Kush Thaker

kushthaker@gmail.com
226.989.8091

Skills

• Gather client requirements

• Relationship building

• Report with BI Tools

• Prioritize + refine backlog

• Script in Python, SQL, Bash

• Write for any audience

Education

Systems Design Engineering

University of Waterloo 2020
Bachelor of Applied Science

TD Scholarship for Community Leadership

• Selected as 1 of 20 national recipients of $70,000 award

Community

Board Member - Future Possibilities for Kids

• Board secretary of Toronto charity delivering leadership programs to 400 kids per year

• Conduct research to scale program recruitment

Work Experience

Census Enumerator — Statistics Canada. Toronto. May 2021 - Present

Using client relationship skills to engage with Canadian residents

• Contact 100 households per week to conduct interviews for 2021 Census questionnaire, including phone calls and in-person visits

• Track case details and outcomes in web-based collection system

Associate Product Manager Intern — AppDirect. Montreal. May - Dec 2018

Used Confluence, SurveyMonkey, PowerBI, JIRA boards, VMware, TestRail

• Migrate cybersecurity product userbase of 70,000 in 3 months before Windows update risked telco contracts valued $2M ARR

• Upgrade remote support chat experience from desktop app to web embed, delivering wireframes, user stories and phased rollout

Product Manager Intern — Influitive. Toronto. Sep 2016 - Dec 2017

Used Looker, Mixpanel, FullStory, Salesforce, Help Scout

• Contribute to research, specifications, A/B test plans and rollout messaging of analytics and community features

• Develop scalable process for stakeholders to submit feature requests, vote on use cases, and help team leads prioritize sprints

• Analyze admin user workflows and write requirements for CSV export builder feature, enabling marketers to surface buried advocate insights

SQL Database Admin Intern — Rubicon Project. San Francisco. Jan - Apr 2016

Used Linux screens, SQL, Python, Opsview, AWS Command Line

• Increase capacity of on-premise file system by 63% over 4 months by migrating historical datasets to Amazon S3 and Glacier storage

Web Content Coordinator — AGF Investments. Toronto. Jan - Apr 2014

Used HTML, CSS, SharePoint + Cascade Content Management

• Develop webpages to host assets for sales team and financial advisors