

## Profile

I am a dedicated and hardworking professional with a strong interest in all things technology, with a focus on system integrations, digital identity, and scalable technical solutions that enhance client success. I bring a mature and responsible approach to all tasks I undertake and have developed a wide range of technical skills. I am especially passionate about problem-solving, applying a logical and methodical mindset to every challenge. Currently, I am employed as a Specialist: Pre-Sales Consultant at Altron Security.

# Employment History

## **Specialist: Pre-Sales Consultant Digital Signing**

June 2024 — Present

In this role, I provide technical pre-sales support to the sales team, helping to shape solutions that align with client needs. Key responsibilities include:

- Collaborating with clients to design and implement solution architectures aligned with their strategic goals.
- Advising on API integrations to ensure seamless system connectivity and improved operational efficiency.
- Delivering in-depth product demonstrations and presentations to illustrate solution capabilities.
- Acting as a subject matter expert, offering technical guidance and resolving complex challenges to drive client satisfaction.

### **Specialist: Digital Trust Services at Altron Security**

March 2022 — June 2024

As a core member of the Digital Trust Services team, I played a pivotal role in supporting, maintaining, and implementing a diverse range of products. These included digital signing, trusted timestamping, enrolment services, biometric matching, and identity verification. I led the operation of our biometric offering, working closely with clients to address evolving needs and ensure consistent, high-level performance. My role contributed to operational continuity and the strengthening of client relationships within the digital trust ecosystem.

### **Junior Security Engineer at LAWtrust**

December 2020 — March 2022

I supported both internal teams and external clients through the LAWtrust help desk system, addressing security-related issues with professionalism and efficiency.

- Maintained and expanded secure infrastructure and information security solutions.
- Collaborated with a skilled engineering team to deliver robust, missioncritical services with a focus on availability, performance, and security.

## Junior IT Assistant (part-time) at Elgin Free Range Chickens, Elgin

February 2019 — September 2020

#### **Contact Details**

24 The Glen Road, Sea Point, Cape Town, 8005, South Africa +27 76 724 3641 kylegroenewald97@gmail.com

#### Date of birth

24/10/1997

### **Nationality**

South African

Worked part-time with the IT team, contributing to IT systems management and implementation. Projects included:

- Installation and staff training for a new POS system in retail stores.
- Providing network support at the head office.
- Recommending and deploying a cost-effective Telegram advertising channel in place of an SMS system.
  This role provided valuable hands-on experience and helped build my practical IT knowledge.

## Stooge at Port Regis School, Shaftesbury, England

January 2016 — December 2016

Assisted in the Design and Technology department and coached hockey. This formative year offered valuable exposure to a professional environment and helped me develop a logical approach to mentoring students through practical problem-solving.

## Education

## Certificate in Cyber Security, Cyber Security Institute (CPUT)

August 2021 — January 2022

A practical course covering the fundamentals of cyber security, including cybercrime, attack methods, and cyber risk management.

# BSc Information Technology, Pearson Institute of Higher Education, Durbanville

January 2018 — December 2020

- Achieved a 75% average.
- Languages studied: Java, JavaScript, HTML, CSS, C++, SQL

## IEB, St Andrews College, Grahamstown

January 2011 — December 2015

# **¶** References available on request