**Kyle Juthan**

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Fourth, and final, year student currently completing BSc (Hons) degree in IT Management, Institute of Technology Tallaght. Hands on, highly competent student with an average GPA of 3.77. Hardworking individual who is eager to learn and further develop IT skills acquired from studies. Strong interpersonal skills with a comprehensive knowledge in a number of IT areas.

Key skills include:

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| * Configuring Networking Topologies | * System Analysis Skills |
| * SQL/Using Oracle 11g | * Web Design |
| * SAP SuccessFactors Learning module | * Windows 2012 Sever |
| * Organisational Skills * Interpersonal & Team Skills | * Communication Skills * Project & Time Management Skills |
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| **Education & Qualifications** |

**Bachelor of Science (Honours) in IT Management 2014 – Present**

**Institute of Technology Tallaght**

**Third Year GPA: 3.34**

**Signification Modules Undertaken:** Networking 3, Web Design & Development 2, Advanced Databases, Cloud Services and distributed Computing, Operating Systems, Work Placement.

**Final Grades:**

Advanced Databases A Web Design & Development 2 B-

Innovation & Entrepreneurship C+ Cloud Services & Computing B

Networking 3 A Operating System B+

Work Placement A Work Placement Project B+

**Projects Undertaken:**

* Innovation & Entrepreneurship analysis report based on the effects of video games on the brain.
* Work Placement project based on SAP and their SAP SuccessFactors product, which I was working with closely for 7 months during my work experience.
* Web project using bootstrap to design a website containing a temperature converter and a BMI calculator.

**Key technologies used:** MongoDB, Windows Server 2016, Azure, Visual Studio, Bootstrap

**Second Year GPA: 3.79**

**Signification Modules Undertaken:** Networking 1 & 2, Web Design & Development, Database Administration, IT Scripting & Automation, Information Technology Service Management (ITSM), Software Quality Assurance and Testing.

**Final Grades:**

IT Scripting & Automation A Web Design & Development A

Database Design & Programming B+ Discrete Mathematics 2 A

Networking 1 A Software Quality Assurance & Testing A

Financial Management B+ Database Administration A

Networking 2 A Information Security B+

IT Service Management B+ Management Science A

**Projects Undertaken:**

* Group Web Design & Development Project - Design and develop a prototype website in a team based environment using HTML and CSS. Prototype was then converted into a Play Framework application which included fully functioning database.
* ITSM Case Study on SLAs between organisations and IT Departments. Project involved researching SLA topic and formulating SLA examples within large IT companies.
* ITSM - Project involved formulation of a business report for CEO review, to help identify recommendations on how to reduce Total Cost of Ownership and improve IT performance while continuing to maintain quality of service.

**Key technologies used:** Linux, Windows Server 2012, Python, Oracle VM, Packet Tracer, Oracle SQL Developer, Cisco Networking Equipment, Selenium, Net Beans IDE, HTML.

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| **Work Experience** |

**SAP February 2017 – September 2017**

I spent 7 months gaining work experience in SAP, in their Citywest office in Dublin, Ireland. During my time here, I assumed the role of a Customer Success Manager trainee and specialized in the SAP SuccessFactors Learning Module.

**Key Roles and Responsibilities**

* Trained and specialised in the SAP SuccessFactors Learning Module.
* Helped non-native English speakers to better communicate with customers and colleagues.
* Played a key role in a company-wide Customer Engagement Survey project.

**Guild of the Little Flower May 2016 – September 2016**

The Guild of the Little Flower is a not-for profit organisation which provides ‘penny dinners’ to the homeless.

**Key Responsibilities**

* Serving meals to the clients.
* Cleaning up after the clients have finished their meals.
* Delivering meals door to door with the Meals on Wheels team.

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| **Interests** |

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| * Sports - Rugby, Football | * Video Games |
| * Networking | * Music |
| * Fishing | * Historical Documentaries |

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| **References Available on Request** |