Saygent Web Interface

Dashboard - All Stores

saygent

| All Stores | Store BH | Store LA | Store Union | Store Spring | Store SF | Store Market | › |

Analysis - All Stores

281 respondents   Download Report

Heart Share - NPS   **97**
-100   100

| Satisfaction | 99 | Excited | 92 | Passion | 98 |
| 0   100 | | 0   100 | | 0   100 | |

| Happiness | 97 | Frustration | 10 | Problems | 90 |
| 0   100 | | 0   100 | | 0   100 | |
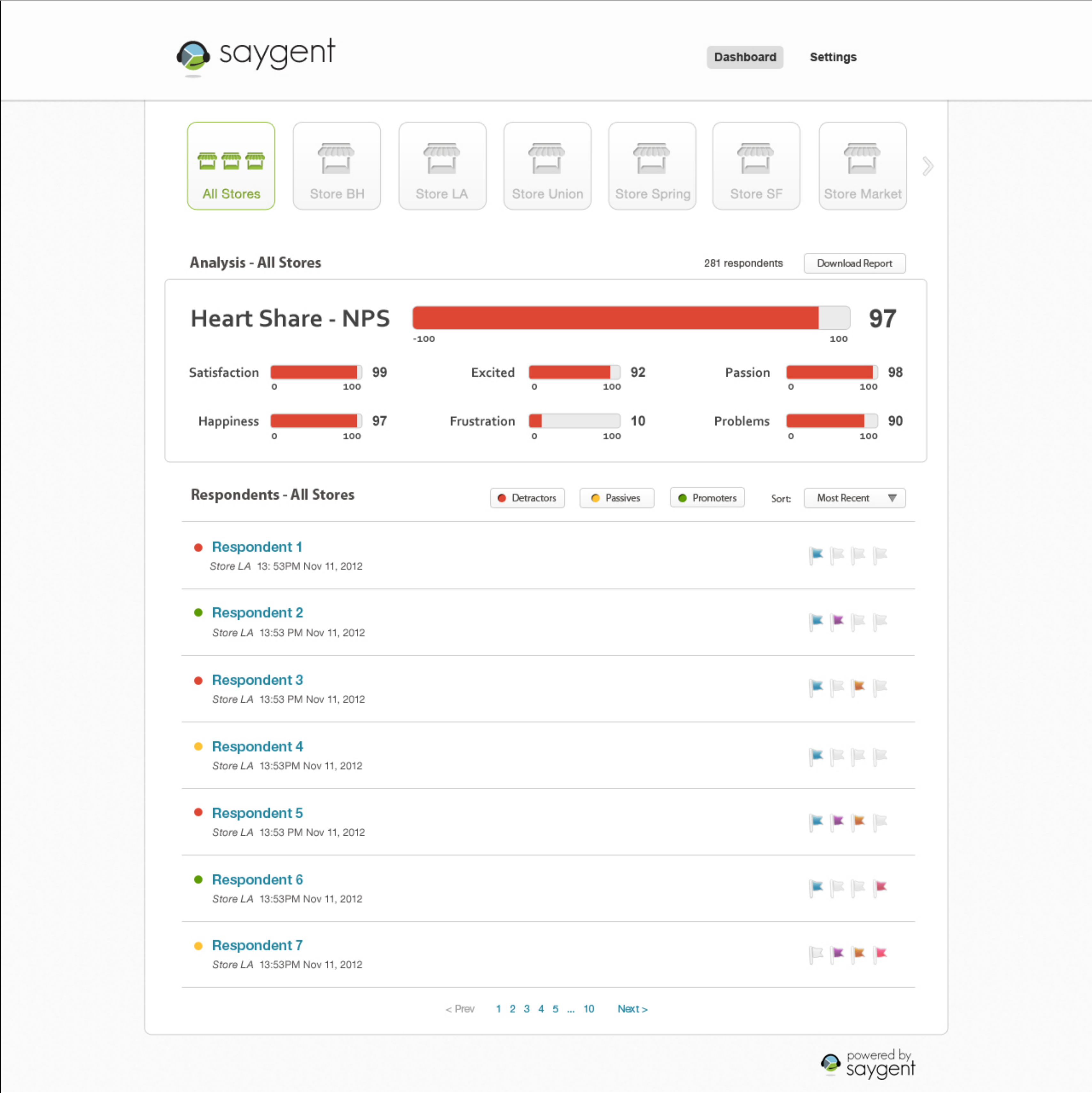
Respondents - All Stores

● Detractors   ● Passives   ● Promoters   Sort: Most Recent ▼

● **Respondent 1**
Store LA 13: 53PM Nov 11, 2012

● **Respondent 2**
Store LA 13:53 PM Nov 11, 2012

● **Respondent 3**
Store LA 13:53 PM Nov 11, 2012

● **Respondent 4**
Store LA 13:53PM Nov 11, 2012

● **Respondent 5**
Store LA 13:53 PM Nov 11, 2012

● **Respondent 6**
Store LA 13:53PM Nov 11, 2012

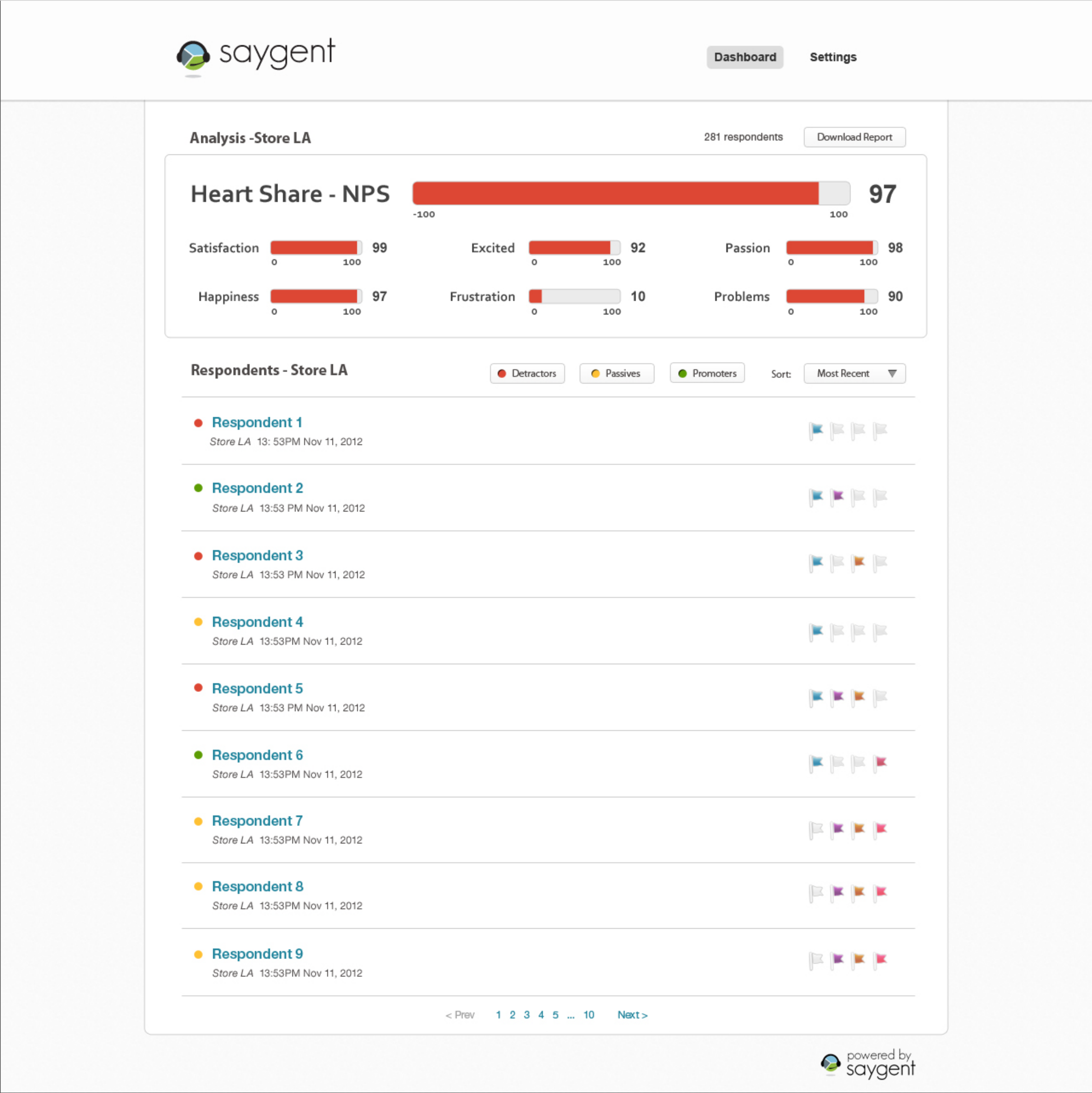● **Respondent 7**
Store LA 13:53PM Nov 11, 2012

< Prev   1 2 3 4 5 ... 10   Next >

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Dashboard - Individual Stores

saygent

Analysis -Store LA

281 respondents   Download Report

Heart Share - NPS

97

-100   100

Satisfaction   **99**
0   100

Excited   **92**
0   100

Passion   **98**
0   100

Happiness   **97**
0   100

Frustration   **10**
0   100

Problems   **90**
0   100

Respondents - Store LA

● Detractors   ● Passives   ● Promoters   Sort: Most Recent ▼

● **Respondent 1**
Store LA 13: 53PM Nov 11, 2012

● **Respondent 2**
Store LA 13:53 PM Nov 11, 2012

● **Respondent 3**
Store LA 13:53 PM Nov 11, 2012

● **Respondent 4**
Store LA 13:53PM Nov 11, 2012

● **Respondent 5**
Store LA 13:53 PM Nov 11, 2012

● **Respondent 6**
Store LA 13:53PM Nov 11, 2012

● **Respondent 7**
Store LA 13:53PM Nov 11, 2012

● **Respondent 8**
Store LA 13:53PM Nov 11, 2012

● **Respondent 9**
Store LA 13:53PM Nov 11, 2012

< Prev   1 2 3 4 5 ... 10   Next >

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Individual Respondent

Dashboard   Settings

Respondent 1   13: 53PM Nov 11, 2012

● Promoter

Take Action

📞 415-555-5555

Overall Analysis

Satisfaction	99	Excited	92	Passion	98
	0 100		0 100		0 100
Happiness	97	Frustration	10	Problems	90
	0 100		0 100		0 100

Responses

How was your experience buying a product at Store?

▶ ━━━━━━━━━━━━━━━━━━━━━━━━━━━ 0:00 / 1:12

How would you tell your friend about Store products?

▶ ━━━━━━━━━━━━━━━━━━━━━━━━━━━ 0:00 / 1:12

If you could describe your image of Store in a few words, what would those be?

▶ ━━━━━━━━━━━━━━━━━━━━━━━━━━━ 0:00 / 1:12

Do you plan on returning to Store soon? Please explain.

▶ ━━━━━━━━━━━━━━━━━━━━━━━━━━━ 0:00 / 1:12

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Settings

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Alert Settings

Email alerts

| Set alerts for ▼ | to | Email address | OK |

+ Add

1. Alert for Detractors to **mail@store.com**   X

Text message alerts

| Set alerts for ▼ | to | Phone number | OK |

+ Add

Detractors ●
Passives ●
Promotors ●
Frustrated ⚑
Passionate ⚑
Story ⚑
Problem ⚑

Account Settings

Admin Account

admin@store.com

•••••••••

Store LA Account

la@store.com

•••••••••

Store SF Account

sf@store.com

•••••••••

Store Union Account

union@store.com

•••••••••

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