## www.arkaya.co.uk



Title:						CNO:	0015		
Address:									
Town/City:			Postcode:			Email:	Email:		
Home Phone :			Mobile :	Mobile :			Work:		
SNo.	Description of goods			Qty	Price/	Price/Unit			
1	asd			1.00		123.00		123.00	
				Total Amount :				123.00	
				Promocode :					
			Discount:					0.00	
				F	inal Amount	:		123.00	
Technical survey Date : 22-Ma		22-Mar-2017	Advance Amount :					0.00	
Installation Date:		21-Mar-2017	Due On Survey:				30.75		
				D	ue of Install	ation :		92.25	
Paymen	t Details	Payment Mod	e: Bank Transfer Date			oate: 25-	Feb-2017		

Bank Transfer

Cheque

Credit/Debit Card

Bank Name:

Ref.No.:

Cheque Amount:

Date: 25-Feb-2017

Credit/Debit Card

Card No.:

Holder Name:

Expiry Date:

C V V:

**Terms & Conditions:** 

- 1. Arkaya Energy Ltd (herein referred to as The Company) aims to specify all the terms of contract between the customer and the company in this document and any other specification (if any) provided to the customer. If any other changes are promised to the customer than customer should ask these to be put in writing for their safety. This should avoid any possible issues between the customer and the company
- 2.a) The company enters into this contract on the basis of the company's representative's bestunderstanding of your requirement, but this is provisional until the technical survey. In exceptional circumstances of unsatisfactory technical survey the company holds the right to cancel the contract and in such event a detailed explanation as to what extreme circumstances were encountered will be given in writing. Thereon this contract will be invalid and void and the company will refund all the money paid to the company.
- b) The technical department have the sole responsibility for the exact technical specification of the system. The company also withhold the right to substitute any technical components with similar components or superior quality without notification which will not have any affect on the performance or operation of the good.
- c) The performance levels quoted by the company or its representatives are for illustration and are based upon the average performance that is expected by the product in a typical weather condition and does not guarantee specific performance. The company cannot guarantee the performance of any of its system because the system performance is fully dependent on the climatic conditions that can vary greatly and are beyond companies' control. Once the company has completed the installation and have instructed the customer on the system thereafter if any of the system settings are altered which may have an adverse impact on the performance and for this companies cannot be held responsible.
- d) The solar assisted heat pump system will work for 24 hours a day to provide customer with hot water but even the advanced technology cannot guarantee availability of hot water instantly and constantly. The renewable element used for heating may take longer than the electric element and hot water availability may be usage dependent which is normal practice. As the exact time taken is ambient temperature humidity or other variables
- 3. The customer shall grant permission to the company's representative to access their premises at all reasonable times for the purpose of technical assessment and carry out the job detailed in the contract and the subsequent remedial work if it is required