

LANDEN HUNTER

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PROFESSIONAL BACKGROUND

Landen is a multifaceted professional with 9 years of experience in project management, agile project delivery, business analysis and system implementation. He is passionate about delivering technical solutions to help clients solve business problems. Landen has played key roles in all phases of the software development lifecycle, using both traditional waterfall and agile frameworks.

Landen has guided companies through numerous digital and agile transformations. He possess excellent communication and organizational skills, a strong work ethic, and a knack for picking up new skills and technologies quickly. Through his straightforward style and positive attitude, he can foster collaboration and build effective relationships across project teams. Landen excels in fast paced environments, and he embraces any challenge as an opportunity to develop a creative solution and deliver value to clients.

SELECTION OF RELEVANT EXPERIENCE

Scrum Master

Landen currently serves as the Scrum Master and lead Business Analyst on a Salesforce Field Service implementation for an automotive services corporation. Landen is responsible for gathering business & technical requirements, documenting user stories in Jira, and leading the project team through development sprints, which includes facilitating daily scrums, sprint reviews & retrospectives. Landen's business knowledge, technical expertise, and leadership skills have been instrumental in ensuring a smooth transition to Salesforce, and successfully navigating a major change for the organization.

Application Manager

Landen served as the Application Manager for a system used to ensure regulatory compliance, environmental and human safety of all products and packages for a multinational consumer goods corporation. While in this role, Landen led the project team's transition from a waterfall approach to an agile delivery framework. He was responsible for defining a strategic vision for the application, managing the product backlog, organizing each sprint, overseeing activities of the development team, and reporting progress to client executives. Landen's leadership skills, technical expertise, and positive mindset helped ensure a smooth transition into the new agile framework. As a result, the project team was able to deliver valuable enhancements to users at a much quicker rate, reducing the time between system releases from 24 weeks to 12 weeks.

Lead Business Analyst

Landen served as the lead Business Analyst in the Global Product Stewardship organization of a global consumer packaged goods corporation. During this time, the organization's goal was to decommission multiple legacy systems used for regulatory compliance, bringing them into a digitized, Software as a Service (SaaS) platform. Landen worked with key stakeholders to document business requirements, while also working with the development team on system architecture and design for each new enhancement. Landen managed testing efforts by creating user stories, analyzing defects, and leading User Acceptance Testing (UAT). The new platform was rolled out successfully in 2019, and the legacy applications were shut down over the next year, ensuring the organization's goals were met.

Industry Experience

- Consumer Packaged Goods (CPG)
- IT Services
- Insurance
- Automotive Services

Functional Expertise

- Project Management
- Requirements Analysis
- Validation & Testing
- Digital Transformation
- Data Analysis

Certifications

- Professional Scrum Master (PSM1)
- Veeva Vault Platform Administrator



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SELECTION OF RELEVANT EXPERIENCE

Quality Assurance (QA) Validation Leader

Landen worked as a Quality Assurance (QA) leader with a multinational consumer packaged goods corporation, where he was responsible for creating and managing Computer System Validation (CSV) documentation for numerous QA-validated applications. As part of this role, Landen created test plans and assisted the testing team with test case execution. In addition, he used his extensive knowledge of the application to help create end-user training materials for each system release. During this time, Landen also helped convert the regression testing for one application from manual execution into an automated process, using a tool called TestComplete.

Implementation Manager

Landen served as the implementation manager for a Product Lifecycle Management (PLM) tool at a global consumer goods company. He was responsible for installing out-of-the-box PLM software within the client's infrastructure, deploying custom code, and performing data migrations. Landen also led the migration of custom code and configuration through each environment, starting with development, then test, followed by QA, and ultimately production. He created detailed technical implementation plans for each of these deployments, while also providing platform-level support within each non-production environment. While working in this role, Landen's team led a major transformation from a previous version of the PLM tool to the latest version of the software. The project team dealt with multiple challenges throughout this process, including early performance degradations, complex data migrations and major UI changes. Thanks to Landen's leadership, technical skills and extensive knowledge of the application, he was able to help the team overcome these challenges and ultimately ensured a successful transition into the new version of the PLM software. During this time, Landen also led a transformation from a manual deployment method into an automated process, where code was deployed automatically, through the introduction of Jenkins.

UI Developer

Landen worked on UI development for a data extraction tool used within the Product Lifecycle Management (PLM) division of a multinational consumer goods corporation. He used Java Swing to create a window-based interface where users could retrieve data from back-end applications, and present the results in a clean, easily-readable format. Landen worked with key stakeholders to understand the business requirements and then deliver a UI-based solution to meet the business needs. The introduction of this UI helped transform a previously manual process into a streamlined tool where users could easily extract and analyze data from many of the company's most important applications.

Product Tester

Landen served as a key tester for a national insurance company, as they introduced a new application used for underwriting within their agriculture and farming division. His responsibilities included creating & executing test cases, analyzing system performance, and reporting of testing status to the management team. While users were initially reluctant to move into the new underwriting application, Landen's testing efforts, leadership and positive attitude greatly enhanced user adoption of the new system.

Technology Expertise

- Microsoft Office 365
- Application Lifecycle Management (ALM)
- GitHub
- Jira
- Veeva Vault
- Salesforce
- Java Swing

Methodologies

- Agile Software Development
- Project Management
- Product Lifecycle Management (PLM)
- UI/UX
- Sustainability

Deliverables

- Business & User Requirements/Stories
- Functional Designs
- IT Project Planning and Scheduling
- Technical Implementation Plans
- QA/CSV Validation Documentation

