

kang@k4ng.com - URGENT - Your Flight Schedule Has Changed for Chase Travel Trip ID:47PN5XBQS

1 message

Chase Travel <donotreply@urtravel.chase.com>
To: kang@k4ng.com



Trip ID:
47PN5XBQS
If you have any questions,
please call:
1-855-234-2542

Dear KANG WANG,

We wanted to make you aware that the airline has changed your flight details. Your new flight details are shown below itinerary found in Trips at [Chasetravel.com](https://chasetravel.com).

If the new schedule needs to be changed, please call us at 1-855-234-2542 and reference your Trip ID. If you're outside U.S., call the international number on the back of your Chase card.

Enjoy your trip!

Real ID Requirements

Approved government-issued photo ID is required at check-in and must match the full name on the reservation for travel. Due to the Real ID requirements, your license or ID card may not be accepted for travel after certain dates.

For the most current information on the Real ID requirements, please visit: <https://www.dhs.gov/real-id>.

Changed: Flights

KANG WANG

Flight: Sunday, 28 May 2023

Washington (DCA) to Ottawa (YOW)



Air Canada

Depart

Washington Ronald Reagan Natl Airport
Washington, DC, US
Sunday, 28 May 2023
12:55 PM
Terminal 1

Arrive

Ottawa Int'l Airport
Ottawa, ON, CA
Sunday, 28 May 2023
2:26 PM

Status: **Confirmed**

Cabin Class: **L-Coach Class**
Duration: **1h 31m**
Miles Flown: **453**
Aircraft: **Canadair Regional**
Meal Service:

*OPERATED BY AIR CANADA EXPRESS - JAZZ

Passenger(s)

KANG WANG

Seat

24D Confirmed

Requested Services

NONE

Flight: Sunday, 28 May 2023

Ottawa (YOW) to Vancouver (YVR)



Air Canada

Depart

Ottawa Int'l Airport
Ottawa, ON, CA
Sunday, 28 May 2023
6:15 PM

Arrive

Vancouver Int'l Airport
Vancouver, BC, CA
Sunday, 28 May 2023
8:24 PM
Terminal M

Status: **Confirmed**

Cabin Class: **L-Coach Class**
Duration: **5h 09m**
Miles Flown: **2207**
Aircraft: **77L**
Meal Service: **Meal**

Passenger(s)

KANG WANG

Seat

36D Confirmed

Requested Services

NONE

Flight: Sunday, 28 May 2023

Vancouver (YVR) to Brisbane (BNE)



Air Canada

Depart

Vancouver Int'l Airport
Vancouver, BC, CA
Sunday, 28 May 2023
11:20 PM
Terminal M

Arrive

Brisbane Int'l Airport
Brisbane, QL, AU
Tuesday, 30 May 2023
7:00 AM
Terminal 1

Status: **Confirmed**

Cabin Class: **L-Coach Class**
Duration: **14h 40m**
Miles Flown: **7368**
Aircraft: **789**
Meal Service: **Meal**

Passenger(s)	Seat	Requested Services
KANG WANG	37D Confirmed	NONE

SUMMARY OF COST OF CHANGES: 04/10/2023

ORIGINAL VALUE OF TICKET: \$1,089.10 USD

AIRLINE CHANGE FEE: \$100 USD

FARE DIFFERENCE OF NEW TICKET: \$268.50 USD

TOTAL AMOUNT COLLECTED : \$368.50 USD

LAST 4 OF CC USED: ***4869

VALUE OF NEW TICKET : \$1357.60 USD

Cost:

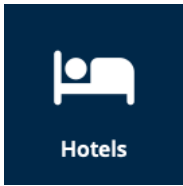
Rules and Policies

- Changes or Cancellations
- If your reservation was made more than 7 days prior to your travel date; Cancellation is allowed in most cases before 9 p.m. Mountain Standard Time the day after you book y fare and taxes, with no airline-imposed cancellation fee. A few airlines, like Spirit, Frontier, Allegiant and Southwest Airlines, may have different timelines for cancellations. C
 - If your reservation was made 7 days or less prior to your travel date; Only certain airlines permit free cancellation and a refund of the base fare and taxes, with no airline-impo Mountain Standard Time the day after your ticket is booked. A few airlines, like Spirit, Frontier, Allegiant and Southwest Airlines, may have different timelines for cancellation online on your [Trip Confirmation](#) page.
 - For changes or cancellations outside of the free cancellation period see the Refunds section below.
 - For itinerary modifications, you will need to cancel your existing booking first and rebook at current rates and availability.
 - If you cancel within the permissible timeframe, keep in mind that it typically takes up to 2 billing cycles for us to receive the refund from the vendor and for it to appear in you the original form of payment.

- Refunds
- This ticket is **non-refundable**.
 - Some non-refundable tickets do not allow any changes. Some non-refundable tickets can be applied (for a limited time) toward future travel, but all changes to your itinerary n will incur a per ticket airline change fee. Airline Fare Rules can be viewed online on your [Trip Confirmation](#) page.
 - Changes or cancellations can be made online from your [Trip Confirmation](#) page or by calling us at 1-855-234-2542.
 - When an itinerary is modified and rebooked, the original fare may no longer be available and the current fare may be higher than the amount originally booked. The cardholde rate.

- General
- If flight credit from a waiver is being used to book this trip, any unused credit value will be forfeited and the airline waiver conditions may supersede some information that is
 - If flight credit from a waiver is being used to book this trip, the waiver conditions may supersede some information that is in this document.
 - All tickets are non-transferable.
 - Carry-on baggage restrictions will apply. Your selected airline's baggage fees will apply. Airlines may charge additional fees for miscellaneous services such as advance seat se by airline so you must contact the airline directly or check their website for up to date information and pricing details.
 - A small number of air carriers may require us to confirm flight availability when booking. If there is any issue with availability, a travel representative will contact you within 2 arrangements at no additional cost.
 - Government-issued photo identification is required at check-in and must match the name on the reservation. If this is an international flight, this reservation requires a passport satisfaction of health requirements. Please contact the consulate of the destination country for current visa/passport and other entry requirements.
 - Your personal data will be processed in accordance with the applicable carrier's privacy policy and, if your booking is made via a reservation system provider ("GDS"), with it <https://www.iatatravelcentre.com/privacy.htm> or from the carrier or GDS directly. You should read this documentation, which applies to your booking and specifies, fo collected, stored, used, disclosed and transferred.
 - Please refer to the [Travel Disclosures](#) for more information.

Want to book something else?



Si tiene alguna pregunta o necesita ayuda para traducirla, comuníquese con nosotros llamando al 1-855-234-2542.

Email Security Information

Email intended for: KANG WANG

For your account ending in:

If you have concerns about the authenticity of this message, please visit chase.com/customerservice for options about how to contact us.

About This Message

This service email gives you updates and information about your Chase relationship. If you need travel assistance, please call 1-800-4MYCHASE (234-2542).

This email was sent from an unmonitored mailbox. Go to chase.com/customerservice for options about how to contact us.

Your privacy is important to us. See our online [Security Center](#) to learn how to protect your information.

Chase Privacy Operations
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