KUPAKWASHE MUGUTSO

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Education

University of Canterbury   **Jan 2021-Present**
B.Sc in Computer Science
Relevant Coursework: OOP, Data Structures, Algorithms, Data and Network Security, Computer
Systems, UI/UX Design, Discrete Mathematics, Agile Development, Game Theory

Skills

Programming Languages: Python, JavaScript, HTML, CSS, C, C#, Java
Developer Tools: Visual Studio Code, IntelliJ, PyCharm, GitHub
Other Skills: Interpersonal Skills, Teamwork, Problem Solving, Communication, Self-driven learner

Certifications

- AWS Cloud Practitioner
- Microsoft Azure Fundamentals
- CompTIA Security+
- CompTIA Cloud+
- CompTIA Network+
- CCNA

Personal Projects

Other Experience

Part Time | *Bunnings Warehouse, Christchurch, New Zealand*   **Sept 2023-Present**
- Manage team member breaks and the tasks they need to complete through the day.
- Played an active role in training new team members, imparting knowledge about customer
  service standards, company policies, and information desk procedures.
- Successfully managed multiple tasks simultaneously, such as answering phone calls, processing
  returns, hiring out equipment, processing customer repairs, and assisting customers at the desk
  while ensuring efficient and timely service.

Casual | *Bunnings Warehouse, Whangārei, New Zealand*   **Aug 2020-Sept 2023**
- Provided outstanding customer service through a friendly attitude and efficient charging of
  customer's items they want to purchase.
- Maintained high levels of safety throughout the store.
- Provided outstanding customer service through knowledge of products we provide.

Referees

Available on request