#### Reservations:

- Q: Do I need a reservation to dine at your restaurant?
  - 1. A: Reservations are recommended, especially for evenings and weekends. You can make a reservation by calling us at (555) 555-5555 or visiting our website link: https://kushaldulani.com.
- Q: Can I modify my reservation?
  - 2. A: Yes, you can modify your reservation by calling us at (555) 555-5555 at least 24 hours before your reservation time.
- Q: What happens if I miss my reservation?
  - 3. A: We hold tables for 15 minutes past the reservation time. If you are running late, please call us at (555) 555-5555 to let us know.

# Menu & Dietary Needs:

- Q: Can I see your menu online?
  - 4. A: Yes, you can view our full menu on our website link: https://kushaldulani.com.
- Q: Do you offer vegetarian/vegan options?
  - 5. A: Yes, we have a variety of vegetarian and vegan options available. Please let your server know about any dietary restrictions when you order.
- Q: Can you modify a dish to accommodate allergies?
  - A: We strive to accommodate allergies whenever possible. Please inform your server about any allergies you have, and they will be happy to discuss options with the chef.
- Q: Do you offer gluten-free options?
  - 7. A: We offer some gluten-free options on our menu. Please speak to your server for details on what dishes can be made gluten-free.

# Ordering & Payment:

- Q: How do I order takeout/delivery?
  - A: You can order takeout/delivery by calling us at (555) 555-5555 or using a delivery service like Zomato and Swiggy.
- Q: What forms of payment do you accept?
  - 9. A: We accept all major credit cards (Visa, Mastercard, American Express), debit cards, and cash.

- Q: Do you offer split checks?
  - 10. A: Yes, we can split checks between multiple guests. Please let your server know when you place your order.

## **Restaurant Operations:**

Q: What are your restaurant hours?

A: Our restaurant hours are:

\* Monday - Friday: 11:00 AM - 10:00 PM

11. \* Saturday & Sunday: 11:00 AM - 1:00 AM

Q: Do you have a dress code?

12. A: We have a business casual dress code.

Q: Is there parking available?

13. A: Yes, we offer complimentary parking in our on-site lot.

Q: Is your restaurant wheelchair accessible?

14. A: Yes, our restaurant is fully wheelchair accessible.

Q: Do you offer high chairs/booster seats for children?

15. A: Yes, we offer high chairs and booster seats for children.

### Gift Cards & Promotions:

- Q: Do you sell gift cards?
  - 16. A: Yes, we sell gift cards in denominations of \$25, \$50, and \$100. You can purchase them at the restaurant or online on our website link: https://kushaldulani.com.
- Q: Can I use a gift card towards online ordering/delivery?
  - 17. A: No, gift cards are currently only redeemable for dine-in purchases.
- Q: Are there any current promotions or discounts available?
  - 18. A: We offer a 10% discount for veterans and active military personnel with valid ID. You can check our website link: https://kushaldulani.com or social media pages for any other current promotions.
- Q: How can I sign up for your email list to receive promotions?
  - 19. A: You can sign up for our email list on our website link: https://kushaldulani.com.

#### Feedback & Reviews:

- Q: How can I leave feedback about my dining experience?
  - 20. A: We appreciate your feedback! You can leave a review on our website link: https://kushaldulani.com, social media pages (Facebook, Instagram), or popular review sites like Yelp.
- Q: What can I expect if I leave a negative review?
  - 21. A: We value all feedback, both positive and negative. If you leave a negative review, a manager will reach out to you personally to discuss your experience and see how we can improve.
- Q: How can I provide feedback directly to the restaurant staff?
  - 22. A: In addition to online reviews, you can always ask to speak to a manager during your visit to provide feedback in person.