

KATIE E. SCHNEIDER

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PROFESSIONAL BACKGROUND

Katie has nearly 10 years of experience in program and project management. She is a self-driven and resourceful critical thinker bringing solutions to complex problems and business needs. Katie has successfully led cross-functional teams for both IT and business sponsored long-term programs as well as strategic projects. She excels in fast paced environments and is skilled at understanding big picture concerns and executing on the minute details. Katie is an intent listener. Combined with her adaptive communication style, this makes her effective at connecting with team members at all levels of an organization and across multi-disciplinary teams to keep them engaged and aligned on project goals. She combines a facilitated and collaborative approach to find efficient solutions while fostering effective relationships.

SELECTION OF RELEVANT EXPERIENCE

Project Manager | Electronic Health Record Module Install - Dental

Katie led a multi-disciplinary team of technical experts, clinicians, and business operations leaders to implement a new dental module in the electronic health record system, with a budget of 500K. This "Big Rock" strategic initiative for the organization was needing to be completed in record time in order to free up resources for an acquisition. Katie performed discovery and initiation work to understand the goals of the project, business requirements, and worked with the team to make decisions on scope, resources and timing. A large kick-off was held to launch the planning of every detail of the implementation, including building, testing, training and go-live support and to emphasize the time-driven nature of this project. Work breakdown, communication planning and risk management were developed and presented. After the project plan was developed and build was completed, the remainder of the project was turned over to an inhouse Project Manager to bring to completion.

Project Manager | Healthcare Billing Reimplementation Program

In this role, Katie worked collaboratively with other project managers on a \$1.2 million-dollar, multi-year effort to overhaul the hospital billing process. This effort included conversion of the billing system into a single billing office. Katie owned the parallel revenue cycle testing, a complex and thorough testing method that was vital to ensuring the build was correct and claim outputs were accurate. Katie led operations through this challenging endeavor to choose valuable scenarios and matching legacy claims. She facilitated the script writing with IT, led the testing process, and organized validation meetings to obtain signoff on accurate results. Katie also managed several of the operational workflow items that arose from testing in general and worked in concert with the other project managers on identified needs. She identified, documented and brought to the team all issues, risks or decisions that arose from the testing and workstreams she managed.

Industry Experience

- Healthcare
- Medical Research
- Sustainability
- IT Services
- Government
- Facility Closures

Functional Expertise

- Program/Project Management
- Change Management
- Process Improvement
- Product Management
- Implementation / Integration

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SELECTION OF RELEVANT EXPERIENCE

Product Owner | Large Multi-Facility Healthcare Organization

Katie developed a remote patient monitoring program through a multi-million-dollar grant, with collaboration from clinical teams. With her leadership, the team was able to customize a clinical pathway for hypertensive patients, build an interface between the chosen SaaS and electronic medical record, and generate a new source of revenue from a newly regulated and rapidly evolving care model. The estimated revenue per patient ranged from around \$100-250 per patient per month, and the program at full capacity would enroll hundreds of patients a month. Katie led key activities that included a business proposal, contract review and vendor management, presentation to C-level leadership and physicians, communication planning, development of workflows with the electronic medical record, and billing methodology. Katie served as a subject matter expert for CMS regulations and billing requirements, and all product features and functionality. Through launch of this new way of delivering care for the health system, improved patient outcomes and increased engagement of patient's own care and management of their chronic disease was realized.

Facility Closure Lead | Corporate Office Closure

Katie led the closure of a corporate office that was over a million square feet of space, and housed a lab, pharmacy, credit union and cafeteria. She was responsible for closure tasks that included discontinuation of services, following regulatory compliance with management and disposal of hazardous materials, and planning, hiring and coordination of multiple crews a day. The lab and pharmacy had to shut down and disassembled. Without a process to manage, track and disseminate assets to dozens of satellite locations, Katie took the lead and developed a creative process for asset management for the organization. Leadership was not expecting the daunting task of shutting down the facility that was once a fully operational hospital turned corporate office to be completed on time. Katie did successfully complete the closure on time, meeting the lease agreement terms and avoiding fees from the facility owner, and came in under budget.

Project Lead | Large Multi-Facility Healthcare Organization

Katie was the business lead for redevelopment of a pharmaceutical waste management program for a multi-hospital healthcare organization. The project included overhaul of the existing program at the hospital sites, and new implementation at dozens of additional sites of care to bring them up to compliance with new EPA regulations. Katie led the contract review and negotiations with her knowledge in regulatory compliance and managed the vendor relationship and requirements. To ensure success of the program, workflows were developed to accommodate the varied requirements of clinical, operational and vendor stakeholders and considered efficiency as well as the impact to patient care.

Program Manager | Large Multi-Facility Healthcare Organization

Katie served as the Program Manager for sustainability and environmental management projects for a comprehensive healthcare organization with over 130 sites of care. Her responsibilities included production of business case analysis, managing the program budget, acquiring grant funding, and program planning and implementation. Katie developed standard operating procedures, communication plans and content, and tracking and reporting capabilities to support the ongoing maintenance of programs put in place. She leveraged best practices from her diverse background to be innovative as well as practical in identifying needs as well as cost savings. She was responsible for ensuring all projects followed the project management lifecycle.

Technology Expertise

- Microsoft Office 365
- Epic Systems
- SharePoint
- Microsoft Teams
- Microsoft Project

Certifications

- Project Management Professional (PMP)
- Lean Process Improvement
- LEED Green Associate

Deliverables

- Project Plan
- Business Requirements
- Business Case
- Statement of Work
- Communication Planning
- Executive Steering Presentations
- Process Mapping
- Work Breakdown

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SELECTION OF RELEVANT EXPERIENCE

City Council Member | Government Official

Katie has served in an elected position as City council member for a local community for three years. In that role, she exercises her voting powers to pass ordinances that protect the public, allocate the more than \$50 million budget, and approve building and community development projects. Katie address concerns from citizens, engages in discussion and decision making for community projects, and collaborates with City administration and staff and other council members on initiatives, proposed ordinances and developments.

Lead Data Interpreter | Federal Government Agency

Katie led the analysis of data collected by state departments across the country on blood lead levels. She performed research and outreach to experts to understand some implications and gather historical background. Katie co-authored a published article on the results with several other scientists.