

# Service Bulletin

Ref. No. **2ND-0148 (J212)**

&lt;Date&gt; May 12, 2025

<b>Subject:</b>	<b>Corrective measures for the high frequency sound from the main high voltage PWB (For service parts only)</b>		
<b>Model:</b>	<b>TASKalfa 2552ci, TASKalfa 3252ci, TASKalfa 2553ci, TASKalfa 3253ci, TASKalfa 2554ci, TASKalfa 3554ci</b> <b>(--&gt;)TASKalfa MZ2501ci, TASKalfa MZ3501ci</b>		
<b>Classification:</b>	<b>Field measures timing:</b>	<input type="checkbox"/> At Set Up <input checked="" type="checkbox"/> Next Visit/Service Call	<input type="checkbox"/> Next Periodic Maintenance <input type="checkbox"/> Information only
	<b>Phenomenon:</b>	<input type="checkbox"/> SC/Error <input type="checkbox"/> Image	<input type="checkbox"/> Paper Feeding/Conveying <input type="checkbox"/> Machine operation <input checked="" type="checkbox"/> Other
	<b>Type of change:</b>	<input checked="" type="checkbox"/> Hardware <input type="checkbox"/> Firmware and Software	<input type="checkbox"/> Information
<b>Remarks:</b>	<b>Link:</b>	Sound: <a href="#">Link to the high frequency sound from the main high voltage PWB</a> * The above links connect to outside web site. <a href="#">Term of use, Privacy Policy</a> when connecting to it conform to what applied to our global site contents (English only)	
	<b>Revised ver.:</b>	- This time the description with (-->) is revised from the previous information. <Number of changes: 1> Add TASKalfa MZ3501ci/MZ2501ci to the applicable model.	

High frequency sound might occur from the capacitors (C333, C334, C326, C350) on the main high voltage PWB in the timing below depending on variation of parts and the main high voltage PWB for service (No1) is changed as follows.

## [Timing]

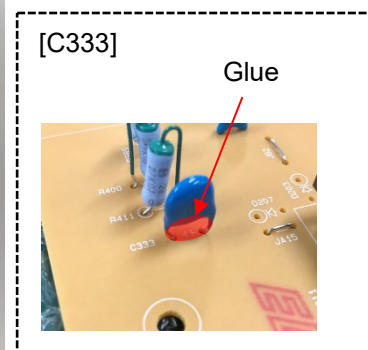
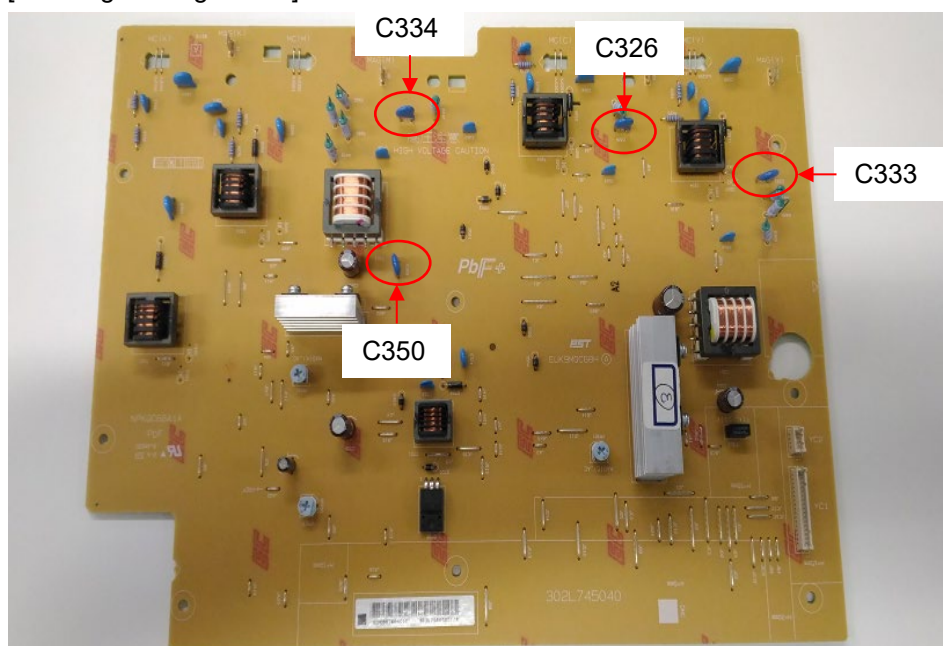
- During main unit drive after turning the power on
- During printing

## [Content of change]

The gap between the capacitor and PWB is filled with glue to regulate the vibration of the capacitors (C333, C334, C326, C350) \*This change is only applied to the main high voltage PWB for service.

The occurrence of this phenomenon is infrequent and this is not implemented in main unit production.

## [Main high voltage PWB]



(Revised issue 3)  
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No.	Old Part No.	New Part No.	Description	Q'ty		Com pati bi lity		Remarks
				Old	New	Old	New	
1	302L794150	302L794151	PARTS UNIT HIGH VOLTAGE MAIN SP	1	1	X	O	

**Field Measure:** Replace with the new main high voltage PWB (No1) when the above phenomenon occurs. (Refer to Chapter 4 of the service manual [Detaching and reattaching the main high voltage PWB])

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