

Kyle Carriveau

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EDUCATION

Minnesota State University, Mankato
Bachelor of Science in Computer Information Technology
Minor in Economics
Dean's List

Mankato, MN
May, 2015
Major GPA 3.5

CORE SKILLS

- Competent in Python, C#, Java, XML, PHP, Ajax, and Visualforce
- Experienced with HTML5, CSS, JavaScript, SQL, MS SQL Server, MS Office
- Excellent communication skills allows for establishing good client relationships
- Highly interpersonal and able to function effectively in a team setting or independently

EXPERIENCE

Software Engineer
Syntel Inc.

December 2015 – Present
Phoenix, AZ

- Develop and configure Docker images for our private repository ranging from base images to complex stacks
- Create the files and structure needed to run Docker images through our Rancher Catalog
- Configure Reusable Development Environments to run Docker images and other software needed by developers

Business Operations Analyst
FPX LLC.

July 2015 – November 2015
Mankato, MN

- Implemented Trusted IP Ranges for Salesforce to communicate with CPQ
- Wrote scripts on MSSQL Server 2008 R2 to filter objects on specific criteria when exporting users, profiles, and roles from Salesforce into CPQ software
- Customized buttons, links, and actions to integrate Salesforce with CPQ software through JavaScript, URL's, and Visualforce pages
- Optimized single sign on services for customers to quickly access CPQ software directly from Salesforce
- Conducted customized production environment developments, troubleshooting of client CRM issues and maintained documentation of all reported issues
- Generate SQL monthly reports providing detailed reports to our clients and our customer solution managers.

Business Operations Analyst - Intern
FPX LLC.

September 2014 – June 2015
Mankato, MN

- Facilitate resolution of customer inquiries ranging from functional questions to resolving complex technical issues
- Perform problem verification and troubleshooting, which includes the installation and configuration of test environments for problem diagnosis
- Log issues and maintain status of problem resolution, communicating the resolution status with both the customer and the Business Operations Supervisor

ADDITIONAL EXPERIENCE

Independent Study

January 2015 – May 2015

Maverick User Experience & Cognitive Science Webpages

Minnesota State University, Mankato

- Fixed floating issues when adjusting browser window width
- Populate pages with content regarding MUX & Cognitive Science
- Avid read books regarding Android Development, PHP, ASP.NET