

Returns Policy

Returns is a scheme provided by respective sellers directly under this policy in terms of which the option of exchange, replacement and/ or refund is offered by the respective sellers to you. All products listed under a particular category may not have the same returns policy. For all products, the returns/replacement policy provided on the product page shall prevail over the general returns policy. Do refer the respective item's applicable return/replacement policy on the product page for any exceptions to this returns policy and the table below

The return policy is divided into three parts; Do read all sections carefully to understand the conditions and cases under which returns will be accepted.

Part 1 – Category, Return Window and Actions possible

Category	Returns Window, Actions Possible and Conditions (if any)
Lifestyle: Jewellery, Footwear Accessories, Travel Accessories, Watch Accessories, etc.. Home: Pet Supplies & Rest of Home. (Except Home décor, Furnishing, Home Improvement Tools, Household Items)	10 days Refund or Replacement
Lifestyle: Watch, Winter Wear (Blazer, Sweatshirt, Scarf, Shawl, Jacket, Coat, Sweater, Thermal, Kid's Thermal, Track Pant, Shrug), etc...	10 days Refund, Replacement or Exchange
Lifestyle: T-Shirt, Footwear, Sari, Short, Dress, Kid's (Capri, Shorts & Tops), Men's (Ethnic Wear, Shirt, Formals, Jeans, Clothing Accessory), Women's (Ethnic Wear, Fabric, Blouse, Jean, Skirt, Trousers, Bra), Bags, Raincoat, Sunglass, Belt, Frame, Backpack, Suitcase, Luggage, etc...	14 days Refund, Replacement or Exchange
Medicine (Allopathy & Homeopathy)	2 days Refund
Home: Home Improvement Tools, Household Items, Home décor, Furnishing	7 days Refund or replacement
Books (All books) Sports Equipments (Racquet, ball, support, gloves, bags etc.) Exercise & Fitness Equipments (Home Gym combos, dumbbell etc.) Auto Accessories - Car and Bike accessories (helmets, car kit, media players etc.)	7 days Replacement only Free replacement will be provided within 7 days if the product is delivered in defective/damaged condition or different from the ordered item. Please keep the product intact, with original accessories, user manual and warranty cards in the original packaging at the time of returning the product.

<p>Toys (Remote controlled toys, Learning toys, Stuffed toys etc.)</p> <p>Stationary (Pens, Diary notebooks, Calculators etc.)</p> <p>Musical Instruments (Microphones & Accessories, Guitars, Violins etc.)</p>	<p>10 days Replacement only</p> <p>Free replacement will be provided within 10 days if the product is delivered in defective/damaged condition or different from the ordered item.</p> <p>Please keep the product intact, with original accessories, user manual and warranty cards in the original packaging at the time of returning the product.</p> <p>Non-Returnable - All Wind Instruments (Harmonicas, Flutes etc.) This item is non-returnable due to hygiene and personal wellness. In case these products are delivered in damaged/defective condition or different from the ordered item, we will provide a free replacement.</p>
<p>All Mobiles (except Apple & Google phones),</p> <p>Electronics - (except Apple / Beats, Google, Realme, Samsung, JBL & Infinity, Epson, HP, Dell, Canon, MI Products (Tablets, Laptops, Smart Watches)</p> <p>All Small Home Appliances (Except Chimney, Water Purifier, Fan, Geyser)</p> <p>Furniture - Hammock Swing & Stool</p>	<p>7 days</p> <p>Replacement only</p> <p>In order to help you resolve issues with your product, we may troubleshoot your product either through online tools, over the phone, and/or through an in-person technical visit.</p> <p>If a defect is determined within the Returns Window, a replacement of the same model will be provided at no additional cost. If no defect is confirmed or the issue is not diagnosed within 7 days of delivery, you will be directed to a brand service centre to resolve any subsequent issues.</p> <p>In any case, only one replacement shall be provided.</p>