IT ASSETS MANAGEMENT SYSTEM

STAKEHOLDERS TABLE
ONION DIAGRAM

Stakeholder	Stakeholder Role/Responsibility	Importance	Influence	Interests/ Positive Impacts	Concerns
IT Asset Managers	Supervise ITAM strategies and operations	*High*	*High*	Ensure efficient asset tracking and costs	Security and compliance
CEO	Set IT strategy and align ITAM with business goals	*High*	*High*	Overall IT efficiency, cost savings	Security, complaints, budget constraints
IT Procurement Manager	Manage IT asset procurement	*High*	*High*	Wise and cost efficient purchases	Budget constraints, delayed procurement
Network & System Administrators	Provide technical support for assets	*High*	*Medium*	Efficient problem resolution, reduced downtime	Workload, resource availability
Help Desk & Support Staff	Deal with complaints from customers in accordance with itam	*High*	*Medium*	Update/refer to ITAM for an efficient and useful interaction	Technical issues
Finance Manager	Monitor ITAM financial implications	*High*	*Medium*	Accurate financial reporting and controlling costs	Unpredicted and too large Expenses
Security Team	Guarantee IT asset security and data protection	*High*	*Medium*	Data security according to security policies	Data breaches and vulnerabilities
Warehouse personnel	Manage inventory of assets	*Medium*	*Medium*	Keep track of inventory of assets	Assets might be delayed or damaged
IT Technicians	Update hardwares lifecycle after solving a related problem	*Medium*	*Medium*	Fix technical issues related to IT assets	Not up-to-date informations about the hardwares/softwares
Software and Hardware vendors	Supply IT assets and services	*Medium*	*Medium*	Provide efficient hardware and softwares with profitable contracts	Supply chain issues
Customers	Use IT assets according to their subscriptions	*Medium*	*Low*	Reliable & functional softwares and hardwares	Interruptions
Other staff	Use IT assets for their daily tasks	*Low*	*Low*	Up-to-date and reliable hardwares and softwares	Interference, learning levels
Marketing department	Communicate with potential customers for subscriptions	*Low*	*Low*	Useful and up-to-date hardwares/softwares to advertise to potentials.	IT Technicians delays.
Government Agencies	Provide with auditing and financial regulations	*Low*	*Low*	Accurate, updated financial statements and auditing	Hiding real costs of IT assets.
External Companies	Buy hardwares when their life cycle is coming to an end	*Low*	*Low*	Buying useful hardwares with reasonable prices	Assets might be too damaged or obsolete

Onion Diagram

Government agencies
External companies

Software and Hardware vendors
Customers
Other Staff
Marketing department

Security team
IT Technicians
Warehouse personnel

Network & System Administrators
Help Desk & Support Staff
Finance Manager

IT Procurement Manager
IT assets managers
CEO

ITAM