

NUTTHAWAT PANYANGNOI

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SUMMARY

Easy going, friendly and reliable professional with strong experience in customer service, food & beverage operations, and cashiering. Skilled in handling fast-paced environments, managing concession stands, preparing and serving food and drinks, and providing excellent service that builds repeat customer loyalty. Known for teamwork, adaptability, and a positive attitude, with the ability to support both front-of-house and back-of-house operations.

WORK EXPERIENCE

IT Technician (Full-time) Mountain Cascade, Inc.	03/2020 to 08/2023 Livermore, CA
<ul style="list-style-type: none">Provided end-to-end IT support by identifying, troubleshooting, and resolving hardware and software issues in the corporate environment.Performed hands-on technical work such as hardware repair, system upgrade, BIOS flashing, RAID configuration, VPN setup, and regular maintenance of servers and workstations.	
Frontend Software Developer (Full-time) Amber System Technology	04/2018 to 03/2020 Pleasanton, CA
<ul style="list-style-type: none">Designed and refined the user interface of point-of-sale systems to ensure smooth navigation, visual appeal, and ease of use for small business clients and developed full-stack web applications provided long-term scalable solutions.Led front-end development of custom web application software by collaborating with clients to understand their goals and turning those into functional features.	
Cashier and Restaurant Server (part-time) Thai Kitchen & noodles	01/2019 to 08/2019 Pleasanton, CA
<ul style="list-style-type: none">Delivered excellent customer service in a fast-paced restaurant environment, ensuring a positive dining experience for diverse customers.Consistently received positive feedback from customers for attentiveness and professionalism.Built strong customer relationships that encouraged repeat visits and increased customer loyalty.Assisted with cashier operations, order accuracy, and smooth coordination between front-of-house and kitchen staff.	
Cashier, Barista, Runner, Concession stand manager(Full-time) Volcano Splash Drinks	08/2013 to 12/2019 Pleasanton, CA
<ul style="list-style-type: none">Managed daily operations of up to 4 concession stands at Stockton Ports baseball park, serving fast foods, hot and cold beverages to large crowds in a fast-paced environment.Prepared and served a variety of food and beverages including coffee, smoothies, shaved ice, ice cream, and concession foods (fries, hot dogs, nachos, pretzels, etc.).Trained and supervised part-time staff, ensuring smooth teamwork and adherence to food safety and sanitation standards.Delivered excellent customer service, building repeat customer loyalty and representing the business at community events.Coordinated inventory, restocking, and supply management to support high-volume events.	

EDUCATION & CERTIFICATIONS

Bachelor of Science: Computer Engineering, Minor in Computer Science San Jose State University (San Jose, CA) GPA: 3.4/4.0	Expected in 12/2025
Associate of Science: Computer Science, Minor in Mathematics Las Positas College (Livermore, CA) GPA: 3.5/4.0	05/2022

TECHNICAL SKILLS

- Customer Service - Expert
- Food Handling - Expert
- Team Work - Expert
- Problem Solving - Expert
- Bilingual Thai and English - Expert
- Multi tasking - Expert
- Detail Oriented - Expert
- Critical Thinking - Expert
- Computer Skills - Expert
- POS skills - Expert

