Kyle Armour

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OBJECTIVE

Seeking a Full Stack Engineer role that leverages my restaurant operations experience and web development expertise to develop innovative and scalable solutions that enhance user experience and optimize business operations. With strong project management skills and attention to detail, I am committed to delivering high-quality solutions.

RELEVANT SKILLS

- Full-stack development
- Server-side technologies
- Object-Oriented Programming
- Web application architecture
- Database management
- Scalable code development
- Third-party APIs
- Debugging and troubleshooting
- Front-end frameworks
- RESTful APIs
- Agile Development
- Collaboration

WORK EXPERIENCE

Director of Operations   **January 2019 - Present**
Armour Enterprises – JJ Mahoney's LLC, Subway Restaurants   *Eastside Seattle Area*

- Supervise more than 75 employees in end-to-end operations for four subway store locations and an Irish pub, full-service restaurant
- Focus on payroll, strategic marketing, training and development, extensive schedule management, human resources, cost accounting, budget and P&L management
- Created, implemented, and controlled staff retention programs, and as a result, achieved minimal staff turnover. Conducted market and economic analysis, controlled inventory processes, and mitigated risk with surveillance. Promptly remedied customer complaints and successfully achieved a financial sales revenue of $4.2 million.
- As the project manager, led the operations into financial health through successful oversight of scope, schedule, and cost, with communication tools and schedule management plans, yielding customer satisfaction of all projects to include business expansion build-out and two POS acquisition initiatives. As a result, the business increased its market share annually by 10%, while increasing traffic and brand loyalty

Restaurant General Manager   **November 2017 – January 2019**
JJ Mahoney's Irish Pub   `   *Redmond, WA*

- Took large involvement off ownership and retained previous bar manager responsibilities while absorbing total restaurant management by combing both roles
- Exercise supervisory authority over restaurant and bar. Implement training manuals and facilitate training of employees. Plan and conduct staff meetings. Confer regularly with staff to coordinate activities, assign and check work, resolve problems and plan work schedules
- Supervise and assist as necessary with all operations, which may include: line set-up and restocking; food preparation, customer service; cleaning and organizing cooking, service and dining area; dishwashing; bartending, menu development, large party reservations
- Prepare a variety of administrative/operations reports and records; timesheets, , inventories, cash reports

EDUCATION

Certificate –Full-Stack Development with JavaScript   **October 2023**
University of Washington   *Seattle, WA*

- Combined JavaScript, CSS, and HTML to build modern web applications with enhanced user experience
- Applied DOM manipulation, data structures, and state containers to develop scalable and efficient web applications
- Created interactive single-page applications using React.js framework, resulting in improved page load times and reduced server requests
- Explored and implemented various JavaScript libraries such as jQuery, Bootstrap, and Material UI, and bundled them using Webpack for optimized performance and efficient code management
- Utilized Node.js for back-end web application development, integrating front-end and back-end functionalities for a seamless user experience

High School Diploma   **June 2013**
B.E.S.T. High School   *Kirkland, WA*