

Sukhad Yatra Apps for Highway Users

What in news:

- Prime Minister Narendra Modi's Digital India Focus, has launched a new mobile app called "Sukhad Yatra"

About news:

- It aims to empower the highway users continuously.
- The Sukhad Yatra mobile application has been developed by the National Highway Authority of India (NHAI) and provides many convenient facilities, including the time to await real-time data on toll-plazas.

About features:

- The main feature of the app includes the user's provision to enter information about the quality of the road or to record any accidents or pothole on the highway.
- NHAI confirms that this app will relate to real-time data related to expectations such as plazas and various features like interest, rest house etc.
- This App can also be used by users. Fast tag and forward highway user experience are facilitated.
- It will help users to provide all the facilities of waiting time, restaurants, highway nests / nest mini, fast tag etc. in Plazas Provides real-time data for NHs to further improve the highway user experience. "
- With the Sukhad Yatra mobile app, the Government of India has also introduced a new toll free number, 1033 users will be able to report on the state of emergency or highway related feedback.
- In order to ensure rapid response times during an emergency, this service has also integrated the various ambulance / tud away services on the road.
- Support is provided by multilingual support and user location tracking features to provide users with accurate and responsive

Sukhad Yatra app is available on iOS and Google Play Store and is free to download.

- Over the years, the government has installed many mobile-based applications and it is the app to focus on the safety and development of Indian roads and highways.

Expected prelims question

Which app projection is launched for Highway Users?

- A. Economic Times App
- B. BHIM App
- C. Sukhad Yatra App
- D. Umang App

Ans - c

Expected mains question

Q) Discuss the features of sukhad yatra app add a note on how does it acts as citizen friendly app.