

Benjamin Scott

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PROFESSIONAL BACKGROUND

Benjamin Scott is a driven program and project manager and an energetic leader. He holds a Master's degree in Business Administration, a Bachelor's in Engineering Technology and Management, and a Project Management Professional (PMP) Certification. Benjamin is highly skilled in production and operations management, process improvement and change management, as well as schedule and cost management. He also has experience in proposal development, negotiation, and business capture, as well as earned value management. Benjamin has a proven track record of managing complex and challenging programs to sustained profitability. He excels at improving team morale and developing defined and achievable project plans. Benjamin is also skilled at defining long-term strategies, identifying and managing team obstacles, and improving overall process and efficiency. He is adept at motivating teammates, improving business processes, and creating a common project mission. Benjamin is able to manage multiple projects concurrently, exceeding expectations, in high pressure and time sensitive situations.

SELECTION OF RELEVANT EXPERIENCE

Program Manager | Medical Devices

An established medical device company experienced three \$100MM+ supply chain disruptions within a period of five years. These disruptions drove the company to implement a strategic initiative, focused on eliminating line stoppages, plant shutdowns, and product recalls for their legacy medical device platforms. Benjamin led the execution of this project, from engineering design analysis, to improvement project implementation. Benjamin directed a team of 50+ offshore contractors and 10 full time employees. He prepared executive sponsor reviews, established program governance, and managed more than 20 unique improvement projects. Benjamin was responsible for coaching his team and removing obstacles and impediments in order to maintain effective project execution. He documented risks, built dashboards to track program performance, prepared team budgets, and maintained a detailed project schedule.

Program Manager | Military Product

A long standing and established production line was relocated from Pasadena, California to Mason Ohio. The program, worth north of \$20M, which had previously achieved consistent product yields and customer on-time delivery, was struggling dramatically in its new location. The program struggled for two years, with high management turnover, constant customer interface, and team infighting. Benjamin Scott joined the program and helped to reinvigorate the program team behind a common goal. This involved eliminating factions between the engineering and manufacturing teams, developing a tactical recovery plan, and building customer confidence. Benjamin led an integrated program team made up of manufacturing, planning, finance, engineering, purchasing, quality, and contracts. By consistently tracking and managing ten measurable yield improvement projects, the team was able to drive improvements to a struggling production process. Project ROI consistently grew, while improving yield rates and on time delivery.

Industry Experience

- Medical Devices
- Aerospace and Defense
- Production and Manufacturing
- DOD and U.S. Government Contracts
- Fortune 500 Customers

Functional Expertise

- Program Management
- Project Management
- Control Account Management
- Process Improvement
- Data Analysis
- KPI Analysis and Reporting
- Cost and Schedule Management

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SELECTION OF RELEVANT EXPERIENCE

Program Manager | Defense Product

Benjamin served as a Program Manager for the multi-million-dollar defense production program. In this role, Benjamin was responsible for elevating production delivery rates from zero to six deliveries per month. Two months before Benjamin had joined the team, this program had been relocated from Brashear, Pittsburg to Mason, Ohio. In this relocation, there was 100% turnover of production employees, removal of previous management, reduction of engineering manpower, and loss of most production tooling. With these challenges, it was critical to establish an achievable schedule, level set customer and management expectations, motivate and encourage struggling employees, and onboard new talent. Providing a calm and trusting environment where production employees had an opportunity to fail quickly and learn from their mistakes was pivotal to the program's success. After six months of driving program improvements, the manufacturing team produced eight units in one month, exceeding deliveries achieved by the prior site. The program went from a multi-million dollar hit to ROI to netting the company over \$10M a year. The program is still operating successfully today.

Program Manager | Fighter Jet Special Tooling

As the F-35 production line accelerated, sub-tier suppliers had to be allocated tooling in order to build their sub-components at a rate that would support increased jet deliveries. Benjamin took on a project to fully stock a sister company with the special tooling and test equipment required to support full rate jet production delivery requirements of the production contract. As part of initiating this project, Benjamin analyzed production line constraints and identified locations where special tooling could be utilized. The product of this analysis was a tool procurement list. Once this list was established, Benjamin worked with the project's stakeholders to develop a project charter and baseline a tooling delivery schedule. He also established a change management plan, communication plan, and budget. In the project's executing phase, Benjamin tracked the progress of test equipment production and guided the team through several test equipment requirement changes by executing the established change management process. Finally, he emphasized the schedule and created a sense of urgency in order to maximize team performance. Benjamin measured project performance, communicated the project's status to key stakeholders, and generated earned value management reports and analysis.

Project Manager | Wing Production Efficiency Improvement

Benjamin led a multifunctional team in order to implement an F-35 production delivery improvement. The objective of this project was to offload the construction of one of the F-35 Wing Cover Panels from the primary production line to an offsite support line, in order to improve production build time. As part of initiating this project, Benjamin defined the project scope, listing exactly what components would be offloaded to the offsite location. He also developed the project charter and received concurrence on the charter from the team's senior sponsors. In planning the project, Benjamin determined the required lead times for offsite part production and shipping so that the panel would be available to the production line, fully assembled, at the time of installation. In the project execution phase, the team completed the tasks identified in the project plan. Benjamin coordinated between the current production line team and the new offsite team to organize training for the wing cover assembly. He also worked with key support functions to correctly update process flows to reflect the new production processes. In the closing phase of the project, he obtained final acceptance of the project's completion through the wing team senior manager and demonstrated the reduction in final assembly line hours as a result of the project. The cover panel was successfully transitioned to the offsite support line. All applicable quality concerns were mitigated and the assembly hours required on the primary production line were reduced by over 100 hours per unit.

Technology Expertise

- Microsoft Office Suite
- SharePoint
- Project
- Access
- Visio

Certifications

- Project Management Professional (PMP)
- Supply Chain Management Professional (SCP)

Deliverables

- Program/Project Plans & Strategy
- Budget Forecasts
- Earned Value Metrics
- Project Schedules
- Business Case Development
- Turn Around Plans
- Shareholder/ Executive Management Reporting