

University of South Wales IT Computing Regulations

Contents

1. Introduction	2
2. Summary	3
3. Core Regulations	
4. Guidance Notes	

Revision History

Revision	Issue Date	Revision Description	Author	Information Systems Approved	Formal Approval
1.0	·	Re draft utilising the UCISA framework model regulations for the use of institutional IT facilities and systems.	JR	Yes	DISAG 15/05/14
2.0	·	Inclusion of the Counter-Terrorism and Security Act 2015 with particular reference to the 'Prevent Duty Guidance for England and Wales'	JR	Yes	VCEB ICT Sub- Group 14/05/15

1. Introduction

The University of South Wales is a multi-cultural, multi-racial community of staff and students with a wide diversity of opinions, views and life-styles. As such, we are concerned to ensure respect for all members of our community.

The IT Computing Regulations document has been produced to ensure that users of the computing facilities at the University of South Wales are aware of the conduct that is required of them.

The University wishes to encourage rather than to restrict the use of its computing facilities. The intention of these Regulations is not to inhibit usage but, on the contrary, to ensure an environment is created in which users are free to work with a minimum impact on other users.

The Regulations cannot cater for all situations that may arise, hence, there are guidance notes to help users to understand the circumstances in which to apply the Regulations.

Whilst the Regulations can be used to enforce minimum standards, the primary purpose is to promote good practice in the use of the University's computing facilities.

All users are advised that monitoring of individual usage may occur to ensure compliance with these Regulations, and all allegations of misuse will be thoroughly investigated, including the examination of files and email in a user's file store.

In producing these Regulations, the University of South Wales has adopted the 'UCISA framework model for the use of institutional IT facilities and systems' and adapted the guidance accordingly to meet the institution's needs.

Under the Authority of the Vice-Chancellor's Executive Board (VCEB) ICT Sub-Group (VCEB ICT Sub-Group), the Director of IT Services has lead responsibility for the operation of the regulations.

Acknowledgements

- UCISA model regulations steering group
- Richard Murphy, Co-opted Member of the UCISA Executive Committee (project lead)
- Heidi Fraser-Krauss, UCISA Vice Chair
- Anna Mathews, Head of Policy and Projects

2. Summary

The following is a very brief summary of the main points of the IT Regulations.

Governance

Don't break the law, do abide by the University of South Wales regulations and policies, and do observe the regulations of any third parties whose facilities you access.

Identity

Don't allow anyone else to use your IT credentials, don't disguise your online identity and don't attempt to obtain or use anyone else's.

Infrastructure

Don't put the University of South Wales IT facilities at risk by introducing malware, interfering with hardware or loading unauthorised software.

• Information

Safeguard personal data, respect other people's information and don't abuse copyright material. Remember that mobile devices may not be a secure way to handle information.

• Behaviour

Don't waste IT resources, interfere with others' legitimate use or behave towards others in a way that would not be acceptable in the physical world.

3. Core Regulations

The aim of these regulations is to help ensure that the University of South Wales IT facilities can be used safely, lawfully and equitably.

The issues covered by these regulations are complex and you are strongly urged to read the guidance notes available which provide more detailed information that we hope you will find useful.

1. Scope

These regulations apply to anyone using the IT facilities (hardware, software, data, network access, third party services, online services or *IT credentials*) provided or arranged by the University of South Wales.

2. Governance

When using IT, you remain subject to the same laws and regulations as in the physical world. It is expected that your conduct is lawful. Furthermore, ignorance of the law is not considered to be an adequate defence for unlawful conduct.

When accessing services from another jurisdiction, you must abide by all relevant local laws, as well as those applicable to the location of the service.

You are bound by the University of South Wales general regulations when using the IT facilities. You must abide by the regulations applicable to any other organisation whose services you access such as Janet, Eduserv and Jisc Collections. When using services via eduroam, you are subject to both the regulations of the University of South Wales and the institution where you are accessing services.

Some software licences procured by the University of South Wales will set out obligations for the user – these should be adhered to. If you use any software or resources covered by a Chest agreement, you are deemed to have accepted the Eduserv User Acknowledgement of Third Party Rights. (See accompanying guidance for more detail.)

Breach of any applicable law or third party regulation will be regarded as a breach of these IT regulations.

Additional regulations will be added to support this framework and can be found via http://its.southwales.ac.uk/it-regulations/

3. Authority

These regulations are issued under the authority of the University of South Wales Vice-Chancellor's Executive Board (VCEB) ICT Sub-Group (VCEB ICT Sub-Group) who are also responsible for their interpretation and enforcement, and who may also delegate such authority to other people.

You must not use the University of South Wales IT facilities without the permission of VCEB ICT Sub-Group / Dean of Faculty / Director of Corporate Department.

You must comply with any reasonable written or verbal instructions issued by people with delegated authority in support of these regulations. If you feel that any such instructions are unreasonable or are not in support of these regulations, you may appeal to the Director of IT Services.

4. Intended Use

The IT facilities are provided for use in furtherance of the mission of the University of South Wales, for example to support a course of study, research or in connection with your employment by the institution.

Use of these facilities for personal activities (provided that it does not infringe any of the regulations, and does not interfere with others' valid use) is permitted, but this is a privilege that may be withdrawn at any point.

Use of these IT facilities for non-institutional commercial purposes or for personal gain requires the explicit approval of the Director of IT Services.

Use of certain licences is only permitted for academic use and where applicable to the code of conduct published by the Combined Higher Education Software Team (CHEST). http://www.eduserv.ac.uk/services/Chest-Agreements

5. Identity

You must take all reasonable precautions to safeguard any *IT credentials* (for example a username and password, email address, smart card or other identity hardware) issued to you. You must not allow anyone else to use your IT credentials. No-one has the authority to ask you for your password, and you must not disclose it to anyone.

You must not attempt to obtain or use anyone else's credentials.

You must not impersonate someone else or otherwise disguise your identity when using the IT facilities.

6. Infrastructure

You must not do anything to jeopardise the integrity of the IT infrastructure by, for example, doing any of the following without approval:

- Damaging, reconfiguring or moving equipment;
- Loading software on to University of South Wales equipment other than in approved circumstances;
- Reconfiguring or connecting equipment to the network other than by approved methods;
- Setting up servers or services on the network;
- Deliberately or recklessly introducing malware;
- Attempting to disrupt or circumvent IT security measures.

7. Information

If you handle personal, confidential or sensitive information, you must take all reasonable steps to safeguard it and must observe the University of South Wales Data Protection Policy http://uso.southwales.ac.uk/ig/dp/ and Information Security policies and guidance available particularly with regard to removable media, mobile and privately owned devices.

You must not infringe copyright, or break the terms of licences for software or other material. You must not attempt to access, delete, modify or disclose information belonging to other people without their permission, or explicit approval from the Director of IT Services.

You must not create, download, store or transmit unlawful material, or material that is indecent, offensive, threatening or discriminatory.

You must abide by the University of South Wales Social Media policy http://its.southwales.ac.uk/documents/download/6/ when using the IT facilities to publish information.

8. Behaviour

Real world standards of behaviour apply online and on social networking platforms, such as Facebook, Blogger and Twitter.

You must not cause needless offence, concern or annoyance to others.

You should also adhere to the University of South Wales guidelines on social media.

You must not send spam (unsolicited bulk email).

You must not deliberately or recklessly consume excessive IT resources such as processing power, bandwidth or consumables.

You must not use the IT facilities in a way that interferes with others' valid use of them.

9. Monitoring

The University of South Wales monitors and records the use of its IT facilities for the purposes of:

- The effective and efficient planning and operation of the IT facilities;
- Detection and prevention of infringement of these regulations;
- Investigation of alleged misconduct;

The University of South Wales will comply with lawful requests for information from government and law enforcement agencies.

You must not attempt to monitor the use of the IT facilities without explicit authority from the Director of IT Services.

10. Infringement

Infringing these regulations may result in sanctions under the institution's disciplinary processes. Penalties may include withdrawal of services and/or fines. Offending material will be taken down.

Information about infringement may be passed to appropriate law enforcement agencies, and any other organisations whose regulations you have breached.

The University of South Wales reserves the right to recover from you any costs incurred as a result of your infringement.

You must inform the Director of IT Services if you become aware of any infringement of these regulations.

4. Guidance Notes

This guidance expands on the principles set out in the core regulations. It gives many examples of specific situations and is intended to help you relate your everyday use of the IT facilities to the *dos* and *don'ts* in the core regulations.

Where a list of examples is given, these are just some of the most common instances, and the list is not intended to be exhaustive.

Where the terms similar to Authority, Authorised, Approved or Approval appear, they refer to authority or approval originating from the person or body identified in *section 3, Authority* or anyone with authority delegated to them by that person or body.

1. Scope

1.1. Users

These regulations apply to **anyone** using the University of South Wales IT facilities. This means more than students and staff. It could include, for example:

- Visitors to the University of South Wales web site, and people accessing the institution's online services from off campus;
- External partners, contractor and agents based on site and using the University of South Wales network, or offsite and accessing the institution's systems;
- Tenants of the institution using the University's computers, servers or network;
- Visitors using the institution's WiFi;
- Students and staff from other institutions logging on using eduroam.

1.2. IT Facilities

The term IT Facilities include:

- IT Hardware that the University of South Wales provides, such as PCs, laptops, tablets, smart phones and printers;
- Software that the University of South Wales provides, such as operating systems, office
 application software, web browsers etc. It also includes software that the institution has
 arranged for you to have access to, for example special deals for students on commercial
 application packages;
- Data that the University of South Wales provides, or arranges access to. This might include online journals, data sets or citation databases;
- Access to the network provided or arranged by the University of South Wales. This would cover, for example, network connections in halls of residence, on-campus WiFi, connectivity to the internet from University PCs.
- Online services arranged by the institution or any of the Jisc online resources;
- IT credentials, such as the use of the University of South Wales login, or any other token (email address, smartcard, dongle) issued by the University of South Wales to identify yourself when using IT facilities. For example, you may be able to use drop-in facilities or WiFi connectivity at other institutions using your usual username and password through the eduroam system. While doing so, you are subject to these regulations, as well as the regulations at the institution you are visiting.

2. Governance

It is helpful to remember that using IT has consequences in the physical world.

Your use of IT is governed by IT-specific laws and regulations (such as these), but it is also subject to general laws and regulations such as your institution's general policies.

2.1. Domestic Law

Your behaviour is subject to the laws of the land, even those that are not apparently related to IT such as the laws on fraud, theft and harassment.

There are many items of legislation that are particularly relevant to the use of IT, including:

- Obscene Publications Act <u>1959</u> and <u>1964</u>
- Protection of Children Act 1978
- Police and Criminal Evidence Act 1984
- Copyright, Designs and Patents Act 1988
- Criminal Justice and Immigration Act 2008
- Computer Misuse Act 1990
- Human Rights Act 1998
- Data Protection Act 1998
- Regulation of Investigatory Powers Act 2000
- Prevention of Terrorism Act 2005
- Terrorism Act 2006
- Counter Terrorism and Security Act 2015
- Police and Justice Act 2006
- Freedom of Information Act 2000
- Freedom of Information (Scotland) Act 2002
- Equality Act 2010
- Privacy and Electronic Communications (EC Directive) Regulations 2003 (as amended)
- Defamation Act 1996 and 2013

So, for example, you may not:

- Create or transmit, or cause the transmission, of any offensive, obscene or indecent images, data or other material, or any data capable of being resolved into obscene or indecent images or material;
- Create or transmit material with the intent to cause annoyance, inconvenience or needless anxiety;
- Create or transmit material with the intent to defraud;
- Create or transmit defamatory material;
- Create or transmit material such that this infringes the copyright of another person or organisation;
- Create or transmit unsolicited bulk or marketing material to users of networked facilities or services, save where that material is embedded within, or is otherwise part of, a service to which the user or their user organisation has chosen to subscribe;
- Deliberately (and without authorisation) access networked facilities or services.

Overviews of law relating to IT use is available at www.jisclegal.ac.uk/LegalAreas

2.2 Foreign Law

If you are using services that are hosted in a different part of the world, you may also be subject to their laws. It can be difficult to know where any particular service is hosted from, and what the applicable laws are in that locality.

In general, if you apply common sense, obey domestic laws and the regulations of the service you are using, you are unlikely to go astray.

2.3 General Institutional Regulations

You should already be familiar with University of South Wales general regulations and policies. Additional regulations can be found via http://its.southwales.ac.uk/it-regulations/

For students these are available at http://unilife.southwales.ac.uk/pages/3026-regulations-and-procedures. For staff, please refer to http://hr.southwales.ac.uk/.

2.4 Third Party Regulations

If you use the University of South Wales IT facilities to access third party services or resources you are bound by the regulations associated with that service or resource. (The association can be through something as simple as using your institutional username and password).

Very often, these regulations will be presented to you the first time you use the service, but in some cases the service is so pervasive that you will not even know that you are using it.

Two examples of this would be:

• Using Janet, the IT network that connects all UK higher education and research institutions together and to the Internet

When connecting to any site outside the University of South Wales you will be using Janet, and subject to the Janet Acceptable Use Policy,

https://community.ja.net/library/acceptable-use-policy the Janet Security Policy, https://community.ja.net/library/janet-policies/security-policy and the Janet Eligibility Policy https://community.ja.net/library/janet-policies/eligibility-policy

The requirements of these policies have been incorporated into these regulations, so if you abide by these regulations you should not infringe the Janet policies.

Using Chest agreements

Eduserv is an organisation that has negotiated many deals for software and online resources on behalf of the UK higher education community, under the common banner of *Chest agreements*.

These agreements have certain restrictions that may be summarised as: non-academic use is not permitted; copyright must be respected; privileges granted under *Chest agreements* must not be passed on to third parties; and users must accept the User Acknowledgement of Third Party Rights, available at www.eduserv.org.uk/services/Chest-Agreements/about-our-licences/user-obligations.

There will be other instances where the University of South Wales has provided you with a piece of software or a resource.

 Licence agreements - Users shall only use software and other resources in compliance with all applicable licences, terms and conditions.

3. Authority

These regulations are issued under the authority of Vice-Chancellor's Executive Board (VCEB) ICT Sub-Group (VCEB ICT Sub-Group) who are also responsible for their interpretation and enforcement, and who may also delegate such authority to other people.

Authority to use the institution's IT facilities is granted by a variety of means:

- The issue of a username and password or other *IT credentials*
- The explicit granting of access rights to a specific system or resource
- The provision of a facility in an obviously *open access* setting, such as an Institutional web site; a self-service kiosk in a public area; or an open WiFi network on the campus.

If you have any doubt whether or not you have the authority to use an IT facility you should seek further advice from the University IT Support Services itsupport@southwales.ac.uk.

Attempting to use the IT facilities without the permission of the relevant authority is an offence under the Computer Misuse Act.

4. Intended Use

University of South Wales IT facilities, and the Janet network that connects institutions together and to the Internet, are funded by the tax-paying public. They have a right to know that the facilities are being used for the purposes for which they are intended.

4.1 Use for Purposes in Furtherance of Institution's Mission

The IT facilities are provided for use in furtherance of the University of South Wales mission. Such use might be for learning, teaching, research, knowledge transfer, public outreach, the commercial activities of the institution, or the administration necessary to support all of the above.

4.2 Personal Use

You may currently use the IT facilities for personal use provided that it does not breach the regulations, and that it does not prevent or interfere with other people using the facilities for valid purposes (for example using a PC to update your Facebook page when others are waiting to complete their assignments).

However, this is a concession and can be withdrawn at any time.

Employees using the IT facilities for non-work purposes during working hours are subject to the same management policies as for any other type of non-work activity.

4.3. Commercial Use and Personal Gain

Use of IT facilities for non-institutional commercial purposes or for personal gain, such as running a club or society, requires the explicit approval of the Director of IT Services. The provider of the service may require a fee or a share of the income for this type of use. For more information, contact the Director of IT Services.

Even with such approval, the use of licences under the Chest agreements for anything other than teaching, studying or research, administration or management purposes is prohibited, and you must ensure that licences allowing commercial use are in place.

5. Identity

Many of the IT services provided or arranged by the University of South Wales require you to identify yourself so that the service *knows* that you are entitled to use it.

This is most commonly done by providing you with a username and password, but other forms of *IT* credentials may be used, such as an email address, a smart card or some other form of security device.

5.1 Protect Identity

You must take all reasonable precautions to safeguard any IT credentials issued to you.

You must change passwords when first issued and at regular intervals as instructed. Do not use obvious passwords, and do not record them where there is any likelihood of someone else finding them. Do not use the same password as you do for personal (i.e. non-institutional) accounts. Do not share passwords with anyone else, even IT staff, no matter how convenient and harmless it may seem.

If you think someone else has found out what your password is, change it immediately and report the matter to the University IT Support Services itsupport@southwales.ac.uk.

Do not use your username and password to log in to web sites or services you do not recognise, and do not log in to web sites that are not showing the padlock symbol.

Do not leave logged in computers unattended, and log out properly when you are finished. Don't allow anyone else to use your smartcard or other security hardware. Take care not to lose them, and if you do, report the matter to IT immediately.

5.2 Impersonation

Never use someone else's *IT credentials*, or attempt to disguise or hide your real identity when using the institution's IT facilities.

However, it is acceptable not to reveal your identity if the system or service clearly allows anonymous use (such as a public facing website).

5.3 Attempt to Compromise Others' Identities

You must not attempt to usurp, borrow, corrupt or destroy someone else's IT credentials.

6. Infrastructure

The IT infrastructure is all the underlying *stuff* that makes IT function. It includes servers, the network, PCs, printers, operating systems, databases and a whole host of other hardware and software that has to be set up correctly to ensure the reliable, efficient and secure delivery of IT services.

You must not do anything to jeopardise the infrastructure.

6.1 Physical Damage or Risk of Damage

Do not damage, or do anything to risk physically damaging the infrastructure, such as being careless with food or drink at a PC, or playing football in a drop-in facility.

6.2 Reconfiguration

Do not attempt to change the setup of the infrastructure without authorisation, such as changing the network point that a PC is plugged in to, connecting devices to the network (except of course for WiFi or Ethernet networks specifically provided for this purpose) or altering the configuration of the institution's PCs. Unless you have been authorised, you must not add software to or remove software from PCs.

Do not move equipment without authority.

6.3 Network Extension

You must not extend the wired or WiFi network without authorization. Such activities, which may involve the use of routers, repeaters, hubs or WiFi access points, can disrupt the network and are likely to be in breach of the Janet Security Policy.

6.4 Setting up Servers

You must not set up any hardware or software that would provide a service to others over the network without permission. Examples would include games servers, file sharing services, internet relay chat servers or web sites.

6.5 Introducing Malware

You must take all reasonable steps to avoid introducing malware to the infrastructure. The term malware covers many things such as viruses, worms and Trojans, but is basically any software used to disrupt computer operation or subvert security. It is usually spread by visiting websites of a dubious nature, downloading files from untrusted sources, opening email attachments from people you do not know or inserting media that have been created on compromised computers.

If you avoid these types of behaviour, keep your anti-virus software up to date and switched on, and run scans of your computer on a regular basis, you should not fall foul of this problem.

6.6 Subverting Security Measures

The University of South Wales has taken measures to safeguard the security of its IT infrastructure, including things such as anti-virus software, firewalls, spam filters and so on. You must not attempt to subvert or circumvent these measures in any way.

7. Information

7.1 Personal, Sensitive and Confidential Information

During the course of their work or studies, staff and students (particularly research students) may handle information that comes under the Data Protection Act 1998, or is sensitive or confidential in some other way. For the rest of this section, these will be grouped together as protected information.

Safeguarding the security of protected information is a highly complex issue, with organisational, technical and human aspects. The institution has policies on Data Protection and Information Management http://uso.southwales.ac.uk/, and if your role is likely to involve handling protected information, you must make yourself familiar with and abide by these policies.

Additional guidance on the provisions of the <u>Data Protection Act 1998</u> and how the University of South Wales ensures compliance with it is available at http://uso.southwales.ac.uk/ig/dp/.

7.1.1 Transmission of Protected Information

When sending protected information electronically, you must use a method with appropriate security. Email is not inherently secure. Advice about how to send protected information electronically is available via the University IT Support Services itsupport@southwales.ac.uk.

7.1.2 Removable Media and Mobile Devices

Protected information must not be stored on removable media (such as USB storage devices, removable hard drives, CDs, DVDs) or mobile devices (laptops, tablet or smart phones) unless it is encrypted, and the key kept securely.

If protected information is sent using removable media, you must use a secure, tracked service so that you know it has arrived safely. Advice on the use of removable media and mobile devices for protected information is available via the University IT Support Services itsupport@southwales.ac.uk.

7.1.3 Remote Working

If you access protected information from off campus, you must make sure you are using an approved connection method that ensures that the information cannot be intercepted between the device you are using and the source of the secure service.

You must also be careful to avoid working in public locations where your screen can be seen.

7.1.4 Personal or Public Devices and Cloud Services

Even if you are using approved connection methods, devices that are not fully managed by the University of South Wales cannot be guaranteed to be free of malicious software that could, for example, gather keyboard input and screen displays. You should not therefore use such devices to access, transmit or store protected information.

Advice on the use of personal devices to access institutional services can be made available via the University IT Support Services itsupport@southwales.ac.uk.

Do not store protected information in personal cloud services such as Dropbox unless securely encrypted first.

7.2 Copyright Information

Almost all published works are protected by copyright. If you are going to use material (images, text, music, software), the onus is on you to ensure that you use it within copyright law. This is a complex area, and training and guidance are available at http://uso.southwales.ac.uk/ig/ip/. The key point to remember is that the fact that you can see something on the web, download it or otherwise access it does not mean that you can do what you want with it.

7.3 Others' Information

You must not attempt to access, delete, modify or disclose restricted information belonging to other people without their permission, unless it is obvious that they intend others to do this, or you have approval from the Director of IT Services; Copyright Officer rights@southwales.ac.uk or the Copyright Owner.

Where information has been produced in the course of employment by the University of South Wales, and the person who created or manages it is unavailable, the responsible line manager may give permission for it to be retrieved for work purposes. In doing so, care must be taken not to retrieve any private information in the account, nor to compromise the security of the account concerned.

Private information may only be accessed by someone other than the owner under very specific circumstances governed by institutional and/or legal processes. Institutions may wish to refer to the Jisc Legal template http://jiscleg.al/AccessITAccounts.

7.4 Inappropriate Material

You must not create, download, store or transmit unlawful material, or material that is indecent, offensive, defamatory, threatening or discriminatory.

There is a duty on authorities (including HE) under the Counter Terrorism and Security Act 2015 to have due regard to the need to prevent people from being drawn into terrorism. Under this duty, the University will block and monitor access to websites carrying inappropriate materials. https://www.gov.uk/government/publications/prevent-duty-guidance

Universities UK has produced guidance on handling sensitive research materials, available at http://www.universitiesuk.ac.uk/highereducation/Pages/OversightOfSecuritySensitiveResearchMate rial.aspx.

There is also an exemption covering authorised IT staff involved in the preservation of evidence for the purposes of investigating breaches of the regulations or the law.

7.5 Publishing Information

Publishing means the act of making information available to the general public, this includes through web sites, social networks and news feeds. Whilst the University of South Wales generally encourages publication, there are some general guidelines you should adhere to:

7.5.1 Representing the Institution

You must not make statements that purport to represent the University of South Wales without the approval of the Director of IT Services.

7.5.2 Publishing for Others

You must not publish information on behalf of third parties using the institution's IT facilities without the approval of the Director Recruitment and External Affairs.

8. Behaviour

The way you behave when using IT should be no different to how you would behave under other circumstances. Abusive, inconsiderate or discriminatory behaviour is unacceptable.

8.1 Conduct online and on social media

The University of South Wales policies concerning staff and students also apply to the use of social media. These include human resource policies, codes of conduct, acceptable use of IT and disciplinary procedures.

The University of South Wales social media policy can be accessed via: http://its.southwales.ac.uk/documents/download/6/.

8.2 Spam

You must not send unsolicited bulk emails or chain emails other than in specific circumstances. For further advice please contact the University IT Support Services itsupport@southwales.ac.uk.

8.3 Denying Others Access

If you are using shared IT facilities for personal or social purposes, you should vacate them if they are needed by others with work to do. Similarly, do not occupy specialist facilities unnecessarily if someone else needs them.

8.4 Disturbing Others

When using shared spaces, remember that others have a right work without undue disturbance. Keep noise down (turn 'phones to silent if you are in a silent study area), do not obstruct passageways and be sensitive to what others around you might find offensive.

8.5 Excessive Consumption of Bandwidth / Resources

Use resources wisely. Don't consume excessive bandwidth by uploading or downloading more material (particularly video) than is necessary. Do not waste paper by printing more than is needed, or by printing single sided when double sided would do. Don't waste electricity by leaving equipment needlessly switched on.

9. Monitoring

9.1 Institutional Monitoring

The University of South Wales monitors and logs the use of its IT facilities for the purposes of:

- Detecting, investigating or preventing misuse of the facilities or breaches of the University's regulations;
- Monitoring the effective function of the facilities.
- Investigation of alleged misconduct;

The University of South Wales will comply with lawful requests for information from law enforcement and government agencies for the purposes of detecting, investigating or preventing crime, and ensuring national security.

For more information, please contact the University of South Wales Information Governance Team: freedomofinformation@southwales.ac.uk / dataprotection@southwales.ac.uk.

9.2 Unauthorised Monitoring

You must not attempt to monitor the use of the IT without the explicit permission of the Director of IT Services.

This would include:

- Monitoring of network traffic;
- Network and/or device discovery;
- WiFi traffic capture;
- Installation of key-logging or screen-grabbing software that may affect users other than yourself;
- Attempting to access system logs or servers or network equipment.

Where IT is itself the subject of study or research, special arrangements will have been made, and you should contact your course leader / research supervisor for more information.

10. Infringement

10.1 Disciplinary Process and Sanctions

Breaches of these regulations will be handled by the University of South Wales disciplinary processes.

This could have a bearing on your future studies or employment with the institution and beyond. Sanctions may be imposed if the disciplinary process finds that you have indeed breached the regulations, for example, imposition of restrictions on your use of IT facilities; removal of services; withdrawal of offending material; fines and recovery of any costs incurred by the University of South Wales as a result of the breach.

10.2 Reporting to Other Authorities

If the institution believes that unlawful activity has taken place, it will refer the matter to the police or other enforcement agency.

10.3 Reporting to Other Organisations

If the institution believes that a breach of a third party's regulations has taken place, it may report the matter to that organisation.

10.4 Report Infringements

If you become aware of an infringement of these regulations, you must report the matter to the relevant authorities.