

# Jennifer Habos

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## PROFESSIONAL BACKGROUND

Versatile and well-organized leader with 21+ years of project and program management experience delivering a wide range of projects from online video game production, and mobility applications to technical system integrations, SAAS solutions and custom-developed applications using both Waterfall and Agile methodologies; 13 years of Agile Coaching, Certified SAFe Agilist, Certified Scrum Master, Certified Scrum Professional and team member experience as well as experience in leading Agile transformations; acknowledged as a strong leader and mentor able to motivate and develop staff to be highly productive and efficient; excellent communication and interpersonal skills; solid record of delivering projects on time and within budget, complimented by outstanding customer and vendor relationship skills.

## RELEVANT EXPERIENCE

### SCRUM MASTER & Agile Coach, DIGITAL NATIVE MOBILE ECOMMERCE PROGRAM FOR LARGE RETAIL GROCERY CORPORATION

Ms. Habos served as a Scrum Master on a large digital ecommerce improvement program. During her engagement, she was the Scrum Master for 3 Mobile, 3 Services and Architecture, 1 Data Analytics, and 1 Web Agile teams. She managed and facilitated her teams' Scrum Ceremonies, and facilitated delivery of customer-facing features as part of the 'Objectives and Key Results' methodology that the department had adopted. She escalated and resolved blockers as well as interfaced with Product Management and User Experience on a regular basis to enable transparent and frequent communication. She collaborated and shared ideas with other Scrum Masters in the organization in a Center of Practice forum for all Scrum Masters to attend. She also coached and on-boarded a number of new Scrum Masters as they started in the organization.

### AGILE COACH / AGILE TRAINER, AGILE ADOPTION PROJECT FOR FINANCIAL SERVICES COMPANY

Ms. Habos served as the Agile Coach and Trainer for this organization as they began to change from a waterfall project management methodology to an Agile methodology. She met with a number of the executive IT leadership team to formulate some guidelines and set expectations for her engagement as well as expectations for the adoption timeline for the organization. She provided agile training and coaching to both full time employees as well as executive leadership. She facilitated working sessions with 3 Agile teams to help them get their product backlog setup, write user stories and go through a simulation of a Sprint. She also provided feedback to leadership, in the form of resume review, as they were bringing on additional headcount.

### AGILE COACH, SCALED AGILE FRAMEWORK TRANSFORMATION PROJECT FOR LARGE BUS CORPORATION

Ms. Habos served as the Agile Coach for the transformation of this organization from Waterfall project management to Scaled Agile. She was responsible for providing the guidance on setting expectations and successfully preparing for the first Program Increment Planning Session of Scaled Agile. She advised on starting small, with one Release Train and focusing on one Agile team to successfully adopt agile practices and then scaling out from there. She worked closely with the Release Train Manager, who was an employee of the organization and made sure that he had a transformation roadmap that he could use as a guideline for timing of key aspects of the transformation. She provided one-on-one coaching as well as observed many of the PI Planning Sessions, Agile Ceremonies and also key meetings involving expectation setting and provided feedback on ways to improve, how to avoid pitfalls and best practices.

### SCRUM MASTER, DIGITAL ECOMMERCE PRODUCT DEVELOPMENT PROJECT FOR LARGE RETAIL GROCERY CORPORATION

Ms. Habos served as a Scrum Master on a large digital ecommerce redesign Scaled Agile program for the organization. During her engagement, she was the Scrum Master for 3 Scaled Agile teams: 2 architecture teams and 1 front-end development team. She managed and facilitated her teams' Scrum Ceremonies, facilitated Epic estimation, escalated and resolved blockers as well as inter-team and inter-release train dependencies. She collaborated and shared ideas with other Scrum Masters in the organization in a Center of Practice forum for all Scrum Masters to attend. She also coached a new Product Owner as he learned Agile and Scaled Agile.

## FUNCTIONAL EXPERIENCE

- SAFe Transformation & Coaching
- Agile Transformation & Coaching
- Digital Transformation
- Large Program Delivery
- Program Management
- Business Process Re-engineering
- Systems Integration
- Training & Communications
- Change Management
- Vendor Management
- Relationship Management
- Resource Management
- Human Computer Interaction
- Video game, Native and Web Development

## INDUSTRY EXPERIENCE

- Retail
- Insurance
- Media and Entertainment
- Ecommerce
- Transportation
- Marketing

## TECHNOLOGIES

- JIRA
- Confluence
- Oracle POS
- Oracle PeopleSoft
- Adobe
- iOS
- Android

## CERTIFICATIONS

- SAFe Agilist
- Certified Scrum Manager
- Certified Scrum Professional