



steiner greves

Investing in your Future



POLICY ON PRIVACY PROTECTION

Steiner Greves (herein referred to as the 'Company') prioritizes the convenience of its clients (herein referred to as the 'Client') and puts much emphasis on the enhancement of ways to satisfy anyone who uses the service. Therefore, the Company's commitment to customer service necessitates its ability to access some of the Client's information.

The Policy on Privacy Protection articulates how the Company dutifully satisfies the aforementioned commitment by obtaining and storing the information provided by the Client. Rest assured that the information, be it personal or general, will remain confidential.

I. Personal Information

In any instance of creating or opening an account, and/or (b) depositing or withdrawing funds, the Company maintains all of its rights to collect information, with the primary goal of authenticating the identity of the Client. This will also be used to establish a reliable contact method through the following:

- Complete Address
- Phone number
- Email

The Company shall ask the Client to submit other kinds of information, depending on the nature of the transaction that will be done. Among other information to be collected from the Client are:

- Internet Protocol Address (IP Address)
- Operating System
- Internet service provider
- Type of browser
- Cookies

In any instance of further inquiry, and in order to accomplish the full regulatory requirements, the Company may invoke its rights to obtain further identifiable documents such as passport, driver's licence, and other similar items that may be required and/or necessary depending on the nature of a given transaction.

II. Revising Personal Information

The Client is hereby reminded that he/she must shoulder the responsibility of ensuring that all information provided are current, correct, and updated before submitting it to the Company. The Company also hereby reminds the Client that he/she shoulders the responsibility of informing the Company about any modifications or inaccuracies in any or all of the provided information.

The Company, therefore, limits and/or concerns itself to the proper and appropriate modification, rectifying, and updating of any information submitted by the Client, and to the modification,

rectifying, and updating of any error committed by the either the Client or personnel affiliated with the Company.

III. Use of Information

The Company collects information about the Client in order to improve and update the current service being offered.

By continuing the use of the Company's service, the Client acknowledges that he/she has been informed of this policy, including the entire terms of service, and that he/she has accepted the policies articulated.

Through the Client's compliance with the conditions, he/she acknowledges the Company's rights to utilize the information he/she provided whenever and if ever necessary.

In this section, the Company also acknowledges that it has no authority to share, disclose, or modify any information given by the Client other than those permitted by him/her or the law. All and/or any disclosure of information must be barred unless the disclosure is made in the manners that follow:

- For the creation of an account, and/or to provide the Client's personal username and password.
- For the prevention of fraud, money laundering, and any unlawful and/or unauthorized transaction.

IV. Security

Cookies on Steiner Greves

All data and information submitted to and required by the Company are all encrypted and are stored in secured computer systems, which the Company utilizes in order to prevent any unauthorized access, unauthorized/faulty modifications, misuse, or possible loss of information.

All unnecessary and/or unwanted information will be immediately deleted upon the Client's request when and if he/she wishes to terminate his/her account, provided it coincides and follows other required and accepted company policies.

The Company uses website cookies for the further improvement of user-navigation and website functionality. Cookies do not include any personal identifiable information. Cookies are used as follows:

- Identify the Client's identity
- Authenticate the Client as a legible user on the website
- Improve website interface and navigation
- Contribute to the ease of access

The Client can delete or disable cookies his/her browser. However, blocking or deleting cookies will also disable the Client from viewing and using some of the features found on the website and/or the trading platform.

V. Policy Updates

In accordance to and upholding the law, the Company reserves each and every right to revise, modify, and update all or a part of the articulated policies conveyed to the Client whenever and in any case the Company deems it necessary and appropriate.

The company shoulders the responsibility of notifying the Client promptly (or at the best possible time) should there be any modification or revision made to the policies.

The notice will be given either via email or via a posted notice for public viewing.

VI. Links

The Company's website may contain links to other websites on the internet. The Company does not hold itself responsible for any other privacy practices or collection of the Client's information linked to these websites. Therefore, the aforementioned policies are only limited to the information required by the company.

VII. Questions

Any question or inquiry regarding the (a) policy, (b) changing of personal information, and (c) accessing of personal information, will be given proper attention by the Compliance Department. The Client shall contact the respective department, providing the name, contact number with area code, email, and mailing address.

