

# User Experience Design Project Report On Online Crime Reporting System

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**Submitted to  
Department of Computer Science & Engineering  
Institute of Computer Technology**



**Year: 2022**



## CERTIFICATE

This is to certify that the **User Experience Design** Project work entitled “**Online Crime Reporting System**” by Yuvraj Jadav (Enrolment No. 20162171008), Jay Kumar Sapra (Enrolment No. 20162171009) and Kushlendra Singh (Enrolment No. 20162171010) of Ganpat University, towards the partial fulfillment of requirements of the degree of Bachelor of Technology – Computer Science and Engineering, carried out by them in the CSE(CBA/BDA/CS). The results/findings contained in this Project have not been submitted in part or full to any other University / Institute for award of any other Degree/Diploma.

Name & Signature of Internal Guide

Name & Signature of Head

**Place:** ICT - GUNI

**Date:**

## **ACKNOWLEDGEMENT**

User Experience Design project is a golden opportunity for learning and self -development. We consider ourself very lucky and honored to have so many wonderful people lead me through in completion of this project. First and foremost, We would like to thank **Dr. Hemal Shah, Principal, ICT, and Prof. Dharmesh Darji**, Head, ICT who gave us an opportunity to undertake this project. Our grateful thanks to **Prof. Bhavesh Jai** for their guidance in project work Predicting Application Rating of Google Play Store, who despite being extraordinarily busy with academics, took time out to hear, guide and keep us on the correct path. We do not know where would have been without his/her help. CSE department monitored our progress and arranged all facilities to make life easier. We choose this moment to acknowledge their contribution gratefully.

**Yuvraj Jadav (Enrolment No. 20162171008))**

**Jay Kumar Sapra (Enrolment No. 20162171009)**

**Kushlendra Singh (Enrolment No. 20162171010)**

## **ABSTRACT**

Nowadays, much of the crimes committed were unreported to the authorities. Given this fact, the study presents the development of a Crime Management and Reporting System through online and even offline and at the same time is the active participation of the citizens. The idea draws its motivation from the inconvenience of going to the police station and personal belief of the weak investigative capabilities of the authorities to resolve petty crimes and limited spreading of crime information to the community. The project specifically looks into the crime detection and prevention. This study aims to provide an overview of the investigative process and, in doing so, identify effective and efficient approaches to the investigation and detection of the volume of crimes. The review is particularly aimed to highlight the research evidence those investigative practices and actions that are likely to lead to a positive outcome. The development of software includes the process of brainstorming and planning, requirements analysis, system analysis and designs, implementation and testing, deployment, and maintenance. The criteria of evaluation of software quality were adapted in ISO/IEC 25010:20011. This also shows that distance is also a factor that influences greatly how crimes are being handled with many crimes going unreported as a result. Crime Management and Reporting System would really help the complainant and the authority to communicate privately and easily with regards to the reported issue. In addition, it would be easier for the complainant to report a witnessed crime without the fear of getting involved in the problems because of the security that the only authorized user can see the report. Verification using Biometric is highly recommended to enhance the security of data stored in the system. This increases the restriction on access to the system, thus unauthorized users have no access to the system.

Keywords: Biometric, crime management, online, reporting system, software quality

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# **Chapter 1**

## **Introduction**

### **1.1 Project Summary**

In the modern world, the use of computers and Mobile phones are becoming rampant. More so, recent developments in ICT Industries has revolutionized and consequently brought about a paradigm shift in the way activities are accomplished. As a result of the crime reporting system needs to embrace these new technologies. This report has presented a simple, convenient, cost-effective, but efficient online crime reporting system with a user-friendly, sensitive and intelligible web interface. Whereby it can be accessed at any time provided there is an internet connection.

### **1.2 Project Scope**

This website provides an architectural overview of crime management. This web site is generic. A web-based tool that enables the user to manage the crime on tasks completed as part of a project with tasks and sub-tasks. The tool includes interactivity, Functionality, Information will be stored into a database. Administrative and managerial functions will be provided including configuration projects/tasks/subtasks.

### **1.3 Objective**

The main objective of the Online Crime Reporting System is to manage the details of Crime, Criminal, Public, Solutions, Department. It manages all the in-formation about Crime, Complaint, Department, Crime. The project is totally built at administrative end and thus only the administrator is guaranteed the access. The purpose of the project is to build an application program to reduce the manual work for managing the Crime, Criminal, Complaint, Public. It tracks all the details about the Public, Solutions, Department.

### **1.4 Literature Review/Background Study**

## Chapter 2

### System Requirement Study

#### 2.1 Hardware and Software Characteristics

##### i) Hardware

Sr. no.	Hardware	Specifications
1	Processor	AMD RYZEN 5
2	RAM	8 Gb
3	HDD	1 TB HDD/SSD

##### ii) Software

Sr. no.	Software	Specification
1	Operating System	Window 10
2	Software	<ul style="list-style-type: none"><li>Eclipse Ide</li><li>MySQL Workbench</li><li>Adobe Dreamweaver</li><li>Visual Studio Code</li><li>Postman</li></ul>
3	Programming Language	<ul style="list-style-type: none"><li>Html/CSS/JavaScript</li><li>Bootstrap 5</li><li>Java Basics</li><li>Jdbc</li><li>Servlet</li><li>Jsp</li><li>Theamleaf</li><li>Spring Boot</li><li>Spring Security</li><li>Spring MVC</li><li>Hibernate</li><li>Struts</li><li>Javax</li></ul>
4	Other Tools &tech	<ul style="list-style-type: none"><li>Google</li><li>Nicepage</li></ul>

# Chapter 3

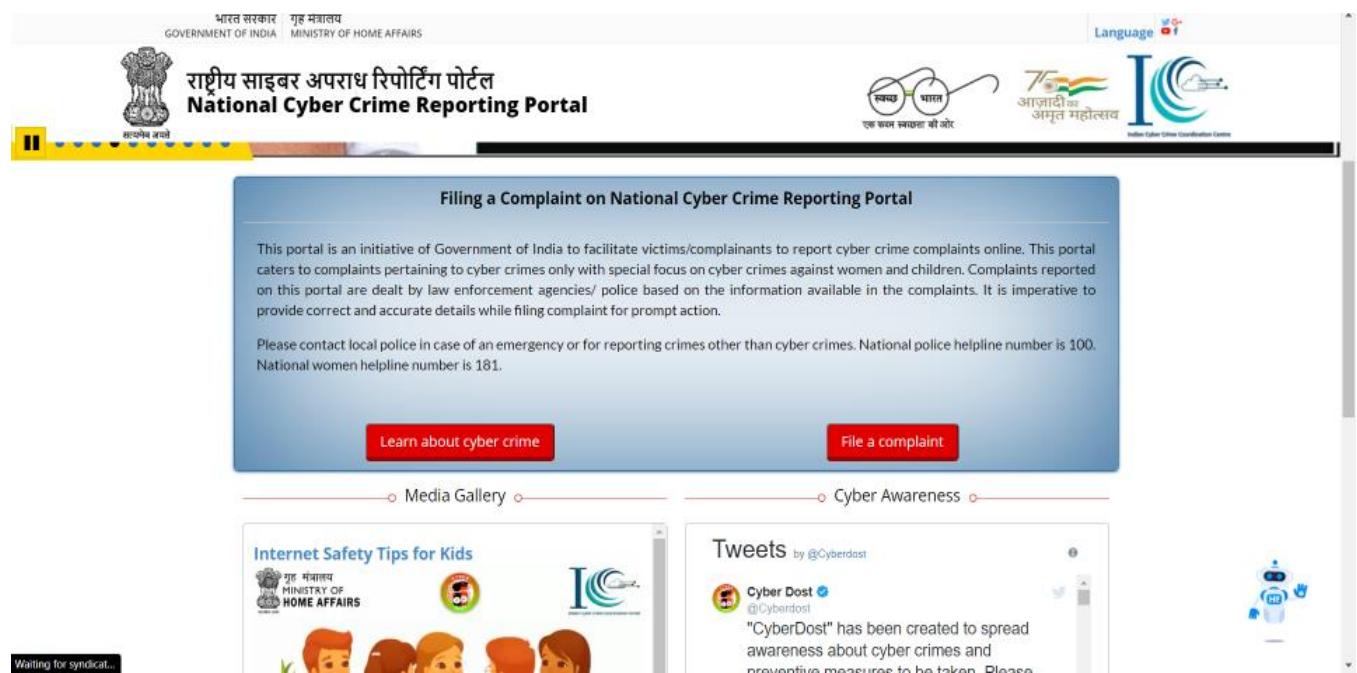
## System Analysis

### 3.1 Study of Current System and Requirement of this System

#### 3.1.1 Study of Current System

- This application does not allow users to recover their passwords.
- It is not going to allow users to ignore or remove their crime reports.
- It would also not allow changing in their profile.
- It is not fully secured as anyone can visit anyone's profile.

#### 3.1.1 Study of Current System Screenshots





Cyber Crime Unit  
Delhi Police  
Intelligence Fusion & Strategic Operations

HOME REPORT A CYBER CRIME CYBER CRIMES CYBER SAFETY CONTACT US PHOTO GALLERY

Cyber Crime

—

≡

## DOCUMENTS REQUIRED TO MAKE A COMPLAINT

In Email related Complaints

## 3.2 Data Dictionary

### 3.2.1 Casefile Data Table

The screenshot shows the SQLyog interface with the 'casefile' table selected. The left sidebar shows the database structure with the 'onlinecrime\_reporting' schema expanded, revealing tables like 'casefile', 'hibernate\_sequence', 'police', and 'user'. The main pane displays the 'casefile' table structure with 21 columns:

Column Name	Data Type	Length	Default	PK?	Not Null?	Unsigned?	Auto	Incr?	Zerofill?	On Update	Comment	Virtuality	Expression	Check Constraint
casefile_id	int										(none)			
agreement	bit		1								(none)			
evidence_pic	varchar		255								(none)			
crime_disc	longtext										(none)			
occurrence_address	varchar		255								(none)			
occurrence_date	date										(none)			
occurrence_time	varchar		255								(none)			
type_of_crime	varchar		255								(none)			
victim_birthdate	date										(none)			
victim_mobile	varchar		255								(none)			
victim_name	varchar		255								(none)			
victim_relativena	varchar		255								(none)			
victim_address	varchar		255								(none)			
victim_district	varchar		255								(none)			
victim_nationality	varchar		255								(none)			
victim_passport	varchar		255								(none)			
victim_ps	varchar		255								(none)			
victim_uid_no	varchar		255								(none)			
user_user_id	int										(none)			
fir_status	varchar		255								(none)			
officer_comment	varchar		255								(none)			

### 3.2.2 User Data Table

The screenshot shows the SQLyog interface with the 'user' table selected. The left sidebar shows the database structure with the 'onlinecrime\_reporting' schema expanded, revealing tables like 'casefile', 'hibernate\_sequence', 'police', and 'user'. The main pane displays the 'user' table structure with 14 columns:

Column Name	Data Type	Length	Default	PK?	Not Null?	Unsigned?	Auto	Incr?	Zerofill?	On Update	Comment	Virtuality	Expression	Check Constraint
user_id	int										(none)			
enabled	bit		1								(none)			
role	varchar		255								(none)			
user_address	varchar		100								(none)			
user_email	varchar		35								(none)			
user_idcard_imgr	varchar		255								(none)			
user_idcard_no	varchar		12								(none)			
user_imgrl	varchar		255								(none)			
user_mobile	varchar		10								(none)			
user_name	varchar		15								(none)			
user_passwd	varchar		100								(none)			

### 3.2.3 Police Data Table

The screenshot shows the SQLyog interface with the following details:

- File Bar:** File, Edit, Favorites, Database, Table, Others, Tools, Powertools, Transactions, Window, Help.
- Toolbar:** Standard MySQL tools like Open, Save, Print, etc.
- Database List:** mysql, root@localhost, cms\_db, information\_schema, mysql, onlinecrimereporting (selected), sys, world.
- Table Definition:** Table Name: police, Engine: InnoDB, Database: onlinecrimereporting, Character Set: utf8mb4, Collation: utf8mb4\_0900\_ai\_ci.
- Columns Tab:** Shows 9 columns with their respective data types and properties. Column names include police\_id, police\_address, police\_designation, police\_email, police\_mob, police\_name, police\_passwd, and station\_branch.
- Buttons:** 1 Columns, 2 Indexes, 3 Foreign Keys, 4 Check Constraint, 5 Advanced, 6 SQL Preview, Save, Revert.

### 3.3 Modules and Their Description of System

#### TOTAL MODULE

LOGINPAGE.....	1
MAIN PAGE.....	2
ADMIN PAGE.....	3
USER PAGE.....	4
OFFICER PAGE.....	5

#### I. Login Page

- It is a basic login page where the user is allowed to access the webpage only if it's valid.
- And also we are filtering the admin and local user for more features availability(Admin Part)

#### II. Main Page

- The main page is divided into 3 main parts.
  1. Login User Details
  2. Question Writing Area/Text area
  3. Previous Question List

### **III. Admin Page**

- All control of the webpage is available here from answering the question blocking user. And selecting teachers for each subject and semester.
  1. Add/Update/Display/Delete Police Officer (Police Station)
  2. Add/Update/Display/Delete Citizen (User)
  3. Update/Display/Delete Complaint
  4. View/Delete Complaints Status
  5. View/Delete Emergency Complaint
  6. View Query
  7. View Feedback

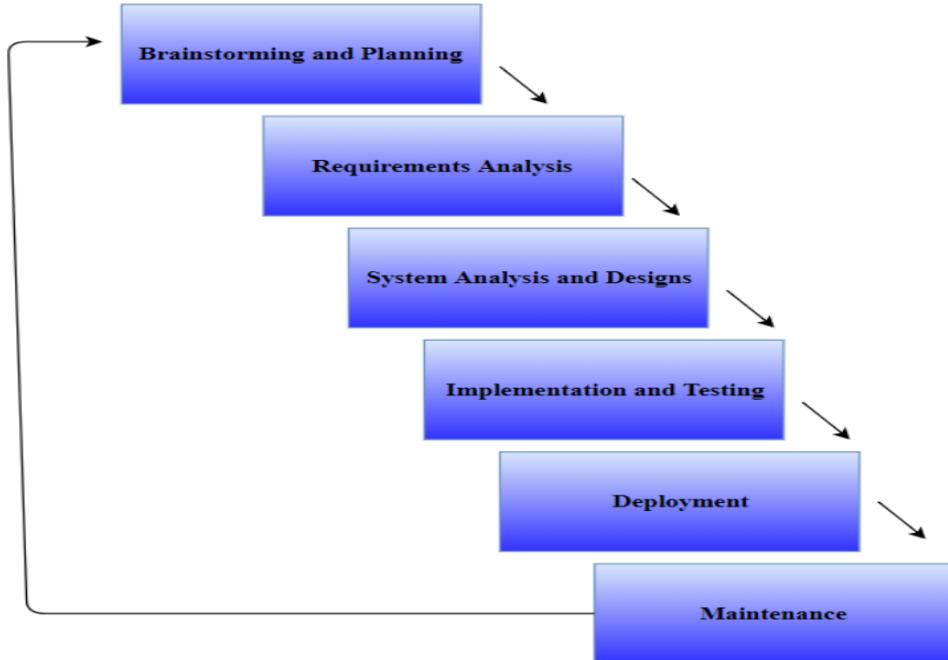
### **IV. User Page**

- The user can register himself and register fir and can update his profile and can track his fir status.
  1. Registration and login page
  2. Notify to your near police station
  3. Awareness about cyber hygiene
  4. Complain anonymously
  5. Add/update/delete complains
  6. Uploading system for files like photos, pdf, etc.
  7. Proper guidance to problem solutions
  8. Tracking to your complain

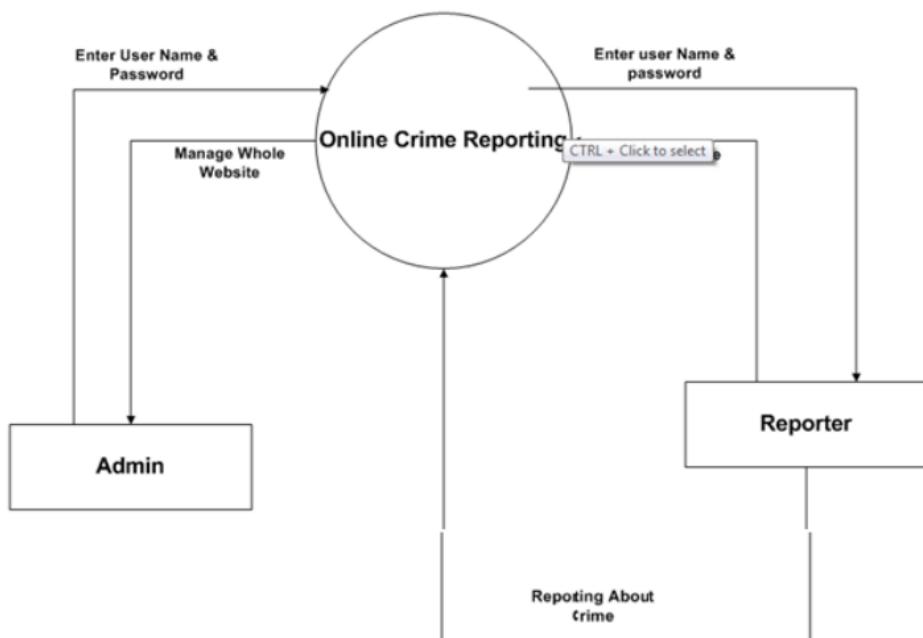
## Chapter 4

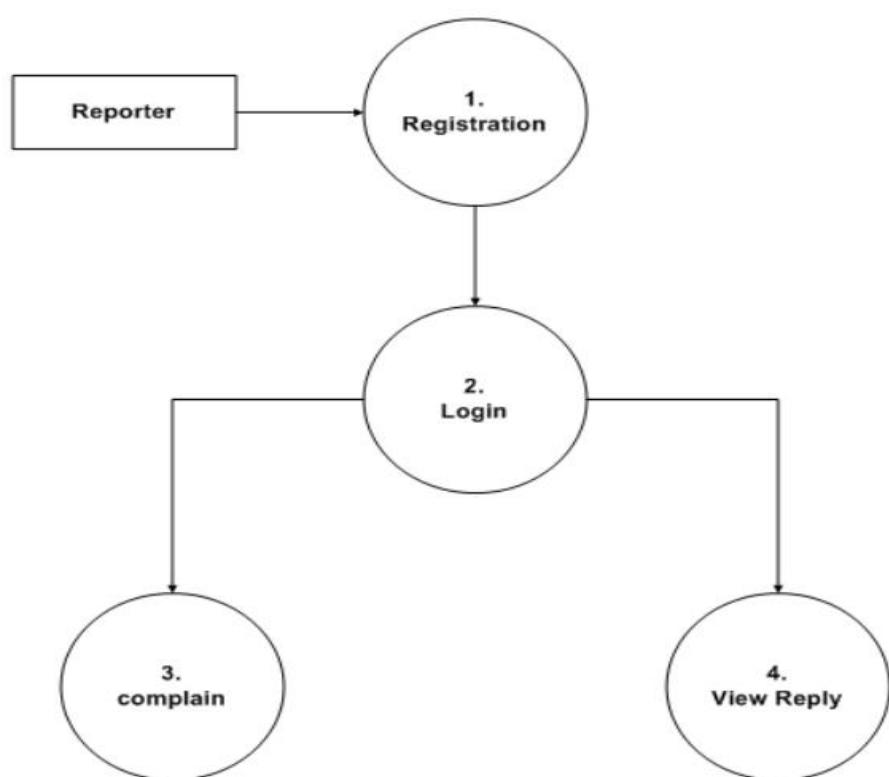
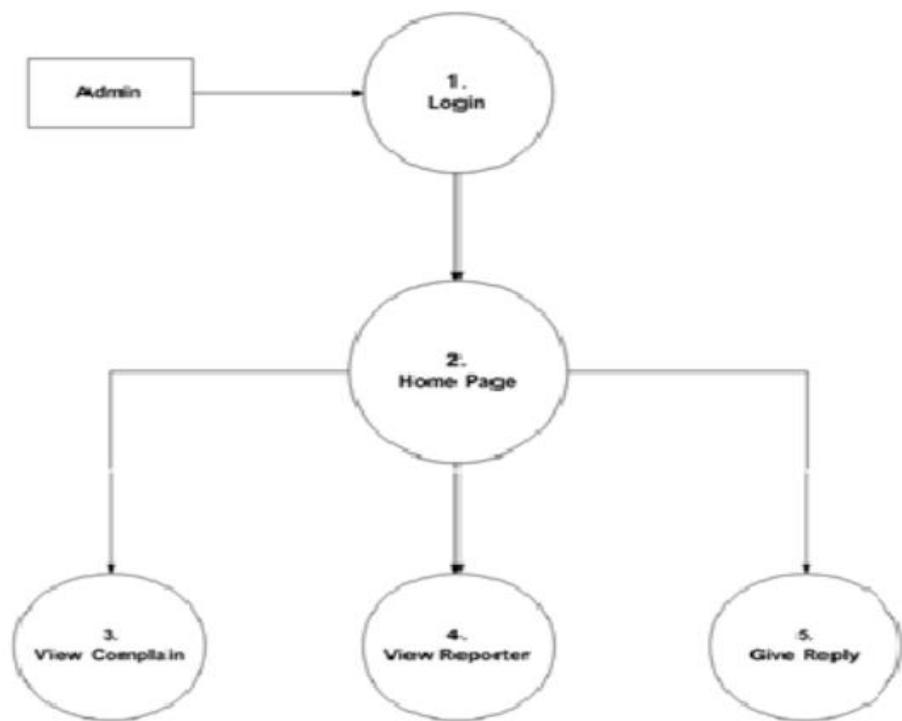
### System Analysis

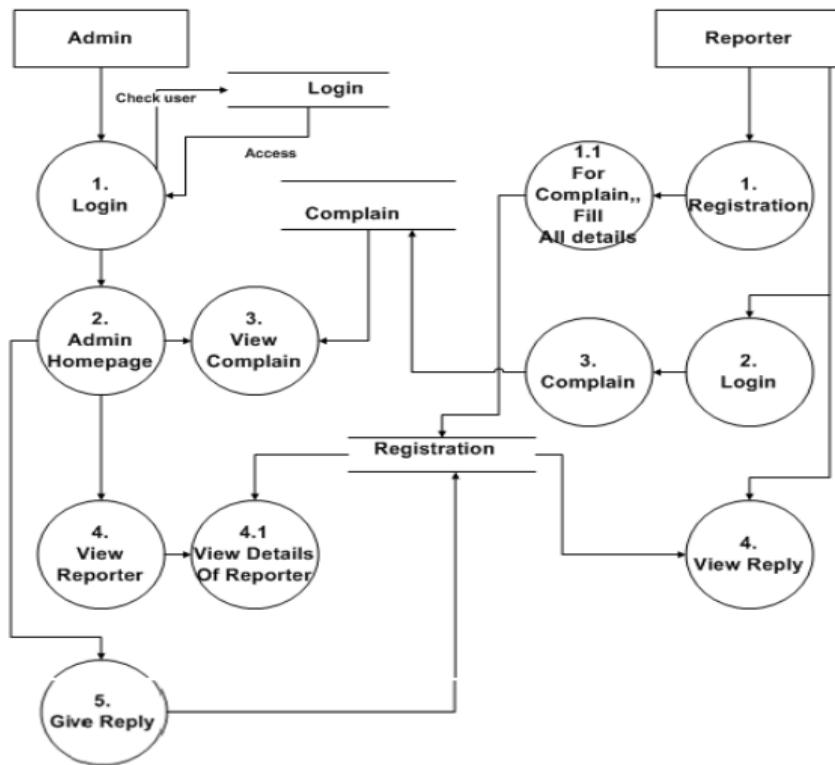
#### 4.1 Design Pseudocode or Algorithm for Method or Operation

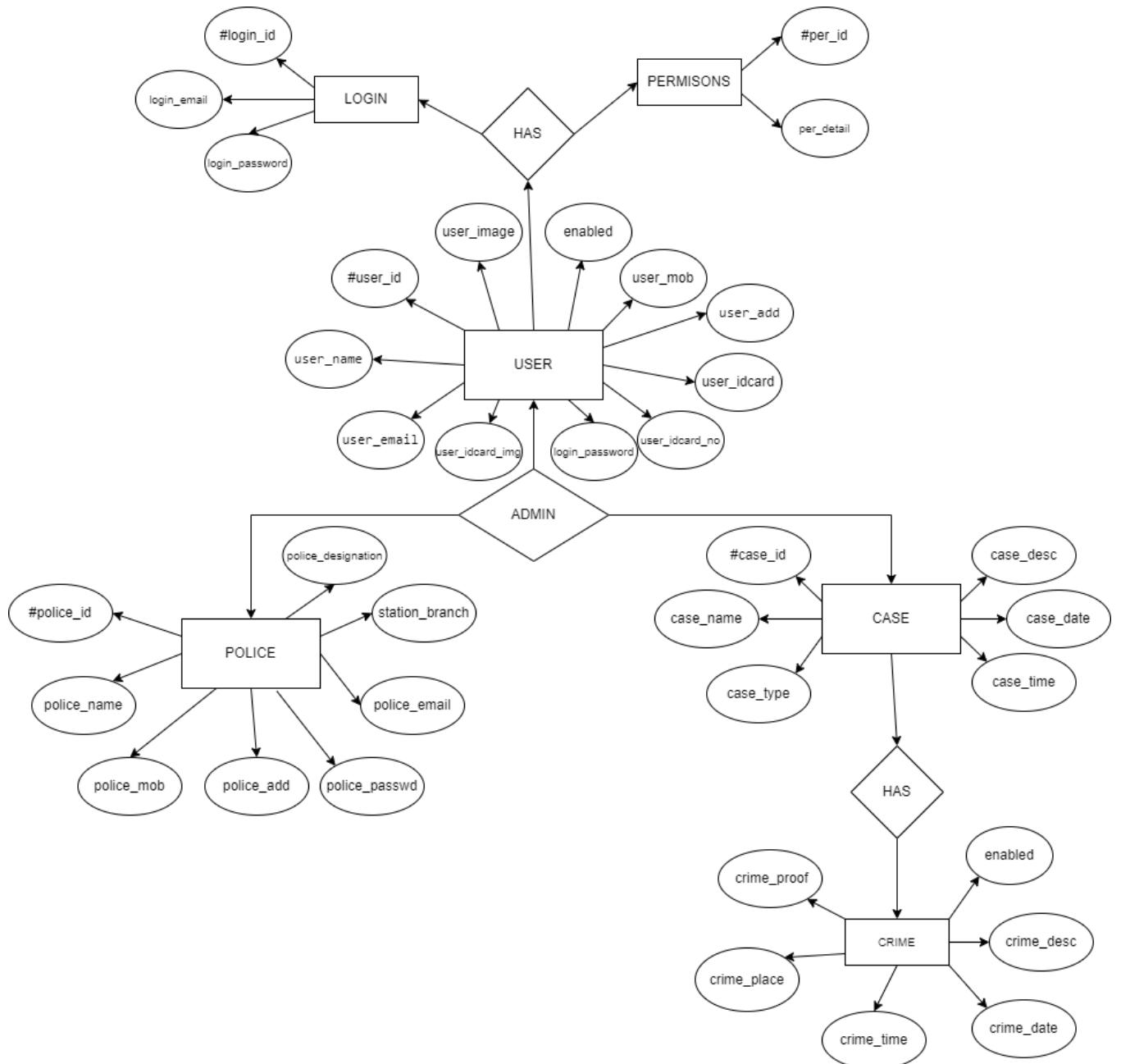


#### 4.2 Flow Chart Diagram







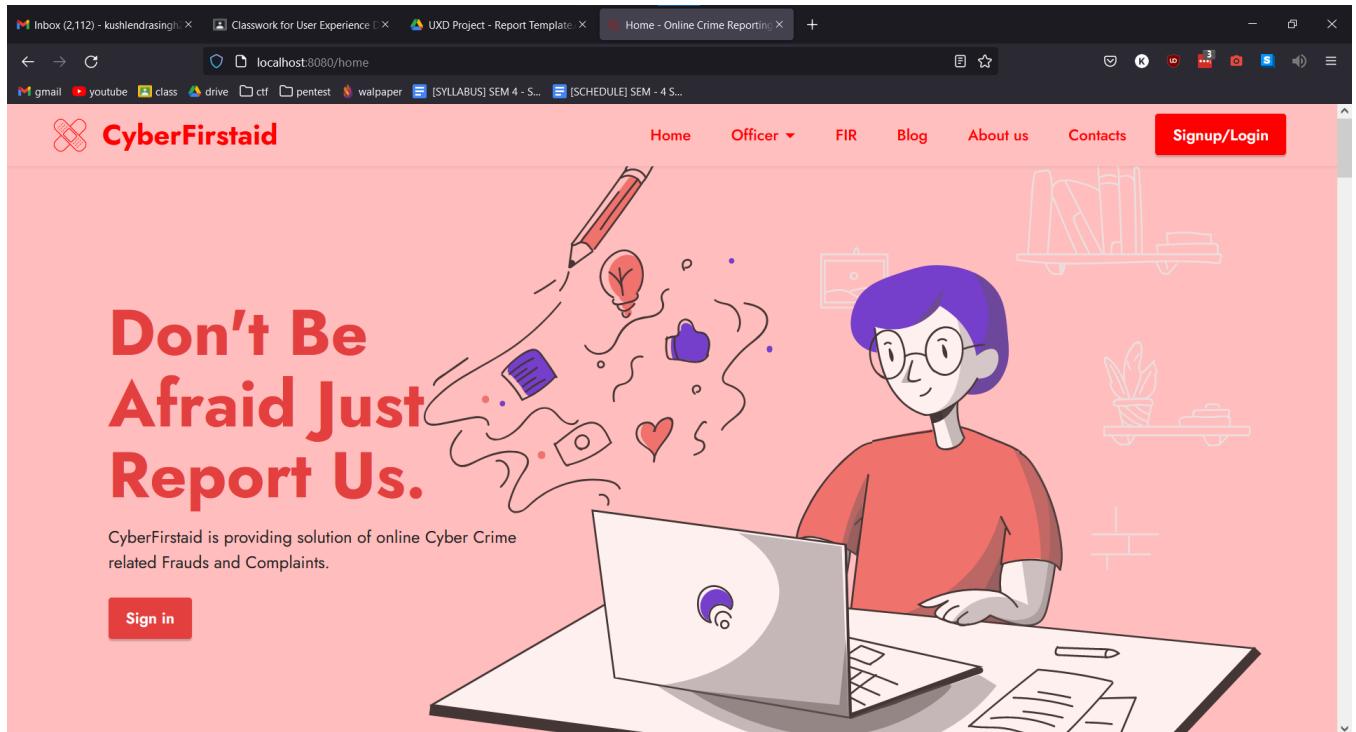


# Chapter 5

## Screenshots

### 5.1 Frontend/Client/End User Side Screenshots

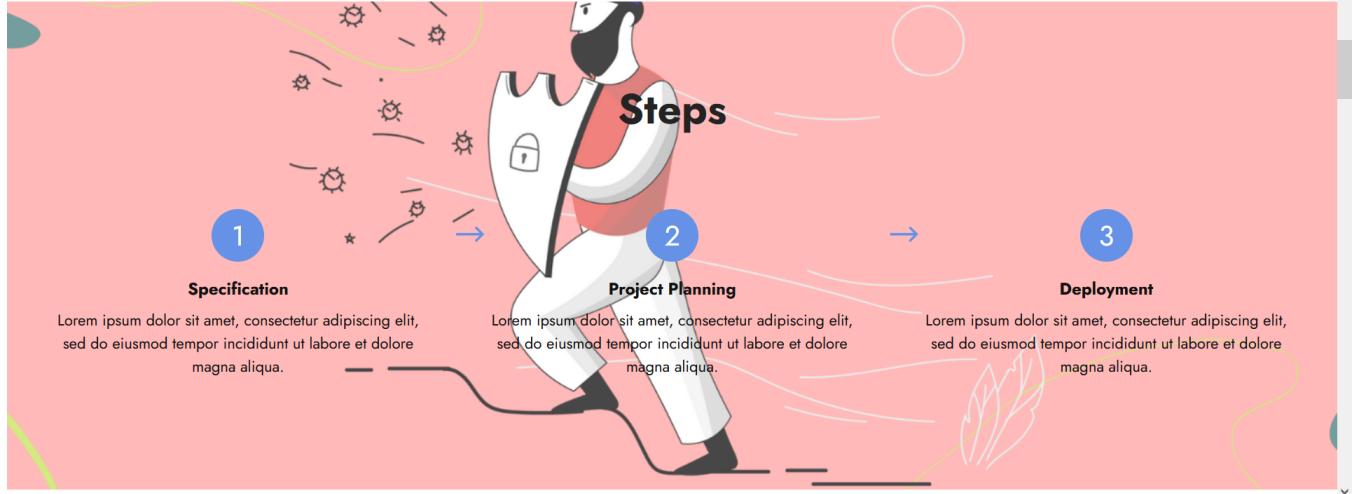
#### 5.1.1 Home page



A screenshot of the CyberFirstAid homepage showing three police force logos in separate boxes. The first box contains the Gujarat Police logo with the text 'Gujarat Police' below it. The second box contains the Delhi Police logo with the text 'Delhi Police' below it. The third box contains the Haryana Police logo with the text 'Haryana Police' below it. Each box also contains a short paragraph of placeholder text (Lorem ipsum) and a 'Learn More' button at the bottom.

The screenshot shows a web browser window with the URL [localhost:8080/home](http://localhost:8080/home). The page has a red header bar with the logo "CyberFirstAid". Below the header, there are three columns, each with a "Learn More" button. The central column contains the heading "How We Work?". The text in this section is a placeholder: "Lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et dolore magna aliqua. Ut enim ad minim veniam, quis nostrud exercitation ullamco laboris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu fugiat nulla pariatur. Excepteur sint occaecat cupidatat non proident, sunt in culpa qui officia deserunt mollit anim id est laborum.".

This screenshot is identical to the one above, but the background image of the central column is different, showing a person in a white lab coat and mask working on a computer screen.



The screenshot shows a web browser window with the URL [localhost:8080/home](http://localhost:8080/home). The page has a pink header bar with the logo "CyberFirstAid". Below the header, there is a navigation bar with links: Home, Officer ▾, FIR, Blog, About us, Contacts, and a red "Signup/Login" button.

**Register FIR**

Register as Officer

Learn more

Learn more

## Our Blog

The screenshot shows the same web browser window as the previous one, but the content has changed to the "Our Blog" section. It features a pink header bar with the "CyberFirstAid" logo.

## Our Blog

Read the recent blog posts about Cyber Awerness



### Easy and Simple

John Smith 10-10-2025



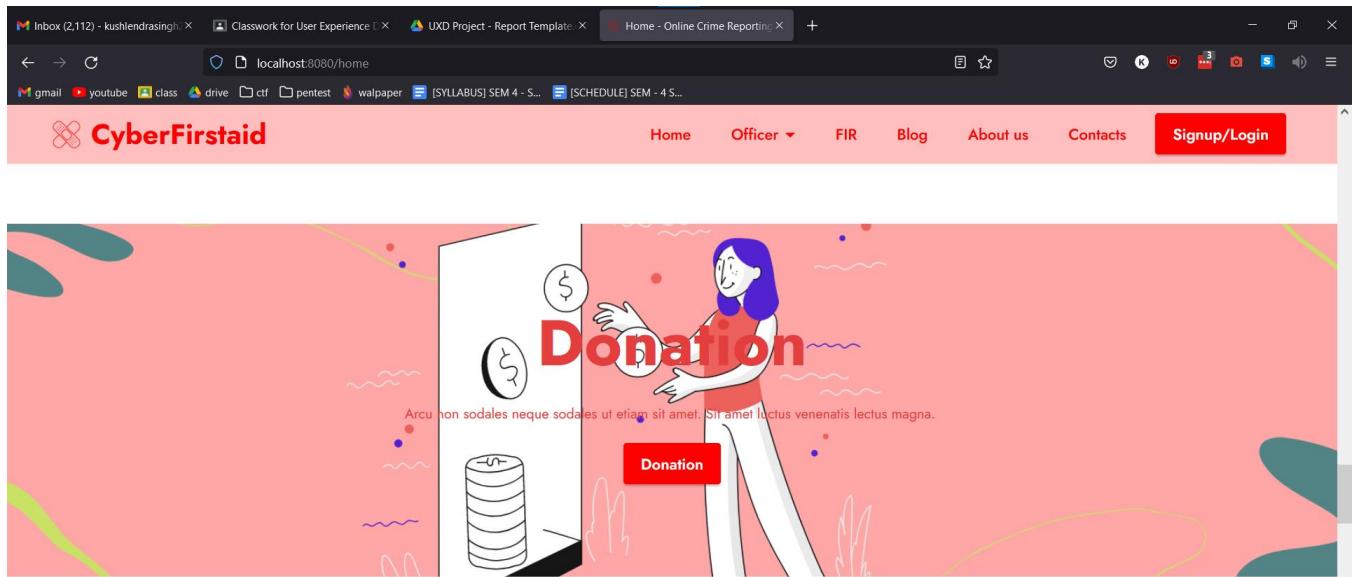
### 5 Cyber Security Tips

Ann Brown 09-09-2025



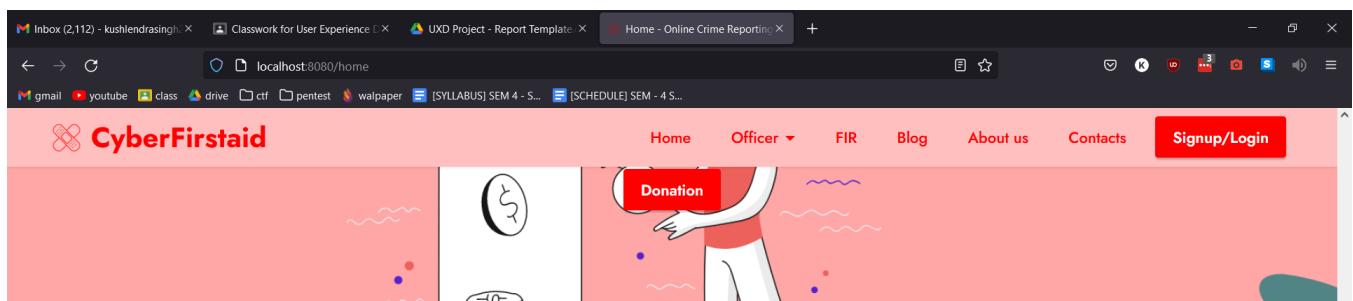
### Boost Your Rank

Jessica Doe 08-08-2025



## Testimonials

Arcu non sodales neque sodales ut etiam sit amet. Sit amet luctus venenatis



## Testimonials

Arcu non sodales neque sodales ut etiam sit amet. Sit amet luctus venenatis lectus magna. Ullamcorper morbi tincidunt ornare massa eget egestas purus viverra. Consectetur libero id faucibus nisl tincidunt eget nullam.

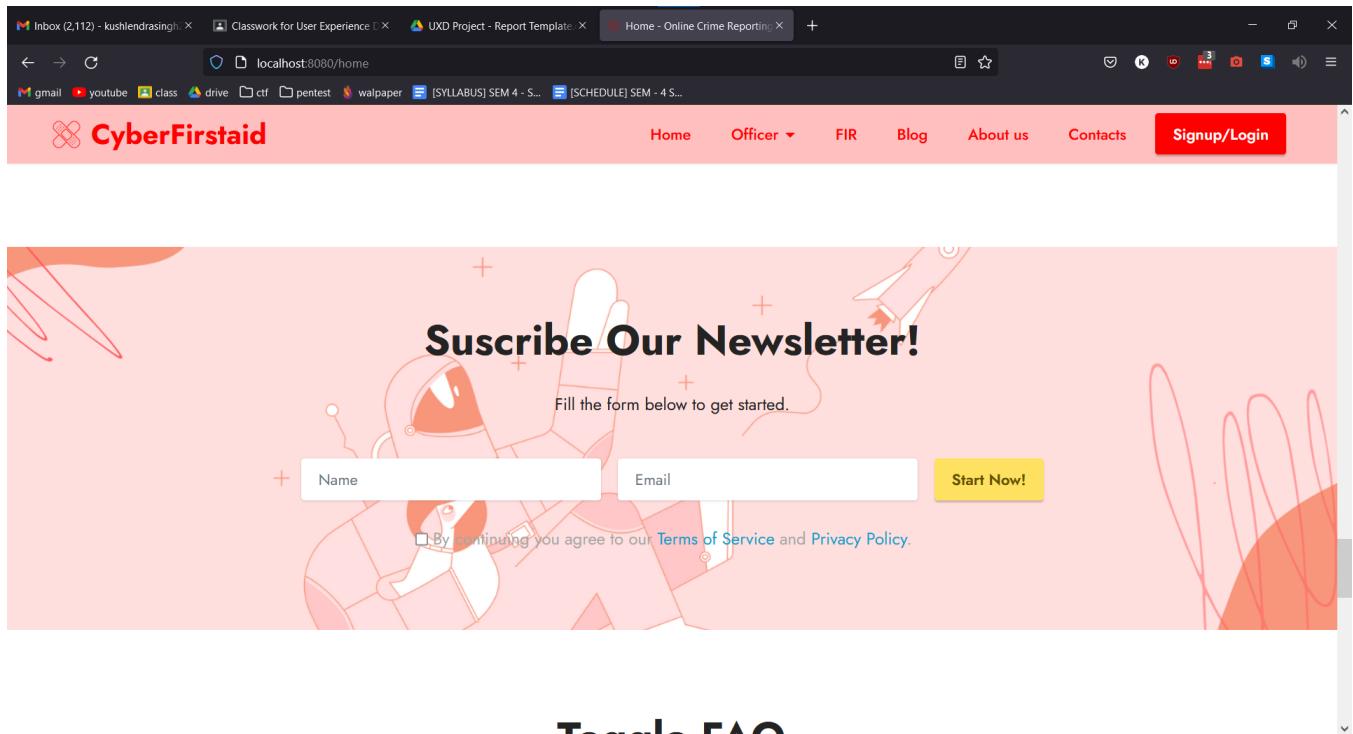


**Patel Smith**  
IPS Officer

Arcu non sodales neque sodales ut etiam sit amet. Sit amet luctus venenatis lectus magna. Ullamcorper morbi tincidunt ornare massa eget egestas purus viverra. Consectetur libero id faucibus nisl tincidunt eget nullam.



**Mrs. Geeta**  
DGP Commissioner



## Toggle FAQ

A screenshot of the CyberFirstAid website's FAQ section. The page title is "Toggle FAQ". Below the title is a list of frequently asked questions, each preceded by a bold question mark and followed by a red downward arrow indicating it can be expanded. The questions listed are: "How to register fir?", "What is CyberFirstAid?", "Can I create my profile for register fir?", "Is it secure and helpful?", "My fir will be public or private?", and "Is this fast and safe way to register fir?".

**How to register fir?** ^

Arcu non sodales neque sodales ut etiam sit amet. Sit amet luctus venenatis lectus magna. Ullamcorper morbi tincidunt ornare massa eget egestas purus viverra. Consectetur libero id faucibus nisl tincidunt eget nullam.

**What is CyberFirstAid?** ▼

**Can I create my profile for register fir?** ▼

**Is it secure and helpful?** ▼

**My fir will be public or private?** ▼

**Is this fast and safe way to register fir?** ▼

The screenshot shows a browser window with the URL [localhost:8080/home](http://localhost:8080/home). The page has a pink header bar with the logo "CyberFirstAid" and a navigation menu with links for Home, Officer, FIR, Blog, About us, Contacts, and Signup/Login. Below the header is a large black section containing the "CyberFirstAid" logo (two red bandages), an "About" section, a "Follow Us" social media links section, and three columns of links under "CyberFirstAid Help", "CyberFirstAid Features", and "CyberFirstAid Forums".

This screenshot is identical to the one above, but it includes a large, bold, black "Share this Page!" button centered on the page below the main content area.

This screenshot is identical to the one above, but it includes a large, bold, black "Share this Page!" button centered on the page below the main content area.

**Share this Page!**



CyberFirstAid © 2012 - 2025 [Privacy Policy](#) [Cookies Policy](#) [Terms of Use](#)

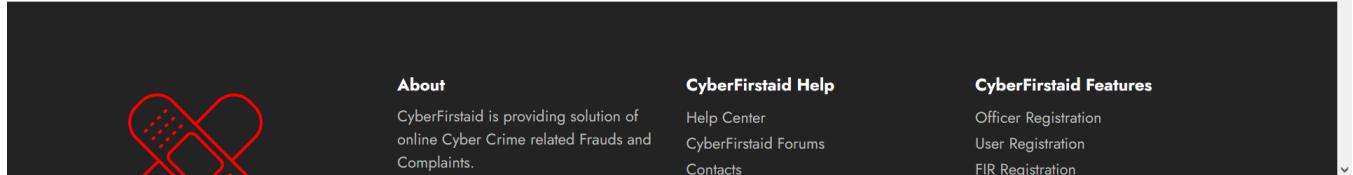
## 5.1.2 Login page

**Login**



**Submit**

[Not have an account? Sign up here](#)



### 5.1.3 Signup page

**Sign Up**



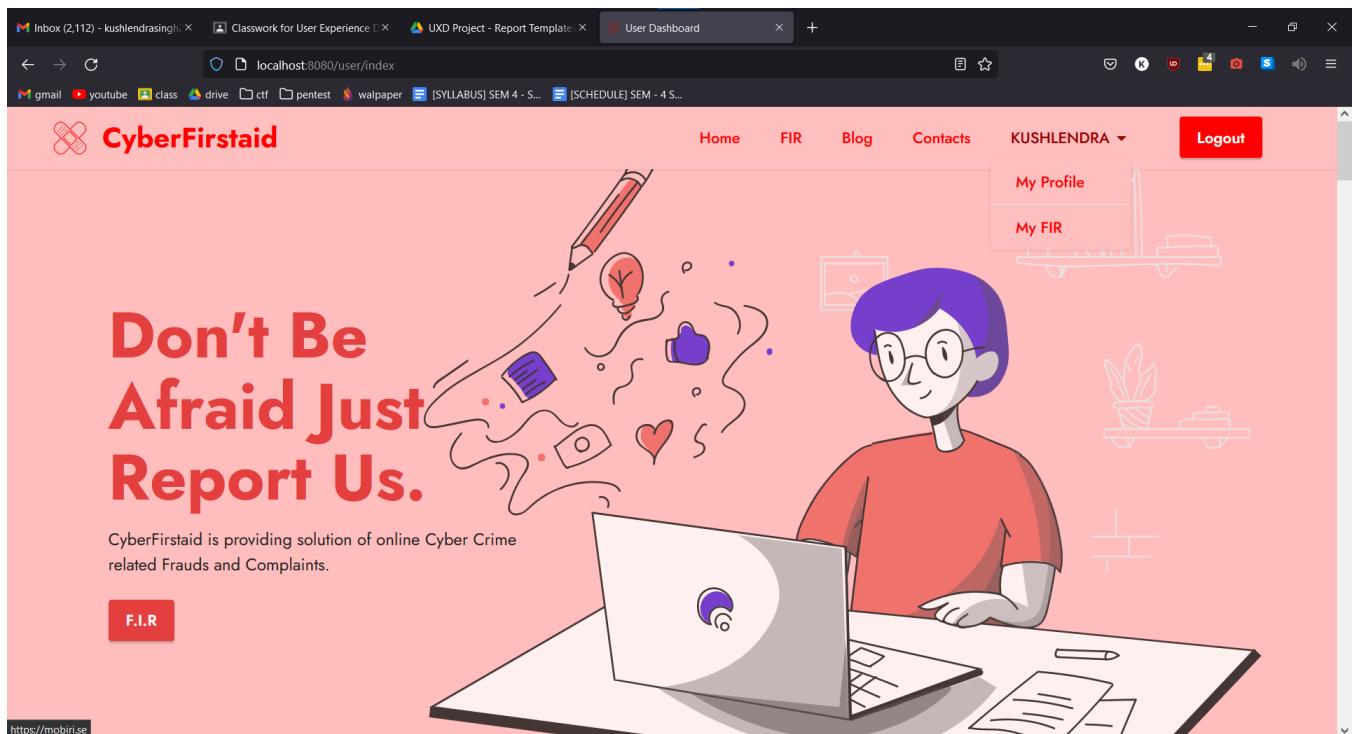




**Submit**

By continuing you agree to our [Terms of Service](#) and [Privacy Policy](#).

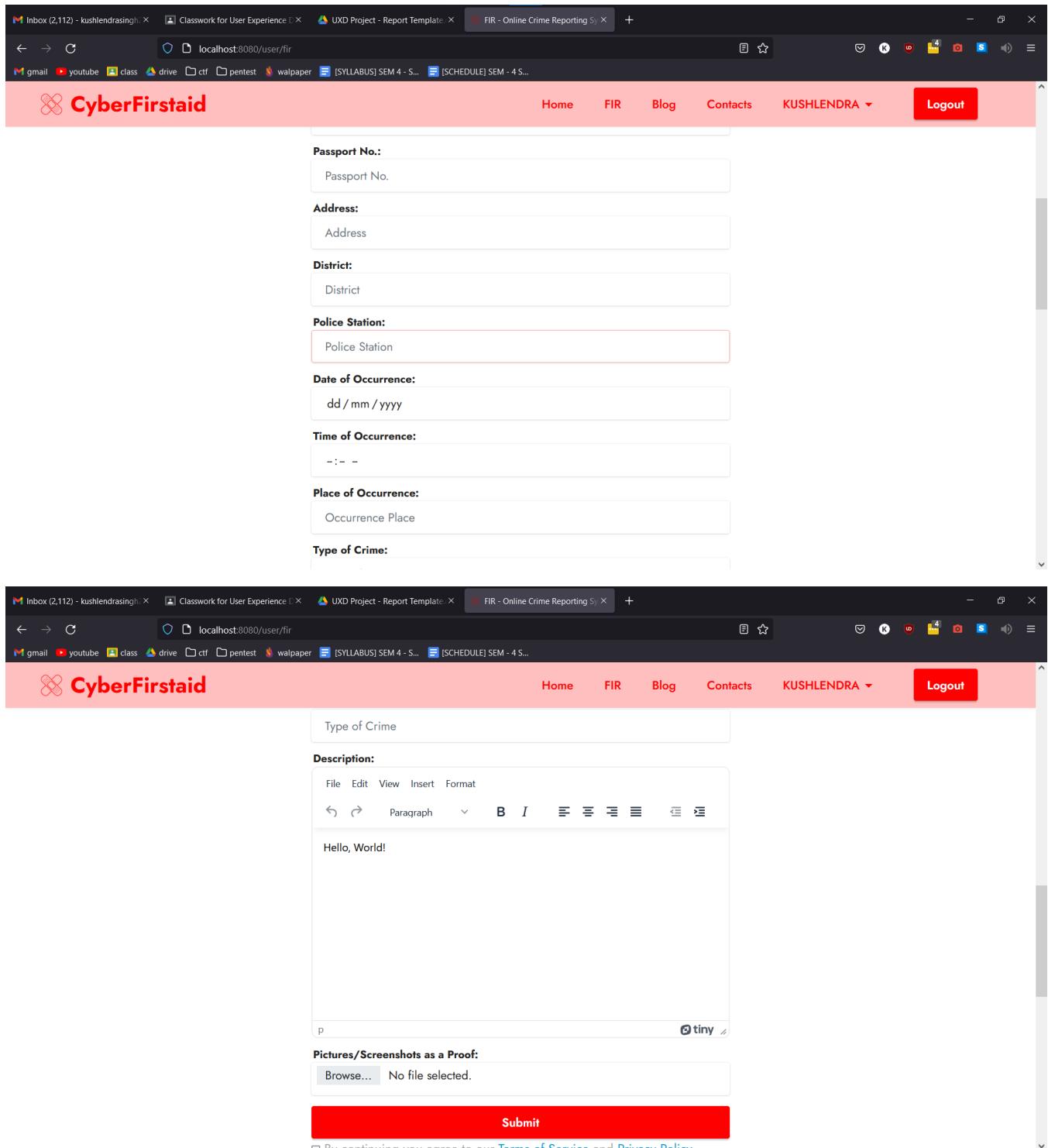
### 5.1.4 User Dashboard page



## 5.1.5 FIR Register page

A screenshot of a web browser showing the 'FIR - Online Crime Reporting System' registration page. The URL in the address bar is 'localhost:8080/user/fir'. The page has a pink header with the 'CyberFirstAid' logo and navigation links for Home, FIR, Blog, Contacts, and Logout. The main content area is titled 'F.I.R.' and contains several input fields for personal information:

- Full Name (As per Identity card issued by Gov.):** A text input field with placeholder text 'Full Name (As per Identity card issued by Gov.)'.
- Father's/Husband's Name:** A text input field with placeholder text 'Father's/Husband's Name'.
- Date of Birth:** A text input field with placeholder text 'dd / mm / yyyy'.
- Phone:** A text input field with placeholder text 'Phone'.
- Nationality:** A text input field with placeholder text 'Nationality'.
- UID No.:** A text input field with placeholder text 'UID No.'.



The screenshot shows a web browser window with the URL `localhost:8080/user/fir`. The page is titled "FIR - Online Crime Reporting". The header includes links for Home, FIR, Blog, Contacts, and a user account for KUSHLENDRA. A red "Logout" button is also present.

The main form consists of several input fields:

- Passport No.:** A text input field containing "Passport No."
- Address:** A text input field containing "Address"
- District:** A text input field containing "District"
- Police Station:** A text input field containing "Police Station"
- Date of Occurrence:** A date input field containing "dd / mm / yyyy"
- Time of Occurrence:** A time input field containing "- : - : -"
- Place of Occurrence:** A text input field containing "Occurrence Place"
- Type of Crime:** A text input field containing "Type of Crime"

The screenshot then transitions to the next step in the process, showing the "FIR" creation page. The header and navigation links remain the same.

The main form now includes:

- A text input field labeled "Type of Crime" containing "Type of Crime".
- Description:** A rich text editor with a toolbar for File, Edit, View, Insert, Format, and various styling options. The editor contains the text "Hello, World!".
- Pictures/Screenshots as a Proof:** A file upload input field with a "Browse..." button and a message "No file selected."
- A large red "Submit" button at the bottom of the form.

At the very bottom of the page, there is a small checkbox and a note: "By continuing you agree to our [Terms of Service](#) and [Privacy Policy](#)".

## 5.1.6 User Profile page

#SNO.	USERNo11
Name	kushlendra
Address	mumbai
Email	kushlendra@gmail.com
Mobile	9876543210
Identity Card	654895647894

## 5.1.7 Officer login page

archan@vyas.com

••••••••••

**Submit**

Not have an account? [Sign up here](#)

**About**  
CyberFirstaid is providing solution of online Cyber Crime related Frauds and Complaints.

**CyberFirstaid Help**  
Help Center  
CyberFirstaid Forums  
Contacts

**CyberFirstaid Features**  
Officer Registration  
User Registration  
FIR Registration

**Feedback**

The screenshot shows a web browser window with the URL `localhost:8080/officer.reg` in the address bar. The page has a red header bar with the logo "CyberFirstAid". Below the header, the title "Officer Registration" is centered in a large black font. The form consists of six input fields: "Name", "Address", "Email", "Phone", "Password", and "Adharcard Number". A red "Submit" button is positioned below the form. At the bottom, there is a checkbox followed by the text: "By continuing you agree to our [Terms of Service](#) and [Privacy Policy](#)".

### 5.1.8 Officer signup page

The screenshot shows a web browser window with the URL `localhost:8080/officer.reg` in the address bar. The page has a red header bar with the logo "CyberFirstAid". Below the header, the title "Officer Registration" is centered in a large black font. The form consists of six input fields: "Name", "Address", "Email", "Phone", "Password", and "Adharcard Number". A red "Submit" button is positioned below the form. At the bottom, there is a checkbox followed by the text: "By continuing you agree to our [Terms of Service](#) and [Privacy Policy](#)".

### 5.1.9 FIR Table page

Inbox (2,112) - kushlendrasingh@gmail.com Classwork for User Experience UXD Project - Report Template All FIR Registered

localhost:8080/officer/firTable/0

## CyberFirstAid

### CaseFiles Registered

#SNO.	Victim_Name	Victim_Mobile	Occurrence_Date	Type_of_Cirme	Fir_Status	Action
<b>CFNo9</b>	siddharth b bhatt	845632107	2022-04-02	online fraud	complete	<a href="#">View</a> <a href="#">Update</a>
<b>CFNo10</b>	nitish kumar	9798224316	2022-04-22	murder	process	<a href="#">View</a> <a href="#">Update</a>

Previous **1** Next



**About**  
CyberFirstAid is providing solution of online Cyber Crime related Frauds and Complaints.

**CyberFirstAid Help**  
Help Center  
CyberFirstAid Forums  
Contacts

**CyberFirstAid Features**  
Officer Registration  
User Registration  
FIR Registration

## 5.1.10 FIR View page

Inbox (2,112) - kushlendrasingh@gmail.com Classwork for User Experience UXD Project - Report Template View FIR Registered

localhost:8080/officer/firView/10

## CyberFirstAid

### CaseFile Registered

#### CFNo10

Full Name (As per Identity card issued by Gov.)	nitish kumar
Father's/Husband's Name	yash kumar
Date of Birth	2002-08-07
Phone	9798224316
Nationality	indian
UID No.	8794561231
Passport No.	7896543210
Address	bihar
District	rohatas
Police Station	rohatas
Date of Occurrence	2022-04-22

The screenshot shows a web browser window with multiple tabs open. The active tab is titled "localhost:8080/officer/firView/10". The page header includes the CyberFirstAid logo and navigation links for Home, FIR, ARCHAN VYAS, and Logout. Below the header, there are two tabs: "FIR Status" and "process". A large heading "Description" is followed by a detailed paragraph about poison cases. Below the text is a section titled "Proof" featuring a red sports car with searchlights, and a red "Update" button.

## 5.1.10 FIR Update page

The screenshot shows a web browser window with multiple tabs open. The active tab is titled "localhost:8080/officer/firUpdate/10". The page header includes the CyberFirstAid logo and navigation links for Home, FIR, ARCHAN VYAS, and Logout. The main content is a form titled "Update F.I.R" with fields for Full Name, Father's/Husband's Name, Date of Birth, Phone, Nationality, and UID No.

Field	Value
Full Name (As per Identity card issued by Gov.):	nitish kumar
Father's/Husband's Name:	yash kumar
Date of Birth:	07 / 08 / 2002
Phone:	9798224316
Nationality:	indian
UID No.:	8794561231

Inbox (2,112) - kushlendrasinghi X Classwork for User Experience X UXD Project - Report Template X Update FIR Registered X

localhost:8080/officer/firUpdate/10

Home FIR ARCHAN VYAS Logout

Indian

**UID No.:**  
8794561231

**Passport No.:**  
7896543210

**Address:**  
bihar

**District:**  
rohatas

**Police Station:**  
rohatas

**Date of Occurrence:**  
22 / 04 / 2022

**Time of Occurrence:**  
02:22 am

**Place of Occurrence:**

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localhost:8080/officer/firUpdate/10

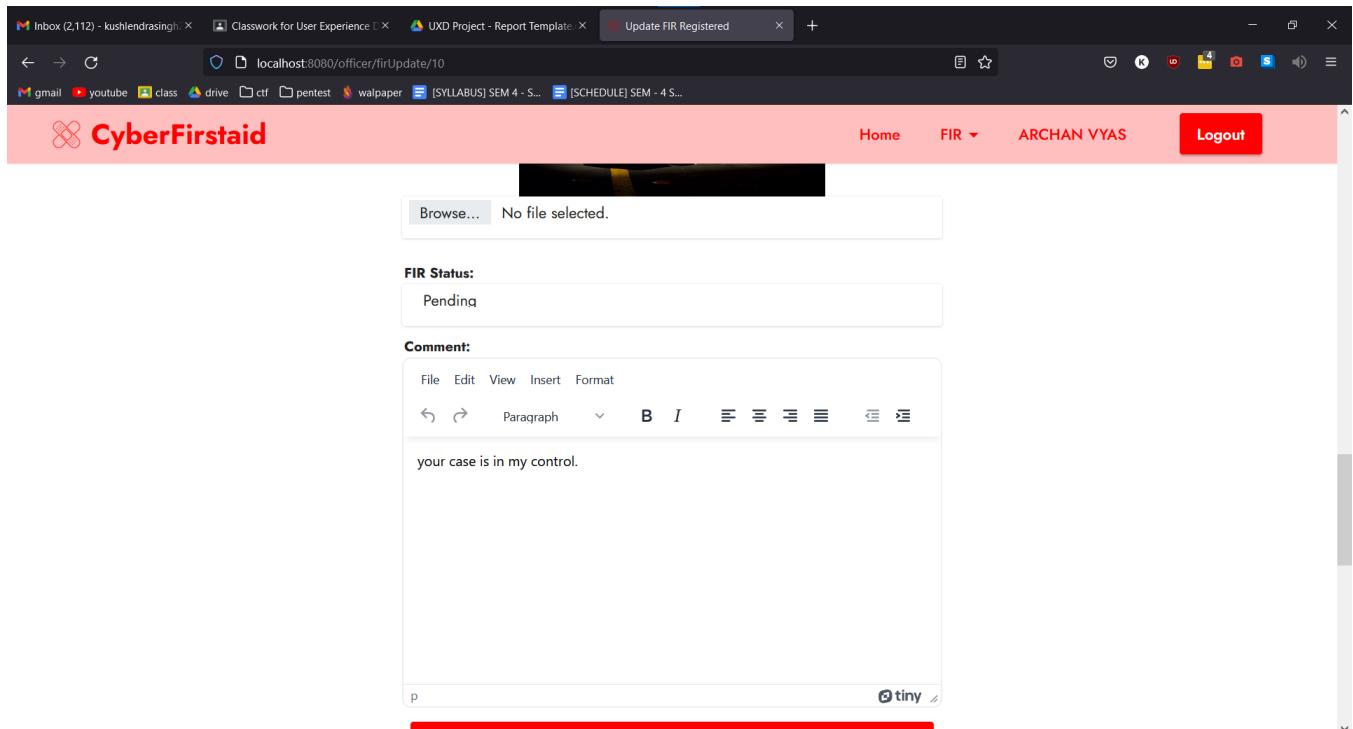
Home FIR ARCHAN VYAS Logout

Murder

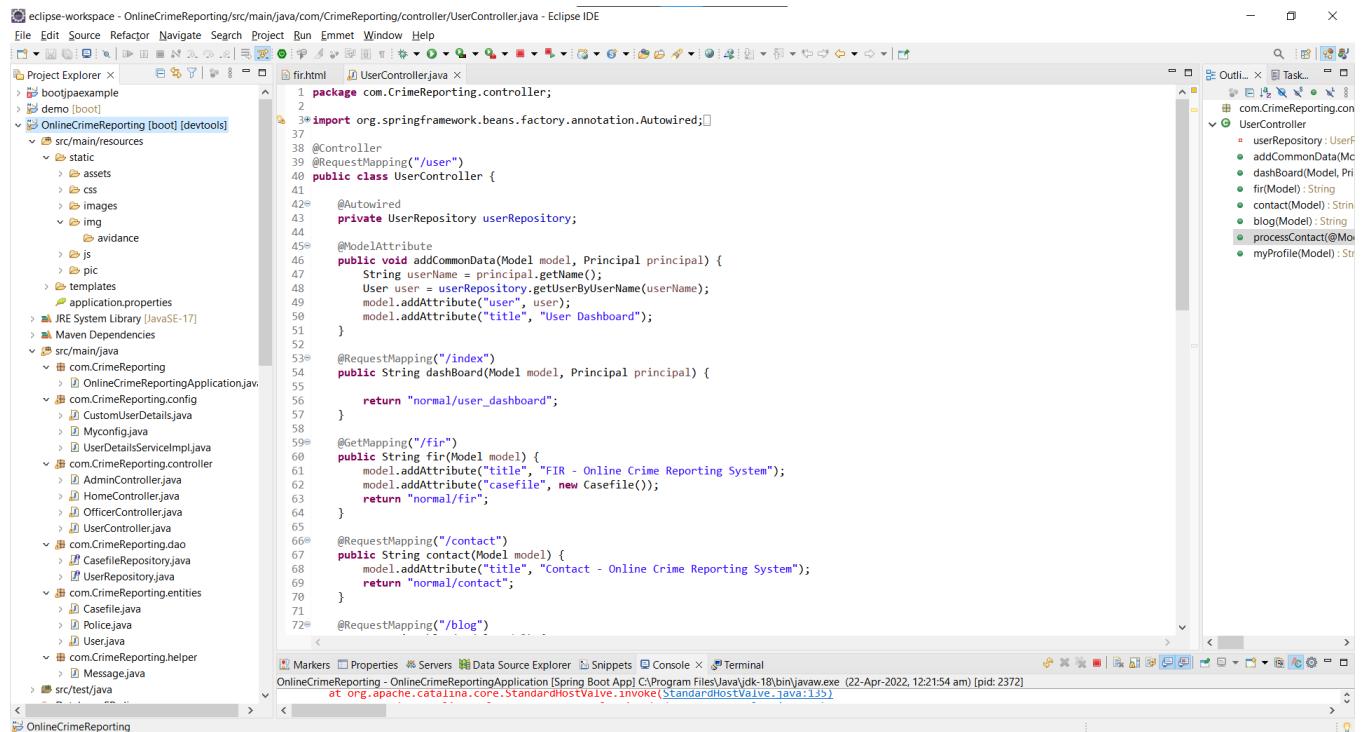
**Description:**

The poison **murder cases** are not to be put outside the rule of circumstantial evidence. There may be obvious very many facts and circumstances out of which the Court may be justified in drawing permissible inference that the accused was in possession of the **poison in question**. **There may be very many facts and circumstances proved against the accused** which may call for tacit assumption of the factum of possession of poison with the accused. The insistence on proof of possession of poison with the accused invariably in every **case** is neither desirable nor practicable. It would mean to introduce an extraneous ingredient to the offence of **murder** by poisoning. We cannot, therefore, accept the contention urged by the learned counsel for the appellant. The accused in a **case of murder** by poisoning cannot have a better chance of being exempted from sanctions than in other kinds of **murders**. **Murder** by

**Pictures/Screenshots as a Proof:**



## 5.2 Backend/Admin Side Screenshots



## 5.3 Other Screenshots

# **Chapter 6**

## **Conclusion And Future Work**

In the modern world, the use of computers and Mobile phones are becoming rampant. More so, recent developments in ICT Industries have revolutionized and consequently brought about a paradigm shift in the way activities are accomplished. As a result of the crime reporting system needs to embrace these new technologies. This report has presented a simple, convenient, cost-effective, but efficient online crime reporting system with a user-friendly, sensitive and intelligible web interface. Whereby it can be accessed at any time provided there is an internet connection.

## **REFERENCES**

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