KYLE W. KELSO

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CAREER OBJECTIVE

Inspired IT professional with diverse skills including Computer Support, Networking, and Software Development. Currently seeking a challenging opportunity which utilizes these skills and abilities while promoting continued growth within the field of Information Technology. I served as the President of the IEEE Club with Nashua Community College while completing an Associate Degree in Computer Networking.

CORE COMPETENCIES

• IT Networking

• IP Addressing & Sub-netting

• Server Maintenance

• Cisco Routers/Switches

NETWORKING PROFICIENCIES

TCP/IP Networking ♦ 2012 R2 Server ♦ OSPF ♦ EIGRP ♦ DHCP ♦ DNS

ACADEMICS

Nashua Community College, Nashua, NH

- Obtained an Associate Degree in Computer Networking with 4.0 GPA
- Curriculum prepared students for CCNA Certification

New Hampshire Technical Institute (NHTI), Concord, NH

Completed Associates Degree in Computer Sciences with 3.83 GPA

EXPERIENCE

Kronos Inc.

Cloud Support Specialist – Tier 1

June 2017 to August 2017

Lowell. MA

- Provided support for customer issues
- Provided phone and computer support

IT Intern (Temporary Training Position)

Hudson School District

June 2016 to August 2016

Hudson, NH

- Utilized SCCM to deploy Windows 10 to approximately 100 computers
- Set up applications for staff members, and provided IT support as needed

IT Support/Educator

October 2015 to May 2016

Bedford, NH

North Star Education Services

- Worked with 4-5 students to develop computer related skills including hardware troubleshooting and programming
- Provided basic helpdesk support such as clearing viruses and troubleshooting