

AMY MELONE

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PROFESSIONAL BACKGROUND

Amy brings people, process and technology together to achieve transformative change. She helps organizations come together as a cross-functional team to achieve successful delivery. Amy builds strong relationships while integrating tailored approaches in change management, product and software development, Agile, and project management methodologies to ingrain new ways of working for lasting, sustainable change. She helps organizations move from chaotic and complex to structure and stability by getting in the trenches with teams, deeply understanding their needs, coaching to optimal performance and becoming a trusted advisor to guide toward their goals.

SELECTION OF RELEVANT EXPERIENCE

Agile Coach & Release Train Engineer

Amy led the effort to help the client embrace the Agile methodology. She's trained and coached teams, managers and leaders on Agile principles, practices and tactical application while driving projects to delivery. Amy collaborated with stakeholders across the organization to deeply understand the unique needs of the business and where existing ways of working were falling short. She's created a curated methodology for the organization that laid out how to take a "good idea" and iteratively develop it into a tangible, deliverable product. Amy trained project teams on the approach and execution for the new process in real-time. She also created the roadmap for an enterprise system and coordinated the planning and execution of the modules across teams. Amy's coached IT and business teams on new roles, responsibilities and how the project's success is dependent on a collaborative approach. She's led the effort to create cross functional teams for all Agile initiatives.

Agile Coach, Release Train Engineer & Organizational Transformation Lead

Amy led the transformation effort to solidify Agile practices at both a team and organizational level across multiple departments. She coached 10 cross functional teams on embracing Scrum and Kanban. Amy helped the organization to understand how to work with mixed methodology teams and facilitated exercises with teams, stakeholders, and leaders to establish ways of working together as a larger, cross-functional team. Amy coached leaders on how to work and engage with the Agile teams to empower them to make recommendations and decisions. This included creating an approach for maturing the Product organization and developing Product Owners to be decision makers as well as key advisors to leaders. She also helped the organization to scale their Agile practices to develop common ways of working, communicating, and planning across 10 IT teams and 6 departments. Amy developed planning artifacts, processes and coached the cross-functional teams on how to prepare requirements, EPICs, user stories as well as coming together to develop and implement a common way of estimating work. She facilitated planning sessions to help the cross-functional teams map work to timelines and provided perspective on effort duration to leaders which resulted in the organization delivering a new enterprise-wide system early after four previous unsuccessful tries.

Industry Experience

- Life Sciences
- Finance
- Manufacturing
- Technology Start Ups
- Federal Government
- Military

Functional Expertise

- Agile (SAFe & non-SAFE)
- Program/Project Management
- Change Management
- Organizational Change
- Process Improvement
- Software Development
- Training
- Testing

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SELECTION OF RELEVANT EXPERIENCE

Program Manager & Agile Coach

Amy led the finance data program software development teams' transition to SAFe Agile; coaching them on Agile, adopting new ways of working and using CA Agile Central ("Rally"). She provided leaders with a program board to monitor the teams' individual and collective successes at addressing quarterly milestones, dependencies, and risks. Amy led quarterly, cross-team SAFe Program Increment planning with leaders, product owners, business stakeholders and teams. These plans aligned development work to strategic objectives and eliminated roadblocks, such as interdependencies that could lead to rework, scope creep and timeline slips.

Senior Agile Coach, Release Train Engineer

Amy led the transition of three waterfall software-development teams to Agile's Scrum framework. For data and analytics teams of more than 40 developers, product owners and business stakeholders responsible for 23 discrete products, she provided training on agile practices and Rally software operation. Amy facilitated Scrum ceremonies and coached the teams to incrementally enhance work requests ("user stories"), estimation, and forecasting that resulted in the creation of organized and prioritized backlogs, as well as improved throughput during each work period ("sprint"). Quarterly, she led a group of 65 people in large-scale planning sessions that resulted in a coordinated, comprehensive product development plan, which mapped team deliverables to business goals and identified dependencies, risks, and product adoption opportunities.

IT ERP Project Manager

Amy led training and deployments for more than 10 sites in the United States and United Kingdom on two ERP systems—Manufacturing Execution and Quality. She quickly identified a need for a formal user acceptance testing (UAT) program and implemented it. Amy led a 5-person team through execution of the UAT testing process and creation of artifacts that were used during five major testing events within the first six months of the project. She collaborated with other ERP project managers to select a testing tool to create a cross-ERP, integrated testing platform. In addition to her project management duties, Amy coached the ERP project teams on Agile values, as well as Scrum and Kanban methodologies.

Technology Expertise

- Jira
- Rally
- Azure DevOps
- Mural, Miro
- Microsoft Office 365

Methodologies

- Agile & Scaled Agile Framework (SAFe)
- Design Thinking
- Strategic Planning
- Software Development Lifecycle (SDLC)
- Program / Project Management
- Change Management

Deliverables

- Strategic Plans
- Implementation Plans
- Roadmaps
- Playbooks
- SAFe Program Increment Plans
- Quarterly / Big Room Plans
- Training Manuals
- Process Maps
- Requirements Documents
- Health Check Surveys