



Surya Insurance Company Inc., a Risk Retention Group
5151 Hampstead High Street, Suite 200
Montgomery, AL 36116

Conditional Non-Renewal Notice

Date:

Insured:

RE: Policy Number:

Expiration Date:

Your insurance policy and policy number cited above is set to expire on . The enclosed conditional non-renewal notice is being sent in compliance with your state relations. For us to consider offering renewal terms, at a minimum, please make sure your agent has the necessary information required to quote the renewal including:

1. Filing out an updated Surya Supplemental Application for your class of business. (i.e. Taxi. Limo, NEMT)
2. Ensure that all Vehicle and Driver Schedules, and vehicle age limitations** are up to date as 30-45 days before renewal.
3. MVRs for all employees and/or drivers.
4. Ensuring all premium payments are up to date, and that there are no outstanding balances.

Effective July 1, 2022, Surya underwriting guide was modified to expand from 12 to 15 years, the age of the vehicles it will accept and underwrite. All accounts submitted with any vehicle with a model year 2007 years or earlier will be excluded from the quote.

Effective August 1, 2022 and after on all Surya Renewal policy is as follows:

Surya will grandfather all 2007 and earlier model year vehicles as long as the renewal submission includes a CARCO (<https://www.carcogroup.com/policyholder-resources/inspection-site-locator>) inspection for those vehicles. This will give insured time to replace the vehicles in subsequent years. This underwriting policy will impact all future renewals using the same guidelines. By example, in 2023, all vehicles 2007 will not be permitted, but a Model Year 2008 with a CARCO inspection will be permissible, with the caveat that it will be excluded from the vehicle schedule in 2024.

Effective August 1, 2023, Surya will reject model year 2008 and older.



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NEMT special permitted vehicles (non-ambulatory) are subject to individual underwriting considerations on a case-by-case basis.

NEMT ambulatory vehicles will be looked at through the lens of the 9 years of age, as prescribed by the USDOHHS, Medicaid/Medicare Administration. All ModivCare Contractors are required to have the telematics installed. If you have not complied with the telematic policy, **A RENEWAL QUOTE WILL NOT BE OFFERED UNTIL SUCH TIME AS YOU INSTALL SUCH DEVICE(S).**

In advance, thank you for preparing for your Surya renewal, and please reach out to your agent with any questions or concerns. We have listed the contact information we have for your agent below.

We look forward to working with your agent and receiving the renewal information.

Agent contact information: