

STEVE ALBERS

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PROFESSIONAL BACKGROUND

Steve possesses over 30 years of full lifecycle software development experience including Information Systems management, architecture, design, development, and integration. He excels in all phases of the systems lifecycle from requirements definition through user acceptance and deployment. He possesses significant expertise in pre-sales technical consulting and project leadership. His project management experience and exceptional interpersonal skills enable him to function effectively as a team leader or as a team player with a keen appreciation for schedules, budgets, and client priorities.

SELECTION OF RELEVANT EXPERIENCE

Project Manager for Financial Services Company

At a financial services company, Steve led a team to modernize the loan management services and system architecture, as well as refine internal business processes to improve customer experience, decrease default rate, and improve company portfolio. Steve managed the selected vendor for the purchased package and oversaw the implementation and delivery of the system. He also managed the data migration efforts from all legacy systems.

Agile Coach for Medical Device Manufacturer

Steve functioned as an Agile Coach in the Digital Surgery space for the development of a new surgical robot. As part of this initiative, he provided oversight and training on Agile Principles from a business and technology standpoint including facilitating multiple work streams including internal and external team members.

Program Manager for Large Grocery Retailer

Steve functioned as a program manager in the Digital Platform space for the development of a new strategy for making store branded products available internationally. As part of this initiative, he provided project oversight from a business and technology standpoint including facilitating multiple work streams including internal and external team members. He also managed the technology aspects of the initiative including architecting of a collaboration site as well as overseeing the processing of transaction files to update in house financial systems.

Industry Expertise

- IT Services
- Retail
- Manufacturing
- Financial Services
- Insurance
- Logistics

Functional Experience

- Program Management
- Project Management
- Business Analysis
- Strategic Planning
- Data Analyst
- Software Architect



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SELECTION OF RELEVANT EXPERIENCE

Project Manager for Large Grocery Retailer

Steve functioned as a project manager for multiple projects in the Store Systems space including the development of new strategy for ordering of perishable goods. As part of these initiatives, he provided project oversight from a technology standpoint during the project discovery phase and input to the strategic direction of the program. He also managed scope, schedule, and budget.

Steve functioned as a project manager for multiple projects in the Human Resources space including a replacement of their Retirement Management System and development of new Bonus Payout System. As part of these initiatives, he provided project oversight as well as management of scope, schedule, and budget. He assisted in system design, system testing, user acceptance testing, training, and deployment.

Project Manager/Business Analyst for Large Grocery Retailer

Steve functioned as a project manager and business/system analyst for multiple projects related to launching a centralized recruiting solution using SuccessFactors. As part of this initiative, he provided thought leadership on the applicant tracking system and reporting functionality. He also managed the deployment and configuration of system improvements needed for each release. He assisted in the project management, report generation, system design, system testing, user acceptance testing, training, and deployment.

Project Manager/Business Analyst for Medical Device Company

Steve functioned as a project manager and business/system analyst for multiple projects related to launching a new medical device product. As part of this initiative, he developed both the short term and long-term knowledge management strategies focusing on reporting needs to support the initial learning launch as well as more strategic focused reports developed to drive business growth. He also managed the deployment of system improvements needed to establish system readiness for initial launch. He assisted in the project management, system design, database modeling, system testing, user acceptance testing, training, and deployment.

Deliverables

- Product Roadmaps
- Business Requirements
- User Acceptance Criteria
- Solution Designs
- Project Plans
- Implementation Plans
- Workflow Diagrams
- Data Interface Specifications

