# Yu Tsung (Eric) Kuo

Santa Clara, CA

linkedin.com/in/kuouu | github.com/kuouu | kuouu.tw@gmail.com |

#### EDUCATION

## Carnegie Mellon University

Mountain View, CA

Master of Science in Software Engineering

Sep 2023 - Dec 2024

• Relevant coursework: Foundation of Software Engineering, Software Testing and Verification

## National Cheng Kung University

Tainan, Taiwan

Bachelor of Science in Computer Science and Information Engineering; GPA 3.83/4.3

Sep 2018 - June 2022

## SKILLS

Programming Languages: TypeScript, JavaScript, HTML, CSS, Python, Java, PHP, Bash, SQL

Web Development: React.js, Next.js, Vue.js, Sass, Tailwind CSS, Webpack, Git, Azure, Docker, Github Actions, JUnit

# Work Experience

## Your Knowledge

Remote

Software Engineer | Next.js, Azure, Devops, PHP, GraphQL

Dec. 2022 - Present

- Developed a custom WordPress theme using PHP and TailwindCSS for an online course website, featuring an intuitive Theme Editor empowering non-developers to personalize the website's content
- Utilized GraphQL for precise data-fetching, resulting in a 50% reduction in over-fetched data from the backend service
- Transformed WordPress to a headless CMS architecture by decoupling front-end and back-end for flexibility and scalability
- Integrated Next.js for the frontend, resulting in a 25% improvement in site loading speeds and a more seamless user experience
- Implemented Redux for centralized state management and data caching feature, achieving 40% reduction in data fetching
- Constructed a CI/CD workflow using Docker and GitHub Action, resulting in an 80% reduction in deployment time

#### Nightingale AI.

Tainan, Taiwan

Software Engineer | React.js, Chakra-UI, TypeScript

July 2020 - Oct. 2022

- Handled the frontend development single-handedly for the Digital Diploma project, adopted by 60 universities in Taiwan
- Developed the NCKU Digital Transcript Application / Verification System from the ground up, enhancing document application efficiency by moving the entire process online, benefiting over 2000 graduates annually
- Built statistical dashboards for visualizing medical data, assisting over 100 healthcare professionals during an epidemic
- Implemented push notifications feature on Smart Home App using service workers, enabling instant energy-saving alerts and resulting in a 20% reduction in energy consumption in collaboration with Tokyo Electric Power Company Holdings, Inc.
- Coordinated with designers to establish a reusable design system using Chakra UI, leveraging its modular components and theming capabilities, resulting in 30% acceleration in team development efficiency over 10 projects
- Enhanced code quality by utilizing ESLint and migrating the JavaScript codebase to TypeScript

## Public Digital Innovation Space (Rescue Action by Youth .gov 2021)

Taipei, Taiwan

User Experience Researcher | UX, Web

July 2021 - Aug. 2021

- Integrated the double diamond method with advanced UI/UX strategies for Taiwan's National Health Insurance Card Online Services and delivered tested prototypes for crucial web pages within a 2-month period
- Emphasized Ten Usability Heuristics and responsive design principles, accomplishing a 20% decrease in user-reported issues
- Applied Job Stories and HMW for usability improvements, resulting in a 35% better overall user experience rating

## **PROJECTS**

## Real-time Messaging App [Express.js, Socket.io] [website]

July 2023 - July 2023

- Developed a chatting app using object-oriented programming in JavaScript, emphasizing encapsulation and inheritance
- Applied the Block Element Modifier (BEM) methodology in frontend development to ensure a modular CSS approach
- Incorporated Prisma (ORM) with the SQLite database, ensuring type-safe DB interactions and streamlined data management

## Shopping Mall Navigator (Meichu Hackathon) [Chatbot, React.js, FastAPI] [code, website] Oct 2021 - Oct 2021

- Built a customer-centric system aimed at recommending stores of interest, elevating the overall shopping experience
- Integrated LINE BEACON technology to detect customer entry, initiating an immediate in-store guide via a chatbot
- Designed a graphical dashboard interface for store owners, facilitating chatbot design and marketing data monitoring