

DENNIS MCGEE

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PROFESSIONAL BACKGROUND

Mr. McGee has significant experience in business and information technology including an extensive Program and Project Management background. He has managed a wide variety of initiatives ranging from Digital Marketing and business process re-engineering to enterprise-wide application integrations and implementations. Throughout these engagements and his career, Mr. McGee has developed strong collaboration, negotiation, influence, and leadership skills, all of which have contributed to the success of his projects. These skills, along with his strong analytical abilities and business acumen ensure he delivers true business value to his clients. Mr. McGee brings the strength of character and a breadth of project management experience that can be leveraged in many ways to ensure business priorities and objectives are being met.

SELECTION OF RELEVANT EXPERIENCE

Business & Application Experience:

Program Manager, Time & Attendance Application Migration

Mr. McGee lead the migration to Smartlinx for Time and Attendance functionality, from Kronos and OnShift. The project included evaluating the current state process and collaborating with stakeholders and team members to develop a plan to migrate to the future-state version of Smartlinx. This included defining short-, medium-, and long-term requirements while engaging with a cross-functional client team, as well as identifying gaps and preparing a solution, deploying operational tools and processes according to a gap assessment. Mr. McGee engaged the technical teams to define the current data structures and managed the development of the future state solutions structure. Along with the senior stakeholders, he created the migration strategy and sequence of activities for gathering the data from various systems, identifying the data, migrating the data, validating the data quality and testing in parallel. Working with the client teams, he developed a training plan for impacted sites (x>100 bldgs.). Throughout the project he collaborated with the client's senior executives, stakeholders and team members to scale findings, mitigate risks and issues, and create the overall migration plan for the initiative. He lead weekly status calls and monthly SteerCo sessions while escalating where appropriate.

Program Manager, Partner Implementation | Global Financial Technology Organization

As the program manager for the implementation of a partner in a new vertical for the company, Mr. McGee led a cross-functional team of client and partner resources through a Canadian market launch of a high-risk sector. Mr. McGee and team managed all facets of the launch, including collaborating with Legal, Regulatory, Compliance, AML and Risk teams, Customer and Enhanced Due Diligence mapping, and Partner and Merchant Sales support. The initiative required developing a technical solution and integrating with multiple platforms, for both Card Present and Card Not Present capabilities. Operational changes and new processes were developed and delivered within six months, incorporating marketing and communication activities, executive SteerCos, and evaluation of Canadian FINTRAC requirements. Mr. McGee created the project management deliverables throughout the program, building a repository for future reference and audit support.

Industry Experience

- FinTech
- Banking – Retail
- Healthcare
- Pharmaceuticals
- Manufacturing
- Logistics
- Medical Devices

Functional Expertise

- Program & Project Management
- Strategy Development
- Process Improvement
- Implementations / Integration
- Legal & Compliance
- Change Management
- Agile/



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SELECTION OF RELEVANT EXPERIENCE

Program Manager, Salesforce Integration for National Payment Processor

Payment Processing Company merged with several related businesses, establishing the need to integrate Salesforce (SF) platforms across both. Mr. McGee was assigned as project manager to effectively integrate two organization's sales processes within SF. This included planning and running the business requirements sessions to accurately map both organizations' onboarding, sales and lead management, reporting, and associated data integration activities. Mr. McGee lead the RFP process with multiple vendors as they bid on the data migration and development components of the project, effectively establishing a relationship with the Payment Processing Company and Salesforce Professional Services. The planning, design, development, testing and deployment of the integrated Salesforce instance effectively established multiple lead, opportunity, case, contacts, and account records which were used to manage the overall sales processes successfully.

Program Manager, Digital Marketing for International Surgical Devices Manufacturer

Interested in leveraging current design technologies in the support of its digital presence, a Surgical Devices company initiated a responsive design project for their websites. This initiative required Mr. McGee, as Program Manager to coordinate local design and development teams with offshore development and global management teams, moving from separate designs and support requirements for desktop, mobile, and tablet devices to a consolidated responsive design. As the senior Project Manager, Mr. McGee was responsible for establishing the required set of SDLC deliverables, gathering the specific requirements and vetting estimates with management, and development resources. His responsibility included working with Compliance and review groups to obtain approval to move through the Agile tollgates. In conjunction with the responsive design, the website hosting was transitioned from Datapipe to Acquia, and the caching moved from Akamai to Amazon Cloud Front. Since the company was incorporating responsive design into their website, the project also included upgrading the Drupal CMS from 6.3 to 7.0. Mr. McGee created and managed the Action Items and Risk logs, created the schedule and managed the multiple teams & communication activities required to complete the upgrade, the migration, and the design changes successfully.

Program Manager, Network Compliance, for Global Payment Processor

Mr. McGee led a multi-year Network Compliance initiative for the world's largest Payments Processing Company. The PCI 8 Digit BIN initiative was a global mandate, requiring geographically disbursed teams coordinating the necessary changes and communications associated with impacts affecting more than a million Merchant/Acquirer customers. Mr. McGee managed a tightly coupled core group of project managers and system delivery experts who coordinated the Agile planning and development efforts. The mandate required consistent communications via multiple channels across a variety of lines of businesses, each necessitating customized content specific to the size of their organizations and technical expertise, spanning over 18 months up to and for several months after the mandate went live. The mandate required effective coordination with Visa, Mastercard, Discover and several secondary card schemes, as well as becoming intimately familiar with downstream impacts for individual merchants based on their level of PCI management, P2PE, reporting capabilities, the tools and products they processed, and their ability to support necessary changes.

Technology Expertise

- Office Suite, including Access, Visio, Sharepoint
- SmartSheet
- Rally
- Clarity
- Salesforce

Certifications

- Project Management Professional (PMP)
- Certified SAFe 5
 - Product Owner/Product Manager (POPM)
 - DevOps Practioner
 - Agilist (SA)
 - Practioner (SP)

Deliverables

- Program Strategy & Artifacts
- Business Case Development
- Process Mapping
- Project Management Artifacts
- Capital Planning and P&L/Budget Mgmt
- Change Mgmt Plans
- Communication Plans

