Where is the navigation menu? What links to click on? THINK What are the hours? Top menu not intuitive. Where is the menu? Google search. Navigation is not always clear where Scanning top navigation links will take you. buttons. SAY D0 Clicks menu button on location list. Sucks that a place with multiple locations, I have to click on a specific location to find Scrolls to locations list on home page. a menu. Click search result link to PAINS GAINS Menu is PDF so website. hard to interact Easy to find locations. with. Each location has a different menu. Menu PDF files are good Not enough information on quality and easy to read. home page.

TASK: Find a menu for competitor Vera Cruz