

# CARRIE VIDAL

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## PROFESSIONAL BACKGROUND

Carrie has over 18 years of program and project management leadership with a proven track record of leading cross-functional teams to develop solutions to meet client needs and effectively achieve results. She specializes in managing complex strategic initiatives, leading Agile transformations, and implementing business process improvements across multiple industries and technologies.

Carrie's wide range of roles including Program Manager, Scrum Master, and Product Owner, allow her to draw on that experience to view problems from an individual team level to a large-scale program perspective and uncover the best solution. Her excellent communication and interpersonal skills ensure a productive team environment, focused on building relationships to empower teams to leverage collaborative ideas and deliver results. Carrie's organization and attention to detail also ensures dependencies and risk across complex programs are successfully managed, ensuring the maximum value is delivered on time and on budget.

## SELECTION OF RELEVANT EXPERIENCE

### Program and Vendor Manager, Information Technology

For this UI/UX program, Carrie was responsible for creating an integrated project plan and coordinating the timely execution across multiple workstreams. Her day-to-day responsibilities included management of the program schedule and coordination of interdependencies and risks with the Project Managers leading the individual teams across the program. She was also responsible for conducting vendor assessments, contract negotiations, vendor management, as well as tracking the overall program budget. In addition, Carrie led the change management process, coordinating UAT and uptraining of end users across multiple business units to ensure the product met the success criteria and adoption timing targets.

### Program Manager, Research & Development

Carrie managed a multiple workstream program in the R&D space, coordinating the program schedule and dependencies with both internal teams across functional areas, as well as external suppliers. She worked with several internal Project Managers to create a comprehensive project plan, align workstream goals with high level program milestones, and mitigate risks across the program. Carrie also managed external suppliers, including contract reviews, auditing of deliverables, and aligning schedules to drive the project forward.

### Program Manager, New Product Development

Carrie led a thirty-person project team to develop and launch a new product in the global market. In this role, Carrie was responsible for both the overall project schedule, management of the project through the new product development stage gates, and the implementation of Agile to manage the day-to-day priorities and tasks. Her responsibilities included the facilitation of all Agile ceremonies with the team, ownership of the master program schedule and RISDA, communication with project sponsors, and coordination of dependencies between cross-functional partners and external vendors.

### Scrum Master, Information Technology

Carrie was responsible for standing up a new Scrum team in order to meet a very aggressive schedule to launch an externally facing UI/UX. Her responsibilities included the day-to-day management of an Agile team comprised of fourteen developers and facilitation of sprint planning sessions, system demos, and team retrospectives. Carrie engaged key business stakeholders throughout the project to ensure deliverables successfully met business requirements, user feedback was documented and integrated into future releases, and just-in-time training was coordinated for a successful adoption.

### Agile Transformation Coach, Research & Development

In this role Carrie was responsible for facilitating Agile training across seventeen teams, adapting the methodology to work in a non-software environment. She then imbedded with the teams for the next year to continue to provide Agile coaching, share best practices across the organization, and establish a Scaled Agile Framework (SAFe) in which the teams could coordinate dependencies and overall delivery schedules.

### Industry Expertise

- Medical Devices
- Distributed & Retail Products
- Insurance
- Commodities
- Financial Services
- Manufacturing
- OEM
- Chemical Processing

### Functional Experience

- Program & Project Management
- Agile/Scrum
- Product Management
- Strategic Planning
- Contract Negotiating
- Vendor Management
- Change Management
- Information Technology
- New Product Development

