KAMPHOL WIPAWAYANGKOOL

Associate Professor of Management Information Systems
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EDUCATION

Ph.D. in Information Systems, The University of Texas at Arlington, Arlington, Texas, 2011
M.S. in Management Information Systems, University of Houston-Clear Lake, Houston, Texas, 2004
B.S. in Computer Science, Prince of Songkla University, Songkhla, Thailand, 2000

PUBLICATIONS

Refereed Journal Articles

1. Lilly, J., Wipawayangkool, K., Virick, M., & Roman, R. (2022) Who or What is to Blame? The Role of Attribution of Responsibility in Layoffs. *(Under review)*
2. Warner, J., & Wipawayangkool, K. (2022) Bringing a Background Variable into Focus: A Multimethod Investigation of IT Security Climate's Influence on Elicited IT Security Beliefs. *Journal of Systems and Information Technology.* doi.org/10.1108/JSIT-10-2021-0229 *ABDC: B, SJR: Q2*
3. Lilly, J. D., Wipawayangkool, K., & Pass, M. (2022). Teaching Evaluations and Student Grades: That's Not Fair! *Journal of Management Education*. doi.org/10.1177/10525629221084338 *ABDC: B, SJR: Q2*
4. Wipawayangkool, K., Lilly, J. D., & Grogan, A. (2022). Knowledge Management Strategy-based Learning Preferences and Self-Efficacy on Academic Performance: An Online vs Face-to-Face Study. *International Journal of Knowledge and Learning,* 15(2), 165-184. doi:10.1504/IJKL.2022.10043638 *ABDC: C, SJR: Q3*
5. Lilly, J. D., Grogan, A., & Wipawayangkool, K. (2021), What COVID Has Taught Us About Remote Learning, *AACSB Insights.*
6. Wipawayangkool, K., & Lilly, J. (2020). Enlisting human resources to mitigate information security risks, *Strategic HR Review*. doi.org/10.1108/SHR-09-2020-0080 *Cabell*
7. Sun, J., Song, S., Wipawayangkool, K., & Oh, J. S. (2019). Roles of dynamic capabilities and knowledge management strategies on organizational performance. *Information Development*, 37(1), 122-135. doi.org/10.1177/0266666919894377 *SJR: Q2*
8. Wipawayangkool, K., & Teng, J. T. C. (2019). Profiling Knowledge Workers' Knowledge Sharing Behavior via Knowledge Internalization. *Knowledge Management Research & Practice*, 17(1), 70-82. doi.org/10.1080/14778238.2018.1557798 *ABDC: A, SJR: Q1*
9. Lilly, J., & Wipawayangkool, K. (2017). When Fair Procedures Don't Work: A Self-threat Model of Justice, *Current Psychology*. doi:10.1007/s12144-016-9555-7 *SJR: Q3*
10. Wipawayangkool, K., & Teng, J. T. C. (2016). Paths to Tacit Knowledge Sharing: Knowledge Internalization and Individual-Task-Technology Fit. *Knowledge Management Research & Practice*, 14(3), 309-318. doi:10.1057/kmrp.2014.33 *ABDC: A, SJR: Q1*
11. Wipawayangkool, K., & Teng, J. T. C. (2016). Assessing Tacit Knowledge and Sharing Intention: A Knowledge Internalization Perspective. *Knowledge and Process Management*, 23(3), 194-206. doi:10.1002/kpm.1505 *ABDC: B, SJR: Q2*
12. Lilly, J., Duffy, J., & Wipawayangkool, K. (2016). The Impact of Ethical Climate on Organizational Trust and the Role of Business Performance: If Business Performance Increases, Does Ethical Climate Still Matter? *Journal of Behavioral and Applied Management*, 17(1). *Cabell*
13. Lilly, J., Virick, M., & Wipawayangkool, K. (2015). Recency Effects in Justice and Organizational Citizenship Behavior: The Impact of Coping Style. *Journal of Business Strategies*, 32(2), 71-109. *Cabell*
14. Wipawayangkool, K., & Villafranca, E. (2015). Exploring Millennials' Malware Awareness and Intention to Comply with Information Security Policy. *Review of Integrative Business and Economics Research,* 4(3), 153-161.
15. Wipawayangkool, K., & Sun, J. (2014). Cultural Risk versus Cost in IT Offshore Outsourcing. *E-Leader International Journal*, 9(1).
16. Wipawayangkool, K. (2013). Alleviating Knowledge Overload in IT-HR Collaboration in Information Security Management via Transactive Memory Systems. *Journal of Knowledge Management Practice,* 14(3). *ABDC: B*
17. Wipawayangkool, K. (2010). An Integrative Framework for Knowledge Management Capability, Information Security Compliance, and Internationalization. *Journal of Knowledge Management Practice,* 11(4). *ABDC: B*
18. Wipawayangkool, K. (2009). Exploring the Nature of Security Awareness: A Philosophical Perspective. *Issues in Information Systems*, X(2), 407-414. *Cabell*

19. Wipawayangkool, K. (2009). Toward a General Model of Knowledge Creation in Virtual Teams. *Journal of Information & Knowledge Management,* 8(1), 45-51. **ABDC: C, SJR: Q3**

Refereed Conference Proceedings and Presentations

1. Wipawayangkool, K., Lilly, J. D., & Grogan, A. (2021). The influence of knowledge internalization on a self-threat model. *Administrative Sciences Association of Canada*, Montreal, Canada-Quebec.
2. Grogan, A., Wipawayangkool, K., & Lilly, J. D. (2021). Polychronicity and its effect on academic procrastination: The mediating influence of techno-overload. *Administrative Sciences Association of Canada*, Montreal, Canada-Quebec.
3. Lilly, J. D., Grogan, A., & Wipawayangkool, K. (2021). Does higher pay mean higher performance? A cross-cultural comparison of CEO pay for performance in the medical technology industry. *European Academy of Management*, Montreal, Canada.
4. Warner, J., Simmons, A., & Wipawayangkool, K. (2020). A social dominance view of information technology security using the theory of planned behavior framework. *Included at the 51st Southwest Decision Sciences Annual Conference*, San Antonio, TX, March 11-14.
5. Wipawayangkool, K. & Lilly, J. D. (2020). Exploring the roles of personalization and codification on online and face to face students' performance. *Included at the 51st Southwest Decision Sciences Annual Conference*, San Antonio, TX, March 11-14.
6. Wipawayangkool, K., & Lilly, J. (2019). Profiling Millennials' Malware Awareness: A Preliminary Study. *Presented at the 50th Southwest Decision Sciences Annual Conference,* Houston, TX, March 13-16.
7. Wipawayangkool, K., & Lilly, J. (2019). The Role of Attitude in the Relationship between Malware Awareness and Intention to Comply with Information Security Policy. *Presented at the 50th Southwest Decision Sciences Annual Conference,* Houston, TX, March 13-16.
8. Lilly, J. & Wipawayangkool, K. (2019). A Multitheoretical Perspective on the Psychology of Workplace Disrespect. *Proceedings of the Southwest Academy of Management Annual Meeting*, Houston, TX, March 13-16.
9. Lilly, J., Blackwell, W., & Wipawayangkool, K. (2019). Redefining Leadership Roles and Structure in Special Education: Applying Organizational Theory to the Public School System. *Proceedings of the Southwest Academy of Management Annual Meeting*, Houston, TX, March 13-16.
10. Wipawayangkool, K., & Villafranca, E. (2015). Exploring Millennials' Malware Awareness and Intention to Comply with Information Security Policy. *Presented at Society of Interdisciplinary Business Research,* Bangkok, Thailand, June 4-6.
11. Wipawayangkool, K., & Sun, J. (2014). Cultural Risk versus Cost in IT Offshore Outsourcing. *Presented at E-Leader Conference*, Bangkok, Thailand, January 6-8.
12. Lilly, J., Wipawayangkool, K., & Virick, M. (2013). Relationships between Justice, Organizational Citizenship Behavior, and Coping over Time. *Proceedings of the Southwest Academy of Management Annual Meeting*, Albuquerque, NM, March 12-16. **_* Won the McGraw-Hill Distinguished Paper Award._**
13. Lilly, J., Wipawayangkool, K., & Virick, M. (2012). When Fair Procedures Don't Work: The Self-Threat Model of Justice. *Proceedings of Decision Sciences Institute 43rd Annual Meeting*, San Francisco, CA, November 17-20.
14. Zelbst, P., Bellah, J., Wipawayangkool, K., & Warner, J. (2012). Toward a Methodology for Analyzing Raw RFID Data. *Presented at Decision Sciences Institute 43rd Annual Meeting*, San Francisco, CA, November 17-20.
15. Wipawayangkool, K., & Bellah, J. (2011). The Role of Transactive Memory Systems in Managing Software Requirement Phase in Virtual Teams: An Exploratory Study. *Proceedings of the 42nd Southwest Decision Sciences Annual Conference*, Houston, TX, March 9-12.
16. Bellah, J., & Wipawayangkool, K. (2011). Is Cost Really the Most Important Determinant in Global IT Outsourcing? *Proceedings of the 42nd Southwest Decision Sciences Annual Conference*, Houston, TX, March 9-12.
17. Wipawayangkool, K. (2010). Strategic Role of Human Resource Management in Information Security Management. *Proceedings of the 16th Americas Conference on Information Systems*, Lima, Peru, August 12-15.
18. Wipawayangkool, K. (2010). Cultural Risk vis-à-vis Cost in Global IT Outsourcing: An Empirical Study. *Proceedings of the 11th Annual Global Information Technology Management Association World Conference*, Washington, D.C., June 20-22.
19. Kang, T., Wipawayangkool, K., & Prater, E. (2010). Extending the Relationship between ISO 14001 and Financial Performance: A Knowledge Management Perspective. *Proceedings of the 41st Southwest Decision Sciences Annual Conference*, Dallas, TX, March 2-6.
20. Wipawayangkool, K. (2010). Do We Consider the Role of Culture in IT Offshore Outsourcing Enough? *Proceedings of the 41st Southwest Decision Sciences Annual Conference*, Dallas, TX, March 2-6.
21. Wipawayangkool, K. (2010). Regulation & De-regulation: An Inevitable Cycle in American Economy. *Proceedings of the 41st Southwest Decision Sciences Annual Conference*, Dallas, TX, March 2-6.
22. Wipawayangkool, K., & Teng, J. T. C. (2009). Reconceptualizing Cognitive and Technical Dimension of Tacit Knowledge: A Preliminary Report. *Proceedings of Decision Sciences Institute 40th Annual Meeting*, New Orleans, LA, November 14-17.

23. Wipawayangkool, K. (2009). Security Awareness Revisited: What and How Should We Measure? *Proceedings of Decision Sciences Institute 40th Annual Meeting*, New Orleans, LA, November 14-17.
24. Wipawayangkool, K. (2009). The Roles of Knowledge Creation in Virtual Teams and Information Security Compliances in Internationalization. *Proceedings of Decision Sciences Institute 40th Annual Meeting*, New Orleans, LA, November 14-17.
25. Wipawayangkool, K. (2009). Exploring the Nature of Security Awareness: A Philosophical Perspective. *Presented at the 49th Annual International Association for Computer Information Systems*, Pittsburgh, PA, September 30-October 3.
26. Wipawayangkool, K. (2009). Managing Information Security via Transactive Memory Systems: An IT-HR Collaboration Perspective. *Proceedings of the 15th Americas Conference on Information Systems*, San Francisco, CA, August 6-9.
27. Wipawayangkool, K. (2009). Information Security Compliances and Knowledge Management Capabilities in International Diversification. *Proceedings of the 15th Americas Conference on Information Systems*, San Francisco, CA, August 6-9.
28. Wipawayangkool, K. (2009). Security Awareness and Security Training: An Attitudinal Perspective. *Proceedings of the 40th Southwest Decision Sciences Annual Conference*, Oklahoma City, OK, February 25-28.
29. Wipawayangkool, K. (2009). A Theoretical Knowledge Creation Process in Virtual Teams: A Socio-Technical Perspective. *Proceedings of the 40th Southwest Decision Sciences Annual Conference*, Oklahoma City, OK, February 25-28.

Work in Progress

1. Grogan, A., Lilly, J., & Wipawayangkool, K. Time to Study or Time to Procrastinate? The Effect of Polychronicity on Academic Procrastination. *(Ready for submission; looking for a journal)*
2. Lilly, J., Grogan, A., & Wipawayangkool, K. Does Higher Pay Mean Higher Performance? A Cross-Cultural Comparison of CEO Pay for Performance. *(90%; revision stage)*
3. Wipawayangkool, K., Lilly, J., & Grogan, A. Self-threat and Knowledge Internalization. *(65%)*
4. Wipawayangkool, K., Lilly, J., & Grogan, A. Knowledge Management and Technostress during COVID.
5. Wipawayangkool, K., & Sweeney, K. IT Professionals' Knowledge Internalization and Knowledge Sharing: Moderating Roles of Preference for Knowledge Management Strategy and Systems Availability. (Data analysis)
6. Wipawayangkool, K., & Lilly, J. The Role of Attitude in the Relationship between Malware Awareness and Intention to Comply with Information Security Policy.
7. Wipawayangkool, K., & Lilly, J. Profiling Millennials' Malware Awareness.

Research with Students

1. Wipawayangkool, K. and Villafranca, E. (2015). Exploring Millennials' Malware Awareness and Intention to Comply with Information Security Policy. Presented at Society of Interdisciplinary Business Research, Bangkok, Thailand, June 4-6, 2015. *__Former SHSU MBA student, currently Assistant Professor of MIS.__*
2. With Ahmed, S., Roling, S., and Schumacher, T. (2012). Levels of Information Security Awareness and Security-Related Behavioral Intentions. Presented at the 5th Annual Undergraduate Research Symposium, Sam Houston State University, Huntsville, TX, April 21, 2012. *__Won SHSU Assam Scholarship for Honors Research Award.__*

ACADEMIC EXPERIENCE

Associate Professor (08/2018 – Present)
Assistant Professor (08/2012 – 07/2018)
Sam Houston State University, Huntsville, Texas
- Teach MGIS 2320 Business System Implementation. AVG Adjusted IDEA Score: 62.9
- Teach MGIS 3310 Principals of MIS (Online). AVG Adjusted IDEA Score: 55.1
- Teach MGIS 3310 Principals of MIS. AVG Adjusted IDEA Score: 57
- Teach MGIS 3320 E-Commerce Implementation (starting Fall 2022).
- Taught MGIS 3330 Business Database Management. AVG Adjusted IDEA Score: 61.3
- Teach MGIS 4330 Business Database Management II. AVG Adjusted IDEA Score: 58.7
- Teach MGIS 4080/5380 Independent Study in MIS

Adjunct Lecturer (08/2010 – 07/2012)
Sam Houston State University, Huntsville, Texas
- Taught MGIS 2320/MIS 291 Business System Implementation.
- Taught MGIS 3310/MIS 388 Management Information Systems.

Lecturer (01/2008 – 05/2010)
The University of Texas at Arlington, Arlington, Texas
- Taught INSY 2303 Introduction to MIS and Data Processing.

Graduate Teaching Assistant (08/2006 – 05/2010)
The University of Texas at Arlington, Arlington, Texas
- Assisted professors and tutored students in Java, Statistics, and an online INSY 2303.
- Assisted students in a computer lab.

ACADEMIC SERVICES

- Co-Faculty Advisor for CompTIA Association of IT Professionals (AITP), 2012-present
  - Maintain and promote alumni relationships using LinkedIn and emails.
  - Prepare students for a competition in databases at AITP/USITCC conferences.
  - Help invite industry professionals and alumni as guest speakers.
  - Help students connect with IT recruiters and potential employers.
  - Help students with resumes/cover letters and recommendation letters.
  - Took MIS students and AITP President Nhi Do, VP Johan Shirazi, and Secretary Mohammed Alsharif to the USAA 1st Annual U.S. IT Collegiate Conference (USITCC) on April 6-7, 2018 in San Antonio. Out of 39 teams, Do and Shirazi won an Honorable Mention in the Database competition. Among 302 people in attendance, there were 225 students and 35 faculty from 31 universities and colleges.
  - Took MIS students and AITP President Johan Shirazi, VP Franklin Junay Lemus, Social Media Director Grace Atkinson, Secretary Urja KC, and Eduardo Martinez to the 2nd Annual U.S. IT Collegiate Conference (USITCC) on April 4-7, 2019 in Galveston. 360 people in attendance. Out of 32 teams, Nhi Do and Johan Shirazi won the 2nd place in the System Analysis and Design contest. Out of 49 teams, Nhi Do and Johan Shirazi won the 3rd place in the Database Design contest. Out of 29 teams, Nhi Do and Franklin Junay Lemus won an Honorable Mention Award in the Business Analytics contest.
- Faculty Supervisor for MIS students' internships:
  - Adam Espinoza, CEVA Logistics, Summer 2020
  - Thomas Curtis, Pegasus Optimization Managers, LLC, Spring 2019
  - Bradley Duggan, Chickasaw Nation, Summer 2018
- Chair, SHSU Faculty Excellence in Service Committee, 2017-2019
- SHSU Faculty Excellence in Service Committee, 2014-2016, 2017-2019
- COBA FES Committee, 2019-2020
- COBA Website Committee, 2019-present
- COBA Intellectual Contributions Committee, 2016-2019
- SHSU EURECA (Enhancing Undergraduate Research Experiences and Creative Activities) Advisory Council, 2016-2022
- SHSU EURECA, Mission Statement Development, Spring 2014
- Attended and provided feedback on COBA GBA program review, 2021
- DPTAC Committee, 2020-present
- With Juliana Lilly and Allan Grogan, created a survey for COBA about the transition from face-to-face courses to remote learning after the start of the pandemic. A technical report was written and submitted to the Dean's office and to the Office of Planning and Assessment. Also, an article about the survey results was written and accepted for publication in AACSB Insights, 2020.
- SHSU Academic Community Engagement (ACE) Initiative: Students gathered information requirements and developed database designs and web sites for the following community partners:
  - Samuel Walker Houston Museum & Cultural Center (LaJuana Glaze), Fall 2021
    * https://www.shsu.edu/today@sam/T@S/article/2022/mis-course-partners-with-local-museum
  - Reba Bock Career Closet project (Ashley Smith), Spring 2019
  - SoakerKoaster (Jonathan Neal), Summer 2016
  - Stratus Support Systems (Mitchell Ray), Fall 2015-Spring 2016
  - BaCorp Wastewater Treatment (Wendell Baker), Summer 2015
  - SHSU Center for Innovation and Technology (Pamela Zelbst), Spring 2014
  - Congregation Beth Shalom of the Woodlands (David Markowitz), Summer 2014
  - Raju Mandal, Assistant Professor of Economics, Assam University, Summer 2014
  - Senior Center of Walker County, Huntsville (Frank Ivory & David White), Fall 2013
  - TADD (Those Against Drunk Driving) (Judith Tomlinson), Summer 2013
  - City of Huntsville, Community and Economic Development (Aron Kulhavy), Spring 2013
  - SHSU Japan Study Abroad Program (Hiranya K. Nath), Fall 2012
  - SHSU Economics Conferences (Hiranya K. Nath), Fall 2012

- o SHSU Assam Scholarship (Hiranya K. Nath), Fall 2012
- o Kickin' Ash BBQ restaurant (Dustin Solomon), Fall 2012
- o SHSU and Spring ISD Wells Middle School (Juliana Lilly), Summer 2012
- o Healing Thai Massage (Aphorn Vick), Summer 2012
- Presented "ACE Projects: Web Site Development using Agile Approach," COBA Learning Retreat Fall 2014
- A member of Wiley's Advisory Panel (Business, Finance and Accounting), 2020-2022
- Co-develop internship programs for MIS students with:
  - o Jennifer Kilgore, First Community Credit Union, Fall 2018 (with Janis Warner). Urja KC was hired as an intern and later a full-time IT analyst.
  - o Bill Bass, IT Manager at HARC (Houston Advanced Research Center), Fall 2018 (with John Newbold). Franklin J Lemus was hired as an intern and later a part-time IT support.
- Moderator of a session at the Annual Undergraduate Research Symposium, SHSU, 2012, 2019
- MIS Curriculum Review Coordinator, Fall 2018
- Participated in Operation: COBA Freshmen, Fall 2018.
- Proposal for Applied Business Analytics course and Supply Chain Management major, Summer 2018
- Provided assessment information on MGIS 2320, 3310, and 4330.
- Helped modify BBA in MIS's learning outcomes/objectives for major assessment, Fall 2018.
- Participated in the development for a new business analytics course meeting, Fall 2018.
- Participated in the Presidential Library meetings at Center for Innovation & Technology.
- Provided a Microsoft Access assignment and detailed grading rubrics to Joseph Kavanaugh's MGMT 5300.
- Created web pages to help Julianna Lilly disseminate information on Student Subject Pool, Fall 2018.
- With Juliana Lilly, Lucia Sigmar, and Julie Campbell, created an Employment Readiness Workshop that was presented on November 2 to Wellsprings Village, a nonprofit charitable organization that offers long-term transitional housing and supportive services for homeless and abused women.
- SHSU Campus2Career Program, Primary Point of Contact for Levi, Ray & Shoup, Inc., 2016-2018 (Invited the campus recruiter Kaci Huelsmann to speak with AITP and classes)
- COBA Critical Thinking Assessment Committee, Fall 2015-2016
- COBA Internship Mentor program, Faculty Mentor, 2014-2015
- COBA Major Assessment on MGIS 4330 Business Database Management II, Fall 2015
- Created MIS questions for ETS CLEP Information Systems exam, Spring 2017
- MIS Master Syllabi, Fall 2015, 2017
- Modified languages on the MIS landing web page, Fall 2017
- Energy Services Management Committee, Spring 2015
- RFID Software RFP Evaluation Committee, Summer 2013
- MIS Coordinator, COBA Curriculum Review Committee, 2012-2013
- Organized an AITP/MIS Alumni/Expert Panel Discussion, Fall 2012
- Invited Speaker/Alumnus for Hatyaiwittayalai High School, Thailand, Summer 2018

HONORS AND AWARDS

- Student Recognition as a person who "significantly made a contribution to their academic career", 2013, 2015, 2016, 2018, 2019, 2020, 2021, 2022
- Nominee for the University Excellence in Teaching Award, 2013, 2018
- COBA Summer Research Grant, 2015
- UTA Graduate School Dissertation Fellowship ($6,726), 2010
- Beta Gamma Sigma, Academic Honor Society, member
- Academic Keys Who's Who in Business Academia

EDITORIAL AND REVIEW SERVICE

- Computers in Human Behavior, 2021
- Reviewed C. Matt Graham's tenure portfolio, Assistant Professor of MIS at Maine Business School, University of Maine, 9/2020.
- VINE Journal of Information and Knowledge Management Systems, 2019
- International Journal of Knowledge Management Studies, 2019
- Knowledge Management Research & Practice, 2018, 2016, 2015, 2014-2
- Knowledge and Process Management, 2016
- International Journal of Information Management, 2016
- Communications of the Association for Information Systems, 2011, 2012

- Information Systems and e-Business Management, 2011, 2013
- Associate Editor of E-Leader International Journal, 2014-present
- Americas Conference on Information Systems, 2009-3
- Hawaii International Conference on System Sciences, 2010
- Decision Sciences Institute Annual Meeting, 2009-2
- Southwest Decision Sciences Annual Conference, 2010-3, 2012, 2013
- International Association for Computer Information Systems, 2009-2
- International Conference on Information Technology, 2008-2

PROFESSIONAL DEVELOPMENT

- SHSU Course Redesign & Faculty Certification - Spring 2021 (Cohort 1), present
- Microsoft Azure Virtual Training Day: Fundamentals Parts 1 & 2, 1/2021
- Microsoft Azure Virtual Training Day: Intelligent Decision-making Through Modern Data Warehousing, 11/2020
- Databricks Training: Introduction to Lakehouse and SQL Analytics, 12/2020
- SHSU Hybrid Teaching Strategies & Practices training, 10/2020
- SHSU Setting Up a Virtual Office in Your Blackboard Course training, 9/2020
- Speaker on Data Analytics-Beginning and Advanced SQL (2 hours) at ISACA Greater Houston Chapter, 8/2015
- SAP BW on HANA 7.5 workshop, SHSU, 2019
- SAP HANA workshop, SHSU, 2017
- SAP Business Analytics workshop, SHSU, 2015
- SHSU Blackboard Course Building, Communication and Assessment, 6/2014
- Intro to SAP University Alliances and SAP ERP workshop, SHSU, 2012
- Certified Microsoft Technology Associate: Database Administration Fundamentals, 2012
- Certified Microsoft Technology Associate: Software Development Fundamentals (C#), 2011
- Project Management Professional (PMP) Prep Course, PMO To Go LLC, 2012

TEACHING AND EVALUATIONS (IDEA SCORES)

Courses	Fall 2018	Spring 2019	Summer 2019	Fall 2019	Spring 2020	Summer 2020	Fall 2020	Spring 2021	Summer 2021	Fall 2021	Spring 2022	AVERAGE
MGIS 2320	60	60		50	-	-	63	72		64	71	62.9
MGIS 3310 (ONLINE)	60	62	63	54	-	-	50	58	45	58	61	55.1
MGIS 3310 (ONLINE)			53	37	-	-	57	60	53			
MGIS 4330	57	55		59	-	-	63	65		53	59	58.7
Independent Study			√				√					
Honors Contract		√		√								
AVERAGE	59	59	58	50			58	64	49	58	64	58.9

NOTES:

MGIS 2320
- Created many videos (22 so far) and re-created assignments to fit with hybrid learning.

MGIS 3310
- IDEA Score of 37 in Fall 2019: Students were already frustrated with the course before I took over from Premalatha. One feedback was "*This evaluation is not overly fair to the instructor, as he took over the class from another instructor after about a month into the semester...*"
- Continue to support SAP Alliance by including an SAP Predictive Analytics assignment.
- Continue to support COBA emphasis on Excel by including an Excel assignment (basics, functions, and pivot table).

MGIS 4330
- Created many videos (15 so far) and re-created assignments to fit with hybrid learning.
- Pass rate for Microsoft Technology Associate (MTA): Database certification exam (final exam)
    - Spring 2018: 89% (17 out of 19 students)
    - Fall 2018: 71% (12/16; one skipped the exam)
    - Spring 2019: 75% (12/16)
    - Fall 2019: 92% (12/13; one skipped the exam)
    - Spring 2020: Cancelled due to COVID19
    - Fall 2020: 100% (16)
    - Spring 2021: 91% (19/21)
    - Fall 2021: 85% (11/13)
- Spring 2019: Prepared and supervised students' presentations on cloud computing topics at the Undergraduate Research Symposium (URS) by Elliott T. Bowers Honors College and work-in-progress on a web database application for the ACE project: Reba Bock Career Closet.
- Fall 2021: Students engaged with Samuel Walker Houston Museum and Cultural Center, Huntsville, Texas. The students worked on database design and web site development for the center as their ACE project.

Honors Contract
- Spring 2019: MGIS 4330: Cameron Evans, a paper on the impacts of Cloud Computing in business
- Fall 2019: MGIS 3310: Michael Way, a paper on an introduction to Cloud Computing.

Independent Study
- Fall 2019: Travis Dixon, data analysis on regression, cluster analysis, and MANOVA. Helped with resume and job search processes by connecting him with IT at Huntsville Memorial Hospital; he worked as the Database Administrator before landing a new job recently.
- Fall 2020: Dillon Shotwell, C# and data analysis with regression and cluster analysis. Helped with his resume and job search processes by connecting him with Ray Goins at The Jack Olsta Co., Huntsville; he worked as a Business Intelligence Analyst.

<u>Spring 2020 Feedback</u>

MGIS 2320
- He went out of his way to help us and it helped me improve my grades personally. He met us halfway and that's all you can ask of a professor. Great teacher of a really hard subject. Easily my hardest class in college to date. Making the end result all the more satisfying. This class was really hard, but if you tried there is no doubt that anyone can pass this class. It just requires a lot of time, and that didn't matter if we went full remote instruction or not. Coding is just a hard concept to learn if you are like me and came in with no expirence. Dr. Wipawayangkool definitely made it more than possible though. I would recommend him to any student needing this class, (not that it matters since he's the only one :)) you'll get a professor who actually cares if you're willing to put in the work.
- I personally am a better learner in person so I miss that one on one. Dr. Wipawayangkool made himself available as he and I zoomed one on one on more than one occasion so that meant a lot.
- The fact that Dr. Wipawayangkool understood that we lost time and cut out a test. He combined material from the missed test into the last one we took in an effort to ensure we learned enough material to carry with us to our employers. This took some stress off of our shoulders and helped tremendously and I can say I honestly still learned a lot regardless that we went online.
- There wasn't a whole lot that could be done; coding is one of those things that without the teacher there in front of you for us to continue to ask questions and get examples, it is difficult. However, my teacher remained available through email, and we already were emailing code to our professor to review and provide feedback on in class, so that definitely helped. Anything that we were already doing online in class, significantly helped ease the transition. All of his coursework was already in Blackboard as well, so it wasn't a huge race to go figure out where to find things, or to turn in code.

MGIS 4330
- Great use of Zoom, have us a chance to ask questions face to face.
- Videos helping with quizzes.
- Detailed information on the rest of the course after the transition

MGIS 3310
- Professor was well organized and responsive during transition. He was helpful and thorough with material.
- All course work remained the same throughout this transition. The material was introduced directly and complete with no confusion.
- Professor was available and quick to respond.
- Dr.K did a really good job transitioning us.
- Thank you for being helpful and available when needed.
- I don't feel anything was bad about this course.

No feedback was available for Summer 2020

<u>Fall 2020 Feedback</u>

MGIS 2320
- This was a great class to take. I did not know a lot about coding to begin with, but you explained it wonderfully. My only complaint was the changing and pushing of due dates. I would have preferred them to stay the same through the semester. I appreciated the ability to turn assignments in early and have a chance to resubmit them as it allowed me to fully understand the topic.
- He is a wonderful professor and I will be taking him much more often in the future!
- It's been an overall good class. The pacing was odd considering the unique circumstances of this semester, but it was quite manageable.
- The material of this class can be challenging if you have no experience in coding or you are coding for the first time. The professor makes an effort to make sure we have enough time and resources to complete our homework/quizzes and is always willing to answer questions. This is definitely a good class to be introduced into coding and feel very encouraged to move forward in this field.
- Amazing professor very helpful.
- He's a good professor. His lectures are clear and relevant to the topic at hand. He gets straight to the point.
- This course works perfectly remotely.
- The accommodations for this class was very nice in light of this pandemic. There is nothing more than I would think to suggest.
- This professor was very understanding about the challenges during this semester, also too understanding.

Wipawayangkool, K. (8/2022)

MGIS 4330

- Great Professor
- DROP * FROM *; --Did you sanitize?
- Dr. Wipawayangkool is one of the best professors I've ever had at SHSU.
- Dr. K is a great professor and I love taking his classes.
- I honestly think what he did was great and the only negatives are not the teachers fault.

MGIS 3310

- This professor was so helpful and responded to e-mails and concerns very quickly.
- Dr.K really made this course easy to navigate for students who take courses exclusively online. Everything was open to work on from the very beginning creating a self-paced environment which, as someone who works a full-time job, I appreciated. Dr. K was always available for questions and was very good about sending reminders for upcoming due dates.
- I would have taken the course no matter who taught the course, but I am happy I got Professor Wipawayangkool. She is very helpful and answers questions quickly when we have them. Her instructions are excellent. The coursework introduced us to new programs expanding our knowledge into Management Information Systems as well.
- Definitely the many help videos included in the coursework and instructions through Blackboard.
- I appreciate the way the class was set up. Dr. Wipawayangkool made all units available with their deadlines and that helped manage my time for this class and the rest of my classes too.
- Thank you for the reminders when coursework is due, very helpful with how busy and crazy life is right now.
- Mr. Wipawayangkool sent out reminders via email. I am working and have lost a loved one during this pandemic, so it was nice to see the reminder.

Spring 2022 Feedback

MGIS 2320

- Dr. K was an excellent prof. He knew the subject and encouraged students to guess and participate. My favorite was that when someone said the wrong answer, he would show why it was wrong on the code and explained why it doesn't work in the code; then he shows us solutions. It's nice to be explained and encouraged as opposed to a normal prof saying "No that's wrong" really enjoyed his teachings.

MGIS 3310

- Loved the projects but I wish I was in class so that I could ask question. sometime the simplest things took a long time to figure out.
- Class was perfect but I wish the instructions for the major assignment had more or better instructions videos
- Mr. Wipawayangkool is a really kind professor. I am taking his class online but the way he responds to emails so quickly it is as if I am taking the class in person, which I really appreciate. He is extremely helpful and he will review the assignment endless times until you have it correct. He is very patient and kind. He definitely made the class super smooth being available, kind, and helpful. He knows the extremely well. Mr. Wipawayangkool is never too busy for his students. I think all online professors should be like that. Once, again thank SHSU for hiring an awesome professor like Mr. Wipawayangkool!
- All course content was open from beginning of course so I was able to finish the course earlier than the semester ended which was really nice. Grades quickly and emails back quickly.

MGIS 4330

- Dr. K is the best teacher in MIS. He is very kind and helps me until I understand totally.
- Went above and beyond to help students understand course material!
- I really appreciate his patience when explaining the lecture. He also sought ways to help us not only with the lecture, but also posting lecture materials for us to review after class
- I enjoyed taking Database Management 2 with you although I was nervous at the start of the semester. You are great at explaining crucial information and have helped me gain skills I hope to use in my career one day.