

Service Bulletin (Rev. 1)

E099-2M8-0016

<Date> June 16, 2014

Subject	Firmware upgrade (Measure for the false detection displaying the check waste toner box message, etc.)	
Model	FS-C2026MFP, FS-C2126MFP, FS-C2526MFP, FS-C2626MFP, FS-C2026MFP+, FS-C2126MFP+,	
Classification	Field measure timing:	Next Visit/Service Call
	Problem:	Machine operation
	Type of change:	Firmware and Software
Remarks	Content of revision	2 model names are eliminated. (FS-C5150DN, FS-C5250DN) Related service bulletin is added.
	Related service bulletin:	E085-COM-0315 E106-2KT-0024 (For FS-C5150DN and FS-C5250DN)

[Content of changes]

No.	Item	Details	FW
1	Measure for the false detection displaying the check waste toner box message	When coming out of sleep mode, inconsistency in the software interruption process may occur. As a result, the state of waste toner box becomes unclear and the check waste toner box message may display even if it is not full yet. This has been corrected. When it occurs, it cannot be reset by pulling out/inserting the waste toner box or by replacing with the new part. It can, however, be reset by cycling the main switch.	ENGINE
2	Command Center vulnerability support	Please refer to Service Bulletin E085-COM-0315 for details.	MAIN

Note that the version reported in this service bulletin is the same as the one reported in service bulletin No. E085-COM-0315 [Measure for vulnerability when using Command Center].

Field Measure	If the problem occurs, please upgrade the firmware.
Implement timing	Please see Page 3.

<FS-C2026MFP, FS-C2126MFP>

Type Gemini MFP	Program No.	Ver.	Remark	
MAIN	2KW_2F00009003	009.003	FS-C2026MFP *1 (Old Ver. E12.101)	New upgrade
MAIN	2KX_2F00009003	009.003	FS-C2126MFP *1 (Old Ver. E12.101)	New upgrade
ENGINE	2KW_1000016001	016.001		New upgrade
SCANNER	2KW_1200008001	008.001		
LANGUAGE BR	2KX_81BR001019	001.019	Brazilian Portuguese	
FAX BOOT APL	2KX_5500008003	008.003	(APL: 2KX_5100.008.003)	

<FS-C2526MFP, FS-C2626MFP, TASKalfa 265ci >

Type Gemini HyPAS	Program No.	Ver.	Remark	
MAIN	2M8_2F00008005	008.005	FS-C2526MFP *1 (Old Ver. E07.101)	New upgrade
MAIN	2M9_2F00008005	008.005	FS-C2626MFP, TASKalfa 265ci *1 (Old Ver. E07.101)	New upgrade
MMI	2M8_7000008005	008.005	*1 (Old Ver. E07.101)	New upgrade
ENGINE	2KW_1000016001	016.001		
SCANNER	2M9_1200004001	004.001		
LANGUAGE BR	2M8_81BR001012	001.012	Brazilian Portuguese	
FAX BOOT APL	2KX_5500008003	008.003	(APL: 2KX_5100.008.003)	

<FS-C2026MFP+, FS-C2126MFP+>

Type Gemini LED	Program No.	Ver.	Remark	
MAIN	2MA_2F00008005	008.005	FS-C2026MFP+ *1 (Old Ver. E07.101)	New upgrade
MAIN	2MB_2F00008005	008.005	FS-C2126MFP+ *1 (Old Ver. E07.101)	New upgrade
ENGINE	2KW_1000016001	016.001		New upgrade
SCANNER	2MB_1200003001	003.001		
LANGUAGE BR	2KX_81BR001019	001.019	Brazilian Portuguese	
FAX BOOT APL	2KX_5500008003	008.003	(APL: 2KX_5100.008.003)	

KDC sales companies may download firmware through Knowledge Cabi-NET.

When upgrade version and/or replacing board, etc., please replace each firmware to the latest.

*1: The affected MAIN/MMI firmware carry on the content from previous service bulletin No. E036-2M8-0015.

Affected Machines Serial Number

Model	Destination	Item code	Affected machines S/N MAIN FW	Affected machines S/N ENGINE FW
FS-C2026MFP+	KDA120V	1102MA2US0	NN34400516	NN34400516
	KDA220V	1102MA4US0	NPM4400172	NPM4400172
FS-C2126MFP+	KDA120V	1102MB2US0	No applicable production	←
	KDA220V	1102MB4US0	Next production	←
	KDA220V	1102MB4US1	No applicable production	←-

There is no current production for the models except above.