# KYOCERA
# Service Bulletin

**E106-2KT-0024**
<Date>  June 6, 2014

| Subject | Firmware upgrade (Measure for the false detection displaying the check waste toner box message) | | |
|---|---|---|---|
| **Model** | **FS-C5150DN, FS-C5250DN** | | |
| **Classification** | **Field measure timing:** | **Next Visit/Service Call** | |
| | **Problem:** | **Other** | |
| | **Type of change:** | **Firmware and Software** | |

[Content of change]

| No. | Item | Details | FW |
|---|---|---|---|
| 1 | Measure for the false detection displaying the check waste toner box message | When coming out of sleep mode, inconsistency in the software interruption process may occur.   As a result, the state of waste toner box becomes unclear and the check waste toner box message may display even if it is not full yet.   This has been corrected.   When it occurs, it cannot be reset by pulling out/inserting the waste toner box or by replacing with the new part.   Cycle the main switch to reset. | ENGINE |

**< FS-C5150DN, FS-C5250DN >**

| Type Gemini Pri | Program No. | VER. | Remark | |
|---|---|---|---|---|
| MAIN | 2KV_3F00005003 | 005.003 | | |
| ENGINE | 2KT_1000010001 | 010.001 | FS-C5150DN | ← **New upgrade** |
| ENGINE | 2KV_1000010001 | 010.001 | FS-C5250DN | ← **New upgrade** |
| LANGUAGE BR | 2KV_81BR001010 | 001.010 | Brazilian Portuguese | |

KDC sales companies may download firmware through Knowledge Cabi-NET.
When upgrading firmware and/or replacing board, etc., please upgrade each firmware to the latest usable version.

| **Field measure** | If the problem occurs, please upgrade the firmware. |
|---|---|
| **Implement timing** | See below. |

## Affected Machines Serial Number

| Model | Specification | Item code | Starting S/N |
|---|---|---|---|
| FS-C5150DN | KDA120V | 1102KT2US0 | No applicable production |
| | KDA220V | 1102KT4US0 | N1N4500824 |
| FS-C5250DN | KDA120V | 1102KV2US0 | No applicable production |
| | KDA(GSA) | 1102KV2US1 | Next production |
| | KDA(GSA) | 1102KV2US2 | No applicable production |
| | KDA220V | 1102KV4US0 | N1P4500177 |