

VINCE TAEGEL

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PROFESSIONAL BACKGROUND

Vince has 15 years of experience in project management, portfolio management, program management and agile project delivery. He has vast experience in full life cycle software development using traditional waterfall and agile frameworks such as Scrum, SAFe and Kanban.

Vince has successfully led cross-functional teams for both IT and business sponsored projects, starting from project inception to project delivery. Vince has managed several technology project types; from hardware installs, to full-stack development and cloud implementation/integration. Vince also has experience in scaling up from the project level into program planning and execution as well as project portfolio management.

SELECTION OF RELEVANT EXPERIENCE

Program Manager

Vince managed a \$25M, multi-year program to migrate half-a-million customers from a legacy 15 year-old system to a modern customized platform. The migration provided customers a modern website, secured by OKTA CIAM & 2-Factor Authentication and provided an improved user experience to utilize the products they own. The migration also reduced call center operating expense by automating back-of-the-house functions and providing more "self-service" functions on the web. Finally, the migration increased company revenue by increasing current product utilization and implementing new product monetization powered by the modern platform.

Portfolio Manager

Vince built a Digital & Mobile App portfolio from the ground-up over a 2-year period. He facilitated strategy sessions with senior leaders to build a 2-year roadmap, prioritized key capabilities and built project tracks and funding sources to deliver the roadmap. Vince worked with the project teams to implement an Agile delivery method, the first in the company. Over a 2-year period, teams worked to implement a new digital & content platform for developing websites and mobile applications as well as meeting the ultimate goal of delivering working software every 2-weeks. This greatly improved the delivery capabilities of the development team and increased customer/company value.

Sr. Project Manager

When COVID first hit in March of 2020, the company did not have the infrastructure in place to support remote work for all company associates. Vince lead a cross-functional IT & Business team to identify all asset needs, infrastructure/technology gaps and procurement processing to build an execution plan to get all associates working remotely. The team was able to distribute technology assets, implement "new-to-the-company" platforms and get all 30,000 associates working remotely within 4-weeks.

Industry Experience

- Travel/Hospitality
- IT Services
- State & Local Government
- Legal

Functional Expertise

- Program/Project Management
- Portfolio Planning & Management
- Scrum Master/Agile Delivery
- Technical Divestitures
- Schedule Management
- Scope Management
- Budget Management
- Initiative Onboarding
- Change Management

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SELECTION OF RELEVANT EXPERIENCE

Sr. Project Manager

Vince had the opportunity to lead technology efforts for a company divestiture. As part of his role, Vince work with his project team and C-Level technology leads to split up the company's technology assets between RemainCo & SpinCo. Vince's focus was on leading the RemainCo team to ensure a clean handoff of systems and knowledge while also supporting SpinCo efforts to stand up their systems and implement integrations where needed. All systems were successfully split on "Spin Day" and all transitional services agreed to were completed prior to termination dates without needing to extend.

Sr. Project Manager

Vince managed several Program projects to build a custom enterprise platform for managing customer data, customer access, product inventory, product ownership and travel planning/booking capabilities. The program was a 5-year, \$130M effort that hit full stack technology development encompassing the data layer, micro services, middleware, APIs, Content Management and UI/UX. The program successfully launch, migrating 1 million customers onto the new platform that is still the company's backbone platform to this day.

Project Manager

Vince worked with a company that was severely out of date on their system platforms. To make PCI & SOX compliance, the company had to upgrade all Oracle DBs, SQL DBs and server OS to supported versions. Vince helped the company build an "End-of-Life" program which upgraded, tested and implemented key updates to keep systems PCI & SOX compliant. Vince coordinated with operation leads to ensure upgrade activities were seamless to operational end-users.

Project Manager

Vince managed a project team for the 4th largest county in the state of Florida to transition from a paper court filing system to an all electronic filing system mandated by the state Supreme Court. The software build and implementation were straightforward, however, the change was significant to end users who used a paper court filing system for decades. Vince spent much of his time in this role with Change Management, providing demonstrations & training to law firms as well as roadshows to the Judiciary stakeholders in the county circuit.

Project Manager

Vince led several project tracks to implement a Case Management System for the 4th largest court circuit in Florida. The effort included work with a vendor provided software, setting up circuit specific configurations and end-user training for 400 clerks and court staff.

Technology Expertise

- Microsoft Office 365
- Microsoft Project & Project Server
- Clarity PPM
- Jira/Confluence
- EazyBI

Methodologies

- Traditional Waterfall SDLC
- Agile/Scrum Software Development
- Kanban Iterative Development
- Earned Value Management

Deliverables

- Project Schedule/Roadmaps
- Project Budgets/Forecasts
- Program/Project Charters
- Scope Document
- Demand Planning
- Program Organizational Structures
- Executive Steering Presentations
- Status Reports/Dashboards
- Risk Management Plan
- Work Breakdown/Backlog