

Kushal Bhandari

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EDUCATION

Springfield College **Springfield, MA**
Bachelor of Science in Business Management and Computer Science May 2025
• **Honors:** Sigma Beta Delta Honor Society GPA: 3.9/4.0
• **Key Courses:** Data Analytics, Database Development, Business Analytics, Financial and Strategic Management

PROFESSIONAL EXPERIENCE

Sullivan, Poulin & Payne, C.P.A. **West Springfield, MA**
Income Tax Intern February – April 2025
• Prepare 50+ individual and business tax returns weekly using Intuit Lacerte, ensuring IRS compliance
• Manage and reconcile tax documents on the Document Management System, optimizing accuracy and efficiency

Springfield College **Springfield, MA**
Web Content Creator Intern, Marketing Office September – December 2024
• Conducted data analysis on site performance using [Google Analytics](#), improving website engagement by 30%
• Boosted website ranking by using SEMrush for traffic analytics, keyword research, and backlink audits

International Admissions Assistant, Admissions Office September 2023 – May 2024
• Analyzed enrollment trends using Tableau, leading to a 13% improvement in campaign effectiveness
• Delivered presentations to prospective students worldwide, leveraging multilingual skills to enhance engagement
• Applied forecasting models in Slate Database to predict enrollment patterns and streamline applicant tracking

Big Y Foods, Inc **Springfield, MA**
Operations Intern June – August 2024
• Analyzed and optimized Profit and Loss (P&L) statements, identifying cost-saving opportunities
• Enhanced inventory management through Computer Assisted Ordering, improving inventory accuracy by 15%
• Provided analytical support for vendor negotiations and product performance evaluations

Massachusetts State Lottery Commission **West Springfield, MA**
Customer Service Representative May 2023 – August 2023
• Processed high-value transactions (up to \$100,000) while ensuring accuracy, compliance, and fraud prevention using Experian verification
• Provided high-level customer service, handling inquiries, and resolved issues with a solution-oriented approach

LEADERSHIP EXPERIENCE

Springfield College **Springfield, MA**
Student Trustee April 2023 – Present
• Initiated [break housing anxiety](#) project and fundraised \$12,500 and served on the Honorary Degree Committee
• Led strategic investment in student programs, boosting campus engagement and student satisfaction

President, Springfield Business Club February 2023 – Present
• Spearheaded case competitions, fundraised \$3,500, and conducted investment market tours
• Led financial literacy sessions on portfolio management and stock market analysis

Resident Assistant January 2023 – Present
• Managed financial records and budgets for residential programming while ensuring the safety of 150+ residents

SKILLS

- **Automation & Scripting:** PowerShell, SQL, Python, R
- **Microsoft 365 Administration:** SharePoint, Teams, Intune, Autopilot, Entra ID (Azure AD), Power Automate
- **Data & Analytics:** Power BI, Excel (VLOOKUP, PivotTables, Macro), Tableau, [Generative AI](#)
- **Finance:** Financial Modeling, Risk Assessment, [Product Management](#), Business Intelligence