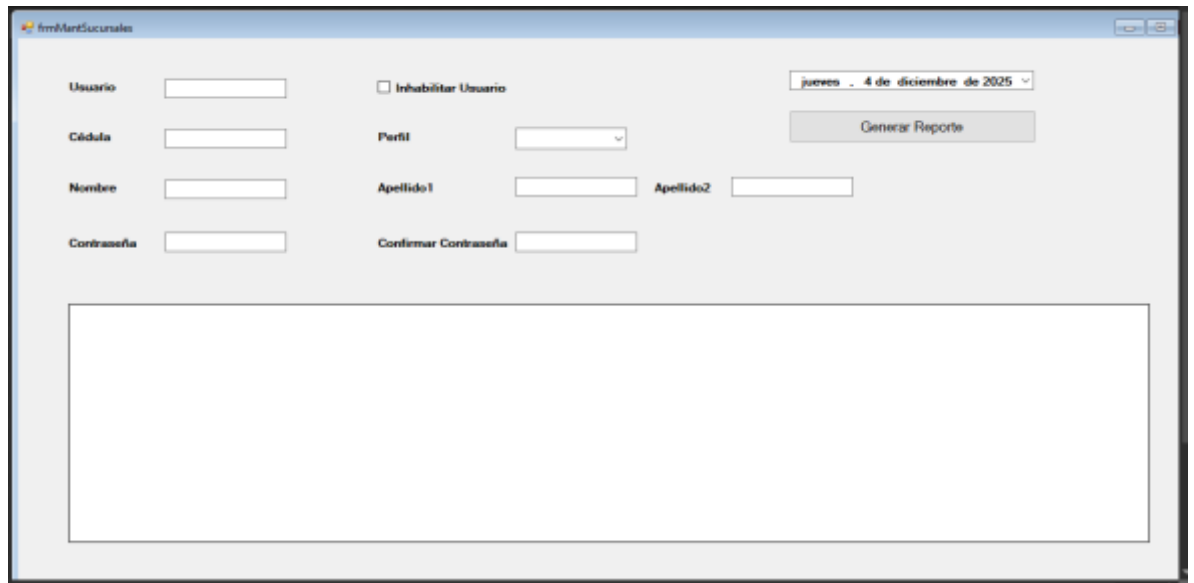1. Manual de Usuario