | 22,361,322         | 70.7     |
| Total                             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_030A Length: 1.0 Position: 255

Question Name: EC\_Q030A

Concept: Online subscription – Meal kits

**Question Text:** During the past 12 months, did you have an online subscription for any of the following

physical goods?

Was it:

Meal kits

**Universe:** EC\_025A IN (1,2,3,4,5) or (0 < EC\_020A < 999996)

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 893       | 2,065,211          | 6.5      |
| No                | 2    | 10,068    | 20,411,433         | 64.5     |
| Valid skip        | 6    | 6,115     | 8,526,524          | 27.0     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 333       | 632,091            | 2.0      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_030B Length: 1.0 Position: 256

Question Name: EC\_Q030B

**Concept:** Online subscription – Food or beverages

Question Text: During the past 12 months, did you have an online subscription for any of the following

physical goods?

Was it:

Food or beverages

**Universe:** EC\_025A IN (1,2,3,4,5) or (0 < EC\_020A < 999996)

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 638       | 1,566,325          | 5.0      |
| No                | 2    | 10,323    | 20,910,319         | 66.1     |
| Valid skip        | 6    | 6,115     | 8,526,524          | 27.0     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 333       | 632,091            | 2.0      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_030C Length: 1.0 Position: 257

Question Name: EC\_Q030C

Concept: Online subscription – Other physical goods

Question Text: During the past 12 months, did you have an online subscription for any of the following

physical goods?

Was it:

Other physical goods

**Universe:** EC\_025A IN (1,2,3,4,5) or (0 < EC\_020A < 999996)

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,152     | 2,755,659          | 8.7      |
| No                | 2    | 9,809     | 19,720,985         | 62.3     |
| Valid skip        | 6    | 6,115     | 8,526,524          | 27.0     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 333       | 632,091            | 2.0      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_030Z Length: 1.0 Position: 258

Question Name: EC\_Q030Z

**Concept:** Online subscription – No subscription

Question Text: During the past 12 months, did you have an online subscription for any of the following

physical goods?

Was it:

Did not have a subscription for physical goods during the past 12 months

**Universe:** EC\_025A IN (1,2,3,4,5) or (0 < EC\_020A < 999996)

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | <u>Code</u> | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------------|-----------|--------------------|----------|
| Yes               | 1           | 8,867     | 17,617,035         | 55.7     |
| No                | 2           | 2,094     | 4,859,609          | 15.4     |
| Valid skip        | 6           | 6,115     | 8,526,524          | 27.0     |
| Don't know        | 7           | 0         | 0                  | 0        |
| Refusal           | 8           | 0         | 0                  | 0        |
| Not stated        | 9           | 333       | 632,091            | 2.0      |
| Tot               | tal         | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_040A Length: 1.0 Position: 259

Question Name: EC\_Q040A

**Concept:** Other physical goods ordered online

Question Text: Excluding products that you order through a subscription, how often did you place sep-

arate orders for physical goods during the past 12 months? Was it:

Every week

A few times a month Once a month A few times a year

**Universe:** (EC\_025A IN (1,2,3,4,5) or (0 < EC\_020A < 999996))and EC\_040Z NE 1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories   |       | Code | Frequency | Weighted Frequency | <u>%</u> |
|---------------------|-------|------|-----------|--------------------|----------|
| Every week          |       | 1    | 1,021     | 2,455,808          | 7.8      |
| A few times a month |       | 2    | 2,812     | 6,477,218          | 20.5     |
| Once a month        |       | 3    | 1,648     | 3,555,990          | 11.2     |
| A few times a year  |       | 4    | 4,369     | 7,811,969          | 24.7     |
| Valid skip          |       | 6    | 7,438     | 11,139,119         | 35.2     |
| Don't know          |       | 7    | 0         | 0                  | 0        |
| Refusal             |       | 8    | 0         | 0                  | 0        |
| Not stated          |       | 9    | 121       | 195,154            | 0.6      |
|                     | Total |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_040Z Length: 1.0 Position: 260

Question Name: EC\_Q040Z

**Concept:** Other physical goods ordered online

Question Text: Excluding products that you order through a subscription, how often did you place sep-

arate orders for physical goods during the past 12 months? Was it:

Did not place separate orders for goods other than by subscription during the past

12 months

**Universe:** EC\_025A IN (1,2,3,4,5) or (0 < EC\_020A < 999996)

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,323     | 2,612,595          | 8.3      |
| No                | 2    | 9,850     | 20,300,985         | 64.2     |
| Valid skip        | 6    | 6,115     | 8,526,524          | 27.0     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 121       | 195,154            | 0.6      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_050A Length: 1.0 Position: 261

Question Name: EC\_Q050A

Concept: P2P accommodation services – Use

Question Text: During the past 12 months, did you use peer-to-peer accommodation services, such as

Airbnb and Flipkey?

Yes No

Universe:  $AC_050A = 1$ 

Note:

**Source:** Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,311     | 2,976,749          | 9.4      |
| No                | 2    | 13,368    | 24,928,609         | 78.8     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 615       | 1,276,775          | 4.0      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_G050B Length: 6.0 Position: 262

**Question Name:** 

**Concept:** P2P accommodation services – Amount spent

Question Text: What is your best estimate of the total amount that you personally spent on these ac-

commodation services?

Rounded to the nearest CAN\$

Universe:  $EC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories |       | Code            | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------|-----------------|-----------|--------------------|----------|
| Dollars           |       | 000000 - 003900 | 1,310     | 2,974,719          | 9.4      |
| Valid skip        |       | 999996          | 16,098    | 28,658,510         | 90.6     |
| Don't know        |       | 999997          | 0         | 0                  | 0        |
| Refusal           |       | 999998          | 0         | 0                  | 0        |
| Not stated        |       | 999999          | 1         | 2,030              | 0.0      |
|                   | Total |                 | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_G060A Length: 6.0 Position: 268

**Question Name:** 

Concept: Online purchase of other services – Amount spent

Question Text: During the past 12 months, what is your best estimate of the amount you spent on other

services ordered over the Internet?

Rounded to the nearest CAN\$

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code            | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-----------------|-----------|--------------------|----------|
| Dollars           | 000000 - 003000 | 7,852     | 17,250,184         | 54.5     |
| Valid skip        | 999996          | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 999997          | 0         | 0                  | 0        |
| Refusal           | 999998          | 0         | 0                  | 0        |
| Not stated        | 999999          | 7,442     | 11,931,950         | 37.7     |
| Total             |                 | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_060B Length: 1.0 Position: 274

Question Name: EC\_Q060B

**Concept:** Online purchase of other services – None

Question Text: During the past 12 months, what is your best estimate of the amount you spent on other

services ordered over the Internet?

Did not buy any other services online during the past 12 months

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories                     | Code | Frequency | Weighted Frequency | <u>%</u> |
|---------------------------------------|------|-----------|--------------------|----------|
| Did not buy any other services online | 3    | 6,881     | 10,732,966         | 33.9     |
| Don't know                            | 5    | 1,536     | 3,714,085          | 11.7     |
| Valid skip                            | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know                            | 7    | 0         | 0                  | 0        |
| Refusal                               | 8    | 0         | 0                  | 0        |
| Not stated                            | 9    | 6,877     | 14,735,083         | 46.6     |
| Total                                 |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_070A Length: 1.0 Position: 275

**Question Name:** 

**Concept:** Subscription to an online loyalty program

Question Text: During the past 12 months, did you have a paid subscription to an online loyalty pro-

gram?

Universe: EC\_FL07A = 1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories            | <u>Code</u> | Frequency | Weighted Frequency | <u>%</u> |
|------------------------------|-------------|-----------|--------------------|----------|
| Less than \$200              | 1           | 4,532     | 9,909,070          | 31.3     |
| \$200 to less than \$500     | 2           | 7,770     | 14,815,896         | 46.8     |
| \$500 to less than \$1,000   | 3           | 0         | 0                  | 0        |
| \$1,000 to less than \$5,000 | 4           | 0         | 0                  | 0        |
| \$5,000 or more              | 5           | 0         | 0                  | 0        |
| Valid skip                   | 6           | 4,978     | 6,634,252          | 21.0     |
| Don't know                   | 7           | 0         | 0                  | 0        |
| Refusal                      | 8           | 0         | 0                  | 0        |
| Not stated                   | 9           | 129       | 276,040            | 0.9      |
| Total                        |             | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_FL07A Length: 1.0 Position: 276

**Question Name:** 

Concept: Flow to EC\_070A

**Question Text:** 

Universe: All respondents

**Note:** Derived from EC\_010, EC\_020, EC\_025, EC\_050, EC\_060, EC\_065

| Answer Categories                        | Code | Frequency | Weighted Frequency | <u>%</u> |
|--|------|-----------|--------------------|----------|
| Respondents received the question        | 1    | 12,431    | 25,001,006         | 79.0     |
| Respondents did not receive the question | 2    | 4,978     | 6,634,252          | 21.0     |
| Valid skip                               | 6    | 0         | 0                  | 0        |

| Answer Categories | <u>Code</u> | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------------|-----------|--------------------|----------|
| Don't know        | 7           | 0         | 0                  | 0        |
| Refusal           | 8           | 0         | 0                  | 0        |
| Not stated        | 9           | 0         | 0                  | 0        |
| Total             |             | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_080A Length: 1.0 Position: 277

Question Name: EC\_Q080A

**Concept:** Methods of payment – An online payment service

Question Text: During the past 12 months, how did you pay for the goods and services ordered over

the Internet? Did you use:

An online payment service

Universe: EC\_FL07A = 1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 4,338     | 9,616,545          | 30.4     |
| No                | 2    | 7,786     | 14,872,636         | 47.0     |
| Valid skip        | 6    | 4,978     | 6,634,252          | 21.0     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 307       | 511,825            | 1.6      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC 080B Length: 1.0 Position: 278

Question Name: EC\_Q080B

Concept: Methods of payment – Virtual wallet

Question Text: During the past 12 months, how did you pay for the goods and services ordered over

the Internet? Did you use:

Virtual wallet

Universe: EC\_FL07A = 1

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,040     | 3,040,821          | 9.6      |
| No                | 2    | 11,084    | 21,448,361         | 67.8     |
| Valid skip        | 6    | 4,978     | 6,634,252          | 21.0     |
| Don't know        | 7    | 0         | 0                  | 0        |

| <b>Answer Categories</b> |       | Code | Frequency | Weighted Frequency | <u>%</u> |
|--------------------------|-------|------|-----------|--------------------|----------|
| Refusal                  |       | 8    | 0         | 0                  | 0        |
| Not stated               |       | 9    | 307       | 511,825            | 1.6      |
|                          | Total |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_080C Length: 1.0 Position: 279

Question Name: EC\_Q080C

**Concept:** Methods of payment – Credit card

Question Text: During the past 12 months, how did you pay for the goods and services ordered over

the Internet? Did you use:

Credit card previously saved or entered at time of purchase

Universe: EC\_FL07A = 1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 9,693     | 19,404,882         | 61.3     |
| No                | 2    | 2,431     | 5,084,299          | 16.1     |
| Valid skip        | 6    | 4,978     | 6,634,252          | 21.0     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 307       | 511,825            | 1.6      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_080D Length: 1.0 Position: 280

Question Name: EC\_Q080D

Concept: Methods of payment – Debit card

Question Text: During the past 12 months, how did you pay for the goods and services ordered over

the Internet? Did you use:

Debit card

Universe: EC\_FL07A = 1

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 2,480     | 5,958,245          | 18.8     |
| No                | 2    | 9,644     | 18,530,936         | 58.6     |
| Valid skip        | 6    | 4,978     | 6,634,252          | 21.0     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Not stated        | 9    | 307       | 511,825            | 1.6      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_080E Length: 1.0 Position: 281

Question Name: EC\_Q080E

Concept: Methods of payment – Electronic bank transfer

Question Text: During the past 12 months, how did you pay for the goods and services ordered over

the Internet?

Did you use:

Electronic bank transfer

Universe: EC\_FL07A = 1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | <u>Code</u> | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------------|-----------|--------------------|----------|
| Yes               | 1           | 3,371     | 6,911,021          | 21.8     |
| No                | 2           | 8,753     | 17,578,160         | 55.6     |
| Valid skip        | 6           | 4,978     | 6,634,252          | 21.0     |
| Don't know        | 7           | 0         | 0                  | 0        |
| Refusal           | 8           | 0         | 0                  | 0        |
| Not stated        | 9           | 307       | 511,825            | 1.6      |
| Total             |             | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_080F Length: 1.0 Position: 282

Question Name: EC\_Q080F

**Concept:** Methods of payment – Prepaid gift card or online voucher

Question Text: During the past 12 months, how did you pay for the goods and services ordered over

the Internet? Did you use:

Prepaid gift card or online voucher

Universe: EC\_FL07A = 1

Note:

| Answer Categories | Code | Frequency | <b>Weighted Frequency</b> | <u>%</u> |
|-------------------|------|-----------|---------------------------|----------|
| Yes               | 1    | 1,598     | 3,901,266                 | 12.3     |
| No                | 2    | 10,526    | 20,587,915                | 65.1     |
| Valid skip        | 6    | 4,978     | 6,634,252                 | 21.0     |
| Don't know        | 7    | 0         | 0                         | 0        |
| Refusal           | 8    | 0         | 0                         | 0        |
| Not stated        | 9    | 307       | 511,825                   | 1.6      |

<u>Answer Categories</u> <u>Code</u> <u>Frequency</u> <u>Weighted Frequency</u> <u>%</u>

**Total** 17,409 31,635,259 100.0

Variable Name: EC\_080G Length: 1.0 Position: 283

Question Name: EC\_Q080G

Concept: Methods of payment

Question Text: During the past 12 months, how did you pay for the goods and services ordered over

the Internet? Did you use:

Reward points or redemption program

Universe: EC\_FL07A = 1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,722     | 3,714,040          | 11.7     |
| No                | 2    | 10,402    | 20,775,142         | 65.7     |
| Valid skip        | 6    | 4,978     | 6,634,252          | 21.0     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 307       | 511,825            | 1.6      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_G080I Length: 1.0 Position: 284

**Question Name:** 

Concept: Methods of payment – Other payment method

**Question Text:** During the past 12 months, how did you pay for the goods and services ordered over

the Internet?
Did you use:
-Crypto-currency
-Other payment method

Universe: EC\_FL07A = 1

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 475       | 908,797            | 2.9      |
| No                | 2    | 11,649    | 23,580,385         | 74.5     |
| Valid skip        | 6    | 4,978     | 6,634,252          | 21.0     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 307       | 511,825            | 1.6      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_090A Length: 1.0 Position: 285

**Question Name:** 

**Concept:** Bought from Canadian businesses

Question Text: During the past 12 months, have you ordered goods or services online from businesses

specifically because they were Canadian?

Universe: EC\_FL07A = 1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 5,869     | 11,751,575         | 37.1     |
| No                | 2    | 6,408     | 12,921,313         | 40.8     |
| Valid skip        | 6    | 4,978     | 6,634,252          | 21.0     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 154       | 328,119            | 1.0      |
| То                | tal  | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_100A Length: 1.0 Position: 286

Question Name: EC\_Q100A

Concept: Problem ordering onlin

Question Text: During the past 12 months, have you encountered any of the following problems order-

ing online?

Did you encounter:

Technical failure of website during ordering or payment

Universe: EC\_FL07A = 1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 2,473     | 5,920,302          | 18.7     |
| No                | 2    | 9,682     | 18,539,065         | 58.6     |
| Valid skip        | 6    | 4,978     | 6,634,252          | 21.0     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 276       | 541,640            | 1.7      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_100B Length: 1.0 Position: 287

Question Name: EC\_Q100B

Concept: Problem ordering online – No sell/ship to Canada

Question Text: During the past 12 months, have you encountered any of the following problems order-

ing online?

Did you encounter:

Foreign retailer did not sell or ship to Canada

Universe: EC\_FL07A = 1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 3,253     | 7,397,513          | 23.4     |
| No                | 2    | 8,902     | 17,061,854         | 53.9     |
| Valid skip        | 6    | 4,978     | 6,634,252          | 21.0     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 276       | 541,640            | 1.7      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_100C Length: 1.0 Position: 288

Question Name: EC\_Q100C

**Concept:** Problem ordering online – Speed of delivery

Question Text: During the past 12 months, have you encountered any of the following problems order-

ing online?

Did you encounter:

Speed of delivery slower than indicated

Universe: EC\_FL07A = 1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 5,294     | 11,695,478         | 37.0     |
| No                | 2    | 6,861     | 12,763,889         | 40.3     |
| Valid skip        | 6    | 4,978     | 6,634,252          | 21.0     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 276       | 541,640            | 1.7      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_100D Length: 1.0 Position: 289

Question Name: EC\_Q100D

Concept: Problem ordering online – Final cost higher than indicated

Question Text: During the past 12 months, have you encountered any of the following problems order-

ing online?

Did you encounter:

Final cost higher than indicated

Universe: EC\_FL07A = 1

Note:

**Source:** Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,810     | 4,465,252          | 14.1     |
| No                | 2    | 10,345    | 19,994,115         | 63.2     |
| Valid skip        | 6    | 4,978     | 6,634,252          | 21.0     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 276       | 541,640            | 1.7      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_100E Length: 1.0 Position: 290

Question Name: EC\_Q100E

**Concept:** Problem ordering online – False representation of goods

Question Text: During the past 12 months, have you encountered any of the following problems order-

ing online?

Did you encounter:

False representation of goods delivered

Universe: EC\_FL07A = 1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,371     | 3,118,016          | 9.9      |
| No                | 2    | 10,784    | 21,341,351         | 67.5     |
| Valid skip        | 6    | 4,978     | 6,634,252          | 21.0     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 276       | 541,640            | 1.7      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_100F Length: 1.0 Position: 291

Question Name: EC\_Q100F

Concept: Problem ordering online – Product was lower quality than expected

Question Text: During the past 12 months, have you encountered any of the following problems order-

ing online?

Did you encounter:

Product was lower quality than expected

Universe: EC\_FL07A = 1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | <b>Weighted Frequency</b> | <u>%</u> |
|-------------------|------|-----------|---------------------------|----------|
| Yes               | 1    | 2,768     | 6,312,441                 | 20.0     |
| No                | 2    | 9,387     | 18,146,926                | 57.4     |
| Valid skip        | 6    | 4,978     | 6,634,252                 | 21.0     |
| Don't know        | 7    | 0         | 0                         | 0        |
| Refusal           | 8    | 0         | 0                         | 0        |
| Not stated        | 9    | 276       | 541,640                   | 1.7      |
| Total             |      | 17,409    | 31,635,259                | 100.0    |

Variable Name: EC\_100G Length: 1.0 Position: 292

Question Name: EC\_Q100G

**Concept:** Problem ordering online – Difficulty finding information

Question Text: During the past 12 months, have you encountered any of the following problems order-

ing online?

Did you encounter:

Difficulty finding information

Universe: EC\_FL07A = 1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,752     | 4,016,885          | 12.7     |
| No                | 2    | 10,403    | 20,442,481         | 64.6     |
| Valid skip        | 6    | 4,978     | 6,634,252          | 21.0     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 276       | 541,640            | 1.7      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_100H Length: 1.0 Position: 293

Question Name: EC\_Q100H

**Concept:** Problem ordering online – Product was stolen after it was delivered

Question Text: During the past 12 months, have you encountered any of the following problems order-

ing online?

Did you encounter:

Product was stolen after it was delivered

Universe: EC\_FL07A = 1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 342       | 935,891            | 3.0      |
| No                | 2    | 11,813    | 23,523,476         | 74.4     |
| Valid skip        | 6    | 4,978     | 6,634,252          | 21.0     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 276       | 541,640            | 1.7      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_100I Length: 1.0 Position: 294

Question Name: EC\_Q100I

**Concept:** Problem ordering online – Product was never shipped

Question Text: During the past 12 months, have you encountered any of the following problems order-

ing online?

Did you encounter:

Product was never shipped

Universe: EC\_FL07A = 1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,533     | 3,294,957          | 10.4     |
| No                | 2    | 10,622    | 21,164,410         | 66.9     |
| Valid skip        | 6    | 4,978     | 6,634,252          | 21.0     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 276       | 541,640            | 1.7      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_100J Length: 1.0 Position: 295

Question Name: EC\_Q100J

Concept: Problem ordering online

Question Text: During the past 12 months, have you encountered any of the following problems order-

ing online?

Did you encounter:

Complaint process provided unsatisfactory results

Universe: EC\_FL07A = 1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 946       | 2,090,776          | 6.6      |
| No                | 2    | 11,209    | 22,368,591         | 70.7     |
| Valid skip        | 6    | 4,978     | 6,634,252          | 21.0     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 276       | 541,640            | 1.7      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_100K Length: 1.0 Position: 296

Question Name: EC\_Q100K

**Concept:** Problem ordering online – Other problem

Question Text: During the past 12 months, have you encountered any of the following problems order-

ing online?

Did you encounter:

Other problem

Universe: EC\_FL07A = 1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | <b>Weighted Frequency</b> | <u>%</u> |
|-------------------|------|-----------|---------------------------|----------|
| Yes               | 1    | 334       | 694,147                   | 2.2      |
| No                | 2    | 11,821    | 23,765,220                | 75.1     |
| Valid skip        | 6    | 4,978     | 6,634,252                 | 21.0     |
| Don't know        | 7    | 0         | 0                         | 0        |
| Refusal           | 8    | 0         | 0                         | 0        |
| Not stated        | 9    | 276       | 541,640                   | 1.7      |
| Total             |      | 17,409    | 31,635,259                | 100.0    |

Variable Name: EC\_100Z Length: 1.0 Position: 297

Question Name: EC\_Q100Z

**Concept:** Problem ordering online – Did not encounter any problems

Question Text: During the past 12 months, have you encountered any of the following problems order-

ing online?

Did you encounter:

Did not encounter any problems

Universe: EC\_FL07A = 1

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 4,427     | 7,675,983          | 24.3     |
| No                | 2    | 7,728     | 16,783,384         | 53.1     |
| Valid skip        | 6    | 4,978     | 6,634,252          | 21.0     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 276       | 541,640            | 1.7      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_110A Length: 1.0 Position: 298

Question Name: EC\_Q110A

**Concept:** Reasons why not order online – No need or no interest

Question Text: Why did you not order any goods or services over the Internet during the past 12

months?

Would you say:

No need or no interest

Universe:  $AC_050A = 1$  and  $EC_100(A \text{ to } Z) \text{ IN } (2,6)$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,770     | 2,283,747          | 7.2      |
| No                | 2    | 576       | 818,292            | 2.6      |
| Valid skip        | 6    | 14,546    | 27,454,132         | 86.8     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 517       | 1,079,088          | 3.4      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_110B Length: 1.0 Position: 299

Question Name: EC\_Q110B

Concept: Reasons why not order online

Question Text: Why did you not order any goods or services over the Internet during the past 12

months?

Would you say:

Too difficult to order online

**Universe:**  $AC_050A = 1 \text{ and } EC_100(A \text{ to } Z) \text{ IN } (2,6)$ 

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 392       | 478,210            | 1.5      |
| No                | 2    | 1,954     | 2,623,829          | 8.3      |
| Valid skip        | 6    | 14,546    | 27,454,132         | 86.8     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 517       | 1,079,088          | 3.4      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_110C Length: 1.0 Position: 300

Question Name: EC\_Q110C

Concept: Reasons why not order online

Question Text: Why did you not order any goods or services over the Internet during the past 12

months?

Would you say:

Security or privacy concerns

**Universe:**  $AC_050A = 1 \text{ and } EC_100(A \text{ to } Z) \text{ IN } (2,6)$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 550       | 673,782            | 2.1      |
| No                | 2    | 1,796     | 2,428,257          | 7.7      |
| Valid skip        | 6    | 14,546    | 27,454,132         | 86.8     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 517       | 1,079,088          | 3.4      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_110D Length: 1.0 Position: 301

Question Name: EC\_Q110D

Concept: Reasons why not order online

Question Text: Why did you not order any goods or services over the Internet during the past 12

months?

Would you say:

Concerns about delivery or returns

**Universe:**  $AC_050A = 1 \text{ and } EC_100(A \text{ to } Z) \text{ IN } (2,6)$ 

Note:

| Answer Categories | Code  | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------|-----------|--------------------|----------|
| Answer Categories | Code  | Frequency | Weighted Frequency | <u>%</u> |
| Yes               | 1     | 221       | 274,402            | 0.9      |
| No                | 2     | 2,125     | 2,827,637          | 8.9      |
| Valid skip        | 6     | 14,546    | 27,454,132         | 86.8     |
| Don't know        | 7     | 0         | 0                  | 0        |
| Refusal           | 8     | 0         | 0                  | 0        |
| Not stated        | 9     | 517       | 1,079,088          | 3.4      |
|                   | Total | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_110F Length: 1.0 Position: 302

Question Name: EC\_Q110F

Concept: Reasons why not order online

Question Text: Why did you not order any goods or services over the Internet during the past 12

months? Would you say:

Wanted the opportunity to see, hold, or try on the product before purchasing

**Universe:**  $AC_050A = 1 \text{ and } EC_100(A \text{ to } Z) \text{ IN } (2,6)$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 359       | 497,181            | 1.6      |
| No                | 2    | 1,987     | 2,604,858          | 8.2      |
| Valid skip        | 6    | 14,546    | 27,454,132         | 86.8     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 517       | 1,079,088          | 3.4      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_110G Length: 1.0 Position: 303

Question Name: EC\_Q110G

Concept: Reasons why not order online

Question Text: Why did you not order any goods or services over the Internet during the past 12

months?

Would you say:

Did not have a credit card for online transactions

**Universe:**  $AC_050A = 1 \text{ and } EC_100(A \text{ to } Z) \text{ IN } (2,6)$ 

Note:

| Source:           | Canadian Internet Use Survey 2020 |      |           |                    |          |  |  |
|-------------------|-----------------------------------|------|-----------|--------------------|----------|--|--|
| Answer Categories |                                   | Code | Frequency | Weighted Frequency | <u>%</u> |  |  |
| Yes               |                                   | 1    | 105       | 196,034            | 0.6      |  |  |
| No                |                                   | 2    | 2,241     | 2,906,005          | 9.2      |  |  |
| Valid skip        |                                   | 6    | 14,546    | 27,454,132         | 86.8     |  |  |
| Don't know        |                                   | 7    | 0         | 0                  | 0        |  |  |
| Refusal           |                                   | 8    | 0         | 0                  | 0        |  |  |
| Not stated        |                                   | 9    | 517       | 1,079,088          | 3.4      |  |  |
|                   | Total                             |      | 17,409    | 31,635,259         | 100.0    |  |  |

Variable Name: EC\_G110l Length: 1.0 Position: 304

**Question Name:** 

Concept: Reasons why not order online

Question Text: Why did you not order any goods or services over the Internet during the past 12

months?

Would you say:

-Environmental reasons

-Other reason

**Universe:**  $AC_050A = 1 \text{ and } EC_100(A \text{ to } Z) \text{ IN } (2,6)$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 322       | 459,510            | 1.5      |
| No                | 2    | 2,024     | 2,642,529          | 8.4      |
| Valid skip        | 6    | 14,546    | 27,454,132         | 86.8     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 517       | 1,079,088          | 3.4      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_120A Length: 1.0 Position: 305

Question Name: EC\_Q120A

**Concept:** Research a product online before the purchase in a physical store

**Question Text:** During the past 12 months, did you research a product online before going to a physical

store to purchase it?

Universe:  $AC_050A = 1$ 

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 10,042    | 20,168,620         | 63.8     |
| No                | 2    | 4,585     | 7,567,662          | 23.9     |

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 667       | 1,445,852          | 4.6      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_120B Length: 1.0 Position: 306

Question Name: EC\_Q120B

Concept: Reasons to buy in physical store

**Question Text:** Why did you buy it in a physical store?

Would you say:

Lower total cost

**Universe:** EC\_120A IN (1,9)

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories |       | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------|------|-----------|--------------------|----------|
| Yes               |       | 1    | 2,685     | 6,398,191          | 20.2     |
| No                |       | 2    | 7,358     | 13,771,150         | 43.5     |
| Valid skip        |       | 6    | 6,700     | 10,020,787         | 31.7     |
| Don't know        |       | 7    | 0         | 0                  | 0        |
| Refusal           |       | 8    | 0         | 0                  | 0        |
| Not stated        |       | 9    | 666       | 1,445,131          | 4.6      |
|                   | Total |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_120C Length: 1.0 Position: 307

Question Name: EC\_Q120C

Concept: Reasons to buy in physical store

**Question Text:** Why did you buy it in a physical store?

Would you say:

Easier to return product

**Universe:** EC\_120A IN (1,9)

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 3,682     | 7,149,949          | 22.6     |
| No                | 2    | 6,361     | 13,019,391         | 41.2     |
| Valid skip        | 6    | 6,700     | 10,020,787         | 31.7     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |

| Answer Categories | <u>Code</u> | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------------|-----------|--------------------|----------|
| Not stated        | 9           | 666       | 1,445,131          | 4.6      |
| Total             |             | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_120D Length: 1.0 Position: 308

Question Name: EC\_Q120D

Concept: Reasons to buy in physical store

**Question Text:** Why did you buy it in a physical store?

Would you say:

Wanted or needed the product right away

**Universe:** EC\_120A IN (1,9)

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 5,760     | 12,151,434         | 38.4     |
| No                | 2    | 4,283     | 8,017,907          | 25.3     |
| Valid skip        | 6    | 6,700     | 10,020,787         | 31.7     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 666       | 1,445,131          | 4.6      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_120E Length: 1.0 Position: 309

Question Name: EC\_Q120E

Concept: Reasons to buy in physical store

**Question Text:** Why did you buy it in a physical store?

Would you say:

Wanted to see, hold or try on the product before purchasing

**Universe:** EC\_120A IN (1,9)

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 6,592     | 13,503,772         | 42.7     |
| No                | 2    | 3,451     | 6,665,568          | 21.1     |
| Valid skip        | 6    | 6,700     | 10,020,787         | 31.7     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 666       | 1,445,131          | 4.6      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_120F Length: 1.0 Position: 310

Question Name: EC\_Q120F

**Concept:** Reasons to buy in physical store

**Question Text:** Why did you buy it in a physical store?

Would you say:

Was able to ask retail staff questions before purchasing

**Universe:** EC\_120A IN (1,9)

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 3,428     | 6,727,595          | 21.3     |
| No                | 2    | 6,615     | 13,441,745         | 42.5     |
| Valid skip        | 6    | 6,700     | 10,020,787         | 31.7     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 666       | 1,445,131          | 4.6      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_120G Length: 1.0 Position: 311

Question Name: EC\_Q120G

**Concept:** Reasons to buy in physical store

**Question Text:** Why did you buy it in a physical store?

Would you say:

Product or service was not available to purchase over the Internet

**Universe:** EC\_120A IN (1,9)

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,367     | 3,231,642          | 10.2     |
| No                | 2    | 8,676     | 16,937,699         | 53.5     |
| Valid skip        | 6    | 6,700     | 10,020,787         | 31.7     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 666       | 1,445,131          | 4.6      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_120H Length: 1.0 Position: 312

Question Name: EC\_Q120H

Concept: Reasons to buy in physical store

**Question Text:** Why did you buy it in a physical store?

Would you say:

Store's website was not user friendly

**Universe:** EC\_120A IN (1,9)

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | <b>Weighted Frequency</b> | <u>%</u> |
|-------------------|------|-----------|---------------------------|----------|
| Yes               | 1    | 761       | 1,637,263                 | 5.2      |
| No                | 2    | 9,282     | 18,532,078                | 58.6     |
| Valid skip        | 6    | 6,700     | 10,020,787                | 31.7     |
| Don't know        | 7    | 0         | 0                         | 0        |
| Refusal           | 8    | 0         | 0                         | 0        |
| Not stated        | 9    | 666       | 1,445,131                 | 4.6      |
| Total             |      | 17,409    | 31,635,259                | 100.0    |

Variable Name: EC\_120I Length: 1.0 Position: 313

Question Name: EC\_Q1201

Concept: Reasons to buy in physical store

**Question Text:** Why did you buy it in a physical store?

Would you say:

Did not trust online shopping

**Universe:** EC\_120A IN (1,9)

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 830       | 1,514,825          | 4.8      |
| No                | 2    | 9,213     | 18,654,516         | 59.0     |
| Valid skip        | 6    | 6,700     | 10,020,787         | 31.7     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 666       | 1,445,131          | 4.6      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_120J Length: 1.0 Position: 314

Question Name: EC\_Q120J

Concept: Reasons to buy in physical store

**Question Text:** Why did you buy it in a physical store?

Would you say:

Too difficult to order online

**Universe:** EC\_120A IN (1,9)

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 583       | 1,166,881          | 3.7      |
| No                | 2    | 9,460     | 19,002,459         | 60.1     |
| Valid skip        | 6    | 6,700     | 10,020,787         | 31.7     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 666       | 1,445,131          | 4.6      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: EC\_120K Length: 1.0 Position: 315

Question Name: EC\_Q120K

Concept: Reasons to buy in physical store

**Question Text:** Why did you buy it in a physical store?

Would you say:

Other reason

**Universe:** EC\_120A IN (1,9)

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories |       | <u>Code</u> | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------|-------------|-----------|--------------------|----------|
| Yes               |       | 1           | 790       | 1,360,510          | 4.3      |
| No                |       | 2           | 9,253     | 18,808,831         | 59.5     |
| Valid skip        |       | 6           | 6,700     | 10,020,787         | 31.7     |
| Don't know        |       | 7           | 0         | 0                  | 0        |
| Refusal           |       | 8           | 0         | 0                  | 0        |
| Not stated        |       | 9           | 666       | 1,445,131          | 4.6      |
|                   | Total |             | 17,409    | 31,635,259         | 100.0    |

Variable Name: ONL\_SHOP Length: 1.0 Position: 316

**Question Name:** 

Concept: Online shoppers - Derived variable

**Question Text:** 

Universe: All respondents

**Note:** Derived from:

Online shoppers = ANY (SHOP\_DGS=1 or SHOP\_PG=1 or SHOP\_P2P=1 or SHOP\_S=1) Non online shoppers = EC 010X=0 AND EC 020B=3 AND (EC 050A=3 OR EC 050B=0)

AND EC\_060B=3

Source: Canadian Internet Use Survey 2020

| Answer Categories   | Code | Frequency | Weighted Frequency | <u>%</u> |
|---------------------|------|-----------|--------------------|----------|
| Online shoppers     | 1    | 12,424    | 24,991,733         | 79.0     |
| Non online shoppers | 2    | 1,715     | 2,275,150          | 7.2      |
| Other               | 3    | 3,270     | 4,368,376          | 13.8     |
| Valid skip          | 6    | 0         | 0                  | 0        |
| Don't know          | 7    | 0         | 0                  | 0        |
| Refusal             | 8    | 0         | 0                  | 0        |
| Not stated          | 9    | 0         | 0                  | 0        |
| Total               |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SUM\_GTOT Length: 8.0 Position: 317

**Question Name:** 

**Concept:** Total expenditure over the Internet – Derived variable

**Question Text:** 

Universe:  $AC_050A = 1$ 

Note: [ 0 < EC\_Q010X < 99999996] or [ 0 < EC\_Q020A < 999996 or (EC\_Q025A in 1 to 5)]

or [  $0 < EC\_Q050B < 999996$  ] or [  $0 < EC\_Q060A < 999996$  or (EC\_Q065A in 1 to 5)]

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code               | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|--------------------|-----------|--------------------|----------|
| Dollars           | 0000000 - 00018310 | 14,718    | 28,042,611         | 88.6     |
| Valid skip        | 99999996           | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 99999997           | 0         | 0                  | 0        |
| Refusal           | 9999998            | 0         | 0                  | 0        |
| Not stated        | 99999999           | 576       | 1,139,523          | 3.6      |
|                   | Total              | 17,409    | 31,635,259         | 100.0    |

Variable Name: DS\_010A Length: 1.0 Position: 325

Question Name: DS\_Q010A

Concept: Online learning activities

Question Text: During the past 12 months, which of the following learning activities have you taken to

improve your skills relating to the use of computers, devices, software or applications?

Select all that apply.

Have you taken:

Free online training or self-guided learning

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 3,241     | 7,856,521          | 24.8     |
| No                | 2    | 11,257    | 19,634,562         | 62.1     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 796       | 1,691,051          | 5.3      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DS\_010B Length: 1.0 Position: 326

Question Name: DS\_Q010B

Concept: Online learning activities

Question Text: During the past 12 months, which of the following learning activities have you taken to

improve your skills relating to the use of computers, devices, software or applications?

Select all that apply.

Have you taken:

Instruction or help from friends or family

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 3,574     | 6,813,561          | 21.5     |
| No                | 2    | 10,924    | 20,677,522         | 65.4     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 796       | 1,691,051          | 5.3      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DS\_010C Length: 1.0 Position: 327

Question Name: DS\_Q010C

Concept: Online learning activities

Question Text: During the past 12 months, which of the following learning activities have you taken to

improve your skills relating to the use of computers, devices, software or applications?

Select all that apply.

Have you taken:

Free training through community centres, senior centres or provided by public programs

or organizations

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| <b>Answer Categories</b> |       | Code | Frequency | Weighted Frequency | <u>%</u> |
|--------------------------|-------|------|-----------|--------------------|----------|
| Yes                      |       | 1    | 368       | 847,733            | 2.7      |
| No                       |       | 2    | 14,130    | 26,643,350         | 84.2     |
| Valid skip               |       | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know               |       | 7    | 0         | 0                  | 0        |
| Refusal                  |       | 8    | 0         | 0                  | 0        |
| Not stated               |       | 9    | 796       | 1,691,051          | 5.3      |
|                          | Total |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DS\_010D Length: 1.0 Position: 328

Question Name: DS\_Q010D

Concept: Online learning activities

Question Text: During the past 12 months, which of the following learning activities have you taken to

improve your skills relating to the use of computers, devices, software or applications?

Select all that apply.

Have you taken:

Training paid for by yourself or employer

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,710     | 3,920,956          | 12.4     |
| No                | 2    | 12,788    | 23,570,127         | 74.5     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 796       | 1,691,051          | 5.3      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DS\_010E Length: 1.0 Position: 329

Question Name: DS\_Q010E

Concept: Online learning activities

Question Text: During the past 12 months, which of the following learning activities have you taken to

improve your skills relating to the use of computers, devices, software or applications?

Select all that apply.

Have you taken:

Other learning activity

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 749       | 1,812,610          | 5.7      |
| No                | 2    | 13,749    | 25,678,472         | 81.2     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 796       | 1,691,051          | 5.3      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DS\_010Z Length: 1.0 Position: 330

Question Name: DS\_Q010Z

Concept: Online learning activities

Question Text: During the past 12 months, which of the following learning activities have you taken to

improve your skills relating to the use of computers, devices, software or applications?

Select all that apply.

Have you taken:

No learning activity

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 8,142     | 14,142,709         | 44.7     |
| No                | 2    | 6,356     | 13,348,373         | 42.2     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 796       | 1,691,051          | 5.3      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DS\_020A Length: 1.0 Position: 331

Question Name: DS\_Q020A

Concept: Software related activities

Question Text: During the past 12 months, which of the following software related activities have you

carried out using any device?

Have you:

Copied or moved files or folders

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | <b>Weighted Frequency</b> | <u>%</u> |
|-------------------|------|-----------|---------------------------|----------|
| Yes               | 1    | 8,641     | 18,192,445                | 57.5     |
| No                | 2    | 5,891     | 9,369,886                 | 29.6     |
| Valid skip        | 6    | 2,115     | 2,453,125                 | 7.8      |
| Don't know        | 7    | 0         | 0                         | 0        |
| Refusal           | 8    | 0         | 0                         | 0        |
| Not stated        | 9    | 762       | 1,619,802                 | 5.1      |
| Total             |      | 17,409    | 31,635,259                | 100.0    |

Variable Name: DS\_020B Length: 1.0 Position: 332

Question Name: DS\_Q020B

**Concept:** Software related activities

Question Text: During the past 12 months, which of the following software related activities have you

carried out using any device?

Have you:

Used word processing software

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 8,890     | 19,022,138         | 60.1     |
| No                | 2    | 5,642     | 8,540,193          | 27.0     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 762       | 1,619,802          | 5.1      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DS\_020C Length: 1.0 Position: 333

Question Name: DS\_Q020C

**Concept:** Software related activities

Question Text: During the past 12 months, which of the following software related activities have you

carried out using any device?

Have you:

Created presentations, or documents with text and pictures, tables or charts

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 4,883     | 11,913,308         | 37.7     |
| No                | 2    | 9,649     | 15,649,023         | 49.5     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 762       | 1,619,802          | 5.1      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DS\_020D Length: 1.0 Position: 334

Question Name: DS\_Q020D

**Concept:** Software related activities

Question Text: During the past 12 months, which of the following software related activities have you

carried out using any device?

Have you:

Used spreadsheet software basic functions

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 6,339     | 14,043,117         | 44.4     |
| No                | 2    | 8,193     | 13,519,214         | 42.7     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 762       | 1,619,802          | 5.1      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DS\_020E Length: 1.0 Position: 335

Question Name: DS\_Q020E

**Concept:** Software related activities

Question Text: During the past 12 months, which of the following software related activities have you

carried out using any device?

Have you:

Used spreadsheet software advanced functions to organize and analyze data

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 2,527     | 5,839,390          | 18.5     |
| No                | 2    | 12,005    | 21,722,941         | 68.7     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 762       | 1,619,802          | 5.1      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DS\_020F Length: 1.0 Position: 336

Question Name: DS\_Q020F

**Concept:** Software related activities

Question Text: During the past 12 months, which of the following software related activities have you

carried out using any device?

Have you:

Used software to edit photos, video or audio files

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 4,941     | 10,912,275         | 34.5     |
| No                | 2    | 9,591     | 16,650,056         | 52.6     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 762       | 1,619,802          | 5.1      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DS\_020G Length: 1.0 Position: 337

Question Name: DS\_Q020G

**Concept:** Software related activities

Question Text: During the past 12 months, which of the following software related activities have you

carried out using any device?

Have you:

Written code in a programming language

Universe:  $AC_050A = 1$ 

Note:

| Source: | Canadian Internet Use Survey 2020 |  |
|---------|-----------------------------------|--|
|         |                                   |  |

| Answer Categories | Code | Frequency | <b>Weighted Frequency</b> | <u>%</u> |
|-------------------|------|-----------|---------------------------|----------|
| Yes               | 1    | 907       | 2,740,326                 | 8.7      |
| No                | 2    | 13,625    | 24,822,005                | 78.5     |
| Valid skip        | 6    | 2,115     | 2,453,125                 | 7.8      |
| Don't know        | 7    | 0         | 0                         | 0        |
| Refusal           | 8    | 0         | 0                         | 0        |
| Not stated        | 9    | 762       | 1,619,802                 | 5.1      |
| Total             |      | 17,409    | 31,635,259                | 100.0    |

Variable Name: DS\_020Z Length: 1.0 Position: 338

Question Name: DS\_Q020Z

**Concept:** Software related activities

Question Text: During the past 12 months, which of the following software related activities have you

carried out using any device?

Have you:

None of these

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 4,270     | 6,082,050          | 19.2     |
| No                | 2    | 10,262    | 21,480,281         | 67.9     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 762       | 1,619,802          | 5.1      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DS\_030A Length: 1.0 Position: 339

Question Name: DS\_Q030A

Concept: Internet-related activities

Question Text: During the past 12 months, which of the following Internet-related activities have you

carried out? Have you:

Deleted your browser history

Universe:  $AC_050A = 1$ 

Note:

| Answer Categories | <u>Code</u> | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------------|-----------|--------------------|----------|
| Yes               | 1           | 8,187     | 16,450,917         | 52.0     |
| No                | 2           | 6,363     | 11,130,553         | 35.2     |
| Valid skip        | 6           | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7           | 0         | 0                  | 0        |
| Refusal           | 8           | 0         | 0                  | 0        |
| Not stated        | 9           | 744       | 1,600,663          | 5.1      |
| Total             |             | 17,409    | 31,635,259         | 100.0    |

Variable Name: DS\_030B Length: 1.0 Position: 340

Question Name: DS\_Q030B

Concept: Internet-related activities

Question Text: During the past 12 months, which of the following Internet-related activities have you

carried out? Have you:

Blocked emails, including junk mail and spam

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 8,149     | 16,738,130         | 52.9     |
| No                | 2    | 6,401     | 10,843,341         | 34.3     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 744       | 1,600,663          | 5.1      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DS\_030C Length: 1.0 Position: 341

Question Name: DS\_Q030C

Concept: Internet-related activities

Question Text: During the past 12 months, which of the following Internet-related activities have you

carried out? Have you:

Blocked other types of messages

Universe:  $AC_050A = 1$ 

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
| Yes               | 1    | 5,099     | 11,377,684         | 36.0     |
| No                | 2    | 9,451     | 16,203,787         | 51.2     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 744       | 1,600,663          | 5.1      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DS\_030D Length: 1.0 Position: 342

Question Name: DS\_Q030D

Concept: Internet-related activities

Question Text: During the past 12 months, which of the following Internet-related activities have you

carried out? Have you:

Manually unsubscribed from emails or text messages sent from businesses

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 8,858     | 18,133,494         | 57.3     |
| No                | 2    | 5,692     | 9,447,976          | 29.9     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 744       | 1,600,663          | 5.1      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DS\_030E Length: 1.0 Position: 343

Question Name: DS\_Q030E

Concept: Internet-related activities

Question Text: During the past 12 months, which of the following Internet-related activities have you

carried out? Have you:

Manually marked an unsolicited email as spam in your inbox

Universe:  $AC_050A = 1$ 

Note:

| Source: | Canadian Internet Use Survey 2020 |
|---------|-----------------------------------|
|---------|-----------------------------------|

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 5,707     | 11,796,912         | 37.3     |
| No                | 2    | 8,843     | 15,784,559         | 49.9     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 744       | 1,600,663          | 5.1      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DS\_030F Length: 1.0 Position: 344

Question Name: DS\_Q030F

Concept: Internet-related activities

Question Text: During the past 12 months, which of the following Internet-related activities have you

carried out? Have you:

Downloaded files from the Internet to your computer or other devices

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 7,603     | 16,604,588         | 52.5     |
| No                | 2    | 6,947     | 10,976,883         | 34.7     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 744       | 1,600,663          | 5.1      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DS\_030G Length: 1.0 Position: 345

Question Name: DS\_Q030G

Concept: Internet-related activities

Question Text: During the past 12 months, which of the following Internet-related activities have you

carried out? Have you:

Uploaded files or photos to an online data storage space

Universe:  $AC_050A = 1$ 

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 5,975     | 13,422,344         | 42.4     |
| No                | 2    | 8,575     | 14,159,127         | 44.8     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 744       | 1,600,663          | 5.1      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DS\_030H Length: 1.0 Position: 346

Question Name: DS\_Q030H

Concept: Internet-related activities

Question Text: During the past 12 months, which of the following Internet-related activities have you

carried out? Have you:

Enabled automatic updates for, or manually updated, operating systems on your mobile

devices

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | <b>Weighted Frequency</b> | <u>%</u> |
|-------------------|------|-----------|---------------------------|----------|
| Yes               | 1    | 7,610     | 15,386,337                | 48.6     |
| No                | 2    | 6,940     | 12,195,134                | 38.5     |
| Valid skip        | 6    | 2,115     | 2,453,125                 | 7.8      |
| Don't know        | 7    | 0         | 0                         | 0        |
| Refusal           | 8    | 0         | 0                         | 0        |
| Not stated        | 9    | 744       | 1,600,663                 | 5.1      |
| Total             |      | 17,409    | 31,635,259                | 100.0    |

Variable Name: DS\_030Z Length: 1.0 Position: 347

Question Name: DS\_Q030Z

Concept: Internet-related activities

Question Text: During the past 12 months, which of the following Internet-related activities have you

carried out? Have you:

None of these

Universe:  $AC_050A = 1$ 

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 2,156     | 3,098,506          | 9.8      |
| No                | 2    | 12,394    | 24,482,964         | 77.4     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 744       | 1,600,663          | 5.1      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_010A Length: 1.0 Position: 348

Question Name: SP\_Q010A

Concept: Activities carried out to manage access to personal data

Question Text: Have you carried out any of the following to manage access to your personal data over

the Internet during the past 12 months? Have you:

Restricted or refused access to your geographical location

Universe: AC\_050A=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 8,798     | 17,725,868         | 56.0     |
| No                | 2    | 5,692     | 9,755,869          | 30.8     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 804       | 1,700,396          | 5.4      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_010B Length: 1.0 Position: 349

Question Name: SP\_Q010B

**Concept:** Activities carried out to manage access to personal data

Question Text: Have you carried out any of the following to manage access to your personal data over

the Internet during the past 12 months? Have you:

Refused allowing the use of personal data for advertising purposes

Universe: AC\_050A=1

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 8,352     | 17,119,204         | 54.1     |
| No                | 2    | 6,138     | 10,362,533         | 32.8     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |

| Answer Categories |       | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------|------|-----------|--------------------|----------|
| Don't know        |       | 7    | 0         | 0                  | 0        |
| Refusal           |       | 8    | 0         | 0                  | 0        |
| Not stated        |       | 9    | 804       | 1,700,396          | 5.4      |
|                   | Total |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_010C Length: 1.0 Position: 350

Question Name: SP\_Q010C

Concept: Activities carried out to manage access to personal data

Question Text: Have you carried out any of the following to manage access to your personal data over

the Internet during the past 12 months? Have you:

Checked that the website where you provided personal data was secure

e.g., https sites, safety logo or certificate

Universe: AC\_050A=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 6,458     | 13,393,621         | 42.3     |
| No                | 2    | 8,032     | 14,088,116         | 44.5     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 804       | 1,700,396          | 5.4      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP 010D Length: 1.0 Position: 351

Question Name: SP\_Q010D

Concept: Activities carried out to manage access to personal data

Question Text: The following questions are about your security, privacy practices and trust when using

the Internet for personal use, from any location. Exclude business-related use. - Have you carried out any of the following to manage access to your personal data over the

Internet during the past 12 months? Have you:

Changed the privacy settings on accounts or apps to limit your profile or personal infor-

mation

Universe: AC\_050A=1

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 6,916     | 14,755,736         | 46.6     |
| No                | 2    | 7,574     | 12,726,001         | 40.2     |

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 804       | 1,700,396          | 5.4      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_010Z Length: 1.0 Position: 352

Question Name: SP\_Q010Z

Concept: Activities carried out to manage access to personal data

Question Text: Have you carried out any of the following to manage access to your personal data over

the Internet during the past 12 months? Have you:

None of these

Universe: AC\_050A=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | <u>Code</u> | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------------|-----------|--------------------|----------|
| Yes               | 1           | 3,465     | 5,453,240          | 17.2     |
| No                | 2           | 11,025    | 22,028,497         | 69.6     |
| Valid skip        | 6           | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7           | 0         | 0                  | 0        |
| Refusal           | 8           | 0         | 0                  | 0        |
| Not stated        | 9           | 804       | 1,700,396          | 5.4      |
| Total             |             | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP 020A Length: 1.0 Position: 353

Question Name: SP\_Q020A

**Concept:** Verified identity over the Internet

Question Text: Some accounts or applications allow users to enable optional security features. During

the past 12 months, did you enable any of the following to verify your identity when

accessing accounts or applications over the Internet?

Did you enable:

Answers to personalized security questions

Universe: AC\_050A=1

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 7,591     | 16,118,200         | 51.0     |
| No                | 2    | 6,803     | 11,194,888         | 35.4     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 900       | 1,869,045          | 5.9      |
| Tota              | l    | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_020B Length: 1.0 Position: 354

Question Name: SP\_Q020B

**Concept:** Verified identity over the Internet

Question Text: Some accounts or applications allow users to enable optional security features. During

the past 12 months, did you enable any of the following to verify your identity when

accessing accounts or applications over the Internet?

Did you enable:

Partner login

Universe: AC\_050A=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 3,672     | 8,363,316          | 26.4     |
| No                | 2    | 10,722    | 18,949,772         | 59.9     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 900       | 1,869,045          | 5.9      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_020C Length: 1.0 Position: 355

Question Name: SP\_Q020C

Concept: Verified identity over the Internet

Question Text: Some accounts or applications allow users to enable optional security features. During

the past 12 months, did you enable any of the following to verify your identity when

accessing accounts or applications over the Internet?

Did you enable:

Two-factor authentication or two-step verification

Universe: AC\_050A=1

Note:

| Answer Categories | Code | Frequency | <b>Weighted Frequency</b> | <u>%</u> |
|-------------------|------|-----------|---------------------------|----------|
| Yes               | 1    | 7,791     | 16,932,123                | 53.5     |
| No                | 2    | 6,603     | 10,380,965                | 32.8     |

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 900       | 1,869,045          | 5.9      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_020D Length: 1.0 Position: 356

Question Name: SP\_Q020D

**Concept:** Verified identity over the Internet

Question Text: Some accounts or applications allow users to enable optional security features. During

the past 12 months, did you enable any of the following to verify your identity when

accessing accounts or applications over the Internet?

Did you enable:

Biometric security features for online functions

Universe: AC\_050A=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | <b>Weighted Frequency</b> | <u>%</u> |
|-------------------|------|-----------|---------------------------|----------|
| Yes               | 1    | 3,692     | 8,763,972                 | 27.7     |
| No                | 2    | 10,702    | 18,549,116                | 58.6     |
| Valid skip        | 6    | 2,115     | 2,453,125                 | 7.8      |
| Don't know        | 7    | 0         | 0                         | 0        |
| Refusal           | 8    | 0         | 0                         | 0        |
| Not stated        | 9    | 900       | 1,869,045                 | 5.9      |
| Total             |      | 17,409    | 31,635,259                | 100.0    |

Variable Name: SP\_020E Length: 1.0 Position: 357

Question Name: SP\_Q020E

**Concept:** Verified identity over the Internet

Question Text: Some accounts or applications allow users to enable optional security features. During

the past 12 months, did you enable any of the following to verify your identity when

accessing accounts or applications over the Internet?

Did you enable:

Password manager program

Universe: AC\_050A=1

Note:

| Answer Categories |       | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------|------|-----------|--------------------|----------|
| Answer Categories |       | Code | Frequency | Weighted Frequency | <u>%</u> |
| Yes               |       | 1    | 4,526     | 10,133,383         | 32.0     |
| No                |       | 2    | 9,868     | 17,179,705         | 54.3     |
| Valid skip        |       | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        |       | 7    | 0         | 0                  | 0        |
| Refusal           |       | 8    | 0         | 0                  | 0        |
| Not stated        |       | 9    | 900       | 1,869,045          | 5.9      |
|                   | Total |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_020F Length: 1.0 Position: 358

Question Name: SP\_Q020F

Concept: Verified identity over the Internet

Question Text: Some accounts or applications allow users to enable optional security features. During

the past 12 months, did you enable any of the following to verify your identity when

accessing accounts or applications over the Internet?

Did you enable:

Other optional security features

Universe: AC\_050A=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 712       | 1,519,030          | 4.8      |
| No                | 2    | 13,682    | 25,794,058         | 81.5     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 900       | 1,869,045          | 5.9      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_020Z Length: 1.0 Position: 359

Question Name: SP\_Q020Z

**Concept:** Verified identity over the Internet

Question Text: Some accounts or applications allow users to enable optional security features. During

the past 12 months, did you enable any of the following to verify your identity when

accessing accounts or applications over the Internet?

Did you enable:

Did not enable any optional security features to verify my identity

Universe: AC\_050A=1

Note:

Source: Canadian Internet Use Survey 2020

| <b>Answer Categories</b> |       | Code | Frequency | Weighted Frequency | <u>%</u> |
|--------------------------|-------|------|-----------|--------------------|----------|
| Yes                      |       | 1    | 3,966     | 5,597,308          | 17.7     |
| No                       |       | 2    | 10,428    | 21,715,780         | 68.6     |
| Valid skip               |       | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know               |       | 7    | 0         | 0                  | 0        |
| Refusal                  |       | 8    | 0         | 0                  | 0        |
| Not stated               |       | 9    | 900       | 1,869,045          | 5.9      |
|                          | Total |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_FL03A Length: 1.0 Position: 360

**Question Name:** 

Concept: Flow to SP\_FL03A

**Question Text:** 

Universe: All respondents

Note: Derived from AC\_050A,EC\_010, EC\_020, EC\_025, EC\_050,

EC\_060, EC\_065,UI\_010C,DV\_010G,DV\_020,DS\_030G

Source: Canadian Internet Use Survey 2020

| Answer Categories                        | Code | Frequency | Weighted Frequency | <u>%</u> |
|--|------|-----------|--------------------|----------|
| Respondents received the question        | 1    | 12,431    | 25,001,006         | 79.0     |
| Respondents did not receive the question | 2    | 4,978     | 6,634,252          | 21.0     |
| Valid skip                               | 6    | 0         | 0                  | 0        |
| Don't know                               | 7    | 0         | 0                  | 0        |
| Refusal                                  | 8    | 0         | 0                  | 0        |
| Not stated                               | 9    | 0         | 0                  | 0        |
| Total                                    |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_030A Length: 1.0 Position: 361

Question Name: SP\_Q030A

**Concept:** Concern regarding security and privacy threats

Question Text: How concerned are you about security and privacy threats when you use the following

applications or digital technologies? - Online shopping sites or applications

Universe: SP\_FL03A = 1

Note:

| Answer Categories   | Code | Frequency | Weighted Frequency | <u>%</u> |
|---------------------|------|-----------|--------------------|----------|
| Extremely concerned | 1    | 1,703     | 3,473,031          | 11.0     |
| Very concerned      | 2    | 2,208     | 4,246,757          | 13.4     |
| Somewhat concerned  | 3    | 3,914     | 7,540,574          | 23.8     |

| Answer Categories      | <u>Code</u> | Frequency | Weighted Frequency | <u>%</u> |
|------------------------|-------------|-----------|--------------------|----------|
| A little bit concerned | 4           | 2,866     | 5,888,554          | 18.6     |
| Not concerned at all   | 5           | 1,445     | 3,208,491          | 10.1     |
| Valid skip             | 6           | 4,978     | 6,634,252          | 21.0     |
| Don't know             | 7           | 0         | 0                  | 0        |
| Refusal                | 8           | 0         | 0                  | 0        |
| Not stated             | 9           | 295       | 643,599            | 2.0      |
| Total                  |             | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_FL03B Length: 1.0 Position: 362

**Question Name:** 

Concept: Flow to SP\_FL03B

**Question Text:** 

Universe: All respondents

**Note:** Derived from AC\_050A,EC\_010, EC\_020, EC\_025, EC\_050,

EC\_060, EC\_065,UI\_010C,DV\_010G,DV\_020,DS\_030G

Source: Canadian Internet Use Survey 2020

| Answer Categories                        | Code | Frequency | Weighted Frequency | <u>%</u> |
|--|------|-----------|--------------------|----------|
| Respondents received the question        | 1    | 10,814    | 22,244,840         | 70.3     |
| Respondents did not receive the question | 2    | 6,595     | 9,390,419          | 29.7     |
| Valid skip                               | 6    | 0         | 0                  | 0        |
| Don't know                               | 7    | 0         | 0                  | 0        |
| Refusal                                  | 8    | 0         | 0                  | 0        |
| Not stated                               | 9    | 0         | 0                  | 0        |
| Total                                    |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP 030B Length: 1.0 Position: 363

**Question Name:** 

**Concept:** Concern regarding security and privacy threats

Question Text: How concerned are you about security and privacy threats when you use the following

applications or digital technologies? - Social networking sites

Universe: SP\_FL03B = 1

Note:

| Answer Categories      | Code | Frequency | <b>Weighted Frequency</b> | <u>%</u> |
|------------------------|------|-----------|---------------------------|----------|
| Extremely concerned    | 1    | 1,681     | 3,634,445                 | 11.5     |
| Very concerned         | 2    | 2,332     | 4,664,301                 | 14.7     |
| Somewhat concerned     | 3    | 3,105     | 6,006,852                 | 19.0     |
| A little bit concerned | 4    | 2,039     | 4,249,888                 | 13.4     |
| Not concerned at all   | 5    | 1,099     | 2,438,196                 | 7.7      |
| Valid skip             | 6    | 6,595     | 9,390,419                 | 29.7     |
| Don't know             | 7    | 0         | 0                         | 0        |

| Answer Categories |       | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------|------|-----------|--------------------|----------|
| Refusal           |       | 8    | 0         | 0                  | 0        |
| Not stated        |       | 9    | 558       | 1,251,159          | 4.0      |
|                   | Total |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_FL03C Length: 1.0 Position: 364

**Question Name:** 

Concept: Flow to SP\_FL03C

**Question Text:** 

Universe: All respondents

**Note:** Derived from AC\_050A,EC\_010, EC\_020, EC\_025, EC\_050,

EC\_060, EC\_065,UI\_010C,DV\_010G,DV\_020,DS\_030G

Source: Canadian Internet Use Survey 2020

| Answer Categories                        | Code | Frequency | Weighted Frequency | <u>%</u> |
|--|------|-----------|--------------------|----------|
| Respondents received the question        | 1    | 3,801     | 8,763,535          | 27.7     |
| Respondents did not receive the question | 2    | 13,608    | 22,871,724         | 72.3     |
| Valid skip                               | 6    | 0         | 0                  | 0        |
| Don't know                               | 7    | 0         | 0                  | 0        |
| Refusal                                  | 8    | 0         | 0                  | 0        |
| Not stated                               | 9    | 0         | 0                  | 0        |
| Total                                    |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_030C Length: 1.0 Position: 365

Question Name: SP\_Q030C

**Concept:** Concern regarding security and privacy threats

Question Text: How concerned are you about security and privacy threats when you use the following

applications or digital technologies? - Smart speakers

Universe: SP\_FL03C = 1

Note:

| Answer Categories      |       | Code | Frequency | Weighted Frequency | <u>%</u> |
|------------------------|-------|------|-----------|--------------------|----------|
| Extremely concerned    |       | 1    | 393       | 1,007,320          | 3.2      |
| Very concerned         |       | 2    | 492       | 1,158,210          | 3.7      |
| Somewhat concerned     |       | 3    | 937       | 2,044,835          | 6.5      |
| A little bit concerned |       | 4    | 806       | 1,893,706          | 6.0      |
| Not concerned at all   |       | 5    | 950       | 2,096,316          | 6.6      |
| Valid skip             |       | 6    | 13,608    | 22,871,724         | 72.3     |
| Don't know             |       | 7    | 0         | 0                  | 0        |
| Refusal                |       | 8    | 0         | 0                  | 0        |
| Not stated             |       | 9    | 223       | 563,148            | 1.8      |
|                        | Total |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_FL03D Length: 1.0 Position: 366

**Question Name:** 

Concept: Flow to SP\_FL03D

**Question Text:** 

Universe: All respondents

**Note:** Derived from AC\_050A,EC\_010, EC\_020, EC\_025, EC\_050,

EC\_060, EC\_065,UI\_010C,DV\_010G,DV\_020,DS\_030G

Source: Canadian Internet Use Survey 2020

| Answer Categories                        | Code | Frequency | Weighted Frequency | <u>%</u> |
|--|------|-----------|--------------------|----------|
| Respondents received the question        | 1    | 3,768     | 9,162,037          | 29.0     |
| Respondents did not receive the question | 2    | 13,641    | 22,473,222         | 71.0     |
| Valid skip                               | 6    | 0         | 0                  | 0        |
| Don't know                               | 7    | 0         | 0                  | 0        |
| Refusal                                  | 8    | 0         | 0                  | 0        |
| Not stated                               | 9    | 0         | 0                  | 0        |
| Total                                    |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_030D Length: 1.0 Position: 367

Question Name: SP\_Q030D

**Concept:** Concern regarding security and privacy threats

Question Text: How concerned are you about security and privacy threats when you use the following

applications or digital technologies? - Other Smart home devices

Universe: SP\_FL03D = 1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories      |       | Code | Frequency | Weighted Frequency | <u>%</u> |
|------------------------|-------|------|-----------|--------------------|----------|
| Extremely concerned    |       | 1    | 356       | 963,873            | 3.0      |
| Very concerned         |       | 2    | 386       | 926,807            | 2.9      |
| Somewhat concerned     |       | 3    | 722       | 1,698,383          | 5.4      |
| A little bit concerned |       | 4    | 725       | 1,743,329          | 5.5      |
| Not concerned at all   |       | 5    | 1,326     | 3,165,737          | 10.0     |
| Valid skip             |       | 6    | 13,641    | 22,473,222         | 71.0     |
| Don't know             |       | 7    | 0         | 0                  | 0        |
| Refusal                |       | 8    | 0         | 0                  | 0        |
| Not stated             |       | 9    | 253       | 663,907            | 2.1      |
|                        | Total |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_FL03E Length: 1.0 Position: 368

**Question Name:** 

Concept: Flow to SP\_FL03E

**Question Text:** 

Universe: All respondents

**Note:** Derived from AC\_050A,EC\_010, EC\_020, EC\_025, EC\_050,

EC\_060, EC\_065,UI\_010C,DV\_010G,DV\_020,DS\_030G

Source: Canadian Internet Use Survey 2020

| Answer Categories                        | Code | Frequency | Weighted Frequency | <u>%</u> |
|--|------|-----------|--------------------|----------|
| Respondents received the question        | 1    | 1,981     | 4,392,039          | 13.9     |
| Respondents did not receive the question | 2    | 15,428    | 27,243,220         | 86.1     |
| Valid skip                               | 6    | 0         | 0                  | 0        |
| Don't know                               | 7    | 0         | 0                  | 0        |
| Refusal                                  | 8    | 0         | 0                  | 0        |
| Not stated                               | 9    | 0         | 0                  | 0        |
| Total                                    |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_030E Length: 1.0 Position: 369

Question Name: SP\_Q030E

**Concept:** Concern regarding security and privacy threats

Question Text: How concerned are you about security and privacy threats when you use the following

applications or digital technologies? - Internet-connected wearable smart devices

Universe: SP\_FL03E = 1

Note:

Source: Canadian Internet Use Survey 2020

| <b>Answer Categories</b> |       | Code | Frequency | <b>Weighted Frequency</b> | <u>%</u> |
|--------------------------|-------|------|-----------|---------------------------|----------|
| Extremely concerned      |       | 1    | 101       | 279,053                   | 0.9      |
| Very concerned           |       | 2    | 144       | 304,826                   | 1.0      |
| Somewhat concerned       |       | 3    | 412       | 876,092                   | 2.8      |
| A little bit concerned   |       | 4    | 454       | 1,029,841                 | 3.3      |
| Not concerned at all     |       | 5    | 755       | 1,637,387                 | 5.2      |
| Valid skip               |       | 6    | 15,428    | 27,243,220                | 86.1     |
| Don't know               |       | 7    | 0         | 0                         | 0        |
| Refusal                  |       | 8    | 0         | 0                         | 0        |
| Not stated               |       | 9    | 115       | 264,841                   | 0.8      |
|                          | Total |      | 17,409    | 31,635,259                | 100.0    |

Variable Name: SP\_FL03F Length: 1.0 Position: 370

**Question Name:** 

Concept: Flow to SP\_FL03F

**Question Text:** 

Universe: All respondents

**Note:** Derived from AC\_050A,EC\_010, EC\_020, EC\_025, EC\_050,

EC\_060, EC\_065,UI\_010C,DV\_010G,DV\_020,DS\_030G

Source: Canadian Internet Use Survey 2020

| Answer Categories                        | Code | Frequency | Weighted Frequency | <u>%</u> |
|--|------|-----------|--------------------|----------|
| Respondents received the question        | 1    | 5,975     | 13,422,344         | 42.4     |
| Respondents did not receive the question | 2    | 11,434    | 18,212,915         | 57.6     |
| Valid skip                               | 6    | 0         | 0                  | 0        |
| Don't know                               | 7    | 0         | 0                  | 0        |
| Refusal                                  | 8    | 0         | 0                  | 0        |
| Not stated                               | 9    | 0         | 0                  | 0        |
| Total                                    |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_030F Length: 1.0 Position: 371

Question Name: SP\_Q030F

**Concept:** Concern regarding security and privacy threats

Question Text: How concerned are you about security and privacy threats when you use the following

applications or digital technologies? - Online data storage space

Universe:  $SP_FL03F = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories      |       | Code | Frequency | Weighted Frequency | <u>%</u> |
|------------------------|-------|------|-----------|--------------------|----------|
| Extremely concerned    |       | 1    | 646       | 1,544,290          | 4.9      |
| Very concerned         |       | 2    | 786       | 1,730,796          | 5.5      |
| Somewhat concerned     |       | 3    | 1,695     | 3,721,481          | 11.8     |
| A little bit concerned |       | 4    | 1,507     | 3,368,215          | 10.6     |
| Not concerned at all   |       | 5    | 1,290     | 2,955,075          | 9.3      |
| Valid skip             |       | 6    | 11,434    | 18,212,915         | 57.6     |
| Don't know             |       | 7    | 0         | 0                  | 0        |
| Refusal                |       | 8    | 0         | 0                  | 0        |
| Not stated             |       | 9    | 51        | 102,487            | 0.3      |
|                        | Total |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_040A Length: 1.0 Position: 372

Question Name: SP\_Q040A

**Concept:** Cyber security incidents

Question Text: During the past 12 months, which of the following cyber security incidents have you

experienced over the Internet?

Did you experience:

A virus or other computer infection

Universe: AC\_050A=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,505     | 3,014,830          | 9.5      |
| No                | 2    | 13,025    | 24,512,599         | 77.5     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 764       | 1,654,704          | 5.2      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_040B Length: 1.0 Position: 373

Question Name: SP\_Q040B

Concept: Cyber security incidents

Question Text: During the past 12 months, which of the following cyber security incidents have you

experienced over the Internet?

Did you experience:

Fraudulent use of your identity

Universe: AC\_050A=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 600       | 1,265,856          | 4.0      |
| No                | 2    | 13,930    | 26,261,574         | 83.0     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 764       | 1,654,704          | 5.2      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_040C Length: 1.0 Position: 374

Question Name: SP\_Q040C

Concept: Cyber security incidents

Question Text: During the past 12 months, which of the following cyber security incidents have you

experienced over the Internet?

Did you experience:

Received fraudulent emails or unsolicited spam

Universe: AC\_050A=1

Note:

| Answer Categories | <u>Code</u> | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------------|-----------|--------------------|----------|
| Yes               | 1           | 7,435     | 14,765,404         | 46.7     |
| No                | 2           | 7,095     | 12,762,025         | 40.3     |
| Valid skip        | 6           | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7           | 0         | 0                  | 0        |
| Refusal           | 8           | 0         | 0                  | 0        |
| Not stated        | 9           | 764       | 1,654,704          | 5.2      |
| Total             |             | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_040D Length: 1.0 Position: 375

Question Name: SP\_Q040D

**Concept:** Cyber security incidents

Question Text: During the past 12 months, which of the following cyber security incidents have you

experienced over the Internet?

Did you experience:

Hacked accounts or fraudulent messages sent from your accounts

Universe: AC\_050A=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 999       | 2,047,912          | 6.5      |
| No                | 2    | 13,531    | 25,479,517         | 80.5     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 764       | 1,654,704          | 5.2      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_040E Length: 1.0 Position: 376

Question Name: SP\_Q040E

Concept: Cyber security incidents

Question Text: During the past 12 months, which of the following cyber security incidents have you

experienced over the Internet?

Did you experience:

Getting redirected to fraudulent websites asking for personal information

Universe: AC\_050A=1

Note:

| Answer Categories | <u>Code</u> | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------------|-----------|--------------------|----------|
| Answer Categories | Code        | Frequency | Weighted Frequency | <u>%</u> |
| Yes               | 1           | 2,766     | 6,088,521          | 19.2     |
| No                | 2           | 11,764    | 21,438,908         | 67.8     |
| Valid skip        | 6           | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7           | 0         | 0                  | 0        |
| Refusal           | 8           | 0         | 0                  | 0        |
| Not stated        | 9           | 764       | 1,654,704          | 5.2      |
| Total             |             | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_040F Length: 1.0 Position: 377

Question Name: SP\_Q040F

**Concept:** Cyber security incidents

Question Text: During the past 12 months, which of the following cyber security incidents have you

experienced over the Internet?

Did you experience:

Fraudulent payment card use

Universe: AC\_050A=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,053     | 2,229,516          | 7.0      |
| No                | 2    | 13,477    | 25,297,913         | 80.0     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 764       | 1,654,704          | 5.2      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_040G Length: 1.0 Position: 378

Question Name: SP\_Q040G

Concept: Cyber security incidents

Question Text: During the past 12 months, which of the following cyber security incidents have you

experienced over the Internet?

Did you experience:

Loyalty program points fraud

Universe: AC\_050A=1

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 174       | 443,680            | 1.4      |
| No                | 2    | 14,356    | 27,083,750         | 85.6     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 764       | 1,654,704          | 5.2      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_040H Length: 1.0 Position: 379

Question Name: SP\_Q040H

**Concept:** Cyber security incidents

Question Text: During the past 12 months, which of the following cyber security incidents have you

experienced over the Internet?

Did you experience:

Asked to pay a cyber-ransom

Universe: AC\_050A=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 539       | 1,158,210          | 3.7      |
| No                | 2    | 13,991    | 26,369,220         | 83.4     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 764       | 1,654,704          | 5.2      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_040I Length: 1.0 Position: 380

Question Name: SP\_Q0401

Concept: Cyber security incidents

Question Text: During the past 12 months, which of the following cyber security incidents have you

experienced over the Internet?

Did you experience:

Other cyber security incident

Universe: AC\_050A=1

Note:

| Answer Categories |       | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------|------|-----------|--------------------|----------|
| Answer Categories |       | Code | Frequency | Weighted Frequency | <u>%</u> |
| Yes               |       | 1    | 366       | 814,062            | 2.6      |
| No                |       | 2    | 14,164    | 26,713,368         | 84.4     |
| Valid skip        |       | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        |       | 7    | 0         | 0                  | 0        |
| Refusal           |       | 8    | 0         | 0                  | 0        |
| Not stated        |       | 9    | 764       | 1,654,704          | 5.2      |
|                   | Total |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_040Z Length: 1.0 Position: 381

Question Name: SP\_Q040Z

Concept: Cyber security incidents

Question Text: During the past 12 months, which of the following cyber security incidents have you

experienced over the Internet?

Did you experience:

No cyber security incident

Universe: AC\_050A=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 5,872     | 10,163,013         | 32.1     |
| No                | 2    | 8,658     | 17,364,416         | 54.9     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 764       | 1,654,704          | 5.2      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: CYB\_INC Length: 1.0 Position: 382

**Question Name:** 

Concept: Derived variable

Question Text: Experienced a cyber security incidents over the Internet – At least one category se-

lected

Universe:  $AC_050A = 1$ 

**Note:** Derived from SP\_040 - Other = Valid Skip, Not stated

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
| Yes               | 1    | 8,658     | 17,364,416         | 54.9     |
| No                | 2    | 8,751     | 14,270,843         | 45.1     |
| Other             | 3    | 0         | 0                  | 0        |
| Valid skip        | 6    | 0         | 0                  | 0        |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 0         | 0                  | 0        |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_050A Length: 1.0 Position: 383

**Question Name:** 

**Concept:** Financial loss from cyber security incidents

Question Text: Did you experience a financial loss from any of the cyber security incidents that you

experienced during the past 12 months?

**Universe:** AC\_050A=1 and ANY(SP\_040A to SP\_040I)=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 343       | 731,361            | 2.3      |
| No                | 2    | 8,292     | 16,605,161         | 52.5     |
| Valid skip        | 6    | 8,751     | 14,270,843         | 45.1     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 23        | 27,894             | 0.1      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_060A Length: 1.0 Position: 384

Question Name: SP\_Q060A

**Concept:** Actions taken following a cyber security incidents

Question Text: What actions did you take following the cyber security incidents in the past 12 months?

Have you:

Reported the incident to the company through which the incident occurred

Universe: AC\_050A=1 and ANY(SP\_040A to SP\_040I)=1

Note:

| Answer Categories |       | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------|------|-----------|--------------------|----------|
| Answer Categories |       | Code | Frequency | Weighted Frequency | <u>%</u> |
| Yes               |       | 1    | 2,278     | 4,584,034          | 14.5     |
| No                |       | 2    | 6,295     | 12,615,909         | 39.9     |
| Valid skip        |       | 6    | 8,751     | 14,270,843         | 45.1     |
| Don't know        |       | 7    | 0         | 0                  | 0        |
| Refusal           |       | 8    | 0         | 0                  | 0        |
| Not stated        |       | 9    | 85        | 164,472            | 0.5      |
|                   | Total |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_060B Length: 1.0 Position: 385

Question Name: SP\_Q060B

**Concept:** Actions taken following a cyber security incidents

Question Text: What actions did you take following the cyber security incidents in the past 12 months?

Have you:

Reported the incident to a governmental authority

Universe: AC\_050A=1 and ANY(SP\_040A to SP\_040I)=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 597       | 1,052,192          | 3.3      |
| No                | 2    | 7,976     | 16,147,751         | 51.0     |
| Valid skip        | 6    | 8,751     | 14,270,843         | 45.1     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 85        | 164,472            | 0.5      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_060C Length: 1.0 Position: 386

Question Name: SP\_Q060C

**Concept:** Actions taken following a cyber security incidents

**Question Text:** What actions did you take following the cyber security incidents in the past 12 months?

Have you:

Installed, upgraded or subscribed to a protection software

**Universe:** AC\_050A=1 and ANY(SP\_040A to SP\_040I)=1

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,744     | 3,647,743          | 11.5     |
| No                | 2    | 6,829     | 13,552,201         | 42.8     |
| Valid skip        | 6    | 8,751     | 14,270,843         | 45.1     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 85        | 164,472            | 0.5      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_060D Length: 1.0 Position: 387

Question Name: SP\_Q060D

**Concept:** Actions taken following a cyber security incidents

Question Text: What actions did you take following the cyber security incidents in the past 12 months?

Have you:

Started carefully reading terms and conditions related to subscriptions and applications

**Universe:** AC\_050A=1 and ANY(SP\_040A to SP\_040I)=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | <u>Code</u> | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------------|-----------|--------------------|----------|
| Yes               | 1           | 1,504     | 3,178,808          | 10.0     |
| No                | 2           | 7,069     | 14,021,136         | 44.3     |
| Valid skip        | 6           | 8,751     | 14,270,843         | 45.1     |
| Don't know        | 7           | 0         | 0                  | 0        |
| Refusal           | 8           | 0         | 0                  | 0        |
| Not stated        | 9           | 85        | 164,472            | 0.5      |
| Total             |             | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_060E Length: 1.0 Position: 388

Question Name: SP\_Q060E

**Concept:** Actions taken following a cyber security incidents

Question Text: What actions did you take following the cyber security incidents in the past 12 months?

Have you:

Changed passwords more frequently

**Universe:** AC\_050A=1 and ANY(SP\_040A to SP\_040I)=1

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 3,400     | 7,164,300          | 22.6     |
| No                | 2    | 5,173     | 10,035,644         | 31.7     |

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Valid skip        | 6    | 8,751     | 14,270,843         | 45.1     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 85        | 164,472            | 0.5      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_060F Length: 1.0 Position: 389

Question Name: SP\_Q060F

**Concept:** Actions taken following a cyber security incidents

Question Text: What actions did you take following the cyber security incidents in the past 12 months?

Have you:

Deleted accounts associated with the security incidents

**Universe:** AC\_050A=1 and ANY(SP\_040A to SP\_040I)=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,807     | 3,677,844          | 11.6     |
| No                | 2    | 6,766     | 13,522,100         | 42.7     |
| Valid skip        | 6    | 8,751     | 14,270,843         | 45.1     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 85        | 164,472            | 0.5      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP 060G Length: 1.0 Position: 390

Question Name: SP\_Q060G

Concept: Actions taken following a cyber security incidents

**Question Text:** What actions did you take following the cyber security incidents in the past 12 months?

Have you:

Changed credit or debit card number associated with the incidents

Universe: AC\_050A=1 and ANY(SP\_040A to SP\_040I)=1

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,574     | 3,308,157          | 10.5     |
| No                | 2    | 6,999     | 13,891,786         | 43.9     |
| Valid skip        | 6    | 8,751     | 14,270,843         | 45.1     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Not stated        | 9    | 85        | 164,472            | 0.5      |
| Tot               | al   | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_060H Length: 1.0 Position: 391

Question Name: SP\_Q060H

**Concept:** Actions taken following a cyber security incidents

**Question Text:** What actions did you take following the cyber security incidents in the past 12 months?

Have you:

Other action

**Universe:** AC\_050A=1 and ANY(SP\_040A to SP\_040I)=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 524       | 1,117,243          | 3.5      |
| No                | 2    | 8,049     | 16,082,701         | 50.8     |
| Valid skip        | 6    | 8,751     | 14,270,843         | 45.1     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 85        | 164,472            | 0.5      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_060Z Length: 1.0 Position: 392

Question Name: SP\_Q060Z

**Concept:** Actions taken following a cyber security incidents

**Question Text:** What actions did you take following the cyber security incidents in the past 12 months?

Have you:

No action

**Universe:** AC\_050A=1 and ANY(SP\_040A to SP\_040I)=1

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 2,588     | 4,992,571          | 15.8     |
| No                | 2    | 5,985     | 12,207,372         | 38.6     |
| Valid skip        | 6    | 8,751     | 14,270,843         | 45.1     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 85        | 164,472            | 0.5      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_070A Length: 1.0 Position: 393

Question Name: SP\_Q070A

**Concept:** Protection from cyber security incidents

Question Text: Have you done any of the following to protect your laptop or computer from cyber secu-

rity incidents?

Did you:

Enable automatic updates on your operating systems

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 8,142     | 15,454,930         | 48.9     |
| No                | 2    | 6,188     | 11,720,007         | 37.0     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 964       | 2,007,196          | 6.3      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP 070B Length: 1.0 Position: 394

Question Name: SP\_Q070B

**Concept:** Protection from cyber security incidents

Question Text: Have you done any of the following to protect your laptop or computer from cyber secu-

rity incidents?

Did you:

Manually update your operating systems on a regular basis

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 4,501     | 9,714,678          | 30.7     |
| No                | 2    | 9,829     | 17,460,259         | 55.2     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 964       | 2,007,196          | 6.3      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_070C Length: 1.0 Position: 395

Question Name: SP\_Q070C

**Concept:** Protection from cyber security incidents

Question Text: Have you done any of the following to protect your laptop or computer from cyber secu-

rity incidents?

Did you:

Use additional cyber security measures beyond the default software

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 5,946     | 11,362,179         | 35.9     |
| No                | 2    | 8,384     | 15,812,758         | 50.0     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 964       | 2,007,196          | 6.3      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_070D Length: 1.0 Position: 396

Question Name: SP\_Q070D

**Concept:** Protection from cyber security incidents

Question Text: Have you done any of the following to protect your laptop or computer from cyber secu-

rity incidents?

Did you:

Use other measure to protect laptop or computer

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,701     | 3,596,905          | 11.4     |
| No                | 2    | 12,629    | 23,578,032         | 74.5     |
| Valid skip        | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 964       | 2,007,196          | 6.3      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: SP\_070Z Length: 1.0 Position: 397

Question Name: SP\_Q070Z

**Concept:** Protection from cyber security incidents

Question Text: Have you done any of the following to protect your laptop or computer from cyber secu-

rity incidents?

Did you:

No measure taken to protect laptop or computer

Universe:  $AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | <b>Weighted Frequency</b> | <u>%</u> |
|-------------------|------|-----------|---------------------------|----------|
| Yes               | 1    | 3,125     | 5,373,436                 | 17.0     |
| No                | 2    | 11,205    | 21,801,501                | 68.9     |
| Valid skip        | 6    | 2,115     | 2,453,125                 | 7.8      |
| Don't know        | 7    | 0         | 0                         | 0        |
| Refusal           | 8    | 0         | 0                         | 0        |
| Not stated        | 9    | 964       | 2,007,196                 | 6.3      |
| Total             |      | 17,409    | 31,635,259                | 100.0    |

Variable Name: OW\_FL05A Length: 1.0 Position: 398

**Question Name:** 

Concept: Flow to OW\_FL05A

**Question Text:** 

Universe: All respondents

Note: Derived from LMAM\_Q01,LMAM\_Q02,LMAM\_Q03,AC\_010A,AC\_050A

Source: Canadian Internet Use Survey 2020

| Answer Categories                        | Code | Frequency | Weighted Frequency | <u>%</u> |
|--|------|-----------|--------------------|----------|
| Respondents received the question        | 1    | 8,094     | 16,818,756         | 53.2     |
| Respondents did not receive the question | 2    | 9,315     | 14,816,503         | 46.8     |
| Valid skip                               | 6    | 0         | 0                  | 0        |
| Don't know                               | 7    | 0         | 0                  | 0        |
| Refusal                                  | 8    | 0         | 0                  | 0        |
| Not stated                               | 9    | 0         | 0                  | 0        |
| Total                                    |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: OW\_G050A Length: 1.0 Position: 399

**Question Name:** 

Concept: Usual place of work

Question Text: Which of the following best describes your usual place of work at your main job or busi-

ness?

Universe: OW\_FL05A = 1

Note:

Source: Canadian Internet Use Survey 2021

| Answer Categories                         | Code | Frequency | Weighted Frequency | <u>%</u> |
|---|------|-----------|--------------------|----------|
| Work at a fixed location outside the home | 1    | 5,416     | 11,011,439         | 34.8     |
| Work outside the home with no fixed       | 2    | 813       | 1,677,464          | 5.3      |
| location                                  |      |           |                    |          |
| Work at home                              | 3    | 1,828     | 4,052,812          | 12.8     |
| Valid skip                                | 6    | 9,315     | 14,816,503         | 46.8     |
| Don't know                                | 7    | 0         | 0                  | 0        |
| Refusal                                   | 8    | 0         | 0                  | 0        |
| Not stated                                | 9    | 37        | 77,041             | 0.2      |
| Total                                     |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: OW\_060A Length: 1.0 Position: 400

**Question Name:** 

**Concept:** Scheduled hours worked from home

Question Text: Excluding overtime, do you work any of your scheduled hours at home?

**Universe:** (OW\_FL05A = 1)and

 $((LMA3_01 = 1) \text{ and } (OW_050A = 1 \text{ or } OW_050A = 2))$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,480     | 3,076,568          | 9.7      |
| No                | 2    | 3,991     | 8,113,459          | 25.6     |
| Valid skip        | 6    | 11,936    | 20,444,652         | 64.6     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 2         | 579                | 0.0      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: OW\_070A Length: 1.0 Position: 401

Question Name: OW\_Q070A

**Concept:** Locations of teleworking – Home

Question Text: During the past 12 months, have you done any telework from any of the following loca-

tions? Was it from:

Home

Universe: (OW FL05A = 1)and

 $((LMA3_01 = 1) \text{ and } (OW_050A = 1 \text{ or } OW_050A = 2))$ 

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 2,135     | 4,343,192          | 13.7     |
| No                | 2    | 3,314     | 6,791,675          | 21.5     |
| Valid skip        | 6    | 11,936    | 20,444,652         | 64.6     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 24        | 55,740             | 0.2      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: OW\_070B Length: 1.0 Position: 402

Question Name: OW\_Q070B

Concept: Locations of teleworking – Co-working spaces

Question Text: During the past 12 months, have you done any telework from any of the following loca-

tions?

Was it from:

Co-working spaces

**Universe:** (OW\_FL05A = 1)and

 $((LMA3_01 = 1) \text{ and } (OW_050A = 1 \text{ or } OW_050A = 2))$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | <b>Weighted Frequency</b> | <u>%</u> |
|-------------------|------|-----------|---------------------------|----------|
| Yes               | 1    | 181       | 403,516                   | 1.3      |
| No                | 2    | 5,268     | 10,731,351                | 33.9     |
| Valid skip        | 6    | 11,936    | 20,444,652                | 64.6     |
| Don't know        | 7    | 0         | 0                         | 0        |
| Refusal           | 8    | 0         | 0                         | 0        |
| Not stated        | 9    | 24        | 55,740                    | 0.2      |
| Total             |      | 17,409    | 31,635,259                | 100.0    |

Variable Name: OW\_070C Length: 1.0 Position: 403

Question Name: OW\_Q070C

Concept: Locations of teleworking – Other locations

Question Text: During the past 12 months, have you done any telework from any of the following loca-

tions?

Was it from:

Other locations

Universe: (OW FL05A = 1)and

 $((LMA3_01 = 1) \text{ and } (OW_050A = 1 \text{ or } OW_050A = 2))$ 

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 246       | 493,009            | 1.6      |
| No                | 2    | 5,203     | 10,641,857         | 33.6     |
| Valid skip        | 6    | 11,936    | 20,444,652         | 64.6     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 24        | 55,740             | 0.2      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: OW\_070Z Length: 1.0 Position: 404

Question Name: OW\_Q070Z

**Concept:** Locations of teleworking – Did not do any teleworking

Question Text: During the past 12 months, have you done any telework from any of the following loca-

tions?

Was it from:

Did not do any teleworking in past 12 months

Universe: (OW\_FL05A = 1)and

 $((LMA3_01 = 1) \text{ and } (OW_050A = 1 \text{ or } OW_050A = 2))$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 3,214     | 6,558,498          | 20.7     |
| No                | 2    | 2,235     | 4,576,368          | 14.5     |
| Valid skip        | 6    | 11,936    | 20,444,652         | 64.6     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 24        | 55,740             | 0.2      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: OW\_080A Length: 1.0 Position: 405

**Question Name:** 

Concept: Use of an Internet-connected device provided by employer

Question Text: During the past 12 months, have you used an Internet-connected device at home that

was provided by your employer?

Universe: (OW\_FL05A = 1)and

 $((LMA3_01 = 1) \text{ and } (OW_050A = 1 \text{ or } OW_050A = 2))$ 

Note:

| Answer Categories | Code | Frequency | <b>Weighted Frequency</b> | <u>%</u> |
|-------------------|------|-----------|---------------------------|----------|
| Yes               | 1    | 1,813     | 3,555,986                 | 11.2     |
| No                | 2    | 3,621     | 7,566,611                 | 23.9     |

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Valid skip        | 6    | 11,936    | 20,444,652         | 64.6     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 39        | 68,010             | 0.2      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: OW\_090A Length: 1.0 Position: 406

**Question Name:** 

**Concept:** Expectation from your employer to stay connected

Question Text: During the past 12 months, was there an expectation from your employer that you use

the Internet to stay connected outside of your regular work hours?

Universe: (OW FL05A = 1)and

 $((LMA3_01 = 1) \text{ and } (OW_050A = 1 \text{ or } OW_050A = 2))$ 

Note:

Source: Canadian Internet Use Survey 2020

| <b>Answer Categories</b> | Code  | Frequency | Weighted Frequency | <u>%</u> |
|--------------------------|-------|-----------|--------------------|----------|
| Yes                      | 1     | 1,597     | 3,389,343          | 10.7     |
| No                       | 2     | 3,842     | 7,742,485          | 24.5     |
| Valid skip               | 6     | 11,936    | 20,444,652         | 64.6     |
| Don't know               | 7     | 0         | 0                  | 0        |
| Refusal                  | 8     | 0         | 0                  | 0        |
| Not stated               | 9     | 34        | 58,779             | 0.2      |
|                          | Total | 17,409    | 31,635,259         | 100.0    |

Variable Name: OW\_G100T Length: 1.0 Position: 407

**Question Name:** 

Concept: Online earnings

Question Text: During the past 12 months, how much did you personally earn by doing the following

activities online? - Total

**Universe:**  $(AC_010A = 1 \text{ or } AC_050A = 1)$  and

(AC\_010A NE 1 or (AC\_050A NE 2 and AC\_050A NE 9))

**Note:** The total includes OW\_100A to OW\_100H

| Answer Categories            | Code | Frequency | Weighted Frequency | <u>%</u> |
|------------------------------|------|-----------|--------------------|----------|
| \$0                          | 1    | 12,363    | 22,949,932         | 72.5     |
| \$1 to less than \$200       | 2    | 608       | 1,376,077          | 4.3      |
| \$200 to less than \$1,000   | 3    | 652       | 1,520,870          | 4.8      |
| \$1,000 to less than \$2,000 | 4    | 128       | 338,119            | 1.1      |
| \$2,000 or more              | 5    | 255       | 555,123            | 1.8      |
| Valid skip                   | 6    | 2,115     | 2,453,125          | 7.8      |
| Don't know                   | 7    | 0         | 0                  | 0        |

| Answer Categories |       | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------|------|-----------|--------------------|----------|
| Refusal           |       | 8    | 0         | 0                  | 0        |
| Not stated        |       | 9    | 1,288     | 2,442,012          | 7.7      |
|                   | Total |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: HA\_010A Length: 1.0 Position: 408

Question Name: HA\_Q010A

**Concept:** Type of connections to internet at home – Fiber-optic

Question Text: How is your household currently connected to the Internet?

Is it:

Fiber-optic

**Universe:** AC\_010A = 1 or AC\_050A = 1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 4,787     | 8,977,477          | 28.4     |
| No                | 2    | 10,485    | 19,523,494         | 61.7     |
| Valid skip        | 6    | 1,331     | 1,359,609          | 4.3      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 806       | 1,774,679          | 5.6      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: HA\_010B Length: 1.0 Position: 409

Question Name: HA\_Q010B

**Concept:** Type of connections to internet at home – Cable Internet

Question Text: How is your household currently connected to the Internet?

Is it:

Cable Internet

**Universe:** AC\_010A = 1 or AC\_050A = 1

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 6,645     | 13,156,031         | 41.6     |
| No                | 2    | 8,627     | 15,344,940         | 48.5     |
| Valid skip        | 6    | 1,331     | 1,359,609          | 4.3      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |

| Answer Categories | <u>Code</u> | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------------|-----------|--------------------|----------|
| Not stated        | 9           | 806       | 1,774,679          | 5.6      |
| Total             |             | 17,409    | 31,635,259         | 100.0    |

Variable Name: HA\_010C Length: 1.0 Position: 410

Question Name: HA\_Q010C

**Concept:** Type of connections to internet at home

**Question Text:** How is your household currently connected to the Internet?

Is it:

Digital subscriber line (DSL)

**Universe:** AC\_010A = 1 or AC\_050A = 1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 970       | 1,719,031          | 5.4      |
| No                | 2    | 14,302    | 26,781,940         | 84.7     |
| Valid skip        | 6    | 1,331     | 1,359,609          | 4.3      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 806       | 1,774,679          | 5.6      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: HA\_010D Length: 1.0 Position: 411

Question Name: HA\_Q010D

**Concept:** Type of connections to internet at home

Question Text: How is your household currently connected to the Internet?

Is it:

Dial-up through telephone line

**Universe:** AC\_010A = 1 or AC\_050A = 1

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 249       | 415,293            | 1.3      |
| No                | 2    | 15,023    | 28,085,678         | 88.8     |
| Valid skip        | 6    | 1,331     | 1,359,609          | 4.3      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 806       | 1,774,679          | 5.6      |

Answer Categories Code Frequency Weighted Frequency %

**Total** 17,409 31,635,259 100.0

Variable Name: HA\_010E Length: 1.0 Position: 412

Question Name: HA\_Q010E

**Concept:** Type of connections to internet at home – Mobile data plan

**Question Text:** How is your household currently connected to the Internet?

Is it:

Mobile data plan

Universe:  $AC_010A = 1 \text{ or } AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 3,535     | 7,306,056          | 23.1     |
| No                | 2    | 11,737    | 21,194,915         | 67.0     |
| Valid skip        | 6    | 1,331     | 1,359,609          | 4.3      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 806       | 1,774,679          | 5.6      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: HA\_010F Length: 1.0 Position: 413

Question Name: HA\_Q010F

**Concept:** Type of connections to internet at home

**Question Text:** How is your household currently connected to the Internet?

Is it:

Other fixed LTE hotspot

Universe:  $AC_010A = 1 \text{ or } AC_050A = 1$ 

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 199       | 383,121            | 1.2      |
| No                | 2    | 15,073    | 28,117,850         | 88.9     |
| Valid skip        | 6    | 1,331     | 1,359,609          | 4.3      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 806       | 1,774,679          | 5.6      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: HA\_010G Length: 1.0 Position: 414

Question Name: HA\_Q010G

**Concept:** Type of connections to internet at home

Question Text: How is your household currently connected to the Internet?

Is it:

Fixed wireless, point-to-point

Universe:  $AC_010A = 1 \text{ or } AC_050A = 1$ 

Note:

**Source:** Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 837       | 1,727,025          | 5.5      |
| No                | 2    | 14,435    | 26,773,946         | 84.6     |
| Valid skip        | 6    | 1,331     | 1,359,609          | 4.3      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 806       | 1,774,679          | 5.6      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: HA\_010H Length: 1.0 Position: 415

Question Name: HA\_Q010H

**Concept:** Type of connections to internet at home – Satellite broadband

**Question Text:** How is your household currently connected to the Internet?

Is it:

Satellite broadband

**Universe:** AC\_010A = 1 or AC\_050A = 1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | <u>Code</u> | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------------|-----------|--------------------|----------|
| Yes               | 1           | 698       | 863,685            | 2.7      |
| No                | 2           | 14,574    | 27,637,286         | 87.4     |
| Valid skip        | 6           | 1,331     | 1,359,609          | 4.3      |
| Don't know        | 7           | 0         | 0                  | 0        |
| Refusal           | 8           | 0         | 0                  | 0        |
| Not stated        | 9           | 806       | 1,774,679          | 5.6      |
| Total             |             | 17,409    | 31,635,259         | 100.0    |

Variable Name: HA\_010l Length: 1.0 Position: 416

Question Name: HA\_Q010I

**Concept:** Type of connections to internet at home – Municipal wireless

**Question Text:** How is your household currently connected to the Internet?

Is it:

Municipal wireless

Universe:  $AC_010A = 1 \text{ or } AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 124       | 262,041            | 0.8      |
| No                | 2    | 15,148    | 28,238,930         | 89.3     |
| Valid skip        | 6    | 1,331     | 1,359,609          | 4.3      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 806       | 1,774,679          | 5.6      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: HA\_010J Length: 1.0 Position: 417

Question Name: HA\_Q010J

**Concept:** Type of connections to internet at home

**Question Text:** How is your household currently connected to the Internet?

Is it:

Other type of home Internet connection

Universe:  $AC_010A = 1 \text{ or } AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 228       | 372,440            | 1.2      |
| No                | 2    | 15,044    | 28,128,530         | 88.9     |
| Valid skip        | 6    | 1,331     | 1,359,609          | 4.3      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 806       | 1,774,679          | 5.6      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: HA\_010K Length: 1.0 Position: 418

Question Name: HA\_Q010K

**Concept:** Type of connections to internet at home

Question Text: How is your household currently connected to the Internet?

Is it:

No access to Internet at home

**Universe:** AC\_010A = 1 or AC\_050A = 1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 206       | 234,147            | 0.7      |
| No                | 2    | 15,066    | 28,266,824         | 89.4     |
| Valid skip        | 6    | 1,331     | 1,359,609          | 4.3      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 806       | 1,774,679          | 5.6      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: HA\_010Z Length: 1.0 Position: 419

Question Name: HA\_Q010Z

**Concept:** Type of connections to internet at home – Don't know

**Question Text:** How is your household currently connected to the Internet?

Is it:

Don't know

Universe:  $AC_010A = 1 \text{ or } AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,013     | 2,047,383          | 6.5      |
| No                | 2    | 14,259    | 26,453,588         | 83.6     |
| Valid skip        | 6    | 1,331     | 1,359,609          | 4.3      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 806       | 1,774,679          | 5.6      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: CONNECT Length: 1.0 Position: 420

**Question Name:** 

**Concept:** Household Internet connection – Derived variable

**Question Text:** 

Universe: All respondents

**Note:** Other = Don't know, Valid Skip

Derived from HA\_010

Source: Canadian Internet Use Survey 2020

| Answer Categories                    | Code | Frequency | Weighted Frequency | <u>%</u> |
|--------------------------------------|------|-----------|--------------------|----------|
| Have an internet connection          | 1    | 15,066    | 28,266,824         | 89.4     |
| Does not have an Internet connection | 2    | 206       | 234,147            | 0.7      |
| Other                                | 3    | 2,137     | 3,134,288          | 9.9      |
| Valid skip                           | 6    | 0         | 0                  | 0        |
| Don't know                           | 7    | 0         | 0                  | 0        |
| Refusal                              | 8    | 0         | 0                  | 0        |
| Not stated                           | 9    | 0         | 0                  | 0        |
| Total                                |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: HA\_020A Length: 1.0 Position: 421

Question Name: HA\_Q020A

Concept: Download speed - Less than 50 Mbps

Question Text: Is the maximum advertised download speed of your home Internet connection less than

50 megabits per second (Mbps) or, 50 Mbps or more? - Less than 50 Mbps

Is it:

**Universe:** AC\_010A = 1 or AC\_050A = 1 and HA\_010K in (2,6,9)

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Less than 50 Mbps | 1    | 2,571     | 4,618,202          | 14.6     |
| 50 Mbps or more   | 2    | 5,091     | 11,726,524         | 37.1     |
| Don't know        | 3    | 7,384     | 11,897,499         | 37.6     |
| Valid skip        | 6    | 1,537     | 1,593,756          | 5.0      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 826       | 1,799,278          | 5.7      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: HA\_020B Length: 1.0 Position: 422

Question Name: HA\_Q020B

**Concept:** Download speed – 50 Mbps or more

Question Text: Is the maximum advertised download speed of your home Internet connection less than

50 megabits per second (Mbps) or, 50 Mbps or more? - 50 Mbps or more

Is it:

**Universe:** HA\_020A = 1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories            | Code | Frequency | Weighted Frequency | <u>%</u> |
|------------------------------|------|-----------|--------------------|----------|
| Less than 5 Mbps             | 1    | 341       | 478,829            | 1.5      |
| 5 Mbps to less than 20 Mbps  | 2    | 787       | 1,239,650          | 3.9      |
| 20 Mbps to less than 50 Mbps | 3    | 972       | 2,074,462          | 6.6      |
| Don't know                   | 4    | 358       | 656,312            | 2.1      |
| Valid skip                   | 6    | 14,838    | 27,017,057         | 85.4     |
| Don't know                   | 7    | 0         | 0                  | 0        |
| Refusal                      | 8    | 0         | 0                  | 0        |
| Not stated                   | 9    | 113       | 168,949            | 0.5      |
| Total                        |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: HA\_020C Length: 1.0 Position: 423

Question Name: HA\_Q020C

Concept: Download speed – Don't know

Question Text: Is the maximum advertised download speed of your home Internet connection less than

50 megabits per second (Mbps) or, 50 Mbps or more? - Is it:

Don't know

**Universe:** HA\_020A = 2

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories             | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------------------|------|-----------|--------------------|----------|
| 50 Mbps to less than 100 Mbps | 1    | 1,839     | 3,947,213          | 12.5     |
| 100 Mbps or more              | 2    | 2,375     | 6,008,640          | 19.0     |
| Don't know                    | 3    | 682       | 1,371,951          | 4.3      |
| Valid skip                    | 6    | 12,318    | 19,908,735         | 62.9     |
| Don't know                    | 7    | 0         | 0                  | 0        |
| Refusal                       | 8    | 0         | 0                  | 0        |
| Not stated                    | 9    | 195       | 398,720            | 1.3      |
| Total                         |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: HA\_030A Length: 2.0 Position: 424

Question Name: HA\_Q030A

**Concept:** Problems related to quality or speed of internet connection

Question Text: During the past month, how often did you experience problems with the quality or speed

of your home Internet connection which made it difficult to do the following activities? -

Playing video games online

Universe: HA\_FL03A =1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories          | Code | Frequency | Weighted Frequency | <u>%</u> |
|----------------------------|------|-----------|--------------------|----------|
| Everyday                   | 01   | 502       | 1,384,761          | 4.4      |
| A few times a week         | 02   | 505       | 1,392,448          | 4.4      |
| Once a week                | 03   | 223       | 672,386            | 2.1      |
| Two or three times a month | 04   | 351       | 1,075,430          | 3.4      |
| Once a month               | 05   | 366       | 973,971            | 3.1      |
| Not in the past month      | 06   | 2,305     | 4,622,939          | 14.6     |
| Valid skip                 | 96   | 12,863    | 20,880,843         | 66.0     |
| Don't know                 | 97   | 0         | 0                  | 0        |
| Refusal                    | 98   | 0         | 0                  | 0        |
| Not stated                 | 99   | 294       | 632,480            | 2.0      |
| Total                      |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: HA\_030B Length: 2.0 Position: 426

Question Name: HA\_Q030B

**Concept:** Problems related to quality or speed of internet connection

Question Text: During the past month, how often did you experience problems with the quality or speed

of your home Internet connection which made it difficult to do the following activities? -

Streaming video content

Universe: HA\_FL03B = 1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories          | <u>Code</u> | Frequency | Weighted Frequency | <u>%</u> |
|----------------------------|-------------|-----------|--------------------|----------|
| Everyday                   | 01          | 1,476     | 3,311,462          | 10.5     |
| A few times a week         | 02          | 1,561     | 3,944,483          | 12.5     |
| Once a week                | 03          | 662       | 1,463,625          | 4.6      |
| Two or three times a month | 04          | 1,214     | 2,676,479          | 8.5      |
| Once a month               | 05          | 1,151     | 2,601,986          | 8.2      |
| Not in the past month      | 06          | 5,683     | 9,943,634          | 31.4     |
| Valid skip                 | 96          | 4,783     | 5,929,188          | 18.7     |
| Don't know                 | 97          | 0         | 0                  | 0        |
| Refusal                    | 98          | 0         | 0                  | 0        |
| Not stated                 | 99          | 879       | 1,764,401          | 5.6      |
| Total                      |             | 17,409    | 31,635,259         | 100.0    |

Variable Name: HA\_030C Length: 2.0 Position: 428

Question Name: HA\_Q030C

**Concept:** Problems related to quality or speed of internet connection

Question Text: During the past month, how often did you experience problems with the quality or speed

of your home Internet connection which made it difficult to do the following activities? -

Listening to content online

Universe: HA\_FL03C = 1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories          | Code | Frequency | Weighted Frequency | <u>%</u> |
|----------------------------|------|-----------|--------------------|----------|
| Everyday                   | 01   | 1,044     | 2,494,574          | 7.9      |
| A few times a week         | 02   | 1,008     | 2,367,570          | 7.5      |
| Once a week                | 03   | 459       | 1,096,280          | 3.5      |
| Two or three times a month | 04   | 703       | 1,622,839          | 5.1      |
| Once a month               | 05   | 707       | 1,623,767          | 5.1      |
| Not in the past month      | 06   | 6,960     | 13,186,656         | 41.7     |
| Valid skip                 | 96   | 5,491     | 7,107,376          | 22.5     |
| Don't know                 | 97   | 0         | 0                  | 0        |
| Refusal                    | 98   | 0         | 0                  | 0        |
| Not stated                 | 99   | 1,037     | 2,136,196          | 6.8      |
| Total                      |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: HA\_030D Length: 2.0 Position: 430

Question Name: HA\_Q030D

**Concept:** Problems related to quality or speed of internet connection

**Question Text:** During the past month, how often did you experience problems with the quality or speed

of your home Internet connection which made it difficult to do the following activities? -

Making purchases online

Universe: HA\_FL03D = 1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories          | <u>Code</u> | Frequency | Weighted Frequency | <u>%</u> |
|----------------------------|-------------|-----------|--------------------|----------|
| Everyday                   | 01          | 402       | 814,257            | 2.6      |
| A few times a week         | 02          | 475       | 1,223,725          | 3.9      |
| Once a week                | 03          | 291       | 665,812            | 2.1      |
| Two or three times a month | 04          | 686       | 1,633,395          | 5.2      |
| Once a month               | 05          | 958       | 2,089,857          | 6.6      |
| Not in the past month      | 06          | 8,656     | 16,754,793         | 53.0     |
| Valid skip                 | 96          | 5,055     | 6,740,619          | 21.3     |
| Don't know                 | 97          | 0         | 0                  | 0        |
| Refusal                    | 98          | 0         | 0                  | 0        |
| Not stated                 | 99          | 886       | 1,712,801          | 5.4      |
| Total                      |             | 17,409    | 31,635,259         | 100.0    |

Variable Name: HA\_030E Length: 2.0 Position: 432

Question Name: HA\_Q030E

**Concept:** Problems related to quality or speed of internet connection

Question Text: During the past month, how often did you experience problems with the quality or speed

of your home Internet connection which made it difficult to do the following activities? -

Doing work-related activities online

Universe: HA\_FL03E = 1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories          | <u>Code</u> | Frequency | Weighted Frequency | <u>%</u> |
|----------------------------|-------------|-----------|--------------------|----------|
| Everyday                   | 01          | 602       | 1,351,333          | 4.3      |
| A few times a week         | 02          | 524       | 1,312,581          | 4.1      |
| Once a week                | 03          | 263       | 625,225            | 2.0      |
| Two or three times a month | 04          | 467       | 1,079,217          | 3.4      |
| Once a month               | 05          | 430       | 1,107,565          | 3.5      |
| Not in the past month      | 06          | 3,797     | 7,396,258          | 23.4     |
| Valid skip                 | 96          | 11,030    | 18,194,130         | 57.5     |
| Don't know                 | 97          | 0         | 0                  | 0        |
| Refusal                    | 98          | 0         | 0                  | 0        |
| Not stated                 | 99          | 296       | 568,949            | 1.8      |
|                            | Total       | 17,409    | 31,635,259         | 100.0    |

Variable Name: HA\_030F Length: 2.0 Position: 434

Question Name: HA\_Q030F

**Concept:** Problems related to quality or speed of internet connection

**Question Text:** During the past month, how often did you experience problems with the quality or speed

of your home Internet connection which made it difficult to do the following activities? -

Communicating with friends and family online

Universe:  $HA_FL03F = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories          | Code | Frequency | Weighted Frequency | <u>%</u> |
|----------------------------|------|-----------|--------------------|----------|
| Everyday                   | 01   | 1,211     | 2,828,382          | 8.9      |
| A few times a week         | 02   | 1,189     | 2,760,182          | 8.7      |
| Once a week                | 03   | 540       | 1,260,281          | 4.0      |
| Two or three times a month | 04   | 955       | 2,071,792          | 6.5      |
| Once a month               | 05   | 955       | 2,133,260          | 6.7      |
| Not in the past month      | 06   | 8,180     | 14,244,420         | 45.0     |
| Valid skip                 | 96   | 3,455     | 4,568,698          | 14.4     |
| Don't know                 | 97   | 0         | 0                  | 0        |
| Refusal                    | 98   | 0         | 0                  | 0        |
| Not stated                 | 99   | 924       | 1,768,243          | 5.6      |
| Total                      |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: CV\_010A Length: 1.0 Position: 436

Question Name: CV\_Q010A

Question Text: Compared to before the COVID-19 pandemic, are you currently engaging in the follow-

ing activities more often, less often, or about the same?

Used the Internet to work at home

Universe:  $AC_010A = 1 \text{ or } AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| More often        | 1    | 4,405     | 10,523,165         | 33.3     |
| Less often        | 2    | 150       | 306,071            | 1.0      |
| About the same    | 3    | 1,860     | 3,372,337          | 10.7     |
| Not applicable    | 4    | 8,581     | 13,911,575         | 44.0     |
| Valid skip        | 6    | 1,331     | 1,359,609          | 4.3      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 1,082     | 2,162,503          | 6.8      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: CV\_010B Length: 1.0 Position: 437

Question Name: CV\_Q010B

**Concept:** Frequency activities since the start of COVID-19 pandemic

Question Text: Compared to before the COVID-19 pandemic, are you currently engaging in the follow-

ing activities more often, less often, or about the same?

Used the Internet to earn income

**Universe:** AC\_010A = 1 or AC\_050A = 1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| More often        | 1    | 792       | 2,126,172          | 6.7      |
| Less often        | 2    | 101       | 201,603            | 0.6      |
| About the same    | 3    | 978       | 2,167,355          | 6.9      |
| Not applicable    | 4    | 12,941    | 23,287,474         | 73.6     |
| Valid skip        | 6    | 1,331     | 1,359,609          | 4.3      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 1,266     | 2,493,045          | 7.9      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: CV\_010C Length: 1.0 Position: 438

Question Name: CV\_Q010C

Question Text: Compared to before the COVID-19 pandemic, are you currently engaging in the follow-

ing activities more often, less often, or about the same?

Done online training or learning

Universe:  $AC_010A = 1 \text{ or } AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| More often        | 1    | 3,094     | 8,328,255          | 26.3     |
| Less often        | 2    | 198       | 484,956            | 1.5      |
| About the same    | 3    | 2,260     | 4,485,101          | 14.2     |
| Not applicable    | 4    | 9,263     | 14,518,496         | 45.9     |
| Valid skip        | 6    | 1,331     | 1,359,609          | 4.3      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 1,263     | 2,458,841          | 7.8      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: CV\_010D Length: 1.0 Position: 439

Question Name: CV\_Q010D

**Concept:** Frequency activities since the start of COVID-19 pandemic

Question Text: Compared to before the COVID-19 pandemic, are you currently engaging in the follow-

ing activities more often, less often, or about the same?

Used video conferencing services to communicate with family or friends

Universe:  $AC_010A = 1 \text{ or } AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| More often        | 1    | 7,535     | 16,576,803         | 52.4     |
| Less often        | 2    | 210       | 508,970            | 1.6      |
| About the same    | 3    | 2,343     | 4,094,713          | 12.9     |
| Not applicable    | 4    | 4,825     | 6,747,944          | 21.3     |
| Valid skip        | 6    | 1,331     | 1,359,609          | 4.3      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 1,165     | 2,347,220          | 7.4      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: CV\_010E Length: 1.0 Position: 440

Question Name: CV\_Q010E

Question Text: Compared to before the COVID-19 pandemic, are you currently engaging in the follow-

ing activities more often, less often, or about the same?

Subscribed to a meal delivery service

Universe:  $AC_010A = 1 \text{ or } AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| More often        | 1    | 931       | 2,526,143          | 8.0      |
| Less often        | 2    | 144       | 388,511            | 1.2      |
| About the same    | 3    | 1,026     | 2,376,172          | 7.5      |
| Not applicable    | 4    | 12,664    | 22,374,912         | 70.7     |
| Valid skip        | 6    | 1,331     | 1,359,609          | 4.3      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 1,313     | 2,609,912          | 8.3      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: CV\_010F Length: 1.0 Position: 441

Question Name: CV\_Q010F

**Concept:** Frequency activities since the start of COVID-19 pandemic

Question Text: Compared to before the COVID-19 pandemic, are you currently engaging in the follow-

ing activities more often, less often, or about the same?

Ordered groceries online, either to be delivered or picked-up

Universe:  $AC_010A = 1 \text{ or } AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| More often        | 1    | 2,749     | 6,028,405          | 19.1     |
| Less often        | 2    | 158       | 411,229            | 1.3      |
| About the same    | 3    | 1,098     | 2,307,224          | 7.3      |
| Not applicable    | 4    | 10,794    | 18,977,262         | 60.0     |
| Valid skip        | 6    | 1,331     | 1,359,609          | 4.3      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 1,279     | 2,551,530          | 8.1      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: CV\_010G Length: 1.0 Position: 442

Question Name: CV\_Q010G

Question Text: Compared to before the COVID-19 pandemic, are you currently engaging in the follow-

ing activities more often, less often, or about the same?

Bought other physical goods online

Universe:  $AC_010A = 1 \text{ or } AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| More often        | 1    | 5,966     | 13,138,336         | 41.5     |
| Less often        | 2    | 335       | 737,582            | 2.3      |
| About the same    | 3    | 4,016     | 7,414,246          | 23.4     |
| Not applicable    | 4    | 4,560     | 6,606,697          | 20.9     |
| Valid skip        | 6    | 1,331     | 1,359,609          | 4.3      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 1,201     | 2,378,789          | 7.5      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: CV\_010H Length: 1.0 Position: 443

Question Name: CV\_Q010H

**Concept:** Frequency activities since the start of COVID-19 pandemic

Question Text: Compared to before the COVID-19 pandemic, are you currently engaging in the follow-

ing activities more often, less often, or about the same?

Watched streamed video content

Universe:  $AC_010A = 1 \text{ or } AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| More often        | 1    | 6,324     | 14,160,061         | 44.8     |
| Less often        | 2    | 280       | 578,851            | 1.8      |
| About the same    | 3    | 4,312     | 7,937,313          | 25.1     |
| Not applicable    | 4    | 3,988     | 5,236,108          | 16.6     |
| Valid skip        | 6    | 1,331     | 1,359,609          | 4.3      |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 1,174     | 2,363,317          | 7.5      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: CV\_010I Length: 1.0 Position: 444

Question Name: CV\_Q010I

Question Text: Compared to before the COVID-19 pandemic, are you currently engaging in the follow-

ing activities more often, less often, or about the same?

Used online government services

Universe:  $AC_010A = 1 \text{ or } AC_050A = 1$ 

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | <u>Code</u> | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------------|-----------|--------------------|----------|
| More often        | 1           | 2,885     | 6,479,088          | 20.5     |
| Less often        | 2           | 313       | 673,276            | 2.1      |
| About the same    | 3           | 6,600     | 12,398,848         | 39.2     |
| Not applicable    | 4           | 5,033     | 8,246,436          | 26.1     |
| Valid skip        | 6           | 1,331     | 1,359,609          | 4.3      |
| Don't know        | 7           | 0         | 0                  | 0        |
| Refusal           | 8           | 0         | 0                  | 0        |
| Not stated        | 9           | 1,247     | 2,478,002          | 7.8      |
| Total             |             | 17,409    | 31,635,259         | 100.0    |

Variable Name: CV\_020A Length: 1.0 Position: 445

Question Name: CV\_Q020A

Concept: Activities performed for the first time during the COVID-19 pandemic

Question Text: During the COVID-19 pandemic, did you engage in any of the following activities for the

very first time?

Have you: - Used the Internet to work at home

**Universe:** (AC\_010A = 1 or AC\_050A = 1) and CV\_010A=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,612     | 3,871,219          | 12.2     |
| No                | 2    | 2,722     | 6,500,703          | 20.5     |
| Valid skip        | 6    | 13,004    | 21,112,094         | 66.7     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 71        | 151,243            | 0.5      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: CV\_020B Length: 1.0 Position: 446

Question Name: CV\_Q020B

Concept: Activities performed for the first time during the COVID-19 pandemic

Question Text: During the COVID-19 pandemic, did you engage in any of the following activities for the

very first time?

Have you: - Used the Internet to earn income

**Universe:** (AC\_010A = 1 or AC\_050A = 1) and CV\_010B=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | <u>Code</u> | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------------|-----------|--------------------|----------|
| Yes               | 1           | 193       | 559,168            | 1.8      |
| No                | 2           | 587       | 1,532,692          | 4.8      |
| Valid skip        | 6           | 16,617    | 29,509,086         | 93.3     |
| Don't know        | 7           | 0         | 0                  | 0        |
| Refusal           | 8           | 0         | 0                  | 0        |
| Not stated        | 9           | 12        | 34,313             | 0.1      |
| Total             |             | 17,409    | 31,635,259         | 100.0    |

Variable Name: CV\_020C Length: 1.0 Position: 447

Question Name: CV\_Q020C

**Concept:** Activities performed for the first time during the COVID-19 pandemic

Question Text: During the COVID-19 pandemic, did you engage in any of the following activities for the

very first time?

Have you: - Done online training or learning

**Universe:** (AC\_010A = 1 or AC\_050A = 1) and CV\_010C=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories |       | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------|------|-----------|--------------------|----------|
| Yes               |       | 1    | 1,170     | 3,541,412          | 11.2     |
| No                |       | 2    | 1,876     | 4,677,734          | 14.8     |
| Valid skip        |       | 6    | 14,315    | 23,307,003         | 73.7     |
| Don't know        |       | 7    | 0         | 0                  | 0        |
| Refusal           |       | 8    | 0         | 0                  | 0        |
| Not stated        |       | 9    | 48        | 109,109            | 0.3      |
|                   | Total |      | 17,409    | 31,635,259         | 100.0    |
|                   |       |      |           |                    |          |

Variable Name: CV\_020D Length: 1.0 Position: 448

Question Name: CV\_Q020D

**Concept:** Activities performed for the first time during the COVID-19 pandemic

Question Text: During the COVID-19 pandemic, did you engage in any of the following activities for the

very first time?

Have you: - Used video conferencing services to communicate with family or friends

Universe: (AC\_010A = 1 or AC\_050A = 1) and CV\_010D=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories |       | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------|------|-----------|--------------------|----------|
| Yes               |       | 1    | 4,012     | 8,652,391          | 27.4     |
| No                |       | 2    | 3,400     | 7,701,028          | 24.3     |
| Valid skip        |       | 6    | 9,874     | 15,058,456         | 47.6     |
| Don't know        |       | 7    | 0         | 0                  | 0        |
| Refusal           |       | 8    | 0         | 0                  | 0        |
| Not stated        |       | 9    | 123       | 223,385            | 0.7      |
|                   | Total |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: CV\_020E Length: 1.0 Position: 449

Question Name: CV\_Q020E

**Concept:** Activities performed for the first time during the COVID-19 pandemic

Question Text: During the COVID-19 pandemic, did you engage in any of the following activities for the

very first time?

Have you: - Subscribed to a meal delivery service

**Universe:** (AC\_010A = 1 or AC\_050A = 1) and CV\_010E=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 481       | 1,277,073          | 4.0      |
| No                | 2    | 437       | 1,223,425          | 3.9      |
| Valid skip        | 6    | 16,478    | 29,109,115         | 92.0     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 13        | 25,646             | 0.1      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: CV\_020F Length: 1.0 Position: 450

Question Name: CV\_Q020F

Concept: Activities performed for the first time during the COVID-19 pandemic

Question Text: During the COVID-19 pandemic, did you engage in any of the following activities for the

very first time?

Have you: - Ordered groceries online, either to be delivered or picked-up

**Universe:** (AC\_010A = 1 or AC\_050A = 1) and CV\_010F=1

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,966     | 4,112,104          | 13.0     |
| No                | 2    | 747       | 1,838,892          | 5.8      |
| Valid skip        | 6    | 14,660    | 25,606,853         | 80.9     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 36        | 77,409             | 0.2      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: CV\_020G Length: 1.0 Position: 451

Question Name: CV\_Q020G

**Concept:** Activities performed for the first time during the COVID-19 pandemic

Question Text: During the COVID-19 pandemic, did you engage in any of the following activities for the

very first time?

Have you: - Bought other physical goods online

**Universe:** (AC\_010A = 1 or AC\_050A = 1) and CV\_010G=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,286     | 2,763,269          | 8.7      |
| No                | 2    | 4,583     | 10,181,935         | 32.2     |
| Valid skip        | 6    | 11,443    | 18,496,923         | 58.5     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 97        | 193,131            | 0.6      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: CV\_020H Length: 1.0 Position: 452

Question Name: CV\_Q020H

**Concept:** Activities performed for the first time during the COVID-19 pandemic

Question Text: During the COVID-19 pandemic, did you engage in any of the following activities for the

very first time?

Have you: - Watched streamed video content

**Universe:** (AC\_010A = 1 or AC\_050A = 1) and CV\_010H=1

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,293     | 2,946,834          | 9.3      |
| No                | 2    | 4,932     | 11,027,618         | 34.9     |
| Valid skip        | 6    | 11,085    | 17,475,197         | 55.2     |

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 99        | 185,609            | 0.6      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: CV\_020I Length: 1.0 Position: 453

Question Name: CV\_Q0201

Concept: Activities performed for the first time during the COVID-19 pandemic

Question Text: During the COVID-19 pandemic, did you engage in any of the following activities for the

very first time?

Have you: - Used online government services

**Universe:** (AC\_010A = 1 or AC\_050A = 1) and CV\_010I=1

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 924       | 2,121,580          | 6.7      |
| No                | 2    | 1,915     | 4,266,440          | 13.5     |
| Valid skip        | 6    | 14,524    | 25,156,171         | 79.5     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 46        | 91,068             | 0.3      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: CV\_020Z Length: 1.0 Position: 454

Question Name: CV\_Q020Z

**Concept:** Activities performed for the first time during the COVID-19 pandemic

Question Text: During the COVID-19 pandemic, did you engage in any of the following activities for the

very first time?

Have you: -  $\operatorname{Did}$  not do any of these activities for the first time during the pandemic

Universe: ANY  $(CV_010A \text{ to } CV_010I) = 1$ 

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 3,524     | 6,956,847          | 22.0     |
| No                | 2    | 6,971     | 15,015,440         | 47.5     |
| Valid skip        | 6    | 6,745     | 9,361,979          | 29.6     |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |

| Answer Categories       | Code | Frequency     | Weighted Frequency    | <u>%</u>     |
|-------------------------|------|---------------|-----------------------|--------------|
| Not stated <b>Total</b> | 9    | 169<br>17,409 | 300,993<br>31,635,259 | 1.0<br>100.0 |

Variable Name: FD\_020A Length: 2.0 Position: 455

**Question Name:** 

Concept: Satisfaction regarding life

Question Text: Using a scale of 0 to 10, where 0 means 'Very dissatisfied' and 10 means 'Very satis-

fied', how do you feel about your life as a whole right now?

Universe: All respondents

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories   | Code | Frequency | Weighted Frequency | <u>%</u> |
|---------------------|------|-----------|--------------------|----------|
| 0 Very dissatisfied | 01   | 139       | 248,145            | 0.8      |
| 1                   | 02   | 101       | 204,285            | 0.6      |
| 2                   | 03   | 198       | 408,474            | 1.3      |
| 3                   | 04   | 313       | 736,990            | 2.3      |
| 4                   | 05   | 404       | 778,221            | 2.5      |
| 5                   | 06   | 1,537     | 2,952,190          | 9.3      |
| 6                   | 07   | 1,308     | 2,606,498          | 8.2      |
| 7                   | 08   | 3,173     | 6,266,423          | 19.8     |
| 8                   | 09   | 4,531     | 7,846,181          | 24.8     |
| 9                   | 10   | 2,134     | 3,513,922          | 11.1     |
| 10 Very satisfied   | 11   | 2,572     | 4,018,670          | 12.7     |
| Valid skip          | 96   | 0         | 0                  | 0        |
| Don't know          | 97   | 0         | 0                  | 0        |
| Refusal             | 98   | 0         | 0                  | 0        |
| Not stated          | 99   | 999       | 2,055,259          | 6.5      |
| Total               |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: FD\_030A Length: 1.0 Position: 457

**Question Name:** 

**Concept:** Perceived mental health

Question Text: In general, how is your mental health?

Would you say:

Universe: All respondents

Note:

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Excellent         | 1    | 3,659     | 6,196,066          | 19.6     |
| Very good         | 2    | 5,612     | 9,448,342          | 29.9     |
| Good              | 3    | 5,000     | 9,220,667          | 29.1     |

| Answer Categories | <u>Code</u> | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|-------------|-----------|--------------------|----------|
| Fair              | 4           | 1,750     | 3,672,306          | 11.6     |
| Poor              | 5           | 444       | 1,110,640          | 3.5      |
| Valid skip        | 6           | 0         | 0                  | 0        |
| Don't know        | 7           | 0         | 0                  | 0        |
| Refusal           | 8           | 0         | 0                  | 0        |
| Not stated        | 9           | 944       | 1,987,238          | 6.3      |
| Total             |             | 17,409    | 31,635,259         | 100.0    |

Variable Name: G\_VISMIN Length: 1.0 Position: 458

**Question Name:** 

Concept: Visible minority – Derived variable

**Question Text:** 

Universe: All respondents

Note: Derived from PG\_Q01 to PG\_Q012, and ABM\_Q01 to ABM\_Q04

Source: Canadian Internet Use Survey 2020

| <b>Answer Categories</b> |       | Code | Frequency | Weighted Frequency | <u>%</u> |
|--------------------------|-------|------|-----------|--------------------|----------|
| Visible minority         |       | 1    | 2,261     | 7,639,226          | 24.1     |
| Not a visible minority   |       | 2    | 14,249    | 22,091,369         | 69.8     |
| Valid skip               |       | 6    | 0         | 0                  | 0        |
| Don't know               |       | 7    | 0         | 0                  | 0        |
| Refusal                  |       | 8    | 0         | 0                  | 0        |
| Not stated               |       | 9    | 899       | 1,904,664          | 6.0      |
|                          | Total |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: DIS\_G10 Length: 1.0 Position: 459

**Question Name:** 

Concept: Disability status

Question Text: Are you a person with a disability?

Universe: All respondents

Note: Derived from DIS\_Q10

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Yes               | 1    | 1,610     | 2,464,975          | 7.8      |
| No                | 2    | 14,882    | 27,189,632         | 85.9     |
| Valid skip        | 6    | 0         | 0                  | 0        |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 917       | 1,980,652          | 6.3      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: GEN\_G01 Length: 1.0 Position: 460

**Question Name:** 

Concept: Perceived physical health

**Question Text:** In general, how is your health? Would you say:

1- Excellent

2 3 4 5- Poor

Universe: All respondents

Note:

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| Excellent         | 1    | 3,123     | 6,612,741          | 20.9     |
| Very good         | 2    | 6,026     | 10,865,266         | 34.3     |
| Good              | 3    | 5,215     | 8,889,304          | 28.1     |
| Fair              | 4    | 1,672     | 2,591,827          | 8.2      |
| Poor              | 5    | 466       | 745,103            | 2.4      |
| Valid skip        | 6    | 0         | 0                  | 0        |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 907       | 1,931,018          | 6.1      |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: G\_HCOMP Length: 1.0 Position: 461

**Question Name:** 

**Concept:** Type of household - Derived variable

**Question Text:** 

Universe: All respondents

**Note:** This derived variable indicates the household composition. It was derived using RRS\_Q12

(number of persons in the household), RR\_020CA (age of persons in the household) and RR\_040AA (relationship of the respondent with the other members of the house-

hold).

| Answer Categories                       | Code | Frequency | Weighted Frequency | <u>%</u> |
|---|------|-----------|--------------------|----------|
| Family household with children under 18 | 1    | 3,700     | 10,015,625         | 31.7     |
| Family household without children under | 2    | 8,299     | 15,393,378         | 48.7     |
| 18                                      |      |           |                    |          |
| Single person household                 | 3    | 4,837     | 4,515,528          | 14.3     |
| Other household type                    | 4    | 414       | 1,265,806          | 4.0      |
| Valid skip                              | 6    | 0         | 0                  | 0        |
| Don't know                              | 7    | 0         | 0                  | 0        |
| Refusal                                 | 8    | 0         | 0                  | 0        |
| Not stated                              | 9    | 159       | 444,922            | 1.4      |
| Total                                   |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: HINCQUIN Length: 1.0 Position: 462

**Question Name:** 

Concept: Census family income quintile - Derived variable

**Question Text:** 

Universe: All respondents

**Note:** Information derived using HINC.

In order to obtain equal weighted counts in each category, cases with incomes equal to the category cutoffs were randomly assigned to one of the two categories on either

side of the cutoff.

Source: Annual Income Estimates for Census Families and Individuals (T1 Family File)

| Answer Categories                    | Code | Frequency | Weighted Frequency | <u>%</u> |
|--------------------------------------|------|-----------|--------------------|----------|
| Quintile 1 - <= \$44,119             | 1    | 4,200     | 6,337,462          | 20.0     |
| Quintile 2 - \$ 44,120- \$ 75,321    | 2    | 3,911     | 6,331,309          | 20.0     |
| Quintile 3 - \$ 75,322 - \$ 109,431  | 3    | 3,394     | 6,319,086          | 20.0     |
| Quintile 4 - \$ 109,432 - \$ 162,799 | 4    | 3,185     | 6,326,940          | 20.0     |
| Quintile 5 - >= \$ 162,800           | 5    | 2,719     | 6,320,462          | 20.0     |
| Valid skip                           | 6    | 0         | 0                  | 0        |
| Don't know                           | 7    | 0         | 0                  | 0        |
| Refusal                              | 8    | 0         | 0                  | 0        |
| Not stated                           | 9    | 0         | 0                  | 0        |
| Total                                |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: IMM\_GSTA Length: 1.0 Position: 463

**Question Name:** 

Concept: Immigrant status

**Question Text:** 

Universe: All respondents

Note: Landed immigrants are permanent residents who have indicated a year of landing in

Canada since 1980. Variable derived from LANDING\_YEAR, IMDB.

Source: Longitudinal Immigration Database (IMDB)

| Answer Categories    |       | Code | Frequency | Weighted Frequency | <u>%</u> |
|----------------------|-------|------|-----------|--------------------|----------|
| Landed immigrant     |       | 1    | 1,696     | 5,206,469          | 16.5     |
| Non-landed immigrant |       | 2    | 15,701    | 26,402,842         | 83.5     |
| Valid skip           |       | 6    | 0         | 0                  | 0        |
| Don't know           |       | 7    | 0         | 0                  | 0        |
| Refusal              |       | 8    | 0         | 0                  | 0        |
| Not stated           |       | 9    | 12        | 25,947             | 0.1      |
|                      | Total |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: G\_HSIZE Length: 1.0 Position: 464

Question Name:

Concept: Size of the household - Derived variable

**Question Text:** 

Universe: All respondents

Note: Derived from RRS\_Q12

Source: Canadian Internet Use Survey 2020

| Answer Categories | Code | Frequency | Weighted Frequency | <u>%</u> |
|-------------------|------|-----------|--------------------|----------|
| 1 Person          | 1    | 4,837     | 4,515,528          | 14.3     |
| 2 people          | 2    | 7,068     | 10,693,163         | 33.8     |
| 3 people          | 3    | 2,347     | 5,806,099          | 18.4     |
| 4 people          | 4    | 2,071     | 6,338,306          | 20.0     |
| 5 people and over | 5    | 1,086     | 4,282,162          | 13.5     |
| Valid skip        | 6    | 0         | 0                  | 0        |
| Don't know        | 7    | 0         | 0                  | 0        |
| Refusal           | 8    | 0         | 0                  | 0        |
| Not stated        | 9    | 0         | 0                  | 0        |
| Total             |      | 17,409    | 31,635,259         | 100.0    |

Variable Name: WTPG Length: 15.9 Position: 465

**Question Name:** 

Concept: Person weight

**Question Text:** 

Universe: All respondents

Note:

Source:

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| EC_110G              | Reasons why not order online  |     |
| EC_120A<br>EC 120B   | Research a product online before the purchase in a physical store   |     |
| EC_120B              | Reasons to buy in physical store                                    |     |
| EC_120D              | Reasons to buy in physical store                                    |     |
| EC 120E              | Reasons to buy in physical store                                    |     |
| EC 120F              | Reasons to buy in physical store                                    |     |
| EC 120G              | Reasons to buy in physical store                                    |     |
| EC 120H              | Reasons to buy in physical store                                    |     |
| EC 120I              | Reasons to buy in physical store                                    |     |
| EC_120J              | Reasons to buy in physical store                                    | 111 |
| EC_120K              | Reasons to buy in physical store                                    | 112 |
| EC_FL07A             | Flow to EC_070A   |     |
| EC_G010A             | Online purchase of digital goods or services – Amount spent         |     |
| EC_G010B             | Online purchase of digital goods or services – Amount spent         |     |
| EC_G010C             | Online purchase of digital goods or services – Amount spent         |     |
| EC_G010D<br>EC G010E | Online purchase of digital goods or services – Amount spent         |     |
| EC G010F             | Online purchase of digital goods or services – Amount spent         |     |
| EC G010G             | Online purchase of digital goods or services – Amount spent         |     |
| EC_G010H             | Online purchase of digital goods or services – Amount spent         |     |
| EC G010I             | Online purchase of digital goods or services – Amount spent         |     |
| EC G010J             | Online purchase of digital goods or services – Amount spent         |     |
| EC_G010K             | Online purchase of digital goods or services – Amount spent         |     |
| EC_G010L             | Online purchase of digital goods or services – Amount spent         |     |
| EC_G010X             | Online purchase of digital goods or services – Amount spent         |     |
| EC_G020A             | Online purchase of physical goods – Amount spent                    |     |
| EC_G050B             | P2P accommodation services – Amount spent                           |     |
| EC_G060A<br>EC_G080I | Online purchase of other services – Amount spent                    |     |
| EC_G0801             | Reasons why not order online  |     |
| ED G10               | School attendance   |     |
| EMP                  | Employment status - Derived variable                                |     |
| FD 020A              | Satisfaction regarding life   |     |
| FD_030A              | Perceived mental health   | 174 |
| GENDER               | Gender - Derived variable   |     |
| GEN_G01              | Perceived physical health   |     |
| GV_010A              | Use of government online services                                   |     |
| GV_010B              | Use of government online services                                   |     |
| GV_010C              | Use of government online services                                   |     |
| GV_010D              | Use of government online services                                   |     |
| GV_010E              | Use of government online services                                   |     |
| GV_010F<br>GV 010G   | Use of government online services                                   |     |
| GV_010H              | Use of government online services                                   |     |
| GV 010I              | Use of government online services                                   |     |
| GV 010Z              | Use of government online services                                   |     |
| GV_020A              | Problems using governement online services                          |     |
| GV_020B              | Problems using governement online services                          |     |
| GV_020C              | Problems using governement online services                          |     |
| GV_020D              | Problems using governement online services                          |     |
| GV_020E              | Problems using governement online services                          | 76  |

| GV 020F            | Problems using governement online services   | 77            |
|--------------------|--|---------------|
| GV_020G            | Problems using governement online services   |               |
| GV_020Z            | Problems using governement online services   | 78            |
| GV_030A            | Reasons of non using governement online services   | 78            |
| GV_030B            | Reasons of non using governement online services   |               |
| GV_030C            | Reasons of non using governement online services   |               |
| GV_030D            | Reasons of non using governement online services   |               |
| GV_030E            | Reasons of non using governement online services   |               |
| GV_030F            | Reasons of non using governement online services   |               |
| GV_USE             | Derived variable   |               |
| G_ABM              | Indigenous identity - Derived variable   |               |
| G_EDU<br>G_HCOMP   | Highest certificate - Derived variable   |               |
| G HSIZE            | Size of the household - Derived variable   |               |
| G VISMIN           | Visible minority – Derived variable  |               |
| HA 010A            | Type of connections to internet at home – Fiber-optic                                    |               |
| HA_010B            | Type of connections to internet at home – Cable Internet                                 |               |
| HA 010C            | Type of connections to internet at home  |               |
| HA_010D            | Type of connections to internet at home  |               |
| HA_010E            | Type of connections to internet at home – Mobile data plan                               |               |
| HA_010F            | Type of connections to internet at home  | 156           |
| HA_010G            | Type of connections to internet at home  |               |
| HA_010H            | Type of connections to internet at home – Satellite broadband                            |               |
| HA_010I            | Type of connections to internet at home – Municipal wireless                             |               |
| HA_010J            | Type of connections to internet at home  |               |
| HA_010K            | Type of connections to internet at home  |               |
| HA_010Z            | Type of connections to internet at home – Don't know                                     |               |
| HA_020A            | Download speed - Less than 50 Mbps   |               |
| HA_020B<br>HA_020C | Download speed – 50 Mbps or more  Download speed – Don't know                            |               |
| HA_020C            | Problems related to quality or speed of internet connection                              |               |
| HA 030B            | Problems related to quality or speed of internet connection                              |               |
| HA 030C            | Problems related to quality or speed of internet connection                              |               |
| HA 030D            | Problems related to quality or speed of internet connection                              |               |
| HA 030E            | Problems related to quality or speed of internet connection                              |               |
| HA_030F            | Problems related to quality or speed of internet connection                              |               |
| HINCQUIN           | Census family income quintile - Derived variable   | 177           |
| HOME_USE           | Access to internet at home - derived variable  | 13            |
| IMM_GSTA           | Immigrant status   |               |
| INT_USE            | Internet use - Derived variable  |               |
| LAN_G01            | Knowledge of official languages  |               |
| ONL_SHOP           | Online shoppers - Derived variable   |               |
| OW_060A            | Scheduled hours worked from home   |               |
| OW_070A<br>OW 070B | Locations of teleworking – Home  |               |
| OW_070C            | Locations of teleworking – Od-working spaces  Locations of teleworking – Other locations |               |
| OW 070Z            | Locations of teleworking – Other locations   |               |
| OW 080A            | Use of an Internet-connected device provided by employer                                 |               |
| OW 090A            | Expectation from your employer to stay connected   |               |
| OW FL05A           | Flow to OW FL05A   |               |
| OW_G050A           | Usual place of work  |               |
| OW_G100T           | Online earnings  | 153           |
| PROVINCE           | PROVINCE   |               |
| PUMFID             | Public use microdata file identification   |               |
| SM_020A            | Reasons not to use a smartphone  |               |
| SM_020B            | Reasons not to use a smartphone  |               |
| SM_020C            | Reasons not to use a smartphone  |               |
| SM_020D            | Reasons not to use a smartphone  |               |
| SM_020E            | Reasons not to use a smartphone  |               |
| SM_020G            | Reasons not to use a smartphone  |               |
| SM_030A<br>SM_040A | Scenarios of use of smartphone   |               |
| SM_040A            | Scenarios of use of smartphone   |               |
| C.V. U.UD          | COGNICION OF MOD OF CHICAL ROLL OF CHICAL AND        | <del></del> . |

| SM_040C            | Scenarios of use of smartphone                           | . 43 |
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| SM_040D            | Scenarios of use of smartphone                           | . 43 |
| SM_040Z            | Scenarios of use of smartphone                           | . 43 |
| SM_G010A           | Have a smartphone  | . 37 |
| SM_USE             | Use of smartphone - derived variable                     | .38  |
| SP_010A            | Activities carried out to manage access to personal data | 125  |
| SP_010B            | Activities carried out to manage access to personal data | 125  |
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| SP_010D            | Activities carried out to manage access to personal data |      |
| SP_010Z            | Activities carried out to manage access to personal data |      |
| SP_020A            | Verified identity over the Internet                      |      |
| SP_020B            | Verified identity over the Internet                      |      |
| SP_020C            | Verified identity over the Internet                      |      |
| SP_020D            | Verified identity over the Internet                      |      |
| SP_020E            | Verified identity over the Internet                      |      |
| SP_020F            | Verified identity over the Internet                      |      |
| SP_020Z            | Verified identity over the Internet                      |      |
| SP_030A            | Concern regarding security and privacy threats           |      |
| SP_030B            | Concern regarding security and privacy threats           |      |
| SP_030C            | Concern regarding security and privacy threats           |      |
| SP_030D<br>SP_030E | Concern regarding security and privacy threats           |      |
| SP 030F            | Concern regarding security and privacy threats           |      |
| SP 040A            | Cyber security incidents                                 |      |
| SP 040B            | Cyber security incidents                                 |      |
| SP 040C            | Cyber security incidents                                 |      |
| SP 040D            | Cyber security incidents                                 |      |
| SP 040E            | Cyber security incidents                                 |      |
| SP 040F            | Cyber security incidents                                 |      |
| SP 040G            | Cyber security incidents                                 |      |
| SP 040H            | Cyber security incidents                                 |      |
| SP_040I            | Cyber security incidents                                 |      |
| SP_040Z            | Cyber security incidents                                 | 141  |
| SP_050A            | Financial loss from cyber security incidents             | 142  |
| SP_060A            | Actions taken following a cyber security incidents       | 142  |
| SP_060B            | Actions taken following a cyber security incidents       |      |
| SP_060C            | Actions taken following a cyber security incidents       |      |
|                    | Actions taken following a cyber security incidents       |      |
| SP_060E            | Actions taken following a cyber security incidents       |      |
| SP_060F            | Actions taken following a cyber security incidents       |      |
| <del>_</del>       | Actions taken following a cyber security incidents       |      |
| SP_060H            | Actions taken following a cyber security incidents       |      |
|                    | Actions taken following a cyber security incidents       |      |
| SP_070A            | Protection from cyber security incidents                 |      |
| SP_070B<br>SP_070C | Protection from cyber security incidents                 |      |
| SP 070D            | Protection from cyber security incidents                 |      |
| SP 070Z            | Protection from cyber security incidents                 |      |
| SP_FL03A           | Flow to SP FL03A   |      |
| SP FL03B           | Flow to SP FL03B   |      |
| SP FL03C           | Flow to SP FL03C   |      |
| SP FL03D           | Flow to SP FL03D   |      |
| SP FL03E           | Flow to SP FL03E   |      |
| SP FL03F           | Flow to SP FL03F   |      |
| SUM_GTOT           | Total expenditure over the Internet – Derived variable   |      |
| TS_010A            | Satisfaction with relationships                          |      |
| TS_010B            | Satisfaction with relationships                          |      |
| TS_020A            | Frequency of participation in certain activities         |      |
| TS_020B            | Frequency of participation in certain activities         |      |
| TS_020C            | Frequency of participation in certain activities         |      |
| TS_020D            | Frequency of participation in certain activities         |      |
| UI_010A            | Activities related to communication                      |      |
| UI_010B            | Activities related to communication                      | . 44 |

| UI 010C | Activities related to communication           | 45  |
|---------|---|-----|
| UI 010D | Activities related to communication           | 45  |
| UI_010E | Activities related to communication           |     |
| UI_010F | Activities related to communication           | 46  |
| UI 010Z | Activities related to communication           |     |
| UI 020A | Activities related to accessing information   | 47  |
| UI 020B | Activities related to accessing information   |     |
| UI_020C | Activities related to accessing information   | 48  |
| UI_020D | Activities related to accessing information   | 49  |
| UI_020E | Activities related to accessing information   |     |
| UI_020Z | Activities related to accessing information   | 50  |
| UI_030A | Activities related to listening to content    | 50  |
| UI_030B | Activities related to listening to content    | 51  |
| UI_030C | Activities related to listening to content    | 51  |
| UI_030Z | Activities related to listening to content    | 52  |
| UI_040A | Activities related to watching content        | 52  |
| UI_040B | Activities related to watching content        | 53  |
| UI_040C | Activities related to watching content        | 53  |
| UI_040D | Activities related to watching content        | 54  |
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| UI_050B | Activities related to other online activities |     |
| UI_050C | Activities related to other online activities |     |
| UI_050D | Activities related to other online activities |     |
| UI_050E | Activities related to other online activities |     |
| UI_050F | Activities related to other online activities |     |
| UI_050G | Activities related to other online activities |     |
| UI_050H | Activities related to other online activities |     |
| UI_050I | Activities related to other online activities |     |
| UI_050J | Activities related to other online activities |     |
| UI_050K | Activities related to other online activities |     |
| UI_050L | Activities related to other online activities |     |
| UI_050Z | Activities related to other online activities |     |
| UI_055A | Time spend playing online video games         |     |
| UI_060A | Time spend using Internet                     |     |
| UI_070A | Took break from using Internet                |     |
| UI_080A | Victimization                                 |     |
| UI_080B | Victimization                                 |     |
| UI_080C | Victimization                                 |     |
| UI_080Z | Victimization                                 |     |
| WTPG    | Person weight                                 | 178 |