

CUSTOMER FEEDBACK REPORT

Customer Name
Kumar

Email ID
selvabhushan.vk@gmail.com

Phone Number
9500077051

Feedback Received
Date
28/12/2022

W.O.No :
5895

Transformer Serial
No.
2

Rating (MVA)
80

Voltage (KV)
220/33

(A) Related to Transformer

(A.1) Compliance of Customer specification

Very Good

good

(A.2) Aesthetics

Satisfactory

good

(A.3) Overall Rating of Transformer based of Design & Performance figures

Good

satisfactory

(B) Related to Testing Department

(B.1) Equipment & infrastructure for carrying out testing of transformer

Poor

need to improve

(B.2) Competency of Testing personnel

Below Satisfactory

need to improve

(B.3) Quality of Testing

Excellent

(B.4) Adequacy of Test Report

Very Good

adequate

(B.5) Housekeeping

Good

need to improve

(B.6) Overall experience on safety aspects

Good

ok

(B.7) On time completion of testing

Satisfactory



(C) General

(C.1) Arrangements / coordination
to ensure smooth inspection

Excellent

(D) Suggestions for improvement, if any :

Need to improve the above mentioned areas

Note :- This is system generated feedback form. Hence Signature not required.