

THIERRY KWIZERA

IT and customer service specialist

Kigali

kwzrthieery@gmail.com

+250 (78) 890-66-52

Passionate about tech, I've completed three Python specialization courses and two in Google's Cyber Security Professional Certificate program. Additionally, I hold a Level 5 TVET certificate in computer system technology and networking.

Willing to relocate: Anywhere

Sponsorship required to work in the US

Work Experience

IT Technician

HARD STEEL Ltd - Kigali

January 2023 to January 2024

responsible of maintaining computer networks, employing automation systems, data entry and reparation of all IT devices.

Sales Representative

zazzou wines and liquors - Kigali

December 2021 to January 2023

I sold goods to the customers, recorded in accounting books and solved all customer's issues and problems regarding our merchandises.

Education

Bachelors degree in business information technology

University of Rwanda - Kigali

May 2022 to Present

L5 TVET in Computer Networking

Integrated polytechnic regional college - Kigali

January 2018 to November 2021

Skills

- Computer Networking
- Communication Skills
- Microsoft Office
- Python
- Java

- HTML
- MySQL
- Git
- C/C++
- Software troubleshooting
- Customer service
- Linux

Languages

- French - Intermediate
- Kinyarwanda(Rwanda Native language) - Fluent
- English - Expert

Links

<https://github.com/kwzrthierry>

<https://www.linkedin.com/in/thierry-kwizera-916362256/>

Assessments

Administrative assistant/receptionist — Proficient

January 2024

Using basic scheduling and organizational skills in an office setting

Full results: [Proficient](#)

Customer service — Proficient

February 2024

Identifying and resolving common customer issues

Full results: [Proficient](#)

Customer focus & orientation — Proficient

February 2024

Responding to customer situations with sensitivity

Full results: [Proficient](#)

Written communication — Proficient

February 2024

Best practices for writing, including grammar, style, clarity, and brevity

Full results: [Proficient](#)

Attention to detail — Proficient

February 2024

Identifying differences in materials, following instructions, and detecting details among distracting information

Full results: [Proficient](#)

Verbal communication — Proficient

February 2024

Speaking clearly, correctly, and concisely

Full results: [Proficient](#)

Indeed Assessments provides skills tests that are not indicative of a license or certification, or continued development in any professional field.