

Kurt T. Johnson

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Objective: Actively seeking a position in the Information Technology field to utilize my academic background from CCSU and recent IT experience.

Education:

Central Connecticut State University, New Britain, CT
Bachelor of Science in Cybersecurity
3.15 Cumulative GPA
Expected graduation date: December 2021

Relevant Courses:

Computer Science I, II, III (Java, C and Python)
Data and File Structures
Enterprise Messaging Systems (Exchange)

Program Proficiency:

Microsoft Office, Windows Computer Management Tools, Remote Desktop, BlueScreenView, Adobe

Work Experience:

- | | |
|---|-------------|
| UConn Health | 2019-2021 |
| Academic IT - Support Technician | |
| Schedule appointments for diagnostics and repair of UConn Health managed student laptops. Create cases with manufacturers for device repair. Troubleshoot synchronization issues with student domain user accounts. Classroom device management. | |
| Utilize Microsoft Deployment Toolkit for installation of UConn Health Windows image on academic workstations and laptops. Certify applications and Windows organization managed settings are properly set up on reimaged devices. | |
| CT Auto Spa | 2018 - 2019 |
| Crew Lead | |
| Prepare and send cars through the wash-tunnel, dry cars and greet customers. Utilized a POS system to start/cancel memberships and to process customer product and service purchases. Provide numerous detail services for cars and trucks interiors and exteriors. | |
| Ski Sundown | 2016 - 2019 |
| Terrain Attendant | |
| Work with Mountain Operations to maintain the Ski Sundown terrain park across multiple trails. Regularly maintain the terrain features open in the parks. Ensure park features are properly set up and safe for riding. | |
| Old Navy | 2015 - 2018 |
| Sales Associate - Men's Shop Lead | |
| Meet and welcome customers to the store. Processed clothes to the men's racks and tables. Prepared clothing for display. Restocked items as new shipments arrived to the store. | |

Skills/Training:

- Problem solving skills
- Independent work ethic
- Skilled in computer cabling and Windows troubleshooting
- Social skills and ability to resolve issues
- Extremely organized