

Service Bulletin

Ref. No. **2XN-0043(P110)**

<Date> May 15, 2025

Subject:	Firmware upgrade (Upgrade Pack 2XN/2XV/2XT_V3.00) (Except Russia and Belarus)		
Model:	TASKalfa 8353ci, TASKalfa 7353ci, TASKalfa 9003i, TASKalfa 8003i, TASKalfa 7003i, PF-7120		
Classification:	Field measures timing:	<input type="checkbox"/> At Set Up <input checked="" type="checkbox"/> Next Visit/Service Call	<input type="checkbox"/> Next Periodic Maintenance <input type="checkbox"/> Information only
	Phenomenon:	<input checked="" type="checkbox"/> SC/Error <input type="checkbox"/> Image	<input type="checkbox"/> Paper Feeding/Conveying <input checked="" type="checkbox"/> Machine operation <input checked="" type="checkbox"/> Other
	Type of change:	<input type="checkbox"/> Hardware <input checked="" type="checkbox"/> Firmware and Software	<input type="checkbox"/> Information
Remarks	Supplement for KDE	Delivery to Russia and Belarus is prohibited by KDC in consideration of the law.	
	Related SB:	3RL-0003(P046), SWSO-0192(O157)	

The firmware supporting the following items is released.

[Main changes]

- Compliance with the Radio Equipment Directive Delegated Act (RED-DA)
- Support for laser diode replacement in LSU (Other than TASKalfa 8353ci/7353ci)
- Support for the lift motor change in PF-7120

*Refer to page 3 and after for details on the above and other changes.

*Refer to the next page for the updated firmware.

Field Measure:

[All destinations]

When upgrading firmware or replacing PWB, etc., please upgrade each firmware (MAIN, ENGINE, etc.) to the latest version at the same time.

[Only for European specification]

From August 1, 2025, only products that comply with the Radio Equipment Directive Delegated Act (RED-DA) will be allowed to clear customs in Europe.

Compliant products are marked with "R" in the REMARK section of the outer box label of the main unit.

Refer to page 3 for the details.

*Compliance with the Radio Equipment Directive Delegated Act (RED-DA) does not affect machines already in operation in the field.

First implemented timing at factory:

CONTROLLER Planned in May 2025 production

ENGINE Planned in May 2025 production

PF-7120 Planned in March 2025 production

N00134426(CSD), N00135211(ESD), N00132509(PF-7120)

Service Bulletin

Ref. No. **2XN-0043(P110)**

<Date> May 15, 2025

[TASKalfa 8353ci/7353ci, TASKalfa 7003i/8003i, TASKalfa 9003i]

Type	Program No.	Remarks	Color	BW 70/80	BW 90	
Upgrade Pack Ver.		Other than KDCN	2XN_V3.00-S	2XV_V3.00-S	2XT_V3.00-S	New upgrade (Note: KDE)
		KDCN	2XN_V3.00CN-S	2XV_V3.00CN-S	2XT_V3.00CN-S	New upgrade
CONTROLLER	2XN_S000.003.008		X	-	-	New upgrade
	2XT_S000.003.008		-	X	X	New upgrade
ENGINE	2XN_1000.003.201		X	-	-	
	2XV_1000.005.001		-	X	-	New upgrade
	2XT_1000.005.001		-	-	X	New upgrade
SCANNER	2NH_1200.005.001		X	X	X	
OCR	2V8_L000.001.001		X	X	X	
PANEL	2V8_7200.001.006		X	X	X	
LANGUAGE MP	2V8_81XM.002.704		X	X	X	
DP	3R8_9500.007.301		X	X	X	
PF	2NH_9000.003.001	Main unit front deck	X	X	X	
COPY COLOR TABLE	2XN_KZ00.001.001	For Copy	X	-	-	
MLTCOLORTABLE	2XN_GZ00.001.001	For Printer	X	-	-	
ESPECIAL	ES_SKIP.ON		X	X	X	
ENHANCE						
PF-730(B)	3NJ_9000.009.001	500x2	X	X	X	
PF-740(B)	3NF_9000.009.001	1500x2	X	X	X	
PF-7120	3RL_9000.003.001	SIDE DECK 3K	X	X	X	New upgrade
PF-7130	3S0_9000.001.009	SMT 500	X	X	X	
DF-7110	3RW_9200.006.002	4K	X	X	X	
DF-7130 MAIN	3SW_9200.004.101	100STP	X	X	X	
DF-7130 DF SUB	3S8_9C00.002.102	100STP	X	X	X	
PH-7A/B/C/D	3NK_9A00.006.001		X	X	X	
MT-730(B)	3N0_9800.004.001	DF-7110	X	X	X	
BF-730	3ND_9700.007.002	DF-7110	X	X	X	
BF-9100	3SP_9700.005.001	DF-7130	X	X	X	
FAX System 12	3R2_5400.003.012	Other than KDCN *1	X	X	X	(Note: KDE)
FAX System 12 CHN	3R2_5600.Z03.012	KDCN *2	X	X	X	

(Note: KDEM) Do not distribute to Russia and Belarus.


*Firmware configuration *1: BOOT:3R2_5000.001.009 / APL:3R2_5100.003.012 / IPL:3R2_5600.002.002
 *2: BOOT:3R2_5000.001.009 / APL:3R2_5100.Z03.012 / IPL:3R2_5600.002.002

Service Bulletin

Ref. No. **2XN-0043(P110)**

<Date> May 15, 2025

[Content of Change]

No	title	Contents	Ctl	FW
1	Compliance with the Radio Equipment Directive Delegated Act (RED-DA) (Only for European specification)	<p>The Radio Equipment Directive Delegated Act (RED-DA*) will be enforced on August 1, 2025.</p> <p>With the enforcement mentioned above, the activation of user account lockout settings in wireless devices (WiFi-equipped machines) is mandated, and non-compliant machines will no longer be able to clear customs.</p> <p>Therefore, the following changes are made.</p> <p style="text-align: right;">*EU Radio Equipment Directive - Delegated Act</p> <p>[Content of Change]</p> <p>1. The factory default settings for user account lockout are changed as follows.</p> <ul style="list-style-type: none"> - The user account lockout setting [Lockout Policy]: OFF to ON (changed this time) - Number of Retries until Locked: 3 times (not changed) - Lockout Duration: 1 minute (not changed) - Lockout Target: All (changed this time) <p>*When updating the machines in the field to this version, the settings are not automatically changed from those before the firmware update.</p> <p>2. The machine administrator and administrator password are changed from the common device password to the serial number.</p> <p>3. The mark is added to the label (REMARK section) on the outer box of the main unit for the identification of the old and new.</p> <p>(Identification of the old and new - Sample)</p> <div style="display: flex; align-items: center;">  <div style="border: 1px solid black; padding: 5px; margin-left: 10px;"> Adding "R" to the REMARK field of the barcode label affixed on the outer box of the main unit. </div> </div> <p>[Additional Information]</p> <ul style="list-style-type: none"> - Compliance with the Radio Equipment Directive Delegated Act (RED-DA) does not affect machines already in operation in the field. - Change [2.] and [3.] apply only to the European specifications, with no changes to other specifications. 	2XN-2483 2XN-2484 2XN-2572 2XN-2568 2XN-2558 2XN-2546 2XN-2540 2XN-2534 2XN-2533 2XN-2528 2XN-2527 2XN-2525 2XN-2515 2XN-2514 2XN-2503 2XN-2587 2XN-2570 2XN-2563 2XN-2562 2XN-2555 2XN-2524 2XN-2516 2XN-2512 2XN-2510 2XN-2508 2XN-2506 2XN-2504 2XN-2497 2XT-2186 2XN-2480 2XN-2500 2XN-2627 2XN-2632 2XT-2185 2XN-2647 2XN-2581 2XN-2541 2XN-2591 2XN-2590 2XN-2579 2XN-2576 2XN-2574 2XN-2552 2XN-2535 2XN-2522 2XN-2519 2XN-2583 2XN-2561 2XN-2530 2XN-2520 2XN-2511 2XN-2499 2XN-2494 2XN-2493 2XN-2498 2XN-2542 2XN-2598 2XN-2585 2XN-2502 2XN-2509 2XN-2513 2XN-2548 2XN-2565 2XN-2577 2XN-2479 2XN-2488 2XN-2489 2XN-2505 2XN-2507 2XN-2517 2XN-2521 2XN-2526 2XN-2532 2XN-2538 2XN-2539 2XN-2550 2XN-2556 2XN-2559 2XN-2564 2XN-2571 2XN-2580 2XN-2586	CONT

Service Bulletin

Ref. No. **2XN-0043(P110)**

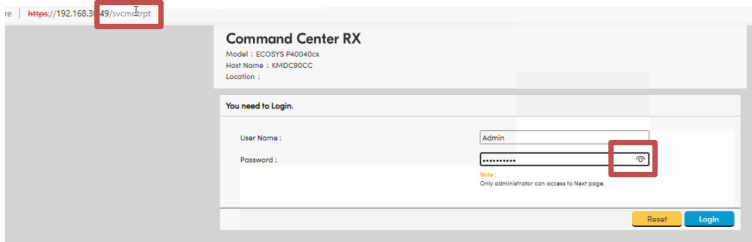
<Date> May 15, 2025

No	title	Contents	Ctl	FW
2	Change in factory default settings (Other than European specifications)	<p>In compliance with the Radio Equipment Directive Delegated Act (RED-DA), the following default values are changed for all specifications.</p> <p>[Content of Change] The factory default settings for user account lockout are changed as follows.</p> <ul style="list-style-type: none"> - The user account lockout setting [Lockout Policy]: OFF to ON (changed this time) - Number of Retries until Locked: 3 times (not changed) - Lockout Duration: 1 minute (not changed) - Lockout Target: All (changed this time) <p>*When updating the machines in the field to this version, the settings are not automatically changed from those before the firmware update.</p>	2XN-2553 2XT-2242 2XN-3063 2XT-2239 2XT-2238 2XT-2244 2XN-2567 2XN-2554 2XN-2481 2XN-2578 2XN-2620 2XN-2589 #170 #506	CONT
3	Security enhancement (Compliance with RED-DA)	<p>The following CVE (*) vulnerability ID is addressed as part of compliance with RED-DA.</p> <p style="text-align: right;">*CVE: Common Vulnerabilities and Exposures</p> <p>[CVE reference No.] CVE-2024-42236, CVE-2024-53142, CVE-2024-56659, CVE-2022-48978, CVE-2021-47612, CVE-2021-47405, CVE-2021-47269, CVE-2021-47118, CVE-2024-26635, CVE-2022-49731, CVE-2025-21776, CVE-2024-57850, CVE-2024-26982, CVE-2023-30774, CVE-2024-7006, CVE-2025-27113, CVE-2023-29469</p>	2XT-2192 2XT-2184 2XT-2183 2XT-2178 2XT-2176 2XT-2173 2XT-2172 2XT-2206 2XT-2219 2XT-2218 2XT-2213 2XT-2211 2XT-2210 2XN-3121 2XN-9731 2XN-9733 2XN-9761	CONT
4	Corrective measures for unknown toner message display	<p>When an unknown toner is installed, the utility message indicating that non-genuine toner is installed does not appear on the operational panel. Therefore, it is corrected.</p> <ul style="list-style-type: none"> - Command Center RX (CCR) - KYOCERA Fleet Services (KFS) - KYOCERA Net Manager (KNM) 	2XN-2594 2XN-2595 2XN-2592 2XN-2603 2XN-2601 2XC-16937 2XC-16938 2XC-16951 2XC-16976 2XC-16977 #171	CONT
5	Corrective measures for lock-up	<p>When specific internal processes and sleep transition occur simultaneously, taking a snapshot in KYOCERA Fleet Services (KFS) causes the device to lock up. Therefore, it is corrected.</p>	2XN-9802 2ZS-10411	CONT
6	Corrective measures for F125	<p>When a saved job with mixed document set positions is printed from the box with [Combine] setting in CCR, system error F125 occurs. Therefore, it is corrected.</p> <p>*Instead of system error F125, errors F188, F186, or F215 might occur.</p>	2XT-11317 2XT-11181 2XN-9889	CONT
7	Corrective measures for F244	<p>When connected to KYOCERA Fleet Services (KFS), BIND error might occur, and if the XMPP connection is dropped, system error F244 might be triggered. Therefore, it is corrected.</p>	KDCQA-16762 KDCQA-17848 2XC-14761 2XN-2486	CONT
8	Corrective measures for F248 (1)	<p>When a specific invalid TIFF file is sent via FTP, system error F248 occurs. Therefore, it is corrected.</p>	2XN-9735 C30-1324	CONT

Service Bulletin

Ref. No. **2XN-0043(P110)**

<Date> May 15, 2025

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9	Corrective measures for F248 (2)	When printing a multi-page PDF file using Mobile Print with N-up and specific page selection, system error F248 occurs. Therefore, it is corrected.	KDCQA-16310 2Z2-2702 2XN-2393	CONT
10	Corrective measures for F248 (3)	When printing a certain PDF file using the USB memory, system error F248 occurs. Therefore, it is corrected.	KDCQA-20451 2XN-2593 2V8-14075	CONT
11	Corrective measures for FDEF	When two deletion requests for specific internal processes are executed simultaneously, taking a snapshot in KYOCERA Fleet Services (KFS) might trigger system error FDEF. Therefore, it is corrected.	2XT-11336	CONT
12	Corrective measures for scanning issues with PDF (OCR) file format	Scanning in PDF (OCR) file format is unavailable in Kyocera Cloud Print and Scan (KCPS). Therefore, it is corrected. - The following are related service bulletins. SWSO-0192(O157)	KDCQA-18573 2XT-2127 CPS-6233 2XT-2168	CONT
13	Security enhancement	When using a specific API tool, detailed information can be retrieved by tracing with certain specified steps. Therefore, it is corrected.	KDCQA-19720 2V8-13165 2V8-13440 2XN-2599	CONT
14	Corrective measures for incorrect counting in KX Driver [8in1]	The job count for [8in1] settings from KX Driver is incorrect. Therefore, it is corrected.	2XN-2643 2XC-17749 #209 2V9-16138	CONT
15	Corrective measures for password display issues in CCRX	In the following CCRX login screen, pressing the password display button does not reveal the password. Therefore, it is corrected. - AirPrint (https: *IP*/airprint) 	2XT-2238 2Z0-34 C1B-39	CONT
16	Corrective measures for incorrect display of sender FAX number (Other than TASKalfa 8353ci/7353ci)	While in sleep mode, after receiving a fax in certain HyPAS applications, the sender's fax number in the transferred file name is displayed as [UNKNOWN]. Therefore, it is corrected. (TASKalfa 8353ci and 7353ci models have already been informed via 2XN-0040(P025).)	KDCQA-20017 2VG-2758 2VG-2761 2VG-2762 2VG-2765 2VG-2766	CONT

Service Bulletin

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<Date> May 15, 2025

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17	Corrective measures for F57B (Other than TASKalfa 8353ci/7353ci)	When duplex and 2in1 layout are set in a specific HyPAS application and copying is performed, system error F57B might occur. Therefore, it is corrected. (TASKalfa 8353ci and 7353ci models have already been informed via 2XN-0040 (P025).)	KDCQA-19026 2V8-13053 2V8-14370	CONT
18	Corrective measures for job accounting malfunction (Other than TASKalfa 8353ci/7353ci)	When the job accounting setting is set to OFF, a job accounting error might occur. Therefore, it is corrected. (TASKalfa 8353ci and 7353ci models have already been informed via 2XN-0040 (P025).)	KDCQA-19738 2V8-14369 2TJ-14298 2TJ-13799	CONT
19	Support for laser diode replacement in LSU (Other than TASKalfa 8353ci/7353ci)	Due to a change in the supplier of the laser diode within the LSU, both the pre-change and post-change laser diodes within the LSU are supported.	2XT-2195 2XV-140	ENG
20	Corrective measures for C1800 (Other than TASKalfa 8353ci/7353ci)	When [Side Deck] is selected in U247 [Check Paper Feeder] and motor drive verification is performed, service call error C1800 [Paper feeder communication error] occurs. Therefore, it is corrected. *For TASKalfa 8353ci/7353ci models, this fix is scheduled for the next update. (date TBD).	2XT-2163 2XV-139	ENG
21	Support for the lift motor change	Since the supplier of the lift motor has changed, support for the new lift motor is added. *When using the new lift motor with the old firmware, the tray lift drive joint might be damaged. - This item is the change at the upgrade of PF-7120 individual FW (3RL_9000.003.001) released via Service bulletin No.3RL-0003(P046).	2XC-15843	PF-7120

[CVE reference No.]

CVE-2024-42236, CVE-2024-53142, CVE-2024-56659, CVE-2022-48978, CVE-2021-47612, CVE-2021-47405, CVE-2021-47269, CVE-2021-47118, CVE-2024-26635, CVE-2022-49731, CVE-2025-21776, CVE-2024-57850, CVE-2024-26982, CVE-2023-30774, CVE-2024-7006, CVE-2025-27113, CVE-2023-29469