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Issues with xRDP and Ubuntu 18.04.2 – How to fix it

March 23, 2019 / Griffon

Hello World,

Based on the feedback we have received through this blog, it seems that there is some changes that has been introduced in **Ubuntu 18.04.2** which seems to break the xRDP capability and people cannot perform the remote desktop connection anymore. After being presented with the xRDP login page, only the green background screen is presented to you and will fail eventually. This issue will occur if you perform a manual installation or if you use the latest version of **Std-Xrdp-Install-5.1.sh** script.

This post will explain what's needs to be done in order to fix this issue. So, let's go !

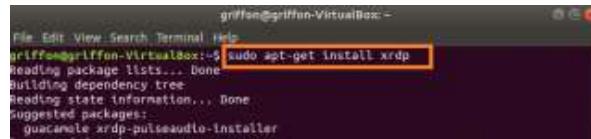
Overview

Ubuntu 18.04.2 has been released and more and more people are noticing that after installing the xRDP package, they are not able to connect to the desktop interface through remote desktop connection software. Apparently, Ubuntu 18.04.2 has introduced some changes that preventing xRDP package to work as expected. We have performed a **manual installation** to see what could be the problem.

Problem Description

So, to perform a manual installation, we have opened a terminal console and we have issued the following command

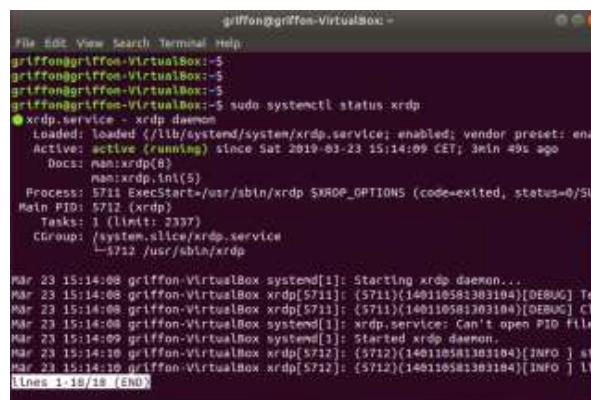
```
sudo apt-get install xrdp
```



Click on Picture for Better Resolution

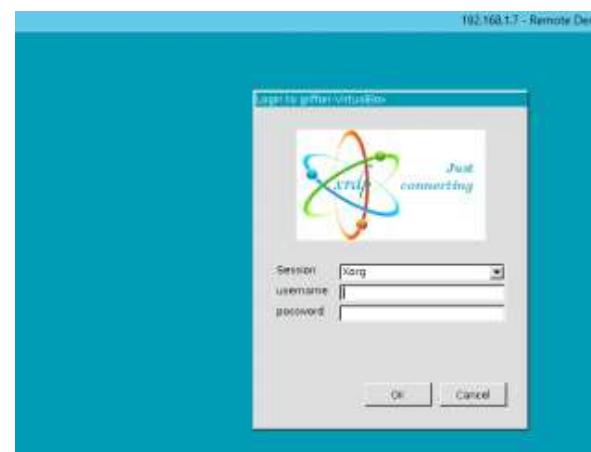
After having performed the installation, we have checked that the xrdp service was running using the following command:

sudo systemctl status xrdp



Click on Picture for Better Resolution

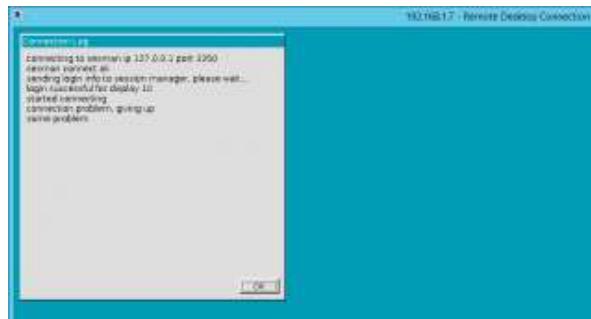
So far, everything seems to be working as expected. So, we moved to a windows computer, fired up the remote desktop client and as we can see in the screenshot, we are presented with the **xrdp login page**



[Click on Picture for Better Resolution](#)

After entering our credentials, we only see a **green background** page and nothing happens. After a certain amount of time (several minutes), you should see the following error message

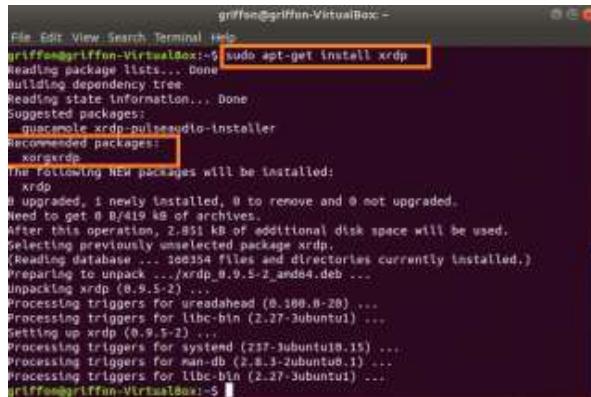
connection problem,giving up
some problem



Click on Picture for Better Resolution

Resolution process

After looking into the logs, it seems that the **xorgxrdp component of xRDP** is not working as expected. When we have performed the installation of the xRDP package, we have noticed that information displayed in the console mentionning that xorgxrdp package is needed (see screenshot below). So, when performing the xrdp installation, it seems that the **xorgxrdp package is not installed anymore**.



Click on Picture for Better Resolution

So, it's seems that the issue encountered is due to the fact that the xorgxrdp package is not installed. So, moving forward, we have decided to install the xorgxrdp package manually just after installing the xrdp package. So, we have issued the following command in a Terminal console

`sudo apt-get install xorgxrdp`

Issuing this command will not perform the installation as there are **some dependencies errors**.

```

griffon@griffon-VirtualBox:~$ sudo apt-get install xorgxrdp
Reading package lists... Done
Building dependency tree
Reading state information... Done
Some packages could not be installed. This may mean that you have
requested an impossible situation or if you are using the unstable
distribution that some required packages have not yet been created
or been moved out of Incoming.
The following information may help to resolve the situation:

The following packages have unmet dependencies:
 xorgxrdp : Depends: xorg-video-abi-23
              Depends: xserver-xorg-core (>= 2:1.18.99.981)
E: Unable to correct problems, you have held broken packages.
griffon@griffon-VirtualBox:~$ 

```

Click on Picture for Better Resolution

We have just found **the root cause issue**.

The xorgxrdp package cannot be installed because of some missing dependencies. Because we have **no xorgxrdp component installed** on the computer, it seems logical that when we perform a remote connection, we **are never presented with the Ubuntu desktop...**

Fixing xRDP on Ubuntu 18.04.2

If you are performing a brand new xRDP installation or if you have installed xRDP and you are encountering the issue, you will need to perform the following actions

New xRDP installation	xRDP already installed
<ul style="list-style-type: none"> • Install xserver-xorg-core package • Install xsrever-xorg-input-all package • Install xRDP package 	<ul style="list-style-type: none"> • install xserver-xorg-core package • Install xsrever-xorg-input-all package • install xorgxrdp package

New xRDP installation Scenario

So, let's go into more details. Let's assume, you have performed **a fresh installation of Ubuntu 18.04.2** and you want to install xRDP package through a manual installation, you will need to perform the following actions.

Step 1 – Install xserver-xorg-core by issuing the following command

```
sudo apt-get install xserver-xorg-core
```

```
griffon@griffon-VirtualBox:~$ sudo apt-get install xserver-xorg-core
Reading package lists... Done
Building dependency tree
Reading state information... Done
Suggested packages:
  xfonts-100dpi | xfonts-75dpi
The following packages will be REMOVED:
  ubuntu-desktop xorg xserver-xorg-core-hwe-18.04 xserver-xorg-hwe-18.04
  xserver-xorg-input-all-hwe-18.04 xserver-xorg-input-libinput-hwe-18.04
  xserver-xorg-input-wacom-hwe-18.04 xserver-xorg-video-all-hwe-18.04
  xserver-xorg-video-amdgpu-hwe-18.04 xserver-xorg-video-ati-hwe-18.04
  xserver-xorg-video-fbdev-hwe-18.04 xserver-xorg-video-intel-hwe-18.04
  xserver-xorg-video-nouveau-hwe-18.04 xserver-xorg-video-qxl-hwe-18.04
  xserver-xorg-video-radeon-hwe-18.04 xserver-xorg-video-vesa-hwe-18.04
The following NEW packages will be installed:
  xserver-xorg-core
0 upgraded, 1 newly installed, 17 to remove and 0 not upgraded.
Need to get 1.351 kB of archives.
After this operation, 5.651 kB disk space will be freed.
Do you want to continue? [y/n]
```

Click on Picture for Better Resolution

Note : You will notice that installing this package will trigger removal of packages ***xserver-xorg-hwe-18.04*** which might be used or needed by your system... So, you might lose keyboard and mouse input when connecting locally to the machine. To fix this issue, you will have to issue the following command just after this one

sudo apt-get -y install xserver-xorg-input-all

Step 2 – Install xRDP package

```
sudo apt-get install xrdp
```

In the screenshot, you can see that because there is no more dependencies issues, the xorgxrdp package is listed to be installed along with the xRDP package

```
griffon@griffon-VirtualBox:~$ sudo apt-get install xrdp
Processing triggers for liblc-bin (2.27-3ubuntu1) ...
Processing triggers for man-db (2.8.3-2ubuntu0.1) ...
griffon@griffon-VirtualBox:~$ sudo apt-get install xrdp
Reading package lists... Done
Building dependency tree
Reading state information... Done
The following additional packages will be installed:
  xorg.xorgxrdp xserver-xorg-video-all xserver-xorg-video-amdgpu
  xserver-xorg-video-ati xserver-xorg-video-fbdev xserver-xorg-video-intel
  xserver-xorg-video-nouveau xserver-xorg-video-qxl xserver-xorg-video-radeon
  xserver-xorg-video-vesa xserver-xorg-video-vmware
Suggested packages:
  xorg-docs xfonts-100dpi xfonts-75dpi x11-xfs-utils guacamole
  xrdp-pulseaudio-installer firmware-and-graphics xserver-xorg-video-r128
  xserver-xorg-video-mach64 firmware-misc-nonfree
The following NEW packages will be installed:
  xorg.xorgxrdp xserver-xorg-video-all
  xserver-xorg-video-amdgpu xserver-xorg-video-ati xserver-xorg-video-fbdev
  xserver-xorg-video-intel xserver-xorg-video-nouveau xserver-xorg-video-qxl
  xserver-xorg-video-radeon xserver-xorg-video-vesa xserver-xorg-video-vmware
0 upgraded, 14 newly installed, 0 to remove and 0 not upgraded.
Need to get 1.359 kB/1.778 kB of archives.
After this operation, 8.644 kB of additional disk space will be used.
Do you want to continue? [y/n]
```

Click on Picture for Better Resolution

Fixing xRDP installed package

If you have performed the installation of xRDP packages on Ubuntu 18.04.2 using the **Std-Xrdp-install-0.5.1.sh** script, in order to restore the xrdp functionality, you will need to simply install the missing dependencies by issuing the following command

```
sudo apt-get install xserver-xorg-core
```

```
griffon@griffon-VirtualBox:~$ sudo apt-get install xserver-xorg-core
Reading package lists... Done
Building dependency tree
Reading state information... Done
Suggested packages:
  xfonts-100dpi | xfonts-75dpi
The following packages will be REMOVED:
  ubuntu-desktop xorg xserver-xorg-core-hwe-18.04 xserver-xorg-hwe-18.04
  xserver-xorg-input-all-hwe-18.04 xserver-xorg-input-libinput-hwe-18.04
  xserver-xorg-input-wacom-hwe-18.04 xserver-xorg-video-all-hwe-18.04
  xserver-xorg-video-amdgpu-hwe-18.04 xserver-xorg-video-ati-hwe-18.04
  xserver-xorg-video-fbdev-hwe-18.04 xserver-xorg-video-intel-hwe-18.04
  xserver-xorg-video-nouveau-hwe-18.04 xserver-xorg-video-qxl-hwe-18.04
  xserver-xorg-video-radeon-hwe-18.04 xserver-xorg-video-vesa-hwe-18.04
The following NEW packages will be installed:
  xserver-xorg-core
0 upgraded, 1 newly installed, 17 to remove and 0 not upgraded.
Need to get 3.351 kB of archives.
After this operation, 5.661 kB disk space will be freed.
Do you want to continue? [y/n]
```

Click on Picture for Better Resolution

Note : Again, you will notice that installing this package will trigger removal of 17 packages ***xserver-xorg*-hwe-18.04*** which might be used or needed by your system...So, you might lose keyboard and mouse input when connecting locally to the machine. To fix this issue, you will have to issue the following command just after this one

sudo apt-get -y install xserver-xorg-input-all

After installing the missing dependencies, you will need to manually install the xorgxrdp package in order to restore the xRDP functionality

sudo apt-get install xorgxrdp

```
griffon@griffon-VirtualBox:~/Downloads$ sudo apt-get install xorgxrdp
Reading package lists... Done
Building dependency tree
Reading state information... Done
The following additional packages will be installed:
  xorg xserver-xorg xserver-xorg-video-all xserver-xorg-video-amdgpu
  xserver-xorg-video-ati xserver-xorg-video-fbdev xserver-xorg-video-intel
  xserver-xorg-video-nouveau xserver-xorg-video-qxl xserver-xorg-video-radeon
  xserver-xorg-video-vesa xserver-xorg-video-vmmware
Suggested packages:
  xorg-docs xfonts-100dpi xfonts-75dpi x11-utils firmware-amd-graphics
  xserver-xorg-video-r228 xserver-xorg-video-mach64 firmware-misc-nonfree
The following NEW packages will be installed:
  xorg-xorgxrdp xserver-xorg xserver-xorg-video-all xserver-xorg-video-amdgpu
  xserver-xorg-video-ati xserver-xorg-video-fbdev xserver-xorg-video-intel
  xserver-xorg-video-nouveau xserver-xorg-video-qxl xserver-xorg-video-radeon
  xserver-xorg-video-vesa xserver-xorg-video-vmmware
0 upgraded, 13 newly installed, 0 to remove and 0 not upgraded.
Need to get 3.359 kB of archives.
After this operation, 5.793 kB of additional disk space will be used.
Do you want to continue? [y/n]
```

Click on Picture for Better Resolution

When this is done, you will be able to perform your remote connection against your **Ubuntu 18.04.2**



Click on Picture for Better Resolution

Fixing keyboard and mouse issues in Ubuntu 18.04.2

After installing **xRDP package using the recipe** above or if you have **used the custom installation script** (version 2.2), you might encounter another issue. When login in locally on the ubuntu machine, you will notice that you have lost keyboard and mouse interaction. Again, as explained above, the fix is quite simple, runne the following command in the terminal session

`sudo apt-get -y install xserver-xorg-input-all`

Note : As long as you do not reboot after installing the xRDP package, you will not have any problems. After a reboot, you might loose keyboard and mouse input on your system.

Final Notes

The addition of the **xserver-xorg-hwe-18.04 and associated packages** seems to have introduced some dependencies changes that interfere wit the xorgxrdp and xrdp packages version available on Ubuntu repository. So, if you have used the **Std-Xrdp-Install-0.5.1.sh** script and you are facing this issue, you will need to **manually install the xorgxrdp package**. If you have used the **custom installation script (install-xrdp-2.2.sh)**, you will not have the issue as the script compile and install the xorgxrdp package separately and we are using the **latest xrdp and xorgxrdp package version..However, you might also have the keyboard and mouse problem**. Again, you will need to **re-install the xserver-xorg-input-all package...**

It seems that we will need to update the script in order to provide support for **Ubuntu 18.04.2 as Ubuntu 18.04 is a Long Term support release**. Please be patient as it might take us some time before we can upload the new version of the script....

Hope this clarify the issue...

Till next time

See ya

Posted in XRDП / Tagged Fix, green screen, Ubuntu 18.04.2, xorgxrdp, XRDП

< [Ubuntu 18.04 – How to install Ubuntu 18.04 Server through PXE – Part I](#)

[xRDP – Install xRDP the easy way \(Scripted Installation – Version 0.5.2\) >](#)

29 thoughts on “Issues with xRDP and Ubuntu 18.04.2 – How to fix it”



Junren Deng says:

March 27, 2019 at 3:47 am

Thanks Griffon, this issue makes me crazy these days...

I did try to install xorgxrdp, but when I saw that so many packages will be removed, I was afraid and stopped. 😞

If you don't mind, I would like to write a blog and make a ref link to your post.
thanks again!



Griffon says:

March 27, 2019 at 7:04 pm

@Junren,

Thank you for the feedback. Happy to see that the information is useful

You can use the information here to write your blog post as long as you provide credits and a reference link

Till next time

See ya



Thiago Martins says:

March 29, 2019 at 6:54 pm

Just found this! I'll try it again... lol

I'm planning to port Std-Xrdp-Install-5.2.sh to Ansible! If you don't mind... 😊



Thiago Martins says:

March 30, 2019 at 4:21 am

Hey Griffon! Check this out!

So, there is a need to rebuild xrdp against HWE 18.04 on Ubuntu 18.04.2.

Maybe Ubuntu should provide a new binary package, let's say "xrdp-hwe-18.04"...

For now, I've recompiled the same xrdp from Ubuntu 18.04, on Ubuntu 18.04.2 and uploaded to my "XRP PPA", here:

<https://launchpad.net/~martinx/+archive/ubuntu/xrdp-hwe-18.04>

To enjoy xrdp on Ubuntu 18.04 with HWE, just do:

```
sudo add-apt-repository ppa:martinx/xrdp-hwe-18.04  
sudo apt install xrdp xorgxrdp
```

Bug report:

<https://bugs.launchpad.net/ubuntu/+source/linux/+bug/1817225>



Thiago Martins says:

March 30, 2019 at 5:21 am

And if you want to try the latest xrdp on Ubuntu 18.04.2:

<https://launchpad.net/~martinx/+archive/ubuntu/xrdp-next>



Griffon says:

March 30, 2019 at 4:03 pm

@Thiago,

Waaaah, That's an amazing work in so little time..... We will give it a try

We are starting to test our installation process against Ubuntu 19.04 (Beta is just out). I think that a the latest xrdp package is included (version 0.9.9) which should not give any issues

As I said, need to check this one....

Thanks for sharing your work and findings.... really appreciated

Keep in touch

Till next time

See ya



Griffon says:

March 30, 2019 at 4:12 pm

@Thiago;

If you convert the script into Ansible solution, please let us know so we can use and test it on our side as well. Please share your work as well 😊 so anyone can benefit from it

Till next time

See ya

Ottmar says:

April 21, 2019 at 7:06 pm

Hi! I just want to express my thankfulness for this tutorial. I've investigated the web for a solution for the non working xrdp for days without any working solution. Finally I've found your website, I followed your instructions and it has been working out of the box. Again – thank you very much for this great work. BR



Griffon says:

April 22, 2019 at 9:43 am

@Ottmar,

Thank you for the visit and the positive feedback. Ubuntu 18.04.2 indeed changed something and this post has provided a quick fix to still have xRDP working.

As a better option, there is the possibility to use ready to use xRDP packages that can work with the xserver-xorg-core-hwe-18.04 packages (check this post <http://c-nergy.be/blog/?p=13487>)

As ubuntu 19.04 is out, expect to see in a near future new version of the installation script for xRDP 😊

Till next time

See ya

Greg says:

May 28, 2019 at 2:28 pm

Thank you so much for this! I've been trying to fix this for days, and nothing I found online worked. Your solution worked like a charm. Now I have working xRDP on Ubuntu 18.04.2!

Dana Ludwig says:

July 27, 2019 at 10:14 pm

Unfortunately the “update xrdp” version of this fix didn’t work for me, and the error messages were different with an error at the last install piece. Thanks for all the work in explaining everything so clearly!

Dana Ludwig says:

July 28, 2019 at 4:14 am

NOTE: I also have an NVIDIA card and driver.



Griffon says:

July 28, 2019 at 1:28 pm

@Dana;

thanks for providing feedback on this specific topic. Again, we are aware that xrdp and nvidia configuration is not taken into account with the script (so far). As we do not use nvidia hardware; it will be difficult for us to test and try to provide a possible solution/workaround

till next time

See ya

Stefan says:

August 5, 2019 at 3:01 pm

ppa:martinx/xrdp-hwe-18.04 saved the day of an Ubuntu newbie.

Thanks!

Rally says:

December 23, 2019 at 11:23 pm

Thanks Griffon,

lucky me I found your blog after just 1.5 hrs to get my xRDP problem solved.

Working with Ubuntu 18.04.3 on a HPE Proliant MicroServer v.10



Griffon says:

December 24, 2019 at 5:08 pm

@Rally,

Ah this is great news, you can spend nice holidays now 😊 Thanks for the visit and for sharing your experience with the script

Please note that a newer version is available as well.... To get the latest version of the script, please visit
<https://www.c-nergy.be/products.html>

Till next time

See ya

Nabil says:

January 21, 2020 at 12:25 am

Hi Griffon,

Do you know if xRDP works with Linux Mint 19.3 Cinnamon? I have been unable to connect remotely from a Windows PC using xRDP, I keep getting a “login failed for display 0.”

Most of the suggestions I found online to try to fix it appear to be for just Ubuntu and they haven't solved my problem, so I'm wondering if there may be an issue specifically with Mint 19.3 or more specifically the Cinnamon desktop environment?



Griffon says:

January 21, 2020 at 11:05 pm

@Nabil,

xRDP should be working with Linux Mint as well... In the past, we have write a post about how to perform this operation. The post is probably outdated because it was relying on using vnc server.... (actually, this might still work...)

Can you check or confirm that you have xorgxrdp package installed on the machine
you might have to create a ./xsession that would be used to load your desktop environment..

We are currently really busy and we usually not focusing on distribution other than Ubuntu. if you are a little bit patient, we could give it a try and see if this working.. If this is the case, we could publish some guidance

Hope this help

Till next time

See ya

Vick says:

March 16, 2020 at 7:49 am

Hi Griffon,

I'm using 18.04.02, but still can not work by following your instruction.

My error are below:

/var/log/xrdp.log

```
0200316-14:28:00] [INFO ] Cannot find keymap file /etc/xrdp/km-00000404.ini
[20200316-14:28:00] [INFO ] Loading keymap file /etc/xrdp/km-00000409.ini
[20200316-14:28:00] [WARN ] local keymap file for 0x00000404 found and doesn't match built in
keymap, using local keymap file
[20200316-14:28:00] [DEBUG] xrdp_wm_log_msg: connecting to sesman ip 127.0.0.1 port 3350
[20200316-14:28:01] [INFO ] xrdp_wm_log_msg: sesman connect ok
[20200316-14:28:01] [DEBUG] xrdp_wm_log_msg: sending login info to session manager, please wait...
[20200316-14:28:01] [DEBUG] return value from xrdp_mm_connect 0
[20200316-14:28:03] [INFO ] xrdp_wm_log_msg: login failed for display 0
[20200316-14:28:03] [DEBUG] xrdp_mm_module_cleanup
[20200316-14:28:03] [DEBUG] Closed socket 20 (AF_INET6 ::1 port 40076)
[20200316-14:28:09] [DEBUG] xrdp_wm_log_msg: connecting to sesman ip 127.0.0.1 port 3350
[20200316-14:28:10] [INFO ] xrdp_wm_log_msg: sesman connect ok
[20200316-14:28:10] [DEBUG] xrdp_wm_log_msg: sending login info to session manager, please wait...
[20200316-14:28:10] [DEBUG] return value from xrdp_mm_connect 0
[20200316-14:28:12] [INFO ] xrdp_wm_log_msg: login failed for display 0
[20200316-14:28:12] [DEBUG] xrdp_mm_module_cleanup
[20200316-14:28:12] [DEBUG] Closed socket 20 (AF_INET6 ::1 port 40090)
[20200316-14:28:20] [DEBUG] Closed socket 12 (AF_INET6 ::ffff:10.35.234.95 port 3389)
[20200316-14:28:20] [DEBUG] xrdp_mm_module_cleanup
[20200316-14:28:44] [INFO ] Socket 12: AF_INET6 connection received from ::ffff:10.35.232.50 port
56294
[20200316-14:28:44] [DEBUG] Closed socket 12 (AF_INET6 ::ffff:10.35.234.95 port 3389)
[20200316-14:28:44] [DEBUG] Closed socket 11 (AF_INET6 :: port 3389)
```

```
[20200316-14:28:44] [INFO ] Using default X.509 certificate: /etc/xrdp/cert.pem
[20200316-14:28:44] [INFO ] Using default X.509 key file: /etc/xrdp/key.pem
[20200316-14:28:44] [DEBUG] TLSv1.2 enabled
[20200316-14:28:44] [DEBUG] TLSv1.1 enabled
[20200316-14:28:44] [DEBUG] TLSv1 enabled
[20200316-14:28:44] [DEBUG] Security layer: requested 11, selected 1
[20200316-14:28:44] [DEBUG] Closed socket 12 (AF_INET6 ::ffff:10.35.234.95 port 3389)
[20200316-14:29:32] [INFO ] Socket 12: AF_INET6 connection received from ::ffff:10.35.232.50 port
56398
[20200316-14:29:32] [DEBUG] Closed socket 12 (AF_INET6 ::ffff:10.35.234.95 port 3389)
[20200316-14:29:32] [DEBUG] Closed socket 11 (AF_INET6 :: port 3389)
[20200316-14:29:32] [INFO ] Using default X.509 certificate: /etc/xrdp/cert.pem
[20200316-14:29:32] [INFO ] Using default X.509 key file: /etc/xrdp/key.pem
```

And it shows login failed for display 0 in mstsc Win10.

====

By the way I got certification error when I connect Ubuntu IP from Win10.

It says certification server name is incorrect, not coming from trusted certification.



Griffon says:

March 18, 2020 at 9:09 pm

@Vick,

It's normal that you get a RDP certificate prompt when connecting to Ubuntu..This simply means that the certificate used during the remote session is not trusted by your system..Simply, tick the checkbox "Do not ask me again..." and the popup will appear anymore...

Can you check that you have the xorgxrdp package installed on your system (using `dpkg -l | grep xorgxrdp`). If nothing is return, you are basically missing this package...

Finally, please note that there is a new version of the script that can perform the installation for you
(Have a look at <http://c-nergy.be/blog/?p=14093> and maybe give it a try)

P.S. you should upgrade to 18.04.4.....:-)

Hope this help

Till next time

see ya

Abdulhadi Abduldaim says:

April 16, 2021 at 12:24 am

every thing is a problem in linux



Griffon says:

April 17, 2021 at 4:46 pm

@Abdulhadi,

Thanks for visiting our blog and providing feedback. Linux might bring some challenges but usually there is always a workaround that can be implemented

Linux is maturing every day more and more....

Till next time

See ya

hx says:

May 11, 2021 at 3:56 am

I had the problem same as described in your problem part. I followed your instruction to fix the problem. a new problem cam up: the RDP interface disappears. The remote desktop didn't show up. I guess the remote desktop wasn't loaded properly. Any idea about the new problem? Is it Windows10's RDP client issue?

Many Thanks.



Griffon says:

May 11, 2021 at 8:46 pm

@hx,

We do not have enough information about your problem. When you say the rdp interface disappear... what do you mean ? Do you see the xRDP login screen ? can you enter your credentials, when credentials are ok, are you almost immediately disconnected ? If this is the case, it means that the user account you are using to perform the remote desktop connection is already logged on locally on your ubuntu machine.... The simplest and recommended way to fix this issue, you have to logout from the local machine and try to login again from the RDP... This should fix your issue...

More info that might be useful to you <http://c-nergy.be/blog/?p=16682> and <http://c-nergy.be/blog/?p=16698>

Hope this help

Till next time

See ya

Ian says:

July 6, 2021 at 8:58 pm

Thanks for the article. I have the problem described at the beginning i.e. up on logging in with Remote Desktop Connection from Win7 I get the empty blue desktop which eventually times out with the 'problem with connection' message. I'm on Ubuntu 18.04.3. I have installed xfce as suggested in another article but this did not fix the problem. I followed your instructions here for both fixing xrdp and for fresh install and neither worked. Still the same blank blue desktop eventually followed with connection problem message. Will be grateful for any useful suggestions.

TIA

Ian says:

July 6, 2021 at 9:04 pm

xrdp status log:

```
Jul 06 20:03:19 red systemd[1]: Starting xrdp daemon...
Jul 06 20:03:19 red xrdp[18475]: (18475)(140632132896576)[DEBUG] Testing if xrdp
Jul 06 20:03:19 red xrdp[18475]: (18475)(140632132896576)[DEBUG] Closed socket 7
Jul 06 20:03:19 red systemd[1]: xrdp.service: Can't open PID file /var/run/xrdp/
Jul 06 20:03:20 red systemd[1]: Started xrdp daemon.
Jul 06 20:03:21 red xrdp[18476]: (18476)(140632132896576)[INFO ] starting xrdp w
Jul 06 20:03:21 red xrdp[18476]: (18476)(140632132896576)[INFO ] listening to po
```



Griffon says:

July 9, 2021 at 3:20 pm

@ian,

sorry for the delay in answering your questions but we are again overloaded with work....

First, we are noticing that you are referring to an outdated post.... Please always use the latest version of the script which is currently version 1.2.3 and can be found here <http://c-nergy.be/blog/?p=16817> including how to use it

The blue screen can be due to the fact that the xorgxrdp package is not installed on your system.... To try to fix this, I would suggest you to run the latest version of the script and see if this would fix your issue

Hope this help

Till next time

See ya

Ian says:

July 9, 2021 at 4:52 pm

@Griffon,

Thanks for the reply, especially given your workload. Much appreciated.

It's probably a green screen (I'm a little colour blindish) and looks just like the images you include in the article, but I definitely installed xorgxrdp and even tried the martinx version.

I manually installed previously, I will now try the script you link to.

Cheers

Ian



Griffon says:

July 14, 2021 at 3:35 pm

@Ian,

Sorry for the late reaction....but here we are... any feedback about your issue... is the latest version of the script fixed you issues ?

Waiting for your feedback

Till next time

See ya

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