

Kushal Bhandari

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EDUCATION

Springfield College **Springfield, MA**
Bachelor of Science in Business Management and Computer Science May 2025
• **Honors:** Sigma Beta Delta Honor Society GPA: 3.9/4.0
• **Key Courses:** Data Analytics, Database Development, Business Analytics, Financial and Strategic Management

PROFESSIONAL EXPERIENCE

Sullivan, Poulin & Payne, C.P.A. **West Springfield, MA**
Income Tax Intern February – April 2025
• Prepare 50+ individual and business tax returns weekly using Intuit Lacerte, ensuring IRS compliance
• Manage and reconcile tax documents on the Document Management System, optimizing accuracy and efficiency
• Conduct data reconciliation and identify discrepancies in financial records for precise tax reporting

Springfield College **Springfield, MA**
Web Content Creator Intern, Marketing Office September – December 2024
• Conducted data analysis on site performance using [Google Analytics](#), increasing engagement by 30% through strategic content optimization
• Enhanced website ranking by utilizing SEMrush for traffic analytics, keyword research, and backlink audits to drive organic traffic

International Admissions Assistant, Admissions Office September 2023 – May 2024
• Analyzed enrollment trends using Tableau, leading to a 13% increase in campaign effectiveness through data-driven decision-making
• Delivered presentations to prospective students worldwide, leveraging multilingual skills to enhance engagement
• Applied forecasting models in Slate Database to predict enrollment patterns and streamline applicant tracking

Big Y Foods, Inc **Springfield, MA**
Operations Intern June – August 2024
• Analyzed and optimized Profit and Loss (P&L) statements, identifying cost-saving opportunities
• Enhanced inventory management through Computer Assisted Ordering, improving inventory accuracy by 15%
• Provided analytical support for vendor negotiations and product performance evaluations

Massachusetts State Lottery Commission **West Springfield, MA**
Customer Service Representative May 2023 – August 2023
• Processed high-value transactions (up to \$100,000) while ensuring accuracy, compliance, and fraud prevention using Experian verification
• Provided high-level customer service, handling inquiries, and resolved issues with a solution-oriented approach

LEADERSHIP EXPERIENCE

Springfield College **Springfield, MA**
Student Trustee April 2023 – Present
• Represented the student body on the Board of Trustees, advocating for their interests in key institutional decisions
• Initiated [break housing anxiety](#) project and fundraised \$12,500 and served on the Honorary Degree Committee
President, Springfield Business Club February 2023 – Present
• Spearheaded case competitions, fundraised \$3,500, and conducted faculty/student roundtable discussions
• Coordinated investment market tours and corporate networking events to enhance career opportunities for members
Resident Assistant January 2023 – Present
• Managed financial records and budgets for residential programming while ensuring the safety of 150+ residents
• Fostered a culture of continuous improvement by developing student engagement initiatives

SKILLS

- **Data Analysis & Visualization:** Tableau, Power BI, Excel (VLOOKUP, PivotTables), KPI development
- **Automation & Programming:** Python, SQL, PowerShell, Excel Macros (VBA), R, Java, C++
- **Finance Expertise:** Financial modeling, risk assessment, annuity products, regulatory reporting
- **Stakeholder Management:** Executive presentations, cross-functional collaboration, KPI alignment
- **Microsoft 365 & Systems Administration:** PowerPoint, SharePoint, Teams, Intune

AWARDS & HONORS

- **Abdow Award:** Recognized for academic excellence in business program, highlighting financial analysis, quantitative reasoning, and strategic decision-making
- **John M. Wilson Award:** Honored for demonstrating cross-functional collaboration, ethical leadership, and stakeholder engagement
- **NEEBC Scholarship Recipient:** Awarded for expertise in human resources and employee benefits
- **Polito Humanics Award:** Recognized for leadership and service, highlighting relationship management and organizational impact at Springfield College
- **Dean's List:** Sustained academic distinction reflecting time management, critical thinking, and consistent high performance
- **Margaret Lloyd Essay Winner:** Awarded for analytical literary writing, underscoring persuasive communication, research proficiency, and attention to detail