Krizzia Venci Mocling

Web Developer

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09157711047 📱

Sampaloc, Manila 📍

To seek a position in your company and apply my knowledge and skills in the field of IT together with a team of experienced professionals and put them in use for the development of your organization.

WORK EXPERIENCE

Technical Support Representative
TPG, Orchid Cybertech Services Inc.

03/2016 – 02/2018
11th Floor, Orient Square, F. Ortigas Jr. Road, Ortigas Center, Pasig City

Achievements/Tasks
- Assist customers on network troubleshooting over the phone
- Create tickets for sending out technicians if there is a network issue
- Was able to take senior technician calls on customers that is difficult to deal with.

Contact: Norren C. Galang `- Team Leader – 09173563168

Data Processor/Analyst
Accenture Philippines

06/2014 – 12/2015
Global One, Eastwood City, Libis Quezon City

Achievements/Tasks
- Process,release,edit and denies payment request of health insurance customers
- Creates daily,weekly and monthly reports for the overall production of the team
- Was able to practice on checking quality of the processed workflow management.

Contact: Christine H. Morales-Group Lead – 09223157733

CAPSTONE PROJECTS

Portfolio website

SirKel -Capstone 3 (04/2018)
- http://sirkel.brightframework.com/login

Tsoko-Latte - Capstone 2 (03/2018)
- http://tsokolatte.x10host.com/

Reel Deal -Capstone 1 (02/2018)
- https://kvmocling.github.io/Capstone1/ReelDeal.html

EDUCATION

Bachelor of Science in Information Technology
Pinamalayan Maritime Foundation and Technological College, Inc.

2009 – 2014   *Pinamalayan, Oriental Mindoro*

Secondary Education
Immaculate Heart of Mary Academy

2005 – 2009   *Pinamalayan, Oriental Mindoro*

Lumambayan Elementary School
Lumambayan, Pinamalayan Oriental Mindoro

1999 – 2005   *Lumambayan, Pinamalayan Oriental Mindoro*

SKILLS

Network Troubleshooting   Good Communication Skills

Analytical Skills and Reporting

Good observer and quick learner

Capable of Editing videos and presentation

ACHIEVEMENTS

Tuitt Coding Bootcamp (01/2018 – 05/2018)
Completed 3 Capstone Projects

Career Service Professional Eligibility (05/2014)
Civil Service Certificate of Eligibility Professional

Career Service Subprofessional Eligibility (05/2011)
Civil Service Certificate of Eligibility Subprofessional

Bachelor's Degree in Information Technology (04/2014)

PROGRAMMING SKILLS

Skill	Level
HTML	●●●●○
CSS	●●●○○
Javascript	●●●○○
Node js	●●○○○
PHP	●●●●○
Laravel	●●●●○
Visual Basic 6.0 and VB.Net	●●●○○

INTERESTS

Playing badminton   Swimming   Video Editing

Movies   Playing Board games