
Kyle Salmons

Lakewood, CO 80228

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SKILLS

Organized and Self Motivated: Prioritize tasks and optimize time for efficiency; Time Management Skills

Transparent Leader: Clear written/verbal communication; Activates team talents; Success and Goal-Oriented

Lifelong Learner: Ability to learn new tools quickly; Focused and dedicated; Practice self reflection and growth

EXPERIENCE

Lead Slot Supervisor, Ameristar Casino, Resort and Spa, Blackhawk, CO *July 2017-Present*

- Administer and coordinate onboarding for 20+ team members on duties, expectations, and requirements
- Expanded and redesigned payment process to accelerate payment efficiency and improve guest experience
- Provide on demand, in person customer service and problem solving for 500+ customers daily
- Authorize and verify 7 slot attendant banks containing a combined \$700,000 per shift
- Recruited 10+ in-house employees for open positions within Casino Operations
- Managed security access to slot management banks, slot machines and storage systems
- Master technical tools and data management system including Oasis, FloorSpy, RTSS, machine management

Slot Attendant, Ameristar Casino, Resort and Spa, Blackhawk, CO *July 2015-July 2017*

- Collaborated in a fast paced environment and strengthened attention to detail and organizational skills
- Encouraged team members to provide customer support with urgency, accuracy, and kindness
- Promoted a collaborative work environment with a team of 8
- Operated a slot bank containing \$150,000 per shift, along with a personal bank of \$2,500.
- Obtained a support license through the Colorado Division of Gaming in order to perform my job duties.

Manager, B&B for D.O.G., Aurora, CO *July 2009-August 2014*

- Managed 3-12 employees per shift, providing professional development training opportunities
- Identified inefficiencies in safety procedures and collaborated in creating solutions-oriented regulations
- Integrated a new cleaning process to decrease the outbreak of certain airborne illnesses
- Pioneered medication administration processes to ensure organization and proper health practices
- Demonstrated ability to manage an on-call schedule by prioritizing tasks and staying organized
- Organized internal communications via weekly newsletter, team meetings, and 1:1 employee check-ins

Certified L1 Trainer, CrossFit Clout, Lakewood, CO *August 2018-Present*

- Implement a positive, engaging training atmosphere; Program and lead workouts for 1-10 clients per class
- Provide mentorship and support to educate and refocus clients on their goals

EDUCATION

University of Denver, Denver, CO - Coding Bootcamp Certificate *December 2021 - Ongoing*

A 24-week intensive online program focused on technical full-stack skills; Developed web applications using HTML5, CSS, Ruby on Rails, Javascript; Additional skills include Bootstrap, Git, Heroku.

Clear Creek High School, Evergreen, CO - Diploma *August 2001 - May 2005*