

# EMILY HAUN

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## PROFESSIONAL BACKGROUND

Ms. Haun brings more than 10 years of project management and operational problem-solving experience within the retail sphere. A dynamic leader and motivator, she offers an effective combination of analytical and interpersonal skills. Adept at identifying opportunities to reduce complexity while increasing profitability, Ms. Haun excels in fast-paced environments and enjoys diving into data to find “the why.” She has a passion for cultivating, enhancing, and ultimately protecting mutually beneficial relationships.

## SELECTION OF RELEVANT EXPERIENCE

### Project Manager | Global Retail Organization

Ms. Haun optimized North American operations for an international luxury goods retailer with annual revenue over \$1B. She project managed a myriad of activities including price changes, store remodels, and high-profile product launches. She acted as a liaison between Global and North American teams, ultimately delivering key initiatives to 1700 store locations across the US and Canada. Ms. Haun was recognized for her role in onboarding Milan based cross-functional partners while maximizing efficiencies with narrowing of US-based staff. She provided actionable recommendations based on local insights, consistently looking for ways to increase working capital, margin, and sales volume.

### Implementation Lead | Global Retail Organization

Ms. Haun was the lead strategist to reduce the annual obsolescence budget by \$1MM through reduction of unproductive inventory and implementation of new pricing strategies to minimize inventory write-offs. She collaborated with leaders across the globe to create sustainable in-store logistics processes, generating robust process documentation to facilitate training. By leveraging partnerships with various transportation, accounting, and customs teams, she successfully launched a complex process to legally remove inventory from remote locations such as the U.S. Virgin Islands and Guam.

### Industry Experience

- Retail
- Public Relations
- IT Services
- Merchandising
- Nonprofits

### Functional Expertise

- Business Analysis
- Change Management
- Process Improvement
- Data Analytics
- Supply Chain and Inventory Optimization
- Strategic Planning
- Sales Operations



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## SELECTION OF RELEVANT EXPERIENCE

### Master Data Partner | Global Retail Organization

Ms. Haun led a master data initiative focused on improving data integrity of system users across the globe. As a result of her gap analysis, she implemented best practices to standardize data entry of an online product lifecycle management system. Her cross functional partnerships through this program led to additional workstreams to increase systematic governance of several software systems. Ms. Haun then coordinated User Acceptance Testing including the consolidation and prioritization of findings to ensure business needs were met. She then developed, documented, and executed new effective training of the software to ensure reduced disruption of daily operations during implementation and post go-live support.

### Cultural Ambassador | Global Retail Organization

Ms. Haun modernized a global employee recognition program for an international luxury goods retailer. She led the leadership team through brainstorming sessions to establish a meaningful program within budget constraints. Ms. Haun managed the program from design through vendor sourcing and execution to increase employee engagement. She went above and beyond her daily responsibilities to regularly organize social events and community service activities, both in-person and virtual, ultimately fostering an environment of motivation and cooperation among employees in multiple geographic locations.

### Program Director | Non-Profit Organization

For more than a decade, Ms. Haun has held various leadership positions within a non-profit organization, affording her the chance to develop and implement strategies to improve organizational efficacy. She owned plan, process and delegation of tasks for launching a new website, including significant changes to both internal and public facing functionality. After receiving Board approval for her recommendation, Ms. Haun embarked on a complex member database conversion project to remove impediments and set the organization up for long-term success. Since the launch of the new website, she regularly hosts open door sessions for members to provide feedback on the updated user experience. Her continued partnership with the software provider ensures timely resolution of any issues that arise.

### Technology Expertise

- Microsoft Office 365
- SAP
- Business Objects

### Methodologies

- Professional Scrum
- Project and Program Management
- Organizational Design

### Deliverables

- Process Designs
- Executive Presentations
- Project Plans
- Policy & Procedure Development
- Statement of Work

