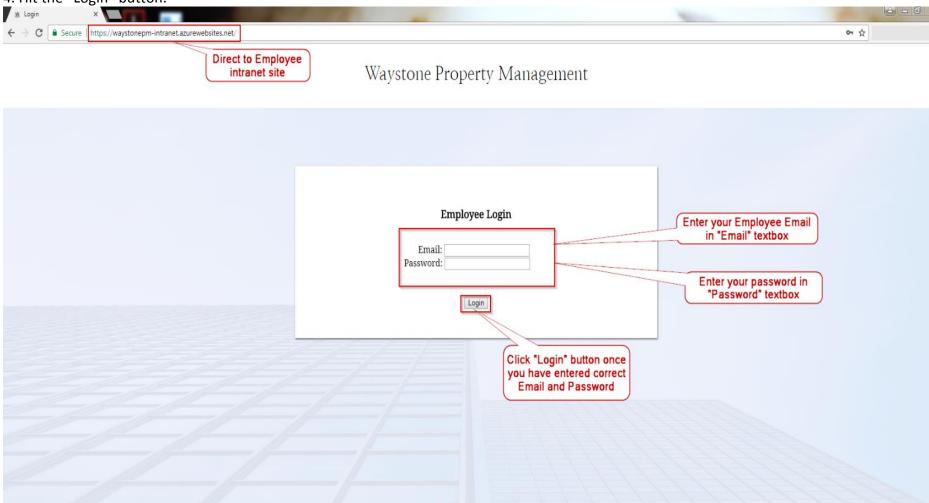
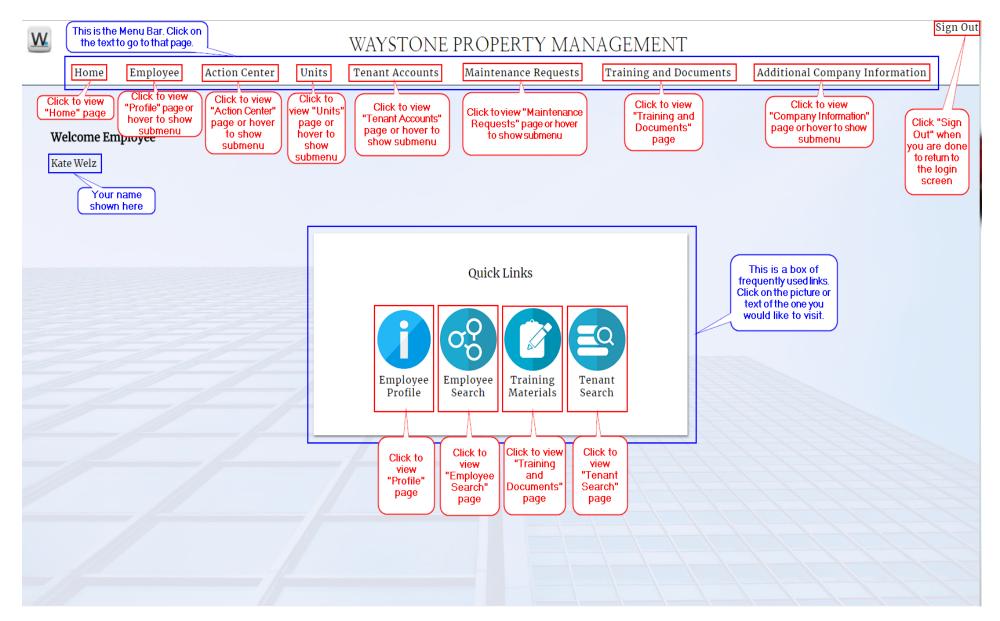
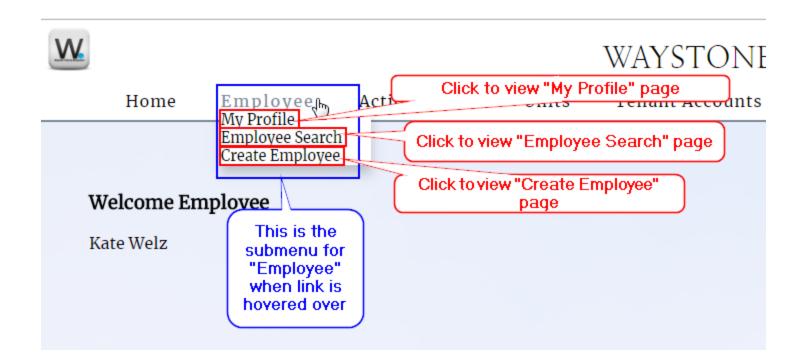
How to Use Waystone Property Management Employee Intranet - Maintenance

- 1. Click on desktop icon or direct web browser to https://waystonepm-intranet.azurewebsites.net.
- 2. Enter your Employee Email in the "Email" textbox.
- 3. Enter your password in the "Password" textbox.
- 4. Hit the "Login" button.

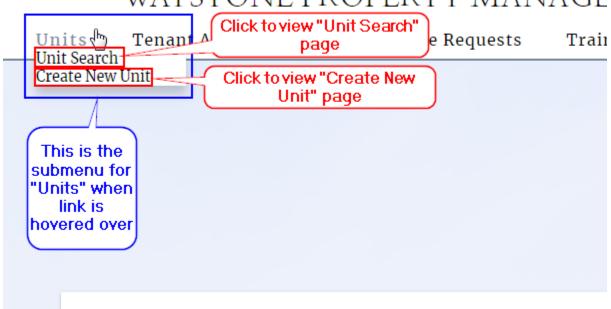


- 5. Entering in your correct Email and Password will bring you to the "Home" page with your correct Name shown.
- 6. Towards the top of every page is a menu bar. Here you can click on the page you would like to go to.
- 7. The center of the "Home" page has a box of "Quick Links" which are frequently used pages.
- 8. The top right of every page has a "Sign Out" that if clicked will sign you out of the intranet and return you to the Login page. Click this text when you are finished with your session.

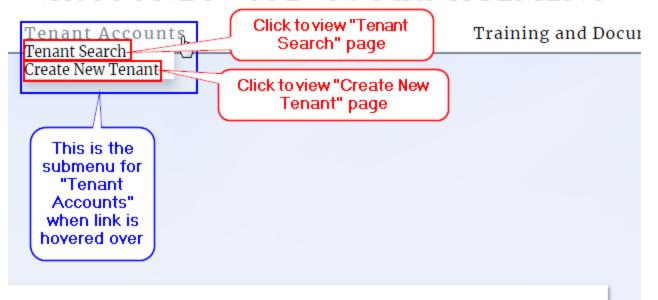




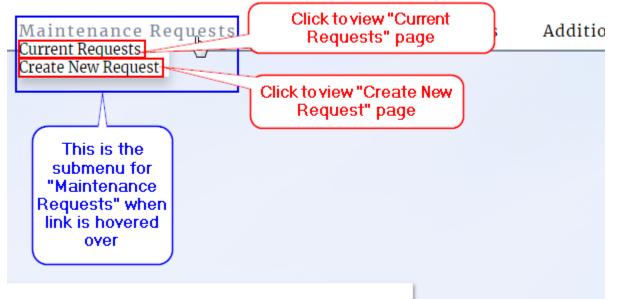


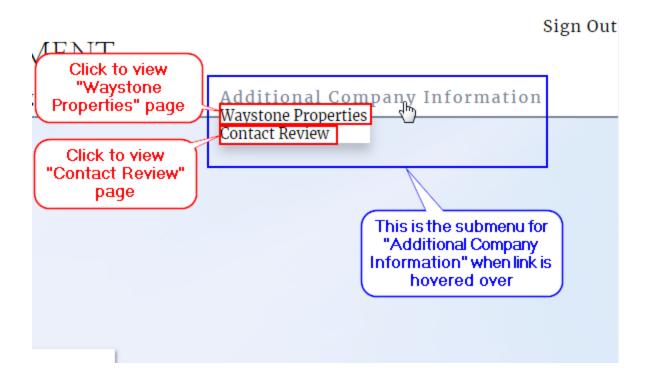


WAYSTONE PROPERTY MANAGEMENT



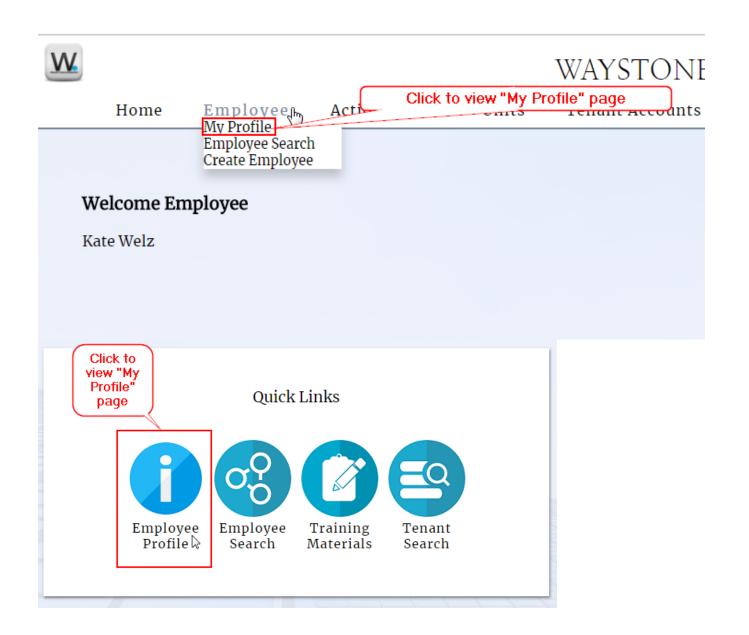
PROPERTY MANAGEMENT



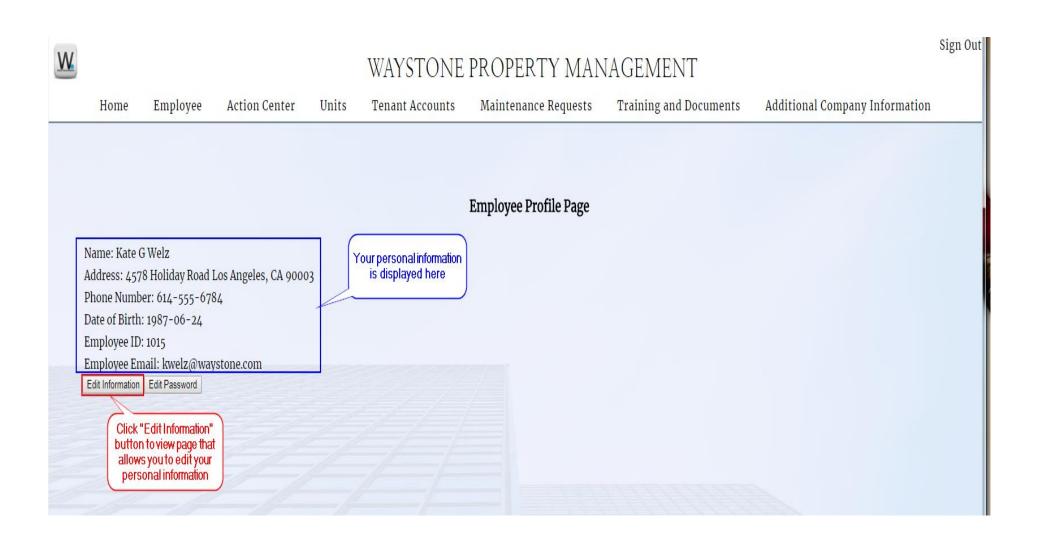


Employee Profile Page

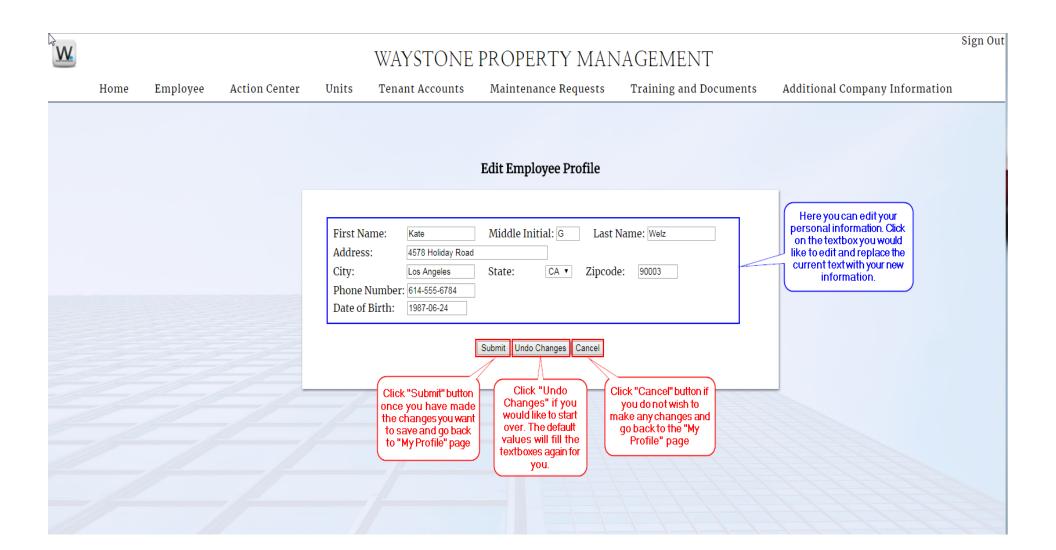
- 1. Hover over "Employee" on the top Menu bar to show the submenu.
- 2. Click on "My Profile" in the "Employee" submenu, or click "Employee Profile" in the Home "Quick Links" box.



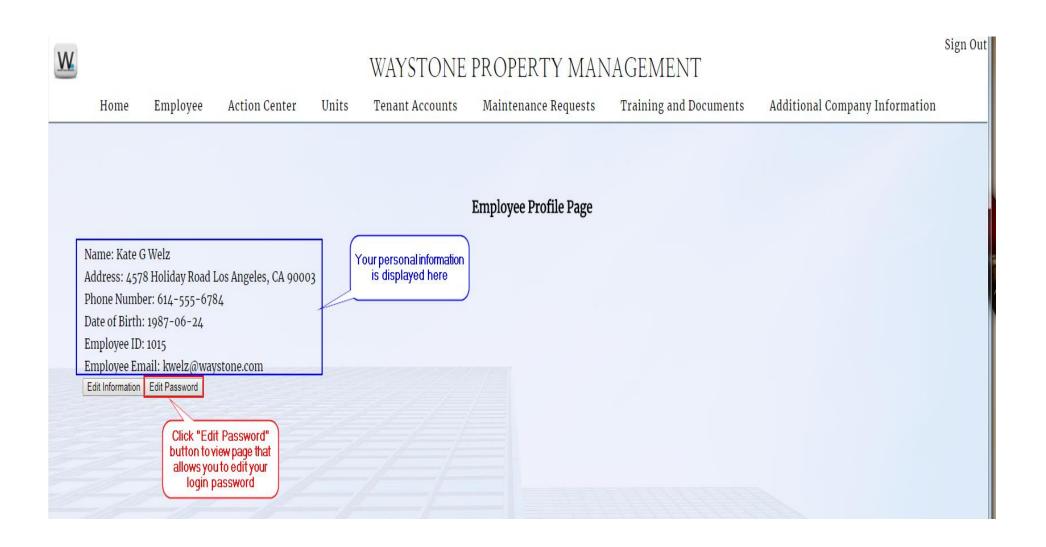
3. This is where you can view your personal information. If you need to edit this information click the "Edit Information" button.



- 3. Edit your personal information in the corresponding textboxes and dropdowns.
- 4. When finished, click "Submit" button to save edited information and return to "My Profile" page. Click "Yes" on confirmation dialog to confirm edits.
- 5. Click "Undo Changes" button if you wish to set the values back to their default values without making changes.
- 6. Click "Cancel" button to go back to "My Profile" page without saving any changes.



7. Click the "Edit Password" button if you need to change your Login password.

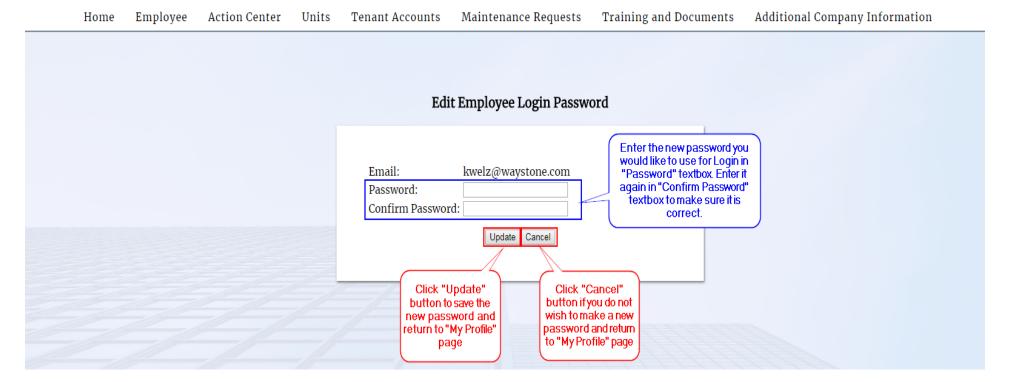


- 8. Enter your new password in the corresponding textbox. The password must at least include 8 characters with one capital letter, one lowercase letter, and one number.
- 9. Enter the new password again to confirm it is correct.
- 10. Click "Update" button to save the new password. Click "Yes" on confirmation dialog to confirm the save.
- 11. Click "Cancel" button to return to "My Profile" page without saving a new password.



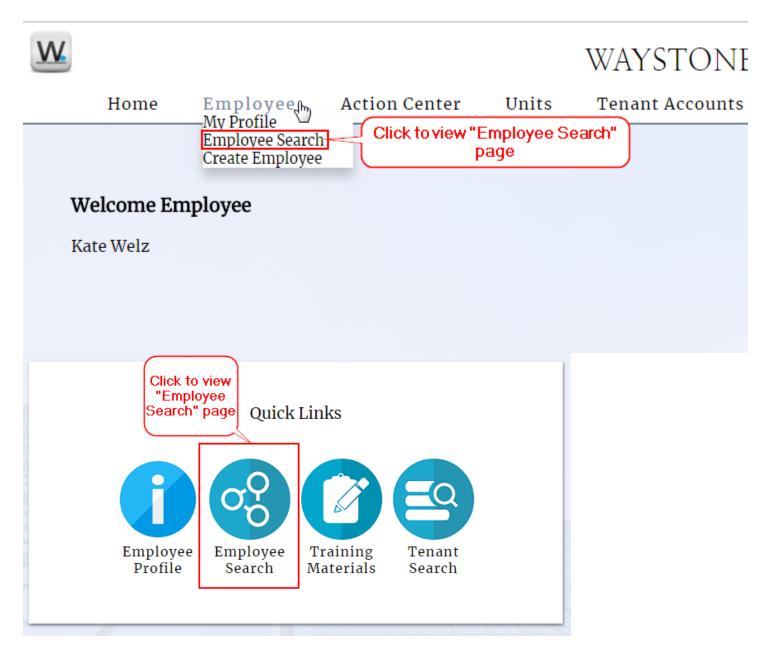
WAYSTONE PROPERTY MANAGEMENT

Sign Out

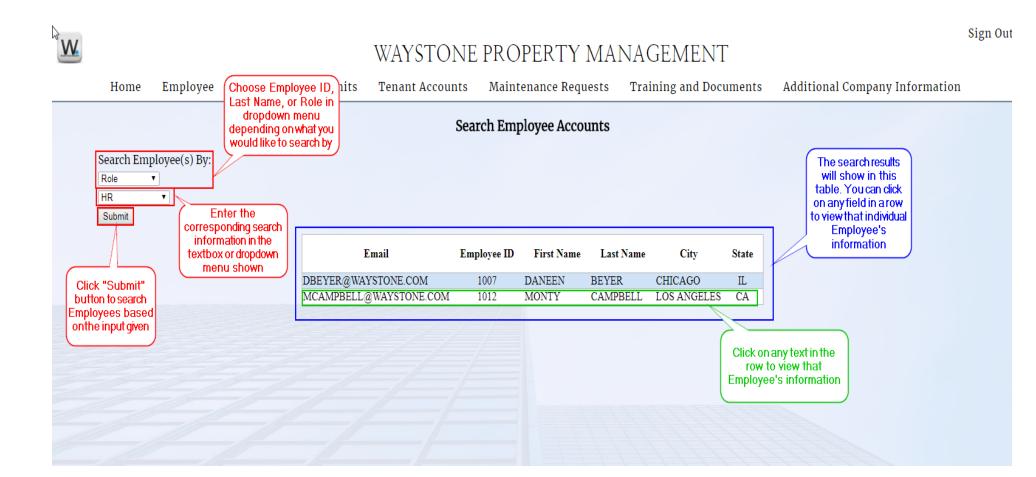


Employee Accounts

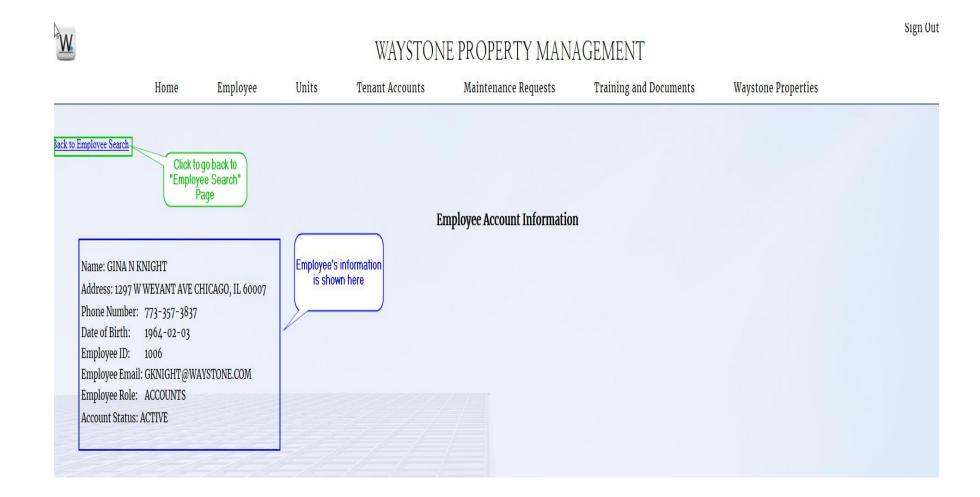
- 1. Hover over "Employee" on the Menu bar to bring up the submenu.
- 2. Click on "Employee Search" in the "Employee" submenu, or click on "Employee Search" in the Quick Links box on the Home page, to view a page that searches through current employees.



- 3. Choose either Employee ID, Last Name, or Role to search Employees by in the "Search Employee(s) By:" dropdown menu.
- 4. Enter the search information in the textbox or dropdown menu shown.
- 5. Click "Submit" to search for Employees based on the input given.
- 6. The search results will appear in the table on the page.
- 7. Click on any text in the row (Email, Employee ID, First Name, Last Name, etc.) to view that Employee's information on Employee Account page.



- 8. Once on the Employee Account page, you can click on "Back to Employee Search" at the top left to return to Employee Search page.
- 9. The Employee's information is shown on this page.

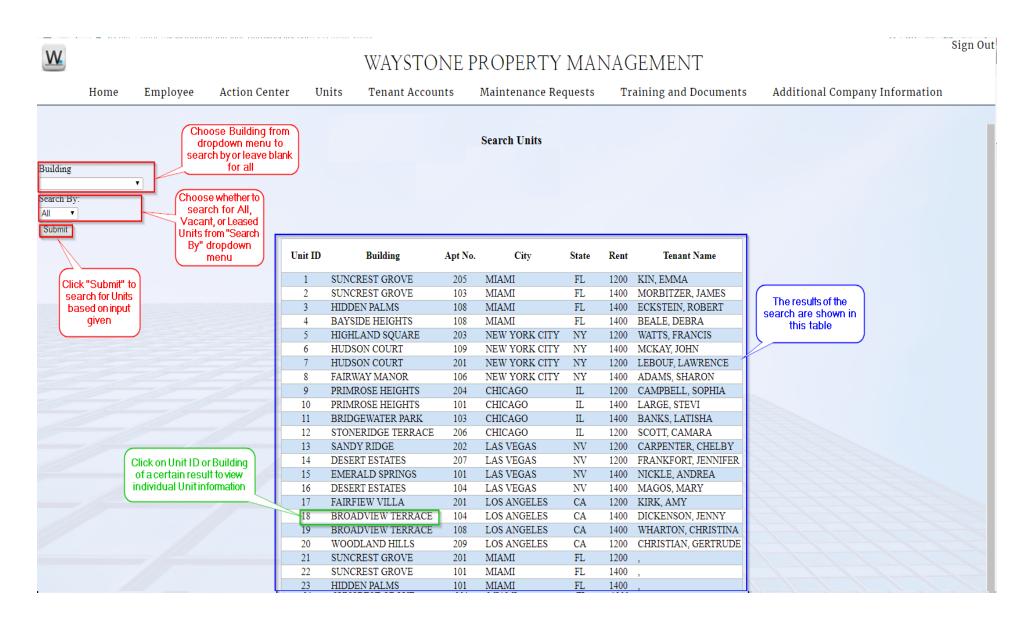


Unit Search

- 1. Hover over "Units" on the menu bar to show the submenu.
- 2. Click "Unit Search" on Units submenu to view Search Units Page.

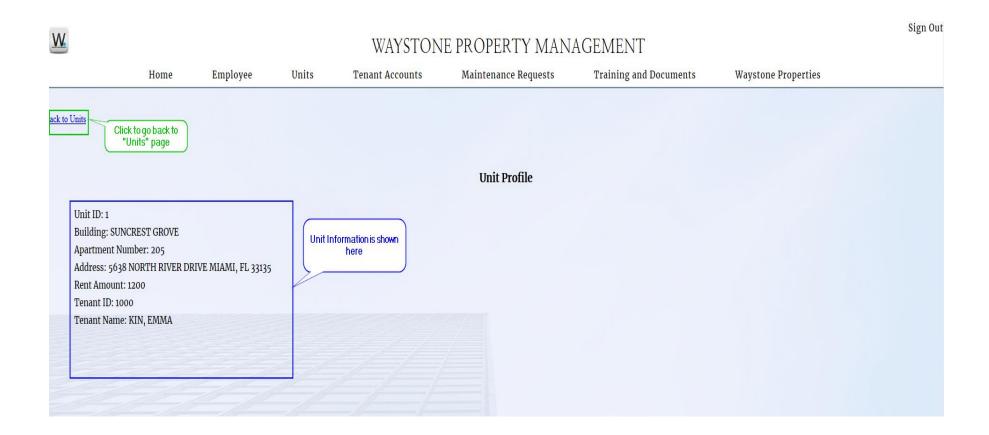


- 3. Select the Building you would like to search Units for in the "Building" dropdown menu (will show All if left blank).
- 4. Select "All", "Vacant", or "Leased" in the "Search By" dropdown menu.
- 5. Click "Submit" button to search for Units based on the input given.
- 6. Results are shown in the table.
- 7. Click on individual Unit ID or Building to view Unit Profile Page.



Unit Profile Page

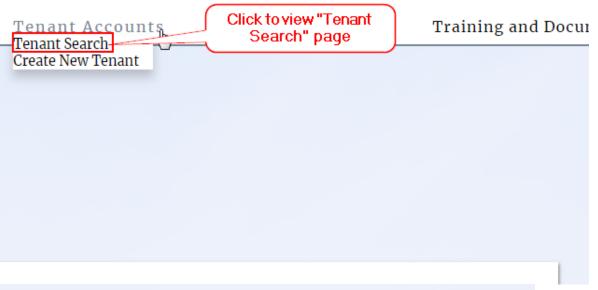
- 1. Click "Back to Units" link on the top left of the Unit Profile Page to go back to the Units Search Page.
- 2. Unit information is shown on the page.



Tenant Search

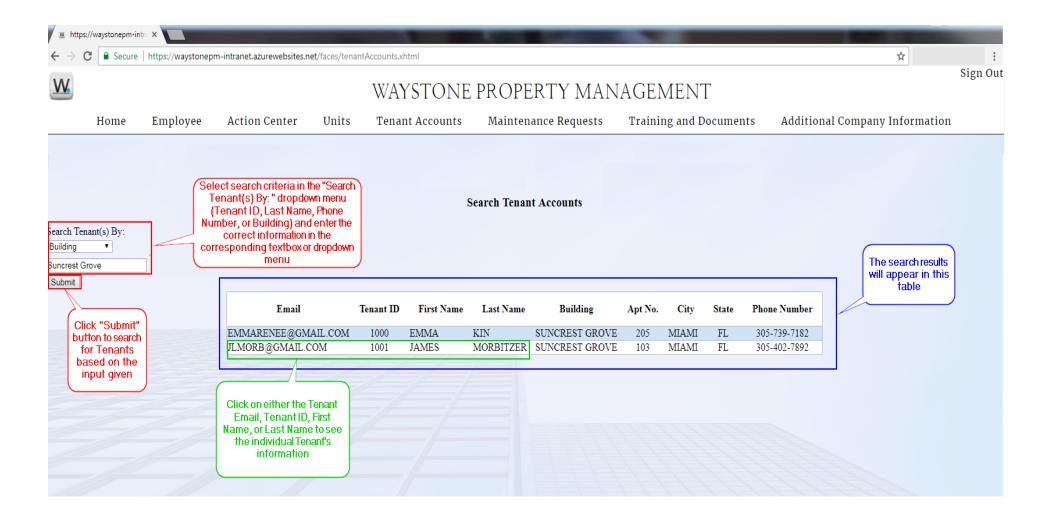
- 1. Hover over "Tenant Accounts" on the menu bar to show the submenu.
- 2. Click "Tenant Search" on Tenant Accounts submenu or click "Tenant Search" link in your Quick Links box on your home page to view Search Tenant Accounts page.

WAYSTONE PROPERTY MANAGEMENT



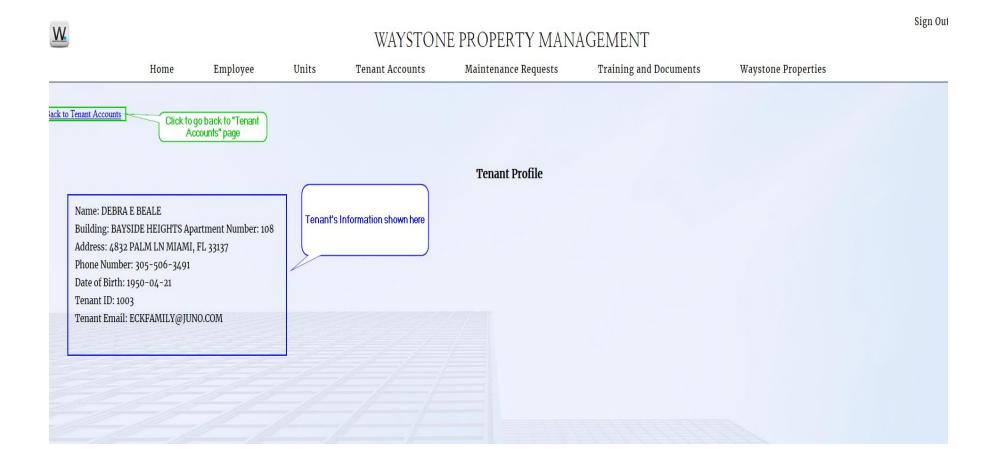


- 3. Select search criteria in the "Search Tenant(s) By:" dropdown menu ("Tenant ID", "Last Name", "Phone Number", "Building").
- 4. Enter the correct information (based on chosen search criteria) in textbox.
- 5. Click "Submit" button to search for Tenants based on input given.
- 6. Search results will appear in the table.
- 7. Click on individual Tenant Email, Tenant ID, First Name, or Last Name to see Tenant's Profile page.



Tenant Profile Page

- 1. Click "Back to Tenant Accounts" link to go back to Tenant Accounts page.
- 2. Tenant Information is shown on the page.

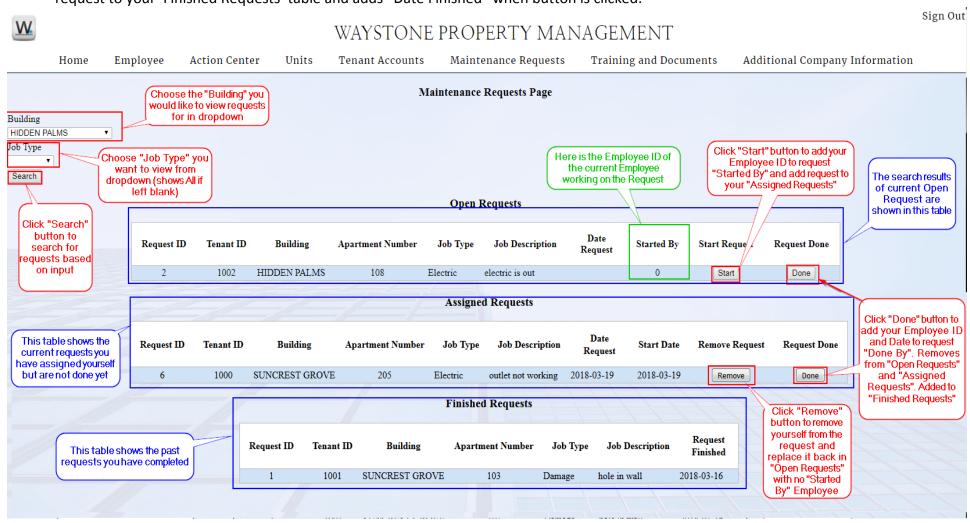


Maintenance Requests Page

- 1. Hover over "Maintenance Requests" on the menu bar to view the submenu.
- 2. Click on "Current Requests" on top Menu to view Current Maintenance Requests Page.



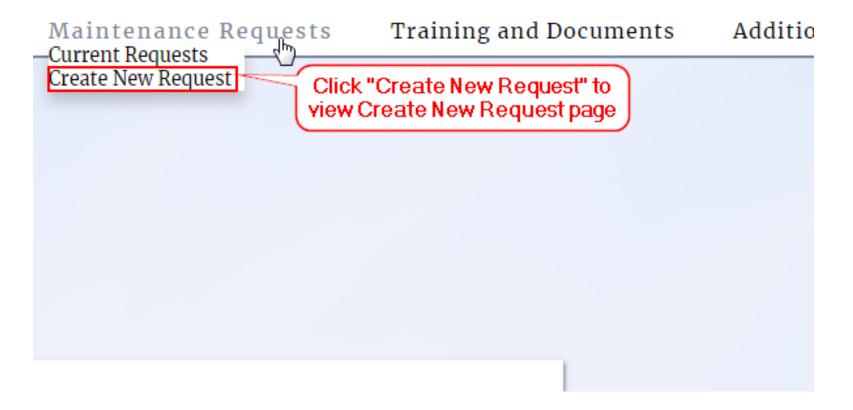
- 3. Select the Building to view requests from in the "Building" dropdown menu.
- 4. Select "Job Type" ("HVAC", "Damage", "Electric", "Plumbing", "Other") to search by in the dropdown menu.
- 5. Click "Search" button to search for requests based on input.
- 6. Search results are shown in the 'Open Requests' table.
- 7. Click "Start" button on the request that you would like to assign yourself. This adds the request to your 'Assigned Requests' table and adds your Employee ID to "Started By:" column and "Start Date" when button is clicked.
- 8. Click "Remove" button on the request you would like to remove yourself from. This adds the request back to 'Open Requests' and removes your Employee ID and start date. It is also removed from your 'Assigned Requests' table.
- 9. Click "Done" button when request is finished to remove the request from 'Open Requests' and your 'Assigned Requests'. This also adds the request to your 'Finished Requests' table and adds "Date Finished" when button is clicked.



Create New Maintenance Request

- 1. Hover over "Maintenance Requests" on the menu bar to view submenu.
- 2. Click "Create New Request" on Maintenance Requests submenu to view Create New Request page.

PROPERTY MANAGEMENT



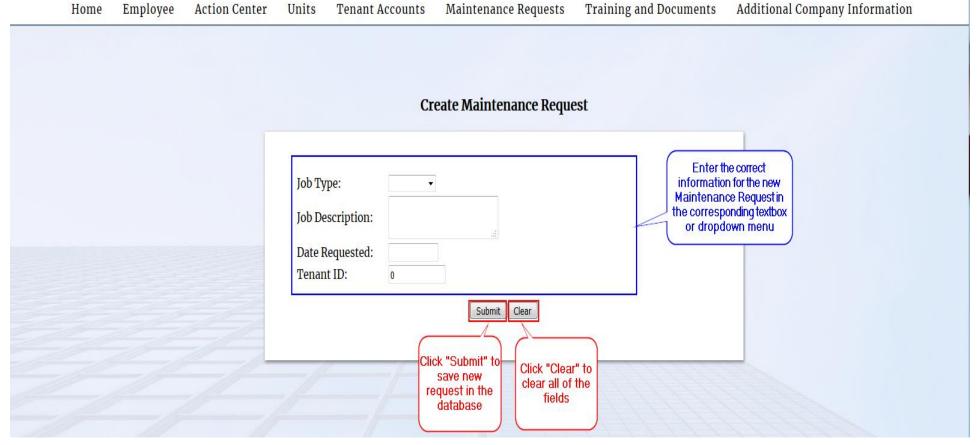
- 3. Enter the correct information for the new Maintenance Request in the corresponding textboxes and dropdown menu
- 4. Click "Submit" button to save the new Maintenance Request in the database.
- 5. Click "Clear" button to clear all of the fields if you wish to start the form over.



WAYSTONE PROPERTY MANAGEMENT

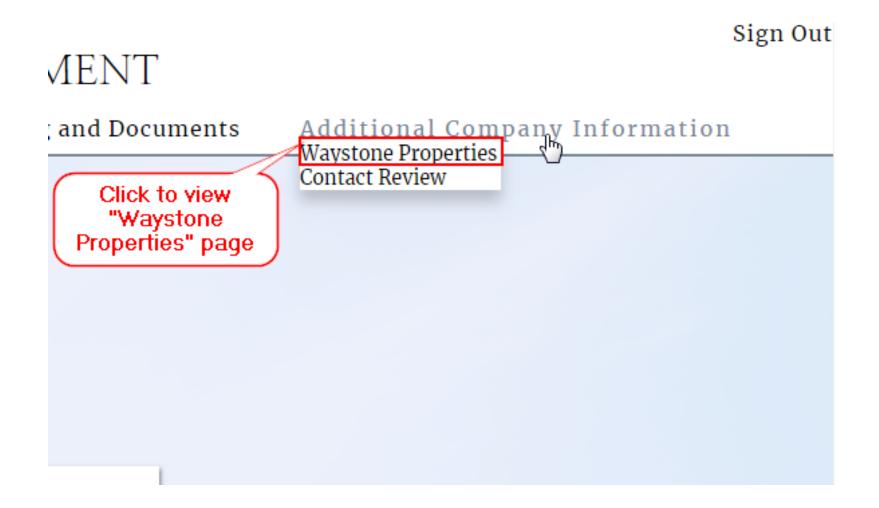
Training and Documents Additional Company Information

Sign Out



Waystone Properties

- 1. Hover over "Additional Company Information" on the menu bar to view submenu.
- 2. Click "Waystone Properties" on Additional Company Information submenu to view the Waystone Properties page.



3. This page shows all of Waystone Property Management Locations.

Home Employee Action Center Uni	ts Tenant Accounts Maintenance Requ	lests Training and Documents	Additional Company Information
	Additional Company Info	rmation	
e Property Management Locations:			
	Miami Locations		
Suncrest Grove	Hidden Palms		Bayside Heights
5638 North River Dr 1295 Green Ln		1	4832 Palm Ln
Miami, FL 33135	Miami, FL 33135	†	Miami, FL 33132
	(305) 363-6732 (305) 547-8936		(305) 326-8156
	New York Locations		
Highland Square	Hudson Court		Fairway Manor
3296 Lexington Ave 1249 Madison Ave			2677 Dyer Ave
New York City, NY 10118	New York City, NY 10016		New York City, NY 10001
(929) 538-3262	(929) 235-7291		(929) 263-5381
	Chicago Locations		
Primrose Heights	Bridgewater Park		Stoneridge Terrace
4635 Ashland Ave	8917 Magnolia Ave		1389 Edgewater Ave
Chicago, IL 60613	Chicago, IL 60640		Chicago, IL 60660
(773) 585-7895	(773) 489-7892		(773) 895-1632
	Las Vegas Locations		
Sandy Ridge	Desert Estates		Emerald Springs
4891 Stewart Ave	2357 Valley View Blvd		3572 Flamingo Rd
Las Vegas, NV 89101	Las Vegas, NV 89119		Las Vegas, NV 89119
(702) 786-8735	(702) 602-3942		(702) 894-3846

Training Materials and Documents

- 1. Click "Training and Documents" in menu bar to view Training Materials and Documents page.
- 2. Click "Download" on your chosen document to download corresponding PDF.
- 3. Click "View" on your chosen document to open the PDF in a new tab on your browser.



WAYSTONE PROPERTY MANAGEMENT

Sign Out

Training and Documents Additional Company Information Home Employee **Action Center** Units **Tenant Accounts** Maintenance Requests

