

Service Bulletin

E111-2K3-0038

<Date> June 12, 2014

Subject	Preventing the heat roller's surface coating from coming off (Change to the fuser heat roller)	
Model	FS-6530MFP, FS-6525MFP, TASKalfa255, TASKalfa255b, TASKalfa305	
Classification	Field measure timing:	Next Visit/Service Call
	Problem:	Image
	Type of change:	Hardware
Remarks	Related Service Bulletin:	D248-2LH-0017, D134-2J0-0037, C340-2K5-0017, C066-2H0-0071 Note that the content of these service bulletins is same but the material differs according to the model.

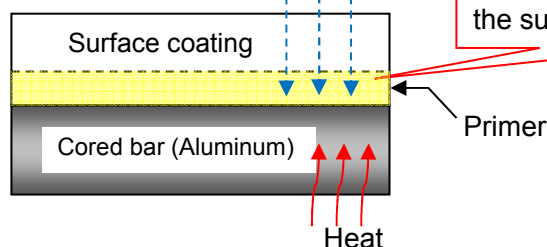
In a high humidity environment, the moisture, etc. contained in the paper may get into the coating film on the heat roller, causing the poor bonding of the primer (sealer for bonding) and the erosion between the cored bar and the primer. As a result, the surface coating of the heat roller may come off and the fuser offset issue and/or the stain on the image may occur due to the toner adhered to the bare area on the heat roller. As a corrective measure, the following modification is carried out.

[Content of change]

The material of the primer (sealer for bonding) for the heat roller is changed to the one that has higher water-resistance grade to prevent the coating from coming off the heat roller. (There is no difference in external view.)

[How this problem occurs]

Moisture contained in paper, etc.



The primer may become deteriorated due to heat and moisture, causing the surface coating to come off.

Changed Parts

No.	Old P/N	New P/N	Description	Q'ty		Intch		Remarks
				Old	New	Old	New	
1	302K393111 2K393111	302K393112 2K393112	FK-475(U)	1	1	X	O	120V
2	302K393121 2K393121	302K393122 2K393122	FK-475(E)	1	1	X	O	200V series

Field Measure	If the problem occurs, please replace the fuser unit.
Implement timing	To be informed on a later date.