# KUSHAL CHAWLA

## University of Southern California

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#### **EDUCATION**

### University of Southern California

2019 - Present

Ph.D. in Computer Science

- · Advisors: Gale Lucas, Jonathan Gratch
- · Research Interests: Enabling Human Computer Interactions through Natural Language
- GPA: 4.0/4.0

## Indian Institute of Technology Guwahati

2013 - 2017

Undergraduate in Computer Science & Engineering

· GPA: 9.76/10 (Institute Rank 2 in  $\sim$  650)

#### **EXPERIENCE**

## Research Intern, Google Research

 $Summer\ 2022$ 

Dr. Hannah Rashkin

· Developed a framework for constrained response generation in knowledge-grounded dialogue.

## Research Intern, Amazon Alexa

Summer~2021

Dr. Nikolaos Malandrakis

· Explored turn taking in multi-party dialogues for enabling more natural conversations with Alexa.

## Predoctoral Researcher, Big Data Experience Lab, Adobe Research

2017 - 2019

· Primarily focused on understanding affect and semantic properties of textual content and generating text tuned towards it. Publications and patents below.

## Research Intern, Big Data Experience Labs, Adobe Research

Summer~2016

Dr. Ritwik Sinha

- · Applied Frequent Itemset Mining and Time Series Analysis in a team of two, estimating the size of target audience in terms of bid requests received by Adobe Media Optimizer (AMO).
- · Filed a patent and published the work at AdKDD workshop in KDD 2018.

# Research Intern, Center for Quantum Technologies, National University of Singapore

Summer~2015

Prof. Rahul Jain

· Enabled the communication of quantum information through a noisy quantum channel via near optimality of Petz Recovery Map.

#### SELECTED PUBLICATIONS

· K Chawla, W Shi, J Zhang, G Lucas, Z Yu, J Gratch, Social Influence Dialogue Systems: A Survey of Datasets and Models For Social Influence Tasks, EACL 2023.

- · K Chawla, R Clever, J Ramirez, G Lucas, J Gratch, Towards Emotion-Aware Agents for Improved User Satisfaction and Partner Perception in Negotiation Dialogues, IEEE Transactions on Affective Computing 2023.
- · K Chawla, G Lucas, J May, J Gratch, Opponent Modeling in Negotiation Dialogues by Related Data Adaptation, Findings of NAACL 2022.
- · K Chawla, R Clever, J Ramirez, G Lucas, J Gratch, Towards Emotion-Aware Agents For Negotiation Dialogues, ACII 2021.
- · K Chawla, J Ramirez, R Clever, G Lucas, J May, J Gratch, CaSiNo: A Corpus of Campsite Negotiation Dialogues for Automatic Negotiation Systems, NAACL 2021.
- · A Sancheti, **K Chawla**, G Verma, LynyrdSkynyrd at WNUT-2020 task 2: semi-supervised learning for identification of informative COVID-19 english tweets, WNUT, EMNLP 2020.
- · K Chawla, N Chhaya, Session-Based Path Prediction by Combining Local and Global Content Preferences, ECIR 2020.
- · K Chawla, N Chhaya, B Srinivasan, Generating Formality-tuned Summaries Using Input-dependent Rewards, CoNLL 2019.
- · K Chawla, S Khosla, N Chhaya, Gated Convolutional Encoder-Decoder for Semi-Supervised Affect Prediction, PAKDD 2019.
- · S Khosla, N Chhaya, **K Chawla**, Aff2Vec: Affect-Enriched Distributional Word Representations, COLING 2018.
- · N Chhaya, **K Chawla**, T Goyal, P Chanda, J Singh, Frustrated, Polite, or Formal: Quantifying Feelings and Tone in Email, PEOPLES, NAACL HLT 2018.
- · K Chawla, SK Sahu, A Anand, Investigating How Well Contextual Features are Captured by Bidirectional Recurrent Neural Network Models, ICON 2017.

#### OTHER PROJECTS

- · Built Pilot: winner of the human-agent negotiation challenge at the International Joint Conference on Artificial Intelligence (IJCAI-PRICAI 2020). Paper Media coverage <u>Presentation</u> 2020
- · Designed a novel task of predicting negotiation outcomes, well before it is complete, to assess the role of natural language in negotiations. *Paper* 2020

#### CO-AUTHORED PATENTS

- · Predicting joint intent-slot structure; Publication No. US 2021/0264111 A1
- · Web Experience Augmentation Based on Local and Global Content Preferences; Publication No. US 2021/0081467 A1
- · Affect-enriched Vector Representation of Words for use in Machine-Learning Models; Patent No. US 11,023,685 B2
- · Machine Learning Techniques for Generating Document Summaries Targeted to Affective Tone; Patent No. US 10, 891, 427 B2
- · Generating Summary Content Tuned To a Target Characteristic Using a Word Generation Model; Patent No. US 11,062,087 B2
- $\cdot$  Detecting Affective Characteristics Of Text With Gated Convolutional Encoder-Decoder Framework; Publication No. US 2020/0192927 A1
- · Content Optimization for Audiences; Patent No. US 10, 922, 492 B2

- · Prediction of tone of interpersonal text communications; Patent No. US 10,796,095 B2
- · Augmented reality predictions using machine learning; Patent No. US 10,755,088 B2
- · Forecasting Potential Audience Size and Unduplicated Audience Size; Patent No. US 11,080,745 B2

#### GRADUATE COURSEWORK

Advanced Analysis of AlgorithmsSpring 2022Crafting a Research AgendaSpring 2021Human Robot InteractionSpring 2021Advanced Topics in Deep LearningFall 2020Affective ComputingSpring 2020Advanced Natural Langauge ProcessingFall 2019

#### TECHNICAL STRENGTHS

Computer Languages Python, C++

Libraries and Frameworks PyTorch, Tensorflow, ParlAI, HuggingFace, React JS, IAGO Negotiation Framework

#### **ACHIEVEMENTS**

- · Finalist for the 2023 Meta Ph.D. Fellowship.
- · Nomination for the Best Paper Award at WeCNLP 2021.
- · First Prize at the Human-Agent Negotiation League at ANAC, IJCAI 2020.
- · Awarded the Annenberg Fellowship for 4 years of Ph.D. at the University of Southern California.
- · Recipient of the IIT Guwahati Institute Merit Scholarship (IMS) for the year 2014 15.
- · First Year Undergraduate Institute Topper with GPA 10/10, earning a change of Major from Electrical Engineering to Computer Science.
- · All India Rank 62 in KVPY Government of India Fellowship 2012.

## SERVICE/OTHER INVOLVEMENTS

- · Workshop Organization: Program Chair for the First Workshop on Social Influence in Conversations (SICon 2023) at ACL 2023.
- · Invited Talks: Google NLP Group (July 2021), Adobe Research (November 2021)
- · Regular reviewer for the past five years at top-tier AI venues, including ARR, AAAI, EMNLP, and ACL.
- · Co-mentored 12 undergraduate researchers during summers at Adobe and USC.
- · Teaching Assistant for Anaylsis of Algorithms (CSCI 570) and Applied Natural Language Processing (CSCI 544) at USC, along with Introduction to Computing (CS 101) at IIT Guwahati.
- · Volunteer English Teacher for rural students with eVidyaloka NGO in 2018-2019.
- · Manager and Marketing Executive at the annual cultural festival of IIT Guwahati: Alcheringa 2015.