# KUSHAL CHAWLA

## University of Southern California

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#### **EDUCATION**

#### University of Southern California

2019 - Present

PhD in Computer Science

- · Thesis: Computational Foundations for Mixed-Motive Human-Machine Dialogue
- · Advisors: Gale Lucas, Jonathan Gratch
- · Other Committee Members: Jonathan May, Peter Kim, Maja Mataric
- · Expected Graduation: April 2024
- $\cdot$  GPA: 4.0/4.0

## Indian Institute of Technology Guwahati

2013 - 2017

Undergraduate in Computer Science & Engineering

· GPA: 9.76/10 (Institute Rank 2 in  $\sim$  650)

#### **EXPERIENCE**

# Research Intern, Google Research

 $Summer\ 2022$ 

Dr. Hannah Rashkin

· Investigations for addressing trade-offs in designing practical knowledge-grounded dialogue.

#### Research Intern, Amazon Alexa

 $Summer\ 2021$ 

Dr. Nikolaos Malandrakis

· Explored turn-taking in multi-party dialogues to enable more natural conversations with Alexa.

#### Predoctoral Researcher, Big Data Experience Lab, Adobe Research

2017 - 2019

· Contributed to the research in affect recognition from text and conditional text generation tuned towards topical and affective preferences of the user. Publications and patents below.

# Research Intern, Big Data Experience Labs, Adobe Research

Summer~2016

- Dr. Ritwik Sinha
- · Applied Frequent Itemset Mining and Time Series Analysis in a team of two, estimating the size of target audience in terms of bid requests received by Adobe Media Optimizer (AMO).
- · Filed a patent and published the work at AdKDD workshop in KDD 2018.

# Research Intern, Center for Quantum Technologies, National University of Singapore

Summer~2015

Prof. Rahul Jain

· Enabled the communication of quantum information through a noisy quantum channel via near optimality of Petz Recovery Map.

- · K Chawla, I Wu, Y Rong, G Lucas, J Gratch, Be Selfish, But Wisely: Investigating the Impact of Agent Personality in Mixed-Motive Human-Agent Interactions, EMNLP 2023.
- · K Chawla, W Shi, J Zhang, G Lucas, Z Yu, J Gratch, Social Influence Dialogue Systems: A Survey of Datasets and Models For Social Influence Tasks, EACL 2023.
- · K Chawla, R Clever, J Ramirez, G Lucas, J Gratch, Towards Emotion-Aware Agents for Improved User Satisfaction and Partner Perception in Negotiation Dialogues, IEEE Transactions on Affective Computing 2023.
- · K Chawla, G Lucas, J May, J Gratch, Opponent Modeling in Negotiation Dialogues by Related Data Adaptation, Findings of NAACL 2022.
- · K Chawla, R Clever, J Ramirez, G Lucas, J Gratch, Towards Emotion-Aware Agents For Negotiation Dialogues, ACII 2021.
- · K Chawla, J Ramirez, R Clever, G Lucas, J May, J Gratch, CaSiNo: A Corpus of Campsite Negotiation Dialogues for Automatic Negotiation Systems, NAACL 2021.
- · A Sancheti, **K Chawla**, G Verma, LynyrdSkynyrd at WNUT-2020 task 2: semi-supervised learning for identification of informative COVID-19 english tweets, WNUT, EMNLP 2020.
- · K Chawla, N Chhaya, Session-Based Path Prediction by Combining Local and Global Content Preferences, ECIR 2020.
- · K Chawla, N Chhaya, B Srinivasan, Generating Formality-tuned Summaries Using Input-dependent Rewards, CoNLL 2019.
- · K Chawla, S Khosla, N Chhaya, Gated Convolutional Encoder-Decoder for Semi-Supervised Affect Prediction, PAKDD 2019.
- · S Khosla, N Chhaya, **K Chawla**, Aff2Vec: Affect-Enriched Distributional Word Representations, COLING 2018.
- · N Chhaya, **K Chawla**, T Goyal, P Chanda, J Singh, Frustrated, Polite, or Formal: Quantifying Feelings and Tone in Email, PEOPLES, NAACL HLT 2018.
- · K Chawla, SK Sahu, A Anand, Investigating How Well Contextual Features are Captured by Bidirectional Recurrent Neural Network Models, ICON 2017.

## CO-AUTHORED PATENTS

- · Predicting joint intent-slot structure; Publication No. US 2021/0264111 A1
- · Web Experience Augmentation Based on Local and Global Content Preferences; Publication No. US 2021/0081467 A1
- · Affect-enriched Vector Representation of Words for use in Machine-Learning Models; Patent No. US 11,023,685 B2
- · Machine Learning Techniques for Generating Document Summaries Targeted to Affective Tone; Patent No. US 10, 891, 427 B2
- · Generating Summary Content Tuned To a Target Characteristic Using a Word Generation Model; Patent No. US 11,062,087 B2
- · Detecting Affective Characteristics Of Text With Gated Convolutional Encoder-Decoder Framework; Publication No. US 2020/0192927 A1
- · Content Optimization for Audiences; Patent No. US 10, 922, 492 B2
- · Prediction of tone of interpersonal text communications; Patent No. US 10,796,095 B2

- · Augmented reality predictions using machine learning; Patent No. US 10,755,088 B2
- · Forecasting Potential Audience Size and Unduplicated Audience Size; Patent No. US 11,080,745 B2

#### GRADUATE COURSEWORK

Advanced NLP, Advanced Topics in Deep Learning, Human-Robot Interaction Advanced Analysis of Algorithms, Affective Computing, Crafting a Research Agenda

#### TECHNICAL STRENGTHS

Computer Languages Python, C++, Bash

**Libraries and Frameworks** PyTorch, Tensorflow, Scikit-Learn, ParlAI, Git, HuggingFace,

React JS, IAGO Negotiation, LIONESS Dialogue Data Collection

#### **ACHIEVEMENTS**

· Finalist for the 2023 Meta Research PhD Fellowship.

- · Nomination for the Best Paper Award at WeCNLP 2021.
- · First Prize at the Human-Agent Negotiation League at ANAC, IJCAI 2020.
- · Awarded the **Annenberg Fellowship** for 4 years of Ph.D. at USC.
- · Recipient of the IIT Guwahati Institute Merit Scholarship (IMS) for the year 2014 15.
- · First Year Undergraduate **Institute Topper** with GPA 10/10, earning a change of Major from Electrical Engineering to Computer Science.

# SERVICE/OTHER INVOLVEMENTS

- · Workshop Organization: General Chair for the Workshop on Social Influence in Conversations (SICon First iteration at ACL 2023; Second iteration at EMNLP 2024).
- · Invited Talks: AI Think Tank, Northwestern University (Oct 2023); Google NLP Group (July 2021); Adobe Research (November 2021)
- · Regular reviewer for the past five years at top-tier AI and \*ACL venues, including AAAI, IJCAI, ARR, ACL, EMNLP, EACL, and NAACL.
- · Mentored nearly 15 Undergraduate and Master students at Adobe Research and USC.
- · Teaching Assistant for Analysis of Algorithms, Applied NLP, Introduction to Computing