# Kushal Bhandari

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## **EDUCATION**

Springfield College Springfield, MA

Dual Bachelor of Science in Business Management & Computer and Information Sciences

May 2025

• Honors: Sigma Beta Delta Honor Society

GPA: 3.9/4.0

• Key Courses: Data Analytics, Financial Management, Data Structures & Algorithms, Income Tax, Accounting

# PROFESSIONAL EXPERIENCE

# Sullivan, Poulin & Payne, C.P.A.

West Springfield, MA

**Upcoming Income Tax Intern** 

February – April 2025

- Prepare individual and business tax returns in full compliance with IRS regulations
- Perform data reconciliation and financial analysis to detect discrepancies, while researching investment-related tax laws to maximize client tax savings

Springfield College Springfield, MA

Web Content Creator Intern, Marketing Office

September – December 2024

- Conducted data analysis on site performance using Google Analytics, improving engagement by 30%
- Optimized digital campaigns using SEMrush and SEO strategies, increasing website visibility by 47%

#### **International Admissions Assistant, Admissions Office**

September 2023 – May 2024

- Analyzed student enrollment trends using Tableau and Excel, improving campaign effectiveness by 13%
- Conducted presentations and created reports for prospective students, honing client-facing skills
- Utilized Slate Database for applicant tracking and predictive analysis of applications

Big Y Foods, Inc Springfield, MA

**Operations Intern** 

June 2024 – July 2024

- Analyzed and optimized Profit and Loss (P&L) statements, identifying cost-saving opportunities
- Enhanced inventory management through Computer Assisted Ordering, improving inventory accuracy by 15%
- Provided analytical support for vendor negotiations and product performance evaluations

## **Massachusetts State Lottery Commission**

West Springfield, MA

#### **Customer Service Representative**

May 2023 – August 2023

- Processed high-value transactions (up to \$100,000) and managed financial reporting using Excel
- Handled crucial financial data, including running Social Security Numbers via Experian & processing W-2 forms
- Provided top-level customer support, addressed inquiries, and resolved issues with a solution-oriented approach

#### LEADERSHIP EXPERIENCE

Springfield College Springfield, MA

**Student Trustee** 

April 2023 – Present

- Conducted financial analysis on student activity budgets, leading a 25% cost reduction initiative
- Led strategic investment in student programs, boosting campus engagement and student satisfaction

# President, Springfield Business Club

February 2023 – Present

- Spearheaded case competitions, fundraised \$3,500, and conducted investment market tours
- Led financial literacy sessions on portfolio management and stock market analysis

#### **Resident Assistant**

January 2023 - Present

• Managed financial records and budgets for residential programming while ensuring the safety of 150+ residents

#### **SKILLS**

- **Programming Languages:** Python, C++, Java, MySQL
- Data Analysis Tools: Power BI, Microsoft Excel (VLOOKUP, PivotTables), Tableau, Generative AI
- **Certifications:** AHA! Product Management Professional Certificate

February 2024