

NUTTHAWAT PANYANGNOI

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SUMMARY

Easy going, friendly and reliable professional with strong experience in customer service, food & beverage operations, and cashiering. Skilled in handling fast-paced environments, managing concession stands, preparing and serving food and drinks, and providing excellent service that builds repeat customer loyalty. Known for teamwork, adaptability, and a positive attitude, with the ability to support both front-of-house and back-of-house operations.

WORK EXPERIENCE

IT Technician (Full-time)

03/2020 to 08/2023

Mountain Cascade, Inc.

Livermore, CA

- Provided end-to-end IT support by identifying, troubleshooting, and resolving hardware and software issues in the corporate environment.
- Performed hands-on technical work such as hardware repair, system upgrade, BIOS flashing, RAID configuration, VPN setup, and regular maintenance of servers and workstations.

Frontend Software Developer (Full-time)

04/2018 to 03/2020

Amber System Technology

Pleasanton, CA

- Designed and refined the user interface of point-of-sale systems to ensure smooth navigation, visual appeal, and ease of use for small business clients and developed full-stack web applications provided long-term scalable solutions.
- Led front-end development of custom web application software by collaborating with clients to understand their goals and turning those into functional features.

Cashier and Restaurant Server (part-time)

01/2019 to 08/2019

Thai Kitchen & noodles

Pleasanton, CA

- Delivered excellent customer service in a fast-paced restaurant environment, ensuring a positive dining experience for diverse customers.
- Consistently received positive feedback from customers for attentiveness and professionalism.
- Built strong customer relationships that encouraged repeat visits and increased customer loyalty.
- Assisted with cashier operations, order accuracy, and smooth coordination between front-of-house and kitchen staff.

Cashier, Barista, Runner, Concession stand manager(Full-time)

08/2013 to 12/2019

Volcano Splash Drinks

Pleasanton, CA

- Managed daily operations of up to 4 concession stands at Stockton Ports baseball park, serving fast foods, hot and cold beverages to large crowds in a fast-paced environment.
- Prepared and served a variety of food and beverages including coffee, smoothies, shaved ice, ice cream, and concession foods (fries, hot dogs, nachos, pretzels, etc.).
- Trained and supervised part-time staff, ensuring smooth teamwork and adherence to food safety and sanitation standards.
- Delivered excellent customer service, building repeat customer loyalty and representing the business at community events.
- Coordinated inventory, restocking, and supply management to support high-volume events.

EDUCATION & CERTIFICATIONS

Bachelor of Science: Computer Engineering, Minor in Computer Science

Expected in 12/2025

San Jose State University (San Jose, CA) GPA: 3.4/4.0

Associate of Science: Computer Science, Minor in Mathematics

05/2022

Las Positas College (Livermore, CA) GPA: 3.5/4.0

TECHNICAL SKILLS

- Customer Service - Expert
- Food Handling - Expert
- Team Work - Expert
- Problem Solving - Expert
- Bilingual Thai and English - Expert
- Multi tasking - Expert
- Detail Oriented - Expert
- Critical Thinking - Expert
- Computer Skills - Expert
- POS skills - Expert