# TUNING ARGO ROLLOUTS FOR THOUSANDS OF WORKLOADS



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# ADOBE EXPERIENCE MANAGER

A Content and Digital Asset Management system
An existing distributed Java OSGi application
Using OSS components from Apache Software
Foundation

A huge market of extension developers

#### Running on Azure

50+ clusters and growing

Multiple regions: US+, Europe+, Australia, Singapore, Japan, India, more coming

## **SERVICES**

Multiple teams building services

Different requirements, different languages

You build it you run it

Using APIs or Kubernetes operator patterns

## SCALE

17k+ environments

200k+ Deployments

10k+ namespaces

Already doing progressive rollouts at the environment and namespace level

How to avoid issues in production deploying Adobe code / customer code

For 17k+ unique services

Full end to end testing is expensive

Does not cover all cases and does not scale

If a few environments fail it requires analysis

- is it an AEM release issue?
- is it a customer code issue?
- is it a temporary issue?

It is time consuming

Releases can get delayed

Issues can impact 100% of one environment traffic



## **OUR SETUP**

Canary deployments with automatic rollback

Based on real world traffic and error metrics

Using existing metrics from Prometheus

#### **SCALE**

6k Rollout objects

10k reconciliations in average (up to 5k per cluster)



## ROLLOUT OF THE ROLLOUT

Slow to avoid issues

Watch for quotas as Deployments are scaled down and Rollouts up

Dry run mode to look for issues

## REVERTING THE ROLLOUTS

Disabling Rollouts require scaling up the Deployment object

## **MIGRATION**

Rollout requires changing runbooks, tooling and training

Teaching engineers about Rollouts, Deployments scaled down to 0 are confusing

Two deployments tied together (author & publish)

Rolling both at the same time

In the future may consider a Helm rollback

## **ANALYSIS TEMPLATE**

Combining 6 metrics:

Error ratio in stable vs canary

Number of errors in canary

Number of requests in both stable and canary

Combine two deployments together

## ANALYSIS TEMPLATE USING AI

Easily implemented using canary analysis jobs



## THE CUSTOMER VIEW

Differentiating customer triggered vs internal

Avoid confusing external users with no feedback

Rolling back changes without user feedback can create confusion

Be mindful of users who have strict requirements for fast deployments

## BENEFITS

Automatic roll back on high error rates

Non blocking rollouts across environments and async investigation

Reduced blast radius

## BENEFITS

Only a percentage of traffic is affected temporarily

More frequent releases

Validate with real traffic

More velocity

Migration requires orchestration to avoid downtime

A problem with 1000s of services

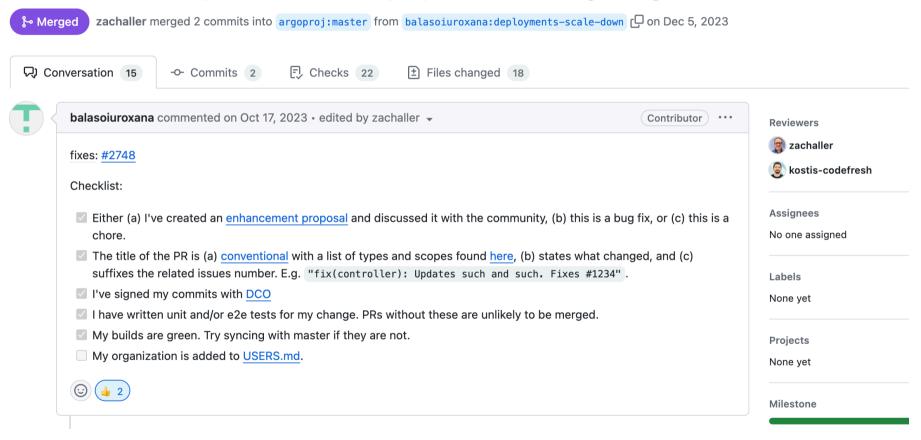
Better with workloadRef and scaleDown attribute

Scale Deployment down to zero and reference it from the Rollout with workloadRef field.

scaleDown attribute: never, onsuccess, progressively

## **MIGRATION**

feat: automatically scale down Deployment after migrating to Rollout #3111



Start with simple rollouts, watch for degraded status

- prometheus is not reachable
- upgrades with object deletion

## IMMUTABLE RESOURCES

Immutable ConfigMap and Secret are a solution for high load in the API server

Each change to them needs a new name (typically including a checksum of content)

ie.mysecret-abcde

#### Example:

- Helm upgrade
- new secret is created mysecret-abcde1
- old secret is deleted mysecret-abcde0
- new pods fail to start per Rollout config

- Argo does a rollback to previous deployment
- more pods of the old deployment cannot be created as old secret no longer exists
- outage as soon as existing pods are recycled

## **METRICS**

Figuring out the correct metrics

Metrics need to account for canary/stable labels

Recognize low-traffic environments

Identify environments already experiencing errors

Check errors in multiple deployments if they work together

```
prometheus:
 query: |
   label replace(
     avg(request_error_ratio_5m{pod_label_role="stable", aem_tier=>"author", aem_service=>"{{args.aem_service}}"} >=0) or vector(0),
     "metric", "request_error_ratio_stable_author", "", ""
   label_replace(
     avg(request_error_ratio_5m{pod_label_role="stable", aem_tier=~"publish", aem_service=~"{{args.aem_service}}"} >=0) or vector(0),
     "metric", "request_error_ratio_stable_publish", "", ""
   or
   label_replace(
     avg(request_error_ratio_5m{pod_label_role="canary", aem_tier=~"author", aem_service=~"{{args.aem_service}}"} >=0) or vector(0),
     "metric", "request error ratio canary author", "", ""
   or
   label replace(
     avg(request_error_ratio_5m{pod_label_role="canary", aem_tier=~"publish", aem_service=~"{{args.aem_service}}"} >=0) or vector(0),
     "metric", "request_error_ratio_canary_publish", "", ""
   or
   label replace(
     sum(increase(red_error{pod_ready="true", pod_label_role="canary", aem_tier=>"author|publish", aem_service=>"{{args.aem_service}}", url=""}[5m])) or vector(0),
     "metric", "red_error_count", "", ""
   label_replace(
     sum(increase(red_rate{pod_ready="true", pod_label_role="canary", aem_tier=~"author|publish", aem_service=~"{{args.aem_service}}", url=""}[5m])) or vector(0),
     "metric", "red_requests_count", "", ""
```

## **STEPS**

Setting the steps correctly

Short steps may not catch issues

Long pauses or many steps can significantly increase deployment duration

## FALSE POSITIVES / NEGATIVES

Review number of Rollouts that are not promoted

Fix and iterate

## HANDLING FAILURES

Look for degraded rollouts: InvalidSpec, timeout (replicaset fails to be ready), error, abort

## **COSTS**

Increase in cost for the added safety

Progressive Delivery is a great idea

Argo Rollouts is a great implementation

Some things to iron out and prepare for









## Adobe