

[www.linkedin.com/in/kyledf](https://www.linkedin.com/in/kyledf)[www.github.com/kyledf](https://www.github.com/kyledf)<https://kyledf.github.io/>

# Kyle Francis

SOFTWARE ENGINEER

## Education

**Auckland University of Technology****2020 – Present***Bachelor of Engineering (Honours)**Software Engineering*

## Technical Skills

HTML	5+ years
CSS	5+ years
JavaScript	5+ years
PHP	5+ years
Java	2+ years
MySQL	2+ years
React	1+ years
React Native	1+ years
C#	6+ months
.NET	6+ months

## Tools Used

- GitHub
- Visual Studio Code
- NetBeans
- Eclipse
- XCode
- Firebase
- Figma
- Trello

## Work Experience

### Vista Entertainment Solutions

**Nov 2022 – Feb 2023***Software Services Intern*

My responsibility included working in both independent and collaborative settings to create a website for the services team to log their skill proficiency and view others' skill levels. Through this role, I refined my skills in HTML, CSS, JavaScript and SQL and gained knowledge in working with C# and the .NET framework.

### Datacom

**Feb 2022 – Sept 2022***Service Desk Analyst*

In this role, it is my responsibility to look after customers' calls and emails for various companies. Each call could cover a wide range of different fields, from resetting passwords, unlocking accounts, or even reporting issues or hazards on NZ's State Highways. This wide range of different scenarios allowed me to improve my problem-solving skills as well as refine my customer support skills.

### MediaWorks

**Dec 2020 – Jul 2022***Promotions Assistant*

In this role, I would help promote products or other brands on behalf of the different MediaWorks radio stations. Each shift involved lots of interaction with the public to get them informed and excited about the product we were giving out that day. During July 2021 I was awarded Part-Timer of the Month for "being on time and going above and beyond" during activations and shifts.

## Projects

### SportsHub

**Mar 2022 – Jun 2022***AUT*

A mobile app where athletes organise events, create teams and chat with other athletes. To create this app, we used the React Native framework, JavaScript, and Firebase.

### Website Portfolio

**Jun 2022 – Present***Personal Project*

This website allows me to showcase my skills and projects and lets people connect with me. I created this online portfolio using the React framework, HTML, CSS and JavaScript.

### MySkillz

**Nov 2022 – Feb 2023***Vista Entertainment Solutions*

A website for Vista staff to log skills and find other team members. The website was made in the MVC software architectural pattern and .NET framework using C#, CSHTML, CSS and JavaScript, with the backend in SQL.

## References

### Barry Dowdswell

Lecturer in Software Engineering  
AUT

[barry.dowdswell@aut.ac.nz](mailto:barry.dowdswell@aut.ac.nz)  
0274728369

### Mack Varnosafaderani

Head of Technical Services  
Vista Entertainment Solutions

[mackv@vista.co](mailto:mackv@vista.co)  
0210535673

### Nick Wilson

Head of Media Studies  
Albany Senior High School

[nwilson@ashs.school.nz](mailto:nwilson@ashs.school.nz)  
021400318