



Kat Mountford



Product Manager

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ABOUT

I'm a Product Manager with 4 years of experience in B2B SaaS companies, blending expertise in tech, AI, and UX design to deliver high-impact results. I'm passionate about driving meaningful outcomes for users and businesses through strong stakeholder management, cross-functional collaboration, and being a relentless advocate for the customer.

With recent up-skilling in software engineering, I thrive at bridging the gap between technical and product domains to create solutions that solve complex problems and truly resonate with users.

EDUCATION

Diploma of Information Technology
Coder Academy, AIT, 2024

UX UI Design Bootcamp
Academy Xi, 2021

Certified Scrum Master
The Scrum Alliance, 2019

SKILLS

Product Management: Roadmaps, Stakeholder Management, Feature Prioritisation, User Research, Analytics

UX/UI Design: Customer Journeys, Wireframing, Prototyping (Figma), Usability Testing

Technical: React.js, Node.js, REST API Integration, SQL, NoSQL, AWS, GCP

EXPERIENCE

Technical Product Manager (A.I.) 2024 – PRESENT

Aurecon

- Designed and implemented user-facing features for an internal AI-powered tool leveraging large language models (LLMs).
- Led UAT testing and streamlined deployment processes to maximise adoption among internal teams.

Product Manager 2022 – 2023

Culture Amp

- Defined the roadmap for the Performance Management product, collaborating with customer success and marketing teams to address churn risk and drive adoption.
- Secured stakeholder buy-in for strategic product decisions through data-driven insights and clear articulation of customer needs.

Product Manager 2021 – 2022

Surreal

- Launched a SaaS product into the UK market, securing \$750k in VC funding by presenting a compelling international product strategy.
- Developed and implemented an analytics stack using Amplitude, FullStory, and Google Analytics to improve user insights and refine UX workflows.

Product Manager 2019 – 2021

Henry Schein One

- Uplifted NPS by 30 points and doubled user growth in one year by creating a high-impact product roadmap informed by user research and business objectives.
- Led the market entry of an acquired product into Australia, including localisation and stakeholder alignment.

PROFESSIONAL DEVELOPMENT

Technical Upskilling 2023 – 2024

_nology, Coder Academy & Talk to Maple

- Completed an immersive full-stack engineering program, developing 12+ projects with modern technologies including React.js, Node.js & cloud platforms, and earned a Diploma of I.T.
- Co-founded and launched an AI-powered self-care app, integrating OpenAI APIs and achieving 200+ downloads on Apple and Android stores.