

Says

What have we heard them say?
What can we imagine them saying?

Both are correct, and nearly interchangeable. "I heard him saying ..." is past continuous and technically describes an event in the past which was happening

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Thinks
What are their wants, needs, hopes, and dreams?

I'm a simple man. I want to have a healthy and fulfilling relationship.
Build a little family, raise my children, keep my

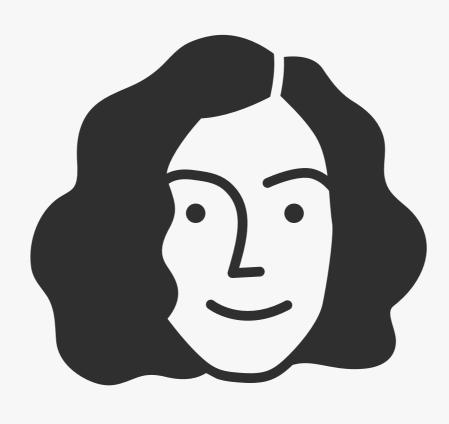
family safe and provide

their needs.

What other thoughts might influence their behavior?

Emotions can have a significant impact on our thoughts and behavior. Here are a few ways that emotions can influence us:
Perception: Emotions can affect how we perceive things.

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Persona's name

Short summary of the persona

Behavioral
observation is a
functional, utilitarian
approach in that it
focuses on the clearly
observable ways in
which the client
interacts

In our minds, we can play out future scenarios to predict how we would personally think, feel, and respond to them. And by doing so, we experience

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Anxiety Causes
Frustration and Anger ...
While many people
think anxiety
immediately leads to
feelings of anger, it
usually leads to
frustration

Emotions can also affect our behavior directly, as in the case of aggression, or behavior that is focused on hurting others.

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Does

What behavior have we observed? What can we imagine them doing?





What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?



