



#### Kutlu Çanlıoğlu | Portfolio

# Customer Insights

#### **Amazon Video Redesign**

#### card hover









1. Cover Art is necessary but not enough on its own

2. Age ratings are really important for parents

### 3. Time commitment required is important

4. Customers do not feel adequately warned when a title is going to leave Prime

### 5. Customers look at number of stars and the count of reviews

## 6. Synopsis in full is important

7. Price should be shown. Customers feel tricked when SD is hidden

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## Card Carousels- Glance

