

# MATT RUEHL

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## PROFESSIONAL BACKGROUND

Mr. Ruehl has 15+ years of project management experience and is a creative, detail-oriented problem solver with a passion for team collaboration and a strong focus on internal and external client satisfaction. During his 20+ years in the IT industry, he has experienced all aspects of the full project lifecycle, including business analysis, development, testing, implementation and support. Mr. Ruehl has successfully led a variety of cross-functional teams and has the unique ability to motivate and bring together project teams of all shapes and sizes. Comfortable working with both technical team members, as well as executive leadership, Mr. Ruehl uses his diverse communication skills to keep all project team members focused and informed during all project phases. He is an energetic team player whose passion permeates the teams and organizations he works with.

## SELECTION OF RELEVANT EXPERIENCE

### Program Manager

Matt served as the program manager for all Infrastructure projects at an automotive club agency. This included work as part of a large Merger and Acquisition (M&A) of member clubs and included the management of all infrastructure components required to support this effort. With oversight of over 40 projects, Mr. Ruehl was responsible for all planning and execution of these projects as well as executive communication to all levels of the organization. A major part of this role included the analysis and implementation of more rigorous processes around Resource Management, Project Planning, and overall PMO processes. In addition, Mr. Ruehl coordinated with other members of leadership and with other Program Managers to identify dependencies and priorities across the entire M&A effort. The effort was successful and laid the groundwork for additional merger opportunities for the company.

### Program Manager

Matt served as the program manager for the planning and implementation of a project/portfolio management (PPM) roadmap for the technology Project Management Office (PMO) at a Fortune 25 Grocery Retailer. To provide better portfolio, resource, and capacity planning, Mr. Ruehl helped drive a diverse cross-functional team to make improvements to the PMO as well as extensive tool changes to the CA PPM tool, Clarity. This included managing multiple work-streams over the span of several groups, including process definition, tool development, testing, training, and organizational change management, all while ensuring proper adoption of the tool by project and resource managers. A major deliverable of the project included detailed integration to a variety of financial systems, as well as processes for handling Capital and Expense distributions throughout the enterprise. During the program, the IT division went through a major change, going from a centralized PMO structure to a decentralized structure, adding to the complexity and making adoption even more difficult. Over the course of one year, all functionality was delivered, and adoption metrics were captured to allow the organization to continue to monitor and make improvements moving forward.

### Industry Experience

- Grocery Retail
- Health Care
- Automotive
- Water and Wastewater Utilities
- General Merchandising

### Functional Expertise

- Program/Project Management
- Systems Engineering
- Business Analysis
- Mergers & Acquisitions
- Change Management
- Process Improvement



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## SELECTION OF RELEVANT EXPERIENCE

### Systems Engineer

Matt served as a systems engineer for the development of a digital surgery platform to allow medical devices to connect and store data for a Life Sciences company. New to this industry and role, Mr. Ruehl was able to get up to speed quickly to ensure that quality was met throughout the full application lifecycle. This included understanding FDA regulations, designing and developing quality templates and procedures, managing requirements and test cases, and ensuring quality was built-in to the product as part of the Agile development process. Interfacing with scrum teams, security, architecture, and others in the program, Mr. Ruehl was able to leverage his interpersonal skills to lead these teams to not only deliver quality products, but also to understand and adapt their development thinking into a highly regulated environment.

### Project Manager

Matt served as the project manager for the replacement of a security provisioning tool which handled user access and provisioning for all enterprise associates at a Fortune 25 grocery retailer. To reduce costs and streamline business processes, Mr. Ruehl led a team to move the enterprise from a vendor software package to a homegrown application. Acting as both the project manager and business analyst, Mr. Ruehl led the project team through detailed requirements sessions with end user groups as well as oversaw all of the development efforts, testing, and implementation. Due to the short time frame of this project, only 6 months, communication between teams was critical throughout and Mr. Ruehl ensured that all groups were kept up to speed at appropriate levels.

### Program Manager

Matt served as the program manager responsible for transforming a grass-roots effort into a formal IT Service Management (ITSM) program implementation across an entire utility IT department. Tasked with improving efficiency, making IT more transparent to the business and adopting IT best practices, Mr. Ruehl organized a formal ITSM program team who worked to roll out several ITSM processes as well as an overarching program approach to managing these processes moving forward. Mr. Ruehl was responsible for developing a training plan for all IT employees, overseeing multiple process improvement projects, developing an overall change management plan to obtain buy in from executive management and IT staff, and marketing this plan to business and IT stakeholders.

### Program Manager / Chief of Staff

Matt served in a dual role in the security division of a Fortune 25 grocery retailer. During a period of large growth, Mr. Ruehl led multiple projects to expand the tooling for this particular group. These projects included formal RFPs, proof of concepts, vendor selection, and tool implementation. In addition, Mr. Ruehl worked with the project team to ensure all requirements were captured, and all use cases were tested, and ultimately presented to executive leadership to gain approval for tool purchase and implementation. Also, Mr. Ruehl served in a Chief of Staff role to manage and report on the health of the security organization. This included the definition and creation of health scorecards, leading and managing the aggressive Talent Acquisition goals of the organization, including candidate sourcing, interviewing, job descriptions, and managing the overall candidate pipeline.

### Technology Expertise

- Microsoft Office 365
- SAP Ariba & Financials
- Oracle Procurement & Financials
- Coupa
- Jira

### Methodologies

- Agile Software Development
- Design Thinking
- Lean Six Sigma
- Total Cost of Ownership

### Deliverables

- Financial Business Case Analysis
- Functional Designs
- Demand Planning & Organization Sizing
- Executive Steering Presentations
- Budget Forecasts

