

# Kushal Bhandari

Springfield, MA | [bkushal14@gmail.com](mailto:bkushal14@gmail.com) | (413) 234-6033 | [LinkedIn](#) | [Portfolio](#)

## EDUCATION

**Springfield College** **Springfield, MA**  
**Dual Bachelor of Science in Business Management & Computer and Information Sciences** May 2025  
GPA: 3.9/4.0

- **Honors:** Sigma Beta Delta Honor Society
- **Key Courses:** Data Analytics, Financial Management, Database Development, Business Communications & Law

## PROFESSIONAL EXPERIENCE

**Sullivan, Poulin & Payne, C.P.A.** **West Springfield, MA**  
**Income Tax Intern** February – April 2025

- Prepare individual and business tax returns in full compliance with IRS regulations, while detecting discrepancies
- Conduct data reconciliation and financial analysis while assisting clients with inquiries on deductions, credits, and filing requirements

**Springfield College** **Springfield, MA**  
**Web Content Creator Intern, Marketing Office** September – December 2024

- Conducted data analysis on site performance using [Google Analytics](#), improving engagement by 30%
- Optimized digital campaigns using SEMrush and SEO strategies, increasing website visibility by 47%

**International Admissions Assistant, Admissions Office** September 2023 – May 2024

- Analyzed student enrollment trends using Tableau and Excel, improving campaign effectiveness by 13%
- Conducted presentations and created reports for prospective students, honing client-facing skills
- Utilized Slate Database for applicant tracking and predictive analysis of applications

**Big Y Foods, Inc** **Springfield, MA**  
**Operations Intern** June 2024 – July 2024

- Analyzed and optimized Profit and Loss (P&L) statements, identifying cost-saving opportunities
- Enhanced inventory management through Computer Assisted Ordering, improving inventory accuracy by 15%
- Provided analytical support for vendor negotiations and product performance evaluations

**Massachusetts State Lottery Commission** **West Springfield, MA**  
**Customer Service Representative** May 2023 – August 2023

- Processed high-value transactions (up to \$100,000) and managed financial reporting using Excel
- Handled crucial financial data, including running Social Security Numbers via Experian & processing W-2 forms
- Provided top-level customer support, addressed inquiries, and resolved issues with a solution-oriented approach

## LEADERSHIP EXPERIENCE

**Springfield College** **Springfield, MA**  
**Student Trustee** April 2023 – Present

- Initiated [break housing anxiety](#) alleviation project; served on the Provost Search and Honorary Degree Committees
- Led strategic investment in student programs, boosting campus engagement and student satisfaction

**President, Springfield Business Club** February 2023 – Present

- Spearheaded case competitions, fundraised \$3,500, and conducted investment market tours
- Led financial literacy sessions on portfolio management and stock market analysis

**Resident Assistant** January 2023 – Present

- Managed financial records and budgets for residential programming while ensuring the safety of 150+ residents

## SKILLS

- **Programming & Database:** Python, C++, Java, MySQL, SQL
- **Data & Analytics:** Power BI, Excel (VLOOKUP, PivotTables, Macro), Tableau, [Generative AI](#)
- **Finance:** Financial Modeling, Risk Assessment, [Product Management](#), Business Intelligence