

## Peer Response

by [Sahib Jabbal](#) - Friday, 19 August 2022, 7:19 AM

Hi Kwok,

Thank you for your insightful post on automation of serving guests their meal via robots and Amazon's delivery robot, Amazon Scout.

I agree with you regarding the robot waiter risks you have identified, however, this is in such cases that the control management system is down resulting to manual waiter service. In addition to the risk identified, while the control management system is up and running, there is the potential risk of privacy. As the sensors and camera feed data into an automated system, it may record sensitive data of employees and customers. In order to ensure the restaurant is compliant with the data privacy act of its country, they should consult with an attorney who specialises in data privacy. (What risks restaurants should consider before deploying AI, robotics and automation, 2022).

Reference:

- Restaurant Dive. 2022. What risks restaurants should consider before deploying AI, robotics and automation. [online] Available at: [Accessed 19 August 2022].