



Krizzia Venci Mocling

Web Developer

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09157711047

Sampaloc, Manila

To seek a position in your company and apply my knowledge and skills in the field of IT together with a team of experienced professionals and put them in use for the development of your organization.

WORK EXPERIENCE

Technical Support Representative TPG, Orchid Cybertech Services Inc.

03/2016 – 02/2018
11th Floor, Orient Square, F. Ortigas Jr. Road, Ortigas Center, Pasig City

Achievements/Tasks

- Assist customers on network troubleshooting over the phone
- Create tickets for sending out technicians if there is a network issue
- Was able to take senior technician calls on customers that is difficult to deal with.

Contact: Norren C. Galang - Team Leader - 09173563168

Data Processor/Analyst Accenture Philippines

06/2014 – 12/2015
Global One, Eastwood City, Libis Quezon City

Achievements/Tasks

- Process, release, edit and denies payment request of health insurance customers
- Creates daily, weekly and monthly reports for the overall production of the team
- Was able to practice on checking quality of the processed workflow management.

Contact: Christine H. Morales-Group Lead - 09223157733

CAPSTONE PROJECTS

Portfolio website

- <https://kvmocling.github.io/kvmocling-cv/>

SirKel -Capstone 3 (04/2018)

- <http://sirkel.brightframework.com/login>

Tsoko-Latte - Capstone 2 (03/2018)

- <http://tsokolatte.x10host.com/>

Reel Deal -Capstone 1 (02/2018)

- <https://kvmocling.github.io/Capstone1/ReelDeal.html>

EDUCATION

Bachelor of Science in Information Technology Pinamalayan Maritime Foundation and Technological College, Inc.

2009 – 2014 Pinamalayan, Oriental Mindoro

Secondary Education

Immaculate Heart of Mary Academy

2005 – 2009 Pinamalayan, Oriental Mindoro

Lumambayan Elementary School

Lumambayan, Pinamalayan Oriental Mindoro

1999 – 2005 Lumambayan, Pinamalayan Oriental Mindoro

SKILLS

Network Troubleshooting

Good Communication Skills

Analytical Skills and Reporting

Good observer and quick learner

Capable of Editing videos and presentation

ACHIEVEMENTS

Tuitt Coding Bootcamp (01/2018 – 05/2018)

Completed 3 Capstone Projects

Career Service Professional Eligibility (05/2014)

Civil Service Certificate of Eligibility Professional

Career Service Subprofessional Eligibility (05/2011)

Civil Service Certificate of Eligibility Subprofessional

Bachelor's Degree in Information Technology (04/2014)

PROGRAMMING SKILLS

HTML	●	●	●	●	○
CSS	●	●	●	○	○
Javascript	●	●	●	○	○
Node js	●	●	○	○	○
PHP	●	●	●	●	○
Laravel	●	●	●	●	○
Visual Basic 6.0 and VB.Net	●	●	●	●	○

INTERESTS

Playing badminton

Swimming

Video Editing

Watching Movies

Playing Board games (chess, monopoly and scrabble)