



## Payment Receipt

Subscriber's Name: **KYAN GONZALES**

Address: **RCO-0193, VIOLETA, RIO CHICO, General Tinio, NUEVA ECIJA**

Account Number: **586933223**

Transaction ID: **87j9hhrk-aqct-h9jw-nm4z-efk3jnboetty**

Payment Date: **November 17, 2024**

Payment Amount: **P 1499**

### BILL SUMMARY

#### Current Charges

Monthly service fee: **P 1499**

Month delay: **1**

Existing Credits: **0**

Total Bill: **P 1499**

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**DUE DATE: November 15, 2024**

**REMAINING CREDITS: 0**

**TOTAL PAY: P 1499**

Internet Plan	Monthly Bill	Credits	Paid Amount
FBR 1499	1499	0	<b>P 1499</b>
Due Date (Paid) :			<b>November 15, 2024</b>
Next Due Date:			<b>December 15, 2024</b>

# TERMS AND CONDITIONS

Please note:

- Payments are due by the specified due date to avoid service interruptions.
- A late fee may apply if payment is not received by the due date.
- Reconnection fees may apply for accounts reactivated after disconnection.
- All payments are final and non-refundable.
- For detailed terms and conditions, please refer to our official website or contact our support team.

## Service Description

ULYCES Magic Air Data Solution provides high-speed Internet services to residential and commercial customers in General Tinio, Nueva Ecija. Our services include Fiber Internet access and Wi-Fi connectivity.

## Payment Terms

- Subscription Fee:** Customers need to pay a monthly fee for the Internet services provided by ULYCES Magic Air Data Solution.
- Installation Fee:** New customers may have to pay an installation fee for setting up the Internet services. This fee covers the cost of installing and setting up the equipment.
- Late Payment:** Customers must pay on time. Payments more than 4 days late may result in service termination.

## Service Provision

- Availability:** ULYCES Magic Air Data Solution will try to provide uninterrupted Internet services but does not guarantee that the service will always be available.
- Service Interruptions:** Interruptions might happen due to maintenance, technical issues, or other reasons beyond our control. ULYCES Magic Air Data Solution will try to minimize downtime and provide timely updates to customers.

## Customer Responsibilities

- Accurate Information:** Customers must provide accurate and up-to-date contact information to ULYCES Magic Air Data Solution.
- Compliance:** Customers must follow all laws and regulations related to the use of Internet services.

# PRIVACY POLICY

At ULYCES Magic Air Data Solution, we are committed to protecting your privacy and ensuring the security of your personal information. This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you use our website and services.

## Information We Collect

**Personal Information:** We may collect personal information such as your name, contact details, and email address.

**Usage Information:** We may collect information about how you use our website, including browsing activity, IP address, and device information.

## How We Use Your Information

We use your information to deliver and improve services, communicate with you, and ensure security.

## Information Sharing

We do not sell, trade, or rent your personal information to third parties. We may share your information with trusted providers for service delivery.

## Data Security

We implement security measures to protect your personal information from unauthorized access, disclosure, alteration, or destruction.

## Your Choices

You have the right to access, update, or delete your personal information and can opt out of marketing communications.

## Changes to This Policy

We may update this Privacy Policy as necessary. Changes will be posted on our website.

## Limitation of Liability

ULYCES Magic Air Data Solution is not responsible for any direct, indirect, incidental, special, or consequential damages from using or not being able to use our services.

## Termination of Services

- a. **Service Suspension/Termination:** ULYCES Magic Air Data Solution can suspend or terminate services for customers who break these Terms or engage in abusive or illegal behavior.
- b. **Customer Termination:** Customers can cancel their subscription at any time by giving written notice and settling outstanding fees.

## Additional Terms and Conditions

**Installation and Equipment:** Equipment installed remains the property of ULYCES Magic Air Data Solution.

**Billing Disputes:** Disputes must be submitted within fifteen (15) days of receiving the Statement of Account.

**Legal Matters:** All legal disputes must be filed in the proper court of General Tinio, Nueva Ecija. Customers agree to pay legal fees and costs if litigation occurs.

### CONTACT INFORMATION

For inquiries or assistance, please contact:

Customer Service Hotline: **09350480926**

Email: **ulyces@gmail.com**

Website: **www.ulycesmagicair.com**

Main Office: **Violeta St. Rio Chico, General Tinio, Nueva Ecija**

**Thank you for your payment and continued trust in Ulyces Magic Air Data Solution.**

We are committed to providing you with reliable service and support. If you have any questions, feel free to reach out to us through the contact information above.