



## Your Information

Order Number: \_\_\_\_\_

Name: \_\_\_\_\_

Email Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_

☐ Return

☐ Exchange      Exchanging for: \_\_\_\_\_

Defect if Any: \_\_\_\_\_

## Return Policy

If you are not 100% satisfied with your purchase you may return it for a full refund of the original purchase price. We offer a 60-day return policy on all pedals. We ask that you please return the product in the original product packaging along with all included materials (manual, warranty card, all accessories) and in the original condition that it was received. Pedals returned in undesirable condition (scratched, nicked, or modified) may be subject to a restocking fee of up to 25% of the purchase price. We must receive the product within 60 days of you receiving it. All guitar and amplifier purchases must be returned within 15 days of receiving the unit with all original packaging and materials.

Please pack carefully. Do not attach a label to manufacturer's box. Use a shipping box for packing your return. You may choose any shipping service you like to return the package to us. We strongly recommend some sort of tracking or delivery confirmation and insurance. Lost packages happen; this will help protect you from loss.

Returns are processed twice a week, usually within 72 hours of receiving them. Refunds will be issued to the credit card or Paypal account used for purchase. Please keep in mind that credit card refunds can take up to 10 business days to post on the account once the refund has been processed.

## Mail Your Return to:

ProGuitarShop

Att: Returns / Order #(your order number here)

15717 SW 74th Ave Suite 400

Tigard, OR 97224

I have read and agree to the Return Policy.

Signature: \_\_\_\_\_