

# CALL CENTRE DASHBOARAD | HOME



## MENU

HOME

GRID

## DATE

1/10/2020



10/31/2020



## CHANNEL

All



## CHANNEL

All



Total Calls

32.94K



Total calls Duration(hrs)

13.74K



Total call duration(mins)

824.22K



Avg call Duration(mins)

824K



Response %

75.26%

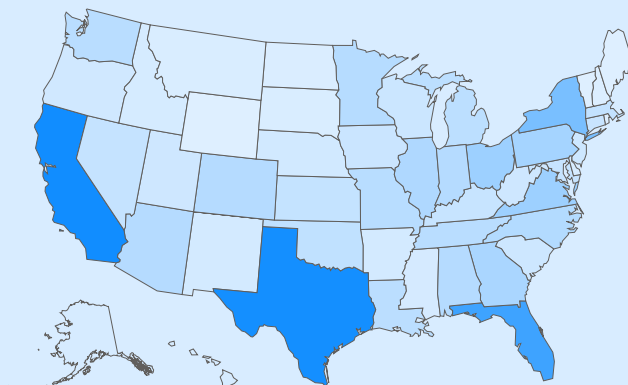
## Total Calls by Day

33K



(Blank)

## Total Calls by State



## Total Calls by Reason

Billing Question

Payments

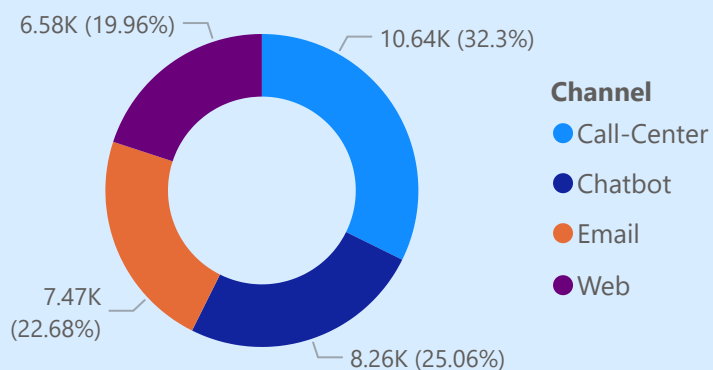
4.75K

Service O...

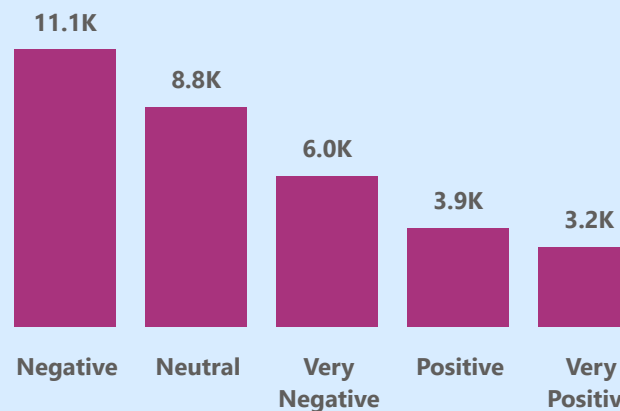
23.46K

4.73K

## Total Calls by Channel



## Total Calls by Sentiment



## Total Calls by Call-Centres City

