**Becoming a Network Partner**

Thank you for your interest in becoming a partner of The Caregiver Network.

We offer 2 types of partnerships (see Table 1 below):

1) **Member partners:** Benefit from the full range of services available through The Caregiver Network

2) **Non-member partners:** Utilize the technology available through The Caregiver Network

**Membership fees**

| MEMBER PARTNERS | |
|---|---|
| **Organizations with a local or provincial scope** | 500$/year |
| **Organizations with a regional scope (2 or more Provinces)** | 1000$/year |
| **Organizations with a pan Canadian scope** | 2000$/year |
| NON MEMBER PARTNERS | |
| **Non-Member Partners** | 500$ (one-time fee) |

Membership fees renew yearly on January 1 and are prorated up to 6 months depending on start date of membership.

*Table 1- Services provided to Network Partners*

| SERVICE | MEMBER PARTNERS | NON MEMBER PARTNERS |
|---|---|---|
| **Technology Integration and Support** | | |
| Access to the latest remote learning software and applications | ✓ | ✓ |
| Technology training (web conferencing, teleconferencing and TCN web systems) | ✓ | ✓ (excluding TCN web systems) |
| Technical Support | ✓ | ✓ |
| Ongoing training support | ✓ (free up to 1 month post training) | ✓ (free up to 1 month post training) |
| Sharing best practice and continuing education on the use of remote technologies | ✓ | |
| **User Access** | | |
| Toll-free telephone registration for your members | ✓ | |

| | | |
|---|:---:|:---:|
| Online registration through the TCN web portal | ✓ | |
| User guides, help desk and support | ✓ | |
| Dedicated programming channels | ✓ | |
| **Online Promotion and Sharing** | | |
| Publishing of tele-learning events through the TCN web portal | ✓ | |
| Promotion of your events through our recurrent e-letters | ✓ | |
| Sharing information across our partner networks | ✓ | |
| Social media marketing | ✓ | |
| Media and public relations initiatives | ✓ | |
| Traditional and digital media marketing | ✓ | |
| **E-Commerce and revenue generation** | | |
| Generate revenue through tele-event fees | ✓ | |
| Partnering with sponsors to fund programming and services | ✓ | |
| **Evaluating Impact** | | |
| Custom evaluations and reporting of all remote events | ✓ | |
| **Data Collection** | | |
| Participant profiles and statistical reporting | ✓ | |
| **Archiving** | | |
| Web conference recordings | ✓ | ✓ |
| Teleconference recordings | ✓ | ✓ |
| Archiving of all tele-events through the TCN web portal | ✓ | |
| **Networking** | | |
| Connecting your organization to a broad network of community organizations | ✓ | |

**Technology & Fees**

We offer two types of technology to be used during your tele-events. They can be used separately or together, depending on your tele-event needs.

1) **Teleconferencing**: Where hosts and participants dial-into the tele-event through cell phones or landlines. This service enables participants to listen-in on the tele-event and offers the host various control options over the participant phone lines.
**Fee:** $0.09/user/minute for teleconferencing usage.

2) **Web-conferencing:** Hosts and participants log-in to a web meeting room through an internet connection. This multimedia enabled and highly interactive platform enables hosts to share screens, PowerPoint presentations, have a live chat, activate webcams, and more.
**Fee:** Your choice between an annual license which gives you access to an unlimited amount of web-conferences throughout the year or a pay per use model (Please see 2 table below).

*Table 2- Fee and service model for Web-Conferencing*

|  | PAY PER USE | ANNUAL LICENCE |
|---|---|---|
| **Cost** | $100/session | $500/year |
| **Billing** | Monthly | One Time Annual Fee |
| **Unlimited usage** | No | Yes |
| **Schedule** | Must be booked with TCN in advance | Host meeting anytime |
| **Meeting rooms** | One meeting room | Unlimited rooms |
| **Free recordings** | Yes | Yes |
| **Private back end server** | No | Yes |
| **Branded room** | No | Yes |
| **Teleconference management through Adobe** | Yes | Yes |

*Table 3- Additional Fees (on demand)*

| SERVICE | FEE |
|---|---|
| **Audio recordings generated from teleconferences & light recording edit (up to 30 mins)** | $75 / recording |
| **Detailed audio recording editing** | $75 / hour |
| **Technology re-training** | $500 / training event |
| **Ongoing training support** | $75 / hour **OR** $1000/year (up to 20hrs of training support) |
| **Facilitation of singular tele-event (up to 60 minutes)** | $150 / event |
| **Tele-event support** | $75 / hour |
| **E-commerce for event billing** | 15% of total revenue generated from online registrations |

**For more information, contact:**

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