

# TRACY JURAN

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## PROFESSIONAL BACKGROUND

Tracy is a passionate IT and business professional with 12 years of experience in project and program management, organizational change management, business process improvement and transformation consulting. She has a proven track record of excellence through leveraging leading market solutions and innovative approaches across various industry verticals and lines of business. Tracy is a results-oriented and customer-minded individual who excels in a fast-paced environment working with diverse global teams. She is successful in analyzing and translating complex business problems and articulating technology in terms of integrated business processes.

In her most recent role, Tracy supported a large-scale agile transformation and partnered with three R&D medical device teams from design through development and launch, to reduce time-to-market and increase engineering autonomy and transparency.

## SELECTION OF RELEVANT EXPERIENCE

### Project Lead and Agile Transformation Coach

Tracy led a thirty-person team in the R&D space to develop a new product and create a launch plan in the global market. In this role, Tracy was responsible for both the overall project schedule and the implementation of Agile to manage the day-to-day priorities and tasks. Her responsibilities included the facilitation of all Agile ceremonies with the team, ownership of the master program schedule and RISDA, communication with project sponsors, and coordination of dependencies between cross-functional partners and external vendors.

### Program Manager

Tracy managed a 24-million-dollar program across the automotive and membership lines of business, which investigated behaviors and controls surrounding heavy users. Ms. Juran also managed multiple subprojects in which various cross functional teams established and executed enhanced communication techniques, pricing strategies, process controls, data matching capabilities, dashboarding tools and system controls to reduce costs in both the fraudulent user population and well-intentioned misuser populations. The program realized increased profitability of 2.5M\$ in the first year and a roadmap was established for the subsequent year in which an additional 20M\$ of opportunity was accounted for.

### Project Manager

Tracy led a cross-functional team to reduce risk exposure by having better oversight and centralizing the procurement of technical assets across the Enterprise, which includes over 7000 users globally. Ms. Juran worked to engage key contacts from all business units to implement best practices that have allowed for more effective management of technical assets throughout their lifecycle. She also supervised the assessment of asset management tools to provide effective reporting and analytics to track compliance and spur remediation planning. Ms. Juran managed the program's scope, risks, status reporting, budget and resources and oversaw the creation, distribution and management of related policies in conjunction with security, internal audit and legal. In the first 6 months, the program saw a 200% increase in documented asset entitlements and installations and a reduction in risk exposure by nearly 70% for the highest risk software publishers..

### Industry Expertise

- Med Tech
- Retail
- Consumer Products
- Professional Services
- Pharmaceuticals
- Automotive
- Insurance

### Functional Experience

- Project & Program Management
- Process Optimization
- Change Management
- Risk Management
- Automation and Integration

