

CHELSEY NUTT

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PROFESSIONAL BACKGROUND

Ms. Nutt is a multi-faceted professional with over 12 years of experience in client-facing and internal leadership roles. She is a proven leader at managing a diverse portfolio of strategic projects, programs, processes, and systems to achieve business objectives. She can quickly synthesize information and identify opportunities, while structuring the most efficient pathway for delivery in order to satisfy all stakeholders. She enjoys operating in ambiguous spaces and providing structure as needed for organizations to be successful against their goals. Ms. Nutt is a results-oriented professional with skills in relationship management, analytical problem solving, critical thinking, and change management. She displays a very fluid and flexible approach to stakeholder engagement with her adaptable communication style to ensure a productive outcome. Ms. Nutt is a proven leader with a demonstrated history at delivering results with intentional focus while building a culture of continuous improvement. She has her Bachelors of Science in Industrial engineering along with her MBA.

SELECTION OF RELEVANT EXPERIENCE

Decision Support Lead, Pre-clinical, Clinical, Medical Affairs | Johnson & Johnson Ethicon

Ms. Nutt is operating in a Chief of Staff capacity to support the operational excellence of the PCM organization within Ethicon. She supports the internal teams with annual business planning, inclusive of Long range financial planning and portfolio prioritization exercises. She has implemented processes, tools, and technology to drive operational efficiencies within the teams. She assisted the leadership team in facilitating organizational meetings such as LTs, townhalls, and R&D project meetings. She has helped enhance relationships and partnerships with cross-functional teams such as Finance and R&D. Throughout her time, she has established portfolio management principles for PCM in order to best share out the impact they are making for patients and for Ethicon as a whole.

Director of Business Transformation, Clinical Care Operating Model | National Managed Care Organization

Ms. Nutt was the business sponsor of a multi-functional team to re-design the processes of the clinical operating model. She worked with stakeholders across states and business units in order to drive improvements to the existing model. The business goals were to improve resource management along with reducing the overall cost for delivering care to the organization's members. She created the training and change management plan in order to ensure the processes are executed seamlessly.

Senior Project Manager, Operational and Functional Design for Cancer Center | Large Multi-Facility Healthcare Network

Ms. Nutt led a cross-functional team to deliver on improvements to the operational processes across the oncology service line. The processes were the foundational of the project in order to design the network's new cancer center along with designing the electronic workflow for their new technology implementation. Her role was critical to tie the process team, technology team, clinicians and construction team together in order to deliver the optimal product to the executive team.

Industry Experience

- MedTech
- Healthcare
- Managed Care
- Construction
- K-12
- FinTech
- Hospitality

Functional Expertise

- Program Leadership
- Portfolio Management
- Change Management
- Process Improvement
- Data & Analytics
- Product Management
- Strategic Planning
- Operations Re-engineering
- Organizational Design



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SELECTION OF RELEVANT EXPERIENCE

Program Manager, Partner Implementation | Global Financial Technology Organization

As the program manager for a large partner implementation, valued at over \$180M, Ms. Nutt led a cross-functional team of internal and external individuals through a US and Canadian market launch. To ensure success across the partnership, workstreams were structured to deliver value in specific areas of the end-to-end solution, from go-to-market strategy and pipeline management, operational model structure, revenue realization practices, and all functions in between. The partnership implementation required a deep understanding of internal solutions, customer hierarchy, and integration flow to ensure success. In addition to delivering capabilities that did not exist prior and realizing actualized revenue in year one, Ms. Nutt and team managed the entire solution, launch and servicing remotely while navigating pandemic challenges for both organizations. Based on the success of the partnership, Ms. Nutt and the program team have been utilized to address barriers and challenges in other areas of the line of business.

Director of Business Transformation, Project Management Office Transformation | National Managed Care Organization

Ms. Nutt was a sponsor and stakeholder for the transformation of the project management office. She represented the clinical business units across the enterprise while providing input on process changes. The focus that she sponsored was around organizational governance and standard process management. She assisted the project lead with change management and process change as it was communicated and rolled out to the organization.

Director of Business Transformation, Clinical Documentation System | National Managed Care Organization

Ms. Nutt was the business sponsor for the implementation of a new clinical documentation system for the organization. She was responsible for the project team and project manager that managed the overall delivery of the technology. She assisted the team with stakeholder management and oversaw the forward progress of the implementation. She worked with medical directors and clinicians to align on process requirements. She also oversaw the product management team in order to ensure all the technologies were being developed in a timely and accurate manner across the enterprise.

Program Manager, Strategy Execution | Large Multi-Facility Healthcare Network

Ms. Nutt led a team of key business and technology stakeholders to deliver an enterprise patient access solution to increase revenue and improve the overall experience. She generated innovative thinking across the team in order to drive structure to the strategy implementation. Using technology improvements and a robust marketing plan, the executive team and sponsor were able to deliver on an improved patient access experience under Mrs. Nutt's program leadership.

Technology Expertise

- Microsoft Office 365
- Salesforce
- DocuSign
- Epic
- Smartsheet

Methodologies

- Project, Program, and Portfolio Management
- Design Thinking
- Organizational Design
- Lean Six Sigma
- Agile Transformation
- Business Analysis and Requirements Gathering

Deliverables

- Demand Planning & Organization Sizing
- Executive Steering Presentations
- Portfolio & Project Plan
- Budget Forecasts
- Business Requirements
- Business Case
- Process Design
- Communication Plan
- Statement of Work

