

# Linh Nguyen

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Toronto, Canada

## WORK EXPERIENCE

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### Auckland University of Technology - IT Support

January 2021 - December 2021

Auckland, NZ

- Provide technical assistance and support to AUT staff and students
- Collaborated with 2 interns and a senior developer to brainstorm and implement ideas and feedback into app's development
- Tested software for bugs and operating speed, fixing bugs and documenting processes

### Arabesque Restaurant – Barista/ Front of House / Waiter / Kitchen helper

May 2021 - December 2021

Auckland, NZ

- Explaining the menu to customers
- Restock necessary items
- Make drinks, serve food and drinks
- Help prepare food / help with the kitchen

### Hotel DeBrett – Front of House

January 2021 - May 2021

Auckland, NZ

- Greet and assist customers
- Manage database
- Answer and make phone calls

### The Lovely Cup O'Coffee - Barista

October 2019 - February 2020

Hanoi, VN

- Provide technical assistance and support to AUT staff and students
- Collaborated with 2 interns and a senior developer to brainstorm and implement ideas and feedback into app's development
- Tested software for bugs and operating speed, fixing bugs and documenting processes

### Supreme Clean Cambridge - Cleaner

February 2019 - September 2019

Cambridge, NZ

- Provide technical assistance and support to AUT staff and students
- Collaborated with 2 interns and a senior developer to brainstorm and implement ideas and feedback into app's development
- Tested software for bugs and operating speed, fixing bugs and documenting processes

PROJECTS

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AUT VSA - Website Developer

- Built responsive website using Github that allowed users to view information and sign up for the club
- Troubleshoot issues and fixed bugs relating to the website
- Managed AUT VSA social media

Computer Science Club - Member

May 2020 - November 2020

- Help organise and connect students interested in the field of computer science
- Pair programming with different members each week to share learnings
- Programmed multiple software with other members
- Helped other members troubleshoot and fix bugs

EDUCATION

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Centennial College - Software Engineering Technology

2023

Toronto, CA

Greenwich University - B.S., Computer and Information Sciences

2022

Hanoi, VN

Auckland University of Technology - B.S., Computer and Information Sciences

2020 - 2021

Auckland, NZ

Taylors College - Foundation Course

2019 - 2020

Auckland, NZ

Cambridge Highschool

2018 - 2019

Cambridge,NZ

British International School

2012 - 2018

Hanoi, VN

SKILLS

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- Money Handling
- Guest Relations
- Teamwork and Collaboration
- Computer Skills
- Barista
- Communication

COMPUTER SKILLS

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- JavaScript (Angular)
- HTML/ CSS
- Python (Django)
- SQL (PostgreSQL, Oracle)
- C++
- Git
- Java

LANGUAGE

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- Vietnamese (Native)
- English